



Installation of Cisco Business Edition 6000H/M

- [Installation Overview, page 1](#)
- [Installation Task Flow of Cisco Business Edition 6000H/M, page 2](#)

Installation Overview

This chapter describes the tasks that you must perform to install software on your Business Edition 6000 appliance. It contains two main task flows that describe how to install software on the appliance.

For Customized deployments, use the tasks in this chapter to configure VMware and install application software on your appliance.

If your appliance was configured through the Business Edition Management , your appliance is already installed with VMware and UC applications.

Skip to [Post-installation of Cisco Business Edition 6000H/M](#) chapter.

Preloaded File Types in the Datastore

In addition to pre-deployed virtual machines, Cisco Business Edition servers are shipped with selected Collaboration application software that is pre-loaded on the datastore. Following is a breakdown of the file types for application installs:

- **ISO Files**—An ISO file is a DVD image containing application install files (for example, `Bootable_UCSInstall_UCOS_11.5.1.13900-1.sgn.iso`). An ISO file is present for a UC application only if the OVA file for that application does not include the application software.
- **OVA Files**—Each UC application has an associated Open Virtualization Archive (OVA) file, which is used to package and deploy the virtual machine. There are two types of OVAs for Business Edition servers:
 - Some OVAs are templates that define the VM, but do not include any application software. For those applications, there is an associated ISO file in the datastore (for example, `Bootable_UCSInstall_UCOS_11.5.1.13900-1.sgn.iso`). For the installation, you must deploy the OVA template and install the software using the associated ISO file.

- Other OVA files define the VM and include the application software (for example, `cpc-provisioning-11.2.0-523-small.ova`). For these applications, there is no ISO file. You can deploy the VM and install the software using the OVA file.

For information on which ISO and OVA files are pre-loaded in your server's datastore, refer to the preload summary for your server at <http://www.cisco.com/c/en/us/support/unified-communications/business-edition-6000/products-release-notes-list.html>.

**Note**

Cisco recommends that you archive the OVA-ISO directory locally. If there is a hardware failure, replacement hardware does not include a factory preload. If the factory preloaded software is either deleted, overwritten or lost, then manual rebuilt of preloaded software is required. Restore to factory default capability is not supported.

Installation Task Flow of Cisco Business Edition 6000H/M

Perform the following tasks to install software on your Cisco Business Edition 6000 server.

Procedure

	Command or Action	Purpose
Step 1	Configure Cisco Integrated Management Controller, on page 2	Configure CIMC for your Business Edition 6000 server.
Step 2	Customize Virtualization Software Remote Access	Configure the pre-installed VMware vSphere ESXi software on the appliance.
Step 3	Delete Unused or Unwanted Virtual Machines	Delete any pre-deployed VMs that you do not require. Note Skip this step if you deploy the appliance through Cisco Business Edition Management.

Configure Cisco Integrated Management Controller

Cisco Integrated Management Controller (CIMC) is the management interface for the Cisco UCS appliance. CIMC runs within the appliance, allowing remote administration, configuration, and monitoring of the appliance through web or SSH command line access.

Complete the following tasks to configure CIMC on a Business Edition 6000 appliance for customized and pre-configured deployments.

**Note**

If you ordered your appliance through Business Edition Management portal, CIMC is already set up on your appliance. Skip to [Configure Virtualization Software](#), on page 5.

Complete the following tasks to Configure Cisco Integrated Management Controller:

Procedure

	Command or Action	Purpose
Step 1	Power On and Initial CIMC Setup	
Step 2	Complete the CIMC Configuration	

Power On and Initial CIMC Setup

Use this procedure to power on the appliance and begin basic Cisco Integrated Management controller (CIMC) configuration.

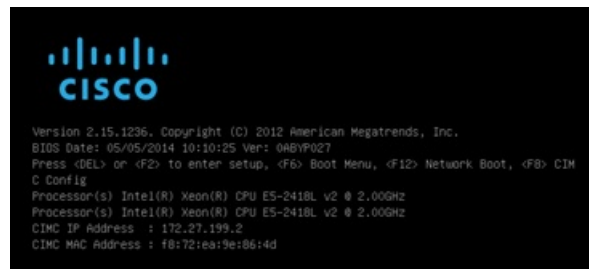
Before You Begin

Ensure that the BE6000 appliance has been rack-mounted, connected to a power supply, connected to the data network, and that a monitor and keyboard are connected to the appliance, as described in the *Quick Start Guide*.

Procedure

- Step 1** Verify that power is connected and that the power button LED is orange.
- Step 2** Push the appliance power button and verify that it changes to green.
- Step 3** Watch the boot process on the monitor.
- Step 4** When the blue Cisco logo appears, press **F8** to enter the CIMC configuration dialog.

Figure 1: Press F8 at the CIMC Boot Screen



- Step 5** When prompted, enter the username `admin` and create a new password.
- Step 6** On the CIMC configuration screen, complete the following details:

- CIMC IP address
- Subnet mask
- Gateway IP address

Figure 2: Enter the CIMC IP Address Details

```

CIMC Configuration Utility  Version 1.5  Cisco Systems, Inc.
=====
NIC Properties
NIC mode
Dedicated:      [ ]
Shared LOM:     [X]
NIC redundancy
None:           [X]
CON[X] GE1[ ] GE2[ ] GE3[ ]
Active-standby:[ ]
GE1-GE2[X]
GE2-GE3[ ]
GE3-GE1[ ]
GE1-GE2-GE3[ ]
IPv4 (Basic)
DHCP enabled:   [ ]
CIMC IP:        172.27.199.2
Subnetmask:     255.255.255.192
Gateway:        172.27.199.1
VLAN (Advanced)
VLAN enabled:   [ ]
VLAN ID:        1
Priority:        0
Factory Defaults
CIMC Factory Default:[ ]
Default User (Basic)
Default password:
Reenter password:
=====
<Up/Down arrow> Select items  <F10> Save  <Space bar> Enable/Disable
<F5> Refresh                  <ESC> Exit

```

Step 7 When complete, press **F10** to save your changes and boot the system.

