



Cisco UC Integration for IBM Sametime

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Introduction

Cisco Unified Communications Integration for IBM Sametime enhances productivity by integrating native audio and HD video capabilities for IBM Sametime. It also includes Cisco phone control and presence status, along with integrated voicemail and conversation history. The integration allows access to Cisco call control with IBM Sametime IM and presence for both the standalone and IBM Lotus Notes-embedded clients.

The integration provides Sametime users with the following Cisco UC capabilities:

- Ability to use their computers for audio and video calls
- Ability to use Cisco UC Integration for IBM Sametime to control their phones
- Phone presence over XMPP
- Click-to-call capability from the IBM Sametime client
- Integrated visual voicemail and conversation history
- Users can easily create and manage audio and video conferences

Cisco UC Integration for IBM Sametime and IBM Lotus Notes



Note

Depending on your organization's setup, you can use the integration within IBM Lotus Notes in one of the following ways:

- Sametime displays in its own section within your Notes client.

- You access Sametime and the capabilities of the integration from other applications within your Notes client. For example, you might right-click Notes email or contacts to place a call.
- The Live Text feature allows you to dial any phone number in Lotus Notes that appears as a live link.

Ask your system administrator about the functionality you can access. See IBM documentation for details on activating Lotus Notes menus.

Documentation Resources

Refer to the following documents for more information about Cisco UC Integration for IBM Sametime:

- *Release Notes for Cisco UC Integration for IBM Sametime*
- *Cisco UC Integration for IBM Sametime Integration Guide*