



Release Notes for Cisco Small Business SPA525G2 IP Phone Firmware Version 7.6.0

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Introduction

These Release Notes describe the updates and fixes in version 7.6.0 of the Cisco Small Business SPA525G2 IP Phone firmware.

As with any firmware release, read these release notes before you upgrade the firmware. Cisco also recommends that you back up the configuration before you perform any firmware upgrade.

Related Documentation

Use the following sections to obtain related information.

Cisco Small Business

For more information on Cisco Small Business, see <http://www.cisco.com/smb>

Cisco Small Business Product Documentation

For more information on Cisco Small Business SPA500, see www.cisco.com/go/spa500phones

For more information on Regulatory Compliance and Safety Information for the Cisco SPA300 Series and Cisco SPA500 Series IP Phones, see

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/csbpipp/ip_phones/regulatory_compliance/guide/rcsi_SPA300_SPA500.pdf



Software Compatibility

This firmware release is only for the RC SKU. For non-RC SKUs, the firmware is the same as firmware release 7.5.7s.

Hardware and Firmware Compatibility

The following matrix describes the hardware and firmware compatibility.

| | SN Range | 7.6.0, 7.5.7s, 7.5.7, 7.5.6c, 7.5.5c, 7.5.6, 7.5.5b | 7.5.5 or earlier |
|-------------------------------------|--|--|-------------------------|
| SPA525G2 (128M flash + Old SLIC) | MP after CCQ18160L03 (included 0L03) Control Run CCQ18160L03 to CCQ18160L5M | Yes | No |
| SPA525G2 (32M flash + Old SLIC) | Before CCQ18160L03 | Yes | Yes |



Note

SPA525G2-RC(128M flash) and SPA525G2-EU(128M flash) have the same hardware and firmware compatibility with SPA525G2(128M flash).



Note

SPA525G2-RC(32M flash) has the same hardware and firmware compatibility with SPA525G2(32M flash).

New and Changed Feature

RC Server Domain

The RC server domain changes from *prov.sipura.net* to *webapps.cisco.com*. However, the 7.6.0 firmware feature set is identical to the earlier 7.5.7s firmware feature set.

The RC Server Domain change applies only to RC SKUs (SPA525G-RC/SPA525G2-RC).

Installation

This release contains no Installation information.

Caveats

Open Caveats

| Identifier | Headline |
|------------|---|
| CSCub46017 | The SP525/5x5 phones do not support font size 12, for Hebrew language. |
| CSCub68644 | For SPA phones, option to add “+” sign is missing in the numeric inputs for PAB number entry. |
| CSCua96505 | For SPA525 phone, having 5 Broadsoft shared lines, the SCAC code fails to subscribe each line with the Edgemark router. |

Resolved Caveats

In firmware release 7.6.0, no additional defects were resolved, but the RC domain changed as indicated in the “[RC Server Domain](#)” section on page 2.

Behavior During Times of Network Congestion

Anything that degrades network performance can affect voice and video quality, and in some cases, can cause a call to drop. Sources of network degradation can include, but are not limited to, the following activities:

- Administrative tasks, such as an internal port scan or security scan
- Attacks that occur on your network, such as a Denial of Service attack

To reduce or eliminate any adverse effects to the devices, schedule administrative network tasks during a time when the devices are not being used or exclude the devices from testing.

Additional Information

For more information on Cisco Small Business Support Community, see <http://www.cisco.com/go/smallbizsupport>

For more information on Cisco Small Business Support and Resources, see <http://www.cisco.com/go/smallbizhelp>

To access the Phone Support Contacts, see http://www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html

For downloading the documents, see <http://www.cisco.com/go/smallbizfirmware>

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

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