What to Do Next

[Complete the CIMC Configuration, on page 4](#)

Complete the CIMC Configuration

Use this procedure to configure DNS and NTP settings in the CIMC interface.

Before You Begin

Power on the appliance and begin basic Cisco Integrated Management Controller(CIMC) configuration.

Procedure

- Step 1** In a web browser, enter the CIMC IP address and log in with the username `admin` and the password that you created in the previous task.
- Step 2** From the left hand menu, select the **Admin** tab, and click **Network**.
- Step 3** In the main screen, select the **Network Settings** tab.
- Step 4** From **Common Properties**, change the **Hostname** setting to the CIMC hostname.
- Step 5** From **IPv4 Properties**, change **Preferred DNS Server** to the IP address that you have specified for the DNS server.
- Step 6** In the main screen, select the **NTP Settings** tab.
- Step 7** Check the **Enable NTP** check box.
- Step 8** In the **Server 1** field, enter the NTP server IP address.
- Step 9** Select **Save Changes** from the bottom right hand corner of the page.

What to Do Next

[Customize Virtualization Software Remote Access, on page 5](#)

Configure Virtualization Software

Complete the following tasks to set up the VMware vSphere ESXi.

- 1 Customize VMware vSphere ESXi Remote Access
- 2 Access and Configure VMware vSphere ESXi

Customize Virtualization Software Remote Access

Follow this procedure to customize the VMware vSphere ESXi to enable remote access from your PC using the vSphere client.

**Note**

For appliances ordered through the Business Edition Management, VMware vSphere ESXi is already been customized, skip to [Step 5, on page 9](#).

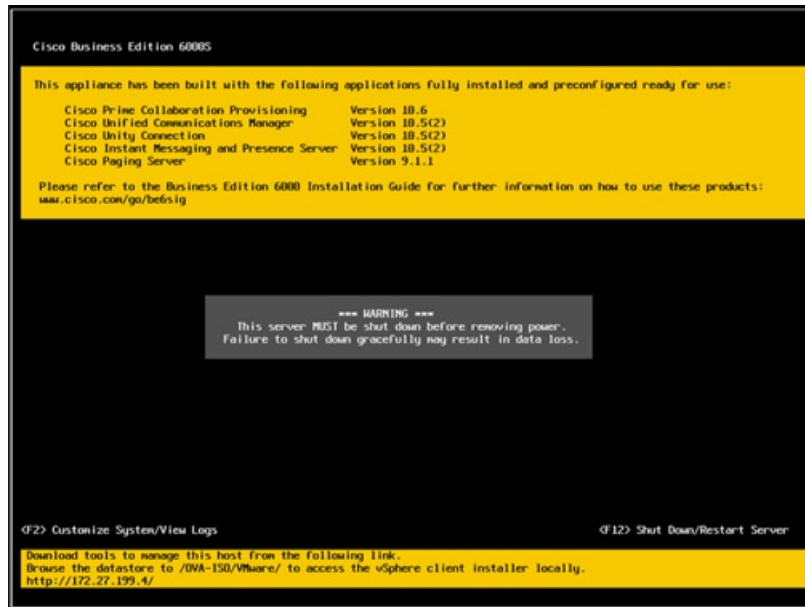
**Note**

If you use ESXi 6.5, then select VMFS5 file type to create the datastore.

Procedure

- Step 1** When the hypervisor boots, the ESXi Direct Console User Interface displays on the monitor as shown in the following figure.

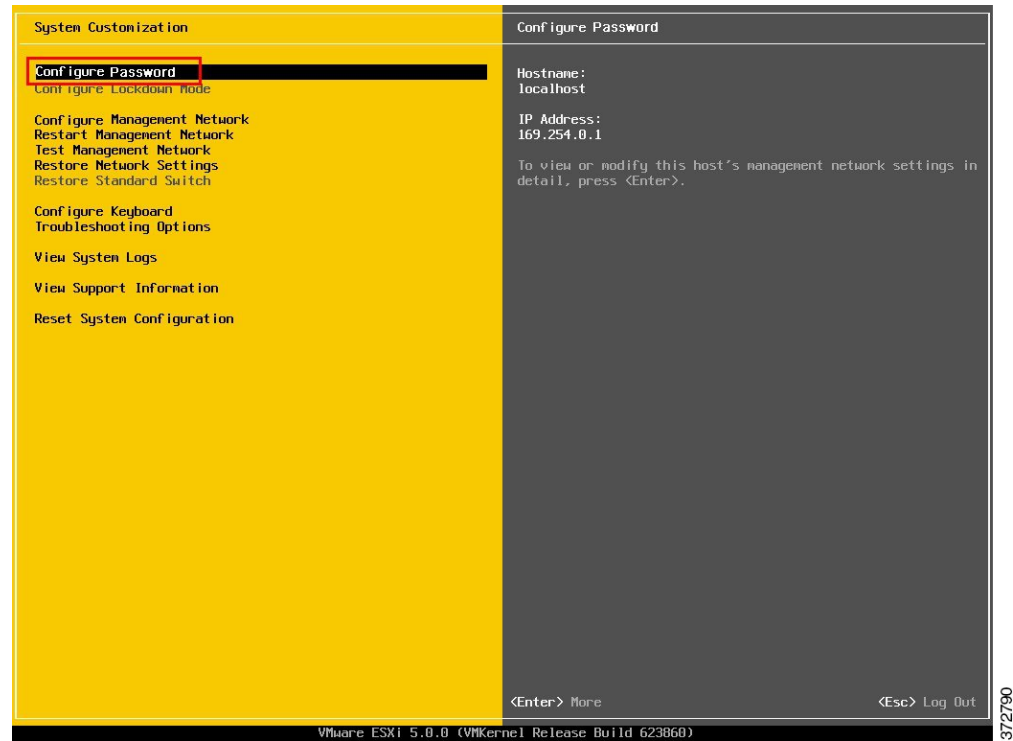
Figure 3: Console Screen After ESXi Loads



