



CHAPTER 8

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the What's New in Cisco Product Documentation as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

Finding Documentation

- For a complete list of documents, see the *Documentation Guide for Cisco Unified Communications Integration (TM) for Cisco WebEx Connect* at:
http://www.cisco.com/en/US/docs/voice_ip_comm/cuciwex/roadmap/cuciconnect_map.html
- Cisco WebEx Connect Administration Console:
<http://www.webex.com/webexconnect/orgadmin/help/index.htm>
- Cisco Unified Communications Manager Documentation
Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release:
http://www.cisco.com/en/US/products/sw/voicew/ps556/tsd_products_support_series_home.html
- Cisco WebEx Connect online help:
<http://www.webex.com/webexconnect/help/wwhelp.htm>

