



Radiana Beacon Office for Cisco Unified Application Environment Installation Guide

Use this document to install Radiana Beacon Office for use with the Cisco Unified Application Environment, Release 2.4.3. This guide includes the following topics:

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Conventions

This document uses the following conventions.

Convention	Description
boldface font	Commands and keywords are in boldface .
<i>italic</i> font	Arguments for which you supply values are in <i>italics</i> .
[]	Elements in square brackets are optional.
{ x y z }	Alternative keywords are grouped in braces and separated by vertical bars.
[x y z]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
screen font	Terminal sessions and information the system displays are in <code>screen font</code> .
boldface screen font	Information you must enter is in boldface screen font.
<i>italic screen</i> font	Arguments for which you supply values are in <i>italic screen</i> font.



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Convention	Description
^	The symbol ^ represents the key labeled Control—for example, the key combination ^D in a screen display means hold down the Control key while you press the D key.
< >	Nonprinting characters, such as passwords, are in angle brackets.

Related Documentation

Table 1 lists related documentation.

Table 1 Quick Reference for Related Documentation

Related Information	Location
<i>Administration Guide for the Cisco Unified Application Environment, Release 2.4</i>	http://www.cisco.com/en/US/products/ps7058/products_administration_guide_book09186a00807dcce7.html
<i>Cisco Unified Communications Manager Administration Guide, Release 6.0</i>	http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/admin/6_0_1/ccmcfg/bccm.pdf
<i>Radiana Beacon Office Configuration Manual Version 2.4.3</i>	http://radianta.com/beaconoffice.aspx
<i>Radiana Beacon Office Administrator Manual Version 2.4.3</i>	
<i>Radiana Beacon Office User Manual Version 2.4.3</i>	

Installing Radiana Beacon Office

To install the Radiana Beacon Office applications, follow these steps:

Procedure

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- Step 1** Insert the Applications DVD into the drive of the Cisco Unified Application Server. Windows Explorer appears displaying the contents of the DVD.
 - Step 2** Locate this executable file and run the self-extracting installer: `Beacon_Office_Setup.exe`. The package is extracted and the license agreement appears.
 - Step 3** Read it, and if you agree with the terms, click **I Agree**. The Beacon Office Setup: Site Info dialog box appears.

Step 4 Enter values as described in [Table 2](#):

Table 2 *Site Info Dialog Box*

Field	Description
DB Username	Username to log into MySQL and create a database. This is typically either the root username or the Cisco Unified Application Environment username that was used when the Cisco Unified Application Environment was installed.
DB Password	Password to log into MySQL and create a database. If you entered the root or the Cisco Unified Application Environment username in the DB Username field, then use the corresponding password that was used when the Cisco Unified Application Environment was installed.
Administrator Password	Password for the Administrator to log into the Radianta Beacon Office web console (Beacon Director).
IP or Hostname	Externally-accessible IP address or hostname for this server. Note The installer does not detect the IP address or hostname because some users have multiple interfaces or require the use of a canonical name.
Web Admin Port	Number of port on which the Radianta web server listens. Allow this field to default unless there is a conflict.

Step 5 Click **Next**, then click **Install**.

Step 6 When the installation is complete, click **Close**.

Step 7 When the Beacon Office Setup dialog appears, click **Yes** to restart the server.

Step 8 After installation, the Radianta Beacon Office applications may be disabled. To enable them, follow these steps:

- a. Log in to the Cisco Unified Application Environment management console.
- b. From the Main Control Panel, under Components, click **Applications**.
- c. Select the applications, then click **Enable**.

For more information about installing and using Radianta Beacon Office, refer to the *Radianta Beacon Office Configuration Guide* listed in the [Related Documentation, page 2](#).

Uninstalling Radianta Beacon Office

To uninstall Radianta Beacon Office applications, follow these steps:

Procedure

- Step 1** From the Windows Control Panel,
- Open Add or Remove Programs.
 - Click **Change or Remove Programs**.
 - Select Radianta Beacon Office, then click **Remove**.
- Step 2** Log in to the Cisco Unified Application Environment management console.
- From the Main Control Panel, under Components, click **Applications**.
 - Select the applications you want to remove, then click **Disable Application**.
 - Click **Uninstall Application**, then click **Yes** to confirm.
 - From the Main Control Panel, under Components, click **Providers**.
 - Select the providers you want to disable, then click **Disable Provider**.
 - Click **Uninstall Providers**, then click **Yes** to confirm.
- Step 3** (Optional) Remove the Radianta Beacon Office database:
- Open a command prompt, then enter `mysql -u root -p`.
 - When prompted, enter root password.
 - Enter `drop database radianta`
 - Enter `exit`.
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Obtaining Additional Licenses

Radianta Beacon Office is available through the Cisco SolutionsPlus Program. To purchase additional licenses of Radianta Beacon Office, place orders through your normal sales channels.

For support with the application, go to <http://radianta.com/beaconoffice.aspx>.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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