- Step 2** Press **F2** to enter the System Customization menu as shown in the following figure.

The default username is `root` and password is `password`.

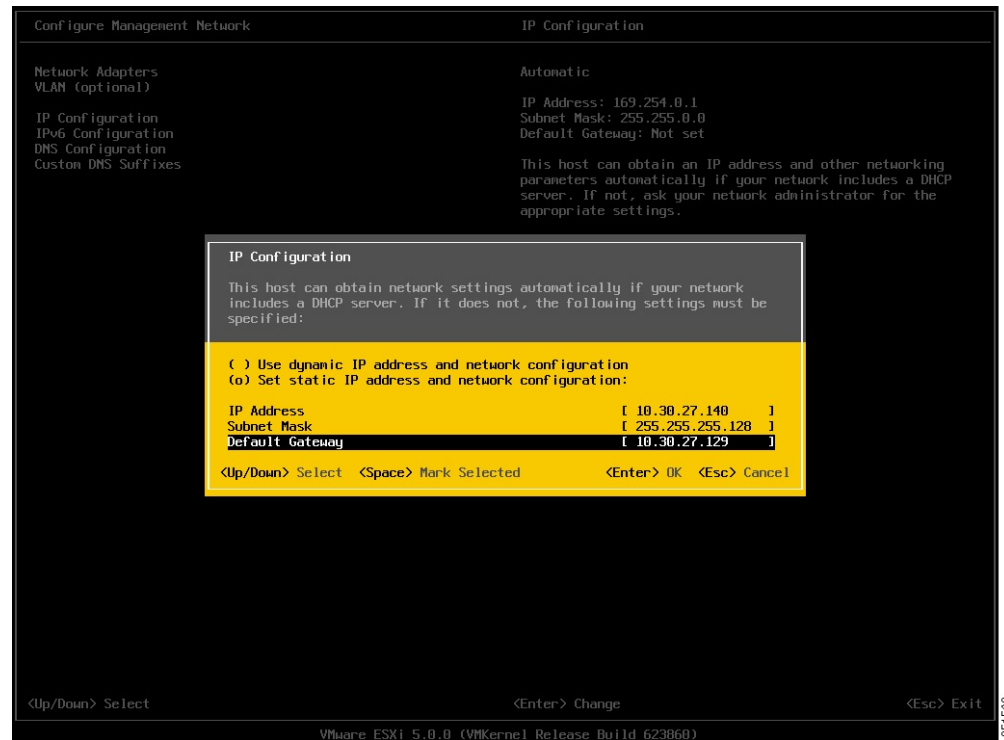
Figure 4: ESXi System Customization Menu



- Step 3** Choose **Configure Password** to change the password.
If your applications are pre-deployed, skip to [Step 5, on page 9](#).

