

Supported Solution Capacities

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This section presents some of the supported deployment limits for the coresident applications on Cisco Business Edition 6000. It is important to stay within these limits while planning system utilization to avoid oversubscribing an appliance.

Application	Performance Limits
Unified Communications Manager	• 150 Users / 300 Endpoints for BE6000S.
	• 1000 Users / 1200 Endpoints for BE6000M
	• 1000 Users / 2500 Endpoints for BE6000H.
	• Total 50 CUCM Locations / Gateways / Sites
	• 50 Extension Mobility login or logout every hour.
	• 50 Music On Hold sessions/calls.
	• 20 Software Conferences
	• 250 CTI endpoints
	• 150 Presence enabled Users for BE6000S
	• 1000 Presence enabled Users for BE6000M or BE6000H
	• LDAP Authentication and Synchronization
	Clustering & Redundancy
	• Overall BHCA 5000

Application	Performance Limits
Cisco Unity Connection	• 150 Users / 150 Voicemail boxes for BE6000S.
	• 1000 Users / 1000 Voicemail boxes for BE6000M or BE6000H.
	• 24 Voicemail ports with maximum 6 VUI ports, @ 1000 BHCA
	• 500 IMAP sessions
	• 150 CPCA sessions
Unified Communications Manager – Instant Messaging & Presence Service	• 150 Users for BE6000S, 1000 Users for BE6000M or BE6000H
	• XMPP Load
	• 20 IM per user per hour
	• 2 State changes per user per hour
	• 20 contacts per user
Unified Contact Center Express/IP IVR	• 100 Agents @ 15 BHCA per Agent (BE6000M or BE6000H only)
	• 10 Recording Sessions
	• 100 IVR Sessions
	Periodic Historical reporting
	For more details, see Cisco Unified Contact Center Express Design Guides.
Cisco Emergency Responder	For more details, see datasheets.
Cisco Unified Attendant Console	• Up to 50 operators
	• Up to 100 queues
	Different music in different queues
	Comparison between various CUxAC editions.
Cisco Expressway with registrations, or	• 100 Traversal and non-traversal calls
Cisco Video Communication	• Up to 30 MCUs
	For more details, refer to Cisco VCS-C Datasheet.
Cisco TelePresence Server Virtual Machine	For 10HD ports per VM
Cisco TelePresence Management Suite	For BE6000 Deployment - see TMS Installation Guide.

Application	Performance Limits
Cisco Paging Server	• 1000 Users
	Pre-recorded / schedule broadcast
	Notification
	• 911/emergency call monitoring / alerting / recording
	• Weather Alerting
	• 50 Users per paging group
Cisco Prime Collaboration Provisioning	• 150 Users on BE6000S
	• 1000 Users on BE6000M or BE6000H
	• 150 phones or voice terminals on BE6000S
	• 1200 phones or voice terminals on BE6000M
	• 2500 phones or voice terminals on BE6000H
	For more details, refer Quick Start Guides and Install and Upgrade Guides.

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