



Readme for Cisco Unity Connection Release 8.5(1) Service Update 2

Revised April 03, 2012 (Originally published February 9, 2011)

This readme file contains installation and support information for Cisco Unity Connection Release 8.5(1) Service Update 2. (The service update can also be applied to Cisco Unified Communications Manager and Cisco Unified Communications Manager Business Edition servers