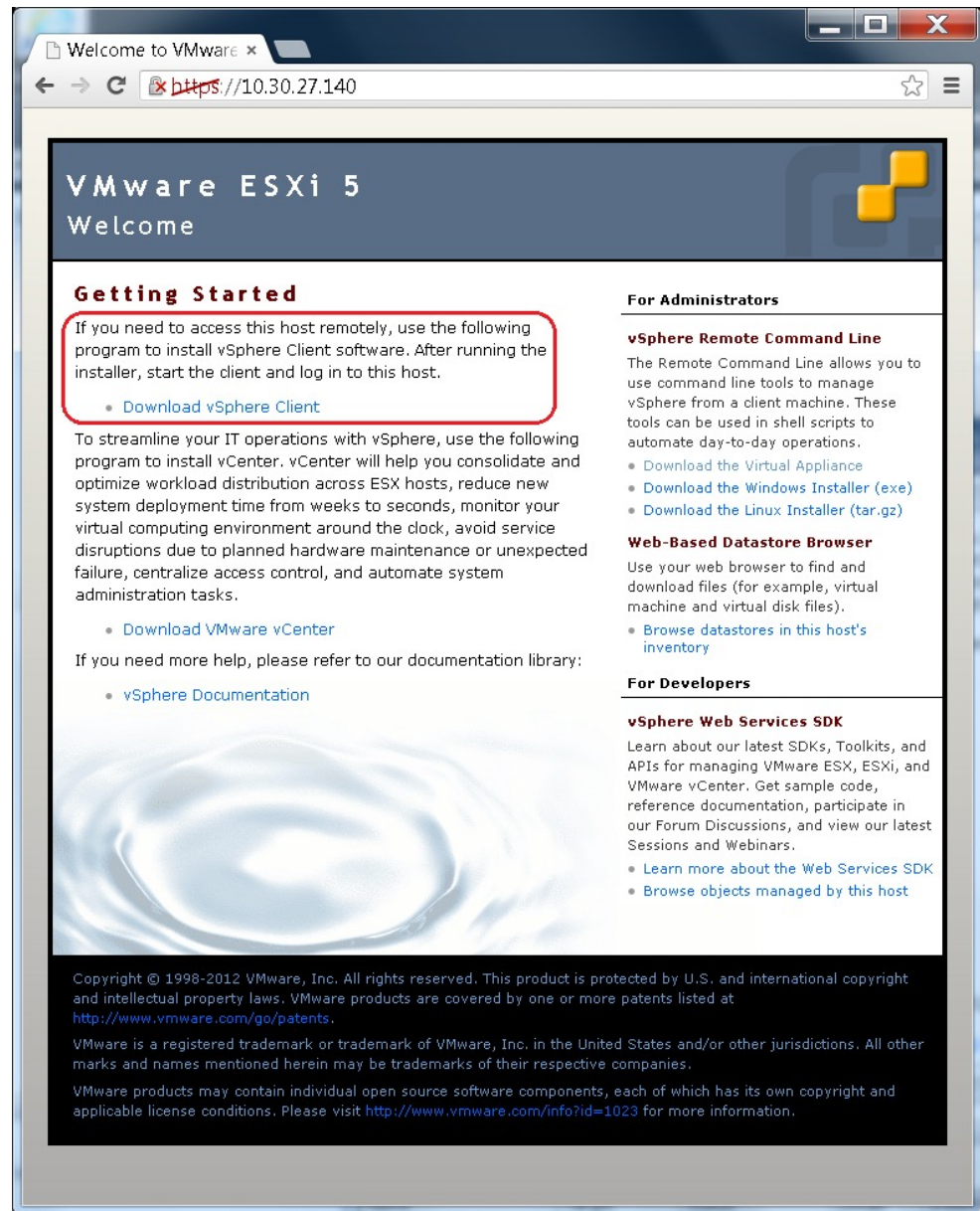
- Step 4** To assign a static IP address, select the **Configure Management Network** menu, and follow the instructions on screen to change “IP Configuration”.

Figure 5: Assign Static IP Address to ESXi Host



Step 5 Connect your PC to the data network, and browse to the new hypervisor IP address.

Figure 6: Hypervisor Welcome Page



Step 6 If not already installed on your PC, download and install the vSphere client. The vSphere client can be downloaded from the internet, or accessed in the datastore.

What to Do Next

[Access and Configure Virtualization Software, on page 10](#)

Access and Configure Virtualization Software

Some Business Edition applications require the host to have a valid time reference. Follow these steps to access the ESXi host to configure NTP as well as configure fault tolerance for network interface cards (NICs) using the NIC teaming feature, view preinstalled applications, and browse the datastore to verify the preloaded collaboration application software.

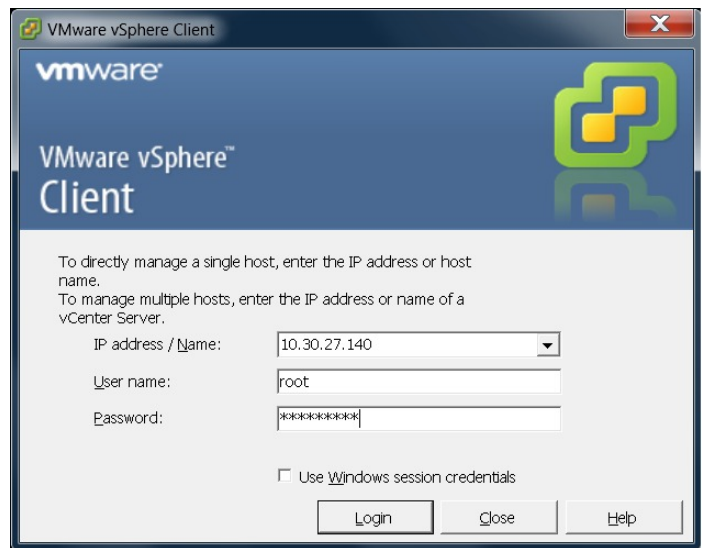
Before You Begin

[Customize Virtualization Software Remote Access](#)

Procedure

- Step 1** Launch the vSphere client application and type the IP address of the VMware vSphere ESXi.

Figure 7: Access VMware vSphere ESXi Using vSphere Client



- Step 2** Type the IP address of the VMware vSphere ESXi in the browser to access the vCenter and then select vSphere Web Client (Flash).
- Step 3** Use the login credentials that you previously configured.
- Step 4** BE6000 appliances are factory loaded with a Collaboration embedded OEM license for Cisco UC Virtualization Hypervisor Plus. If you want to use this license, it is ready for use. If you want to re-upload or version-upgrade this license, follow these steps:
- Locate your license document that has license serial number for Cisco UC Virtualization Hypervisor Plus. For installations, license serial number ships from the factory along with the appliance. For version-upgrades, license serial number ships from the Cisco Product Upgrade Tool.
 - Navigate to **Configuration > Software > Licensed Features**, and click **Edit**.
 - Select **Assign a new license key to this host**.
 - Click **Enter Key...**
 - Type in or copy / paste the license serial number from the license document.

- f) Click **OK** to close configuration dialogs and apply the license.

Note License for Cisco UC Virtualization Hypervisor Plus is a special Collaboration embedded OEM license. It is hardcoded to 2-CPU, pre-combined, and cannot split or expand through myvmware.com. It is pre-activated, no registration or activation on myvmware.com or cisco.com required. It does not support installation through vCenter, license pooling in vCenter, or any vCenter features.

For more details, see http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/uc_system/virtualization/virtualization-software-requirements.html#license_comparison

Step 5 Configure NTP settings:

- Navigate to **Configuration > Software > Time Configuration**.
- Click **Properties** to launch the **Time Configuration** screen.
- Update the Time.
- Click **Options...**
- Select **NTP Settings**.
- Click **Add** and type the IP address of NTP server. Repeat this step to add multiple NTP servers.
- Click **OK**.
- Select **General > Start and Stop with Host**.
- Click **Start**. Click **OK** to close the configuration screens.

Step 6 (Optional) Configure fault tolerance by using the NIC teaming feature in VMware:

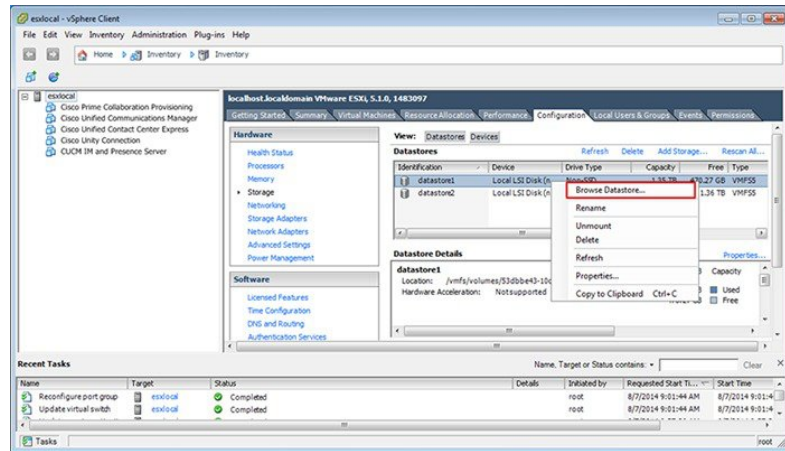
- Navigate to **Configuration > Hardware > Networking**.
- Click **Properties** for "Standard Switch: vSwitch0".
- In the configuration screen **vSwitch0 Properties**, and then select the **Network Adapters** tab.
- Click **Add...** to add the NIC that is connected to data network.
- Follow the interactive configuration dialogs and close the configuration screens until you see two or more NICs are added to vSwitch0, as shown in the figure 5 below.

Note By default, only one NIC is enabled for the hypervisor and identified as vmnic0.

Note If connecting teamed NICs to a Cisco switch channel-group, ensure that the NIC teaming load balancing policy is set to **Route based on IP hash**. For more information about this policy and other aspects of hypervisor networking for Cisco Collaboration applications, see the Appendix. [Configure NIC Teaming for Business Edition 6000H/M](#).

Step 7 Browse the datastore:

- Navigate to **Configuration > Hardware > Storage**.
- Click **Datastore** to list the datastores in the Business Edition appliance.
- Select datastore1, then right-click, and then select **Browse Datastore** as shown in the following figure. Preloaded software is stored in the /OVA-ISO directory. It is recommend to select VMFS5 file type while creating datastore.

Figure 8: Browse Datastore to View Preloaded Collaboration Virtual Machines and Preloaded Software

Step 8 (Optional) Cisco recommends that you archive the OVA-ISO directory locally. If a appliance fails, the replacement product does not include preloaded content.

What to Do Next

[Delete Unused or Unwanted Virtual Machines, on page 12](#)

Delete Unused or Unwanted Virtual Machines

You can optionally delete unused or unwanted preloaded files to free up disk space or make room for subsequent installations.

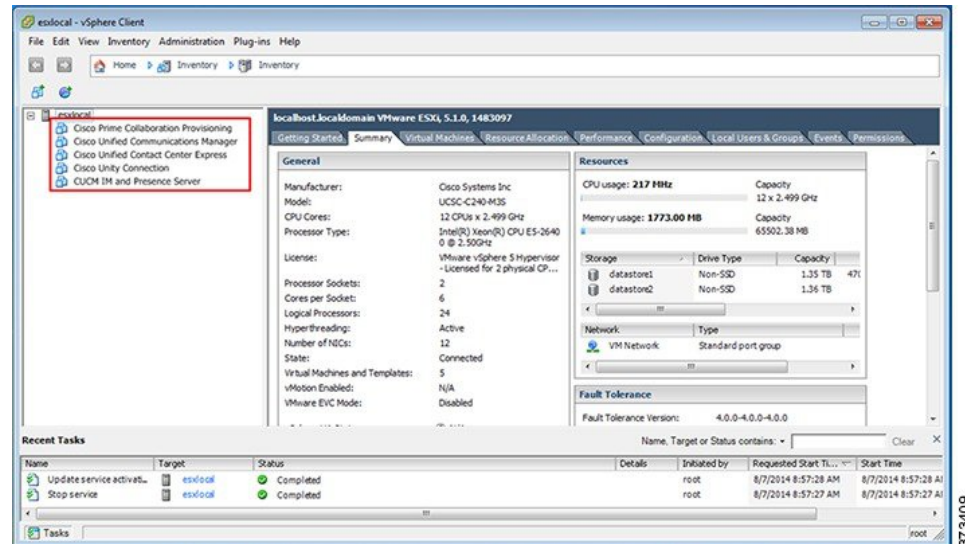
You can delete unused or unwanted preloaded files in the following scenarios:

- If you want to deploy a new application version or patch level than the existing factory-preloaded application.
- If you do not want to run a particular preloaded application and its files.

Procedure

- Step 1** Log in to vSphere Client. Locate the virtual machine that you wish to delete.

Figure 9: Delete Any VMs that you are not Using



- Step 2** If the VM has a green triangle, right-click the icon and select **Power > Power Off**. The green arrow disappears as the VM powers off.
- Step 3** Right-click the VM and select **Delete From Disk**.
- Step 4** Repeat this procedure for each virtual machine that you wish to remove.

What to Do Next

Deploy Virtual Machine OVAs, on page 13

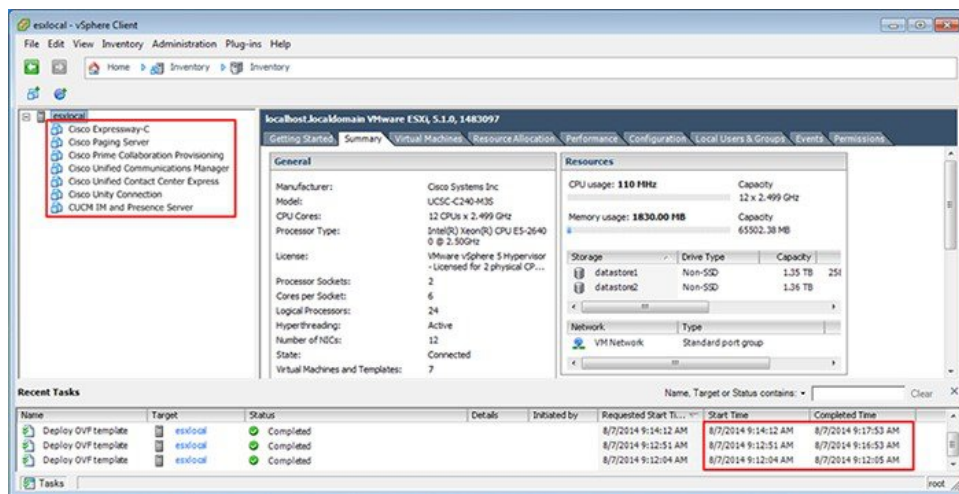
Deploy Virtual Machine OVAs

For each application that you want to run, requires one of the preloaded virtual machine OVA files. If a new version is preferred, then deletion and substitution with the new version's file is recommended. Depending on the preloaded application, the OVA contains a fully installed ready to run application, a partially installed application, or only a VM configuration for an empty virtual machine. For more details, see the Preload File Summaries in Release Notes at <http://www.cisco.com/c/en/us/support/unified-communications/business-edition-6000/products-release-notes-list.html>.

**Note**

The OVA template files that contain empty virtual machines are deployed in seconds, while larger OVA files that contain partially or fully installed applications can take longer to deploy.

Figure 10: Deployed Application VMs Viewed in vSphere Client

**Procedure**

- Step 1** On the vSphere Client, navigate to **File > Deploy OVF Template**. The Deploy OVF Template screen is launched.
- Step 2** Browse and select the source OVA template file on your PC. For application and filename mapping, see the Build Summary PDF in the datastore OVA-ISO directory, or download from here: <http://www.cisco.com/c/en/us/support/unified-communications/business-edition-6000/products-release-notes-list.html>.
- Step 3** If prompted to accept license agreements, continue to click **Next**.
- Step 4** Specify a meaningful name for the virtual machine.
- Step 5** Select the appropriate virtual machine size for your deployment, if prompted.
- Step 6** Set the remaining parameters, as required.
- Step 7** If prompted for the **Disk Format**, specify **Thick Provision Lazy Zero**.
- Step 8** Deploy VMs for all of your UC applications before proceeding to the next task.

What to Do Next

If your system includes Cisco Unity Connection, [Customize Virtual Machines for Cisco Unity Connection](#), on page 15

Otherwise, [Associate Application ISO Files to Virtual Machines](#), on page 15

Customize Virtual Machines for Cisco Unity Connection

For Customized installations, use this procedure to configure your Cisco Unity Connection virtual machine settings to ensure optimum performance.

Pre-configure

Before You Begin

[Deploy Virtual Machine OVAs, on page 13](#)

For Customized installations, use this procedure to configure your Cisco Unity Connection virtual machine settings to ensure optimum performance.

Procedure

-
- Step 1** From the virtual machine inventory in the vSphere client, right click the **Unity Connection** entry and select **Edit Settings**.
- Step 2** Click the **Resources** tab.
- Step 3** If installing a version earlier than 11.5, select the **Advanced** > **General** menu, and click **Configuration Parameters**. Click **Add Row** and complete the following details:
- a) Enter **sched.cpu.latencySensitivity** in the **Name** column.
 - b) Enter **High** in the **Value** column.
- Step 4** If you want to use Unity Connection, or Unified or Integrated Messaging, do the following:
- a) Select the **Hardware** tab.
 - b) Select the **CPUs** menu and set the number of virtual sockets to **2**.
 - c) Select the **Resources** tab.
 - d) Select the **CPU** menu and increase the **Reservation** to **3598MHz**.
-

What to Do Next

[Associate Application ISO Files to Virtual Machines, on page 15](#)

Associate Application ISO Files to Virtual Machines

If you have deployed a skip-install OVA that contains partially installed application, skip this step:

- Cisco Unified Communications Manager
- IM and Presence Service
- Cisco Unity Connection
- Cisco Unified Contact Center Express
- Cisco Emergency Responder

If you deployed an OVA that contains a ready to run fully installed application, skip this step:

For all other OVA files that contain only VM configurations of empty virtual machines, use this procedure to associate the ISO installation files that is used to complete the installation.



Note For an up to date list of installation files for your appliance, see the *Preload Summary* for your appliance in the datastore OVA-ISO directory or at: <http://www.cisco.com/c/en/us/support/unified-communications/business-edition-6000/products-release-notes-list.html>

Procedure

-
- Step 1** In the vSphere client, select the UC application virtual machine.
 - Step 2** Select **Inventory > Virtual Machine > Edit Settings**.
 - Step 3** From the **Hardware** tab, select **CD/DVD Drive**.
 - Step 4** Select **Datastore ISO File**.
 - Step 5** **Browse** to the datastore and locate the application ISO file.
 - Step 6** Select the file and click **OK**.
 - Step 7** Under **Device Status**, enable the **Connected and Connect at power on** option.
 - Step 8** Repeat this procedure for each application that you want to install that includes an ISO file.
-

What to Do Next

Install your UC applications using either of the following procedures:

- [Install UC Applications Using Touchless Installation, on page 16](#)
- [Install UC Applications Manually, on page 21](#)

Install UC Applications Using Touchless Installation

Touchless installation allows you to install multiple UC applications and virtual machines of an application simultaneously, across different hosts if required, without having to interact with the system while the install process runs. While you must prepare the system, touchless installation can save time, particularly if you want to install multiple applications. If you are installing only one or two applications, you may prefer to follow the manual procedure in the following section.

Use touchless installation to install the following applications:

- Cisco Unified Communications Manager
- IM and Presence Service
- Cisco Unity Connection
- Cisco Unified Contact Center Express
- Cisco Prime Collaboration Deployment

Procedure

	Command or Action	Purpose
Step 1	Generate Answer Files, on page 17	Generate answer files (AFG files) for UC applications.
Step 2	Create Virtual Floppy Images, on page 18	Use your AFG files to create virtual floppy images.
Step 3	Upload Virtual Floppy Images to Datastore, on page 19	Upload your virtual floppy images to the datastore.
Step 4	Mount Virtual Floppy on Virtual Machines and Set Boot Option, on page 19	Mount each virtual floppy on the corresponding UC application VM.
Step 5	Run Touchless Installation, on page 20	Run the touchless installation of your UC applications. We recommend that you run your installations simultaneously.

What to Do Next

[Generate Answer Files, on page 17](#)

Generate Answer Files

Use this procedure to generate answer files for the touchless installation of your UC applications.

**Tip**

We recommend that you create application-specific folders (for example, UCM, IMP, CUC, CCX) in which to save the generated files so that you do not get the files mixed up.

Procedure

- Step 1** Go to the online answer file generator at: www.cisco.com/web/cuc_afg/.
- Step 2** From the **Product** drop-down menu, select the UC application for which you want to generate answer files.
- Step 3** Select the **Version** that you want to install.
- Step 4** Complete the remaining fields with the installation details that you want to configure on the appliance. For example, you can assign items such as passwords, IP addressing, and DNS settings.
- Step 5** Click **Generate Answer Files** to generate the `platformConfig.xml` file for that UC application. Each UC application generates a `platformConfig.xml` file. Cisco Unified Communications Manager also generates a `clusterConfig.xml` file.
- Step 6** Save the generated answer files as follows:
 - For Cisco Unified Communications Manager, save both the `platformConfig.xml` and `clusterConfig.xml` files in the UCM folder.

- For other UC applications, save the `platformConfig.xml` file in the relevant application folder.

Step 7 Repeat these steps for each UC application for which you want to use touchless installation.

What to Do Next

Create Virtual Floppy Images, on page 18

Create Virtual Floppy Images

Use this procedure to create virtual floppy images from the answer files. You will use the virtual floppy images in your touchless installation.



Tip

We recommend that you follow the recommended naming conventions for your `.flp` files.

Before You Begin

- 1 You can use Winimage to create the virtual floppy images. You can download Winimage from <http://www.winimage.com/download.htm>. You can also use other tools, such as BFI, to create virtual floppy images.
- 2 [Generate Answer Files, on page 17](#)

Procedure

- Step 1** In Winimage, select **File > New**.
- Step 2** From the **Standard format**, select **1.44 MB** and click **OK**.
- Step 3** Drag the `platformConfig.xml` file for the UC application onto the Winimage window.
- Step 4** When prompted to inject the file into Winimage, click **Yes**.
- Step 5** Cisco Unified Communications Manager only. Drag the `clusterConfig.xml` file onto the Winimage window.
- Step 6** Select **File > Save As**.
- Step 7** Save the file as a virtual floppy image (`.flp` file) using the following naming conventions:
- Cisco Unified Communications Manager—`ucm.flp`
 - IM and Presence Service—`imp.flp`
 - Cisco Unity Connection—`cuc.flp`
 - Cisco Unified Contact Center Express—`ccx.flp`
- Step 8** Repeat this procedure for each UC application for which you want to use touchless installation.
-

What to Do Next

[Upload Virtual Floppy Images to Datastore, on page 19](#)

Upload Virtual Floppy Images to Datastore

Use this procedure to upload the virtual floppy images to the datastore.

Before You Begin

Create Virtual Floppy Images

Procedure

-
- Step 1** Start the vSphere client.
 - Step 2** Select the **Configuration** tab.
 - Step 3** Select **Storage**.
 - Step 4** Right-click on a datastore and **Browse** the datastore.
 - Step 5** Navigate to the destination directory and click the **Upload files to this datastore** icon.
 - Step 6** Upload the vFloppy images to the AFG folder.
 - Step 7** At the **Upload/Download** warning, click **Yes**.
 - Step 8** Close the **Datastore Browser** window.
-

What to Do Next

Mount Virtual Floppy on Virtual Machines

Mount Virtual Floppy on Virtual Machines and Set Boot Option

Use this procedure to mount the UC application virtual floppy images on their corresponding VM.

This step is not required for pre-deployed VMs as they are already configured.

Before You Begin

Upload Virtual Floppy Images to Datastore

Procedure

-
- Step 1** In the vSphere client, select the UC application virtual machine.
 - Step 2** Select **Inventory > Virtual Machine > Edit Settings**.
 - Step 3** From the **Hardware** tab, select **Floppy drive**.
 - Step 4** Select **Use existing floppy image in datastore**.
 - Step 5** **Browse** to the datastore and locate the virtual floppy image.
 - Step 6** Select the file and click **OK**.
 - Step 7** Under **Device Status**, enable the **Connected and Connect at power on** option.
 - Step 8** Click the **Options** tab. Under **Boot Options**, check **Force entry to BIOS**, and then click **OK**.
 - Step 9** Repeat this procedure for each UC application for which you want to perform touchless installation.
-

What to Do Next

Run Touchless Installation

Run Touchless Installation

After you have mounted your virtual floppy drives to your application VMs, run the touchless installation process. It's recommended that you run all of your touchless installations simultaneously.



Note

If your VM is pre-deployed, you need to perform step 6 only.

Procedure

-
- Step 1** In the vSphere client, right-click the VM and select **Open Console**.
A console window opens.
 - Step 2** Click the **Power On** icon in the console tool bar to power on the virtual machine.
 - Step 3** When the BIOS screen appears, configure the following boot order:
 - a) CD-Rom
 - b) Hard Drive
 - c) Removable Devices
 - d) Network
 - Step 4** Save the settings and exit the console.
The UC application installation commences immediately.
 - Step 5** Repeat these steps for each UC application that you want to install.
 - Step 6** Once the installations are complete, remove the vFloppy configurations from the virtual machines.
-

What to Do Next

Use the manual method to install any remaining UC applications in the next section.

Install UC Applications Manually

Use this procedure to follow the interactive install process to install any UC applications that do not have a touchless install option such as Cisco Emergency Responder.

For details specific to Cisco Prime Collaboration Provisioning or Cisco TelePresence Video Communications Appliance installations, refer to [Complete Other Applications Installation](#) , on page 21.

Procedure

-
- Step 1** In the vSphere Client, power on the VM for the application that you want to install.
- Step 2** Right-click the VM, and choose **Open Console**.
A console window appears.
- Step 3** Follow the screen prompts to install the application from the console.
- Step 4** If you are using the manual method to install both Cisco Unified Communications Manager and IM and Presence Service, once the Cisco Unified Communications Manager publisher node installation completes, do the following:
- From the vSphere console, log in to the Cisco Unified Communications Manager CLI.
 - Run the `set network cluster subscriber dynamic-cluster-configuration 24` command.
 - Open a vSphere console window for the IM and Presence or subscriber virtual machine.
 - Power On** the virtual machine.
 - Enter the configuration information for the application to complete the installation.
- Step 5** Repeat this procedure for each UC application that you want to install.
-

Complete Packed Virtual Machine (OVA) Installation

- [Complete Other Applications Installation](#)
- [Complete Cisco Expressway Installation](#)

Complete Other Applications Installation

Use this procedure to complete installation of Cisco Prime Collaboration Provisioning, Cisco Prime Collaboration Assurance and Analytics Business, or Cisco Prime Collaboration Deployment.

Before You Begin

[Install UC Applications Manually](#), on page 21

Procedure

-
- Step 1** In vSphere client, power on the VM that you deployed for the respective Prime Collaboration applications (Cisco Prime Collaboration Provisioning, Cisco Prime Collaboration Assurance and Analytics Business, or Cisco Prime Collaboration Deployment).
- Step 2** Right-click the VM and choose **Open Console**.
A console window appears.
- Step 3** At the login prompt, type **setup**.
- Step 4** Follow the prompts to complete the installation.
-

Complete Cisco Expressway Installation

Use this procedure to complete installation of Cisco Expressway.



Note For detailed documentation on installing and setting up Cisco Expressway refer to <http://www.cisco.com/c/en/us/support/unified-communications/expressway-series/products-installation-guides-list.html>.

Before You Begin

[Complete Other Applications Installation](#) , on page 21

Procedure

-
- Step 1** Power on and open the console of the virtual machine.
- Step 2** At the login prompt, enter admin for username and TANDBERG for the password.
- Step 3** At the Run Install Wizard prompt, type Y and press Enter.
- Step 4** To change the password, type Y and press **Enter**.
- Step 5** At the prompt, type the new password, and click **Enter**.
- Step 6** In the next series of prompts, configure the following network details:.
- IP Protocol (Default is IPv4)
 - IP address
 - Subnet mask
 - Default gateway IP address
 - Ethernet speed of the LAN (Default is auto)
- Step 7** For the Run SSH (Secure shell) daemon, type Y and press **Enter**.
- Step 8** At the Restart Now prompt, type Y and press **Enter**.
- Step 9** After the system reboots, access the Cisco Expressway in a web browser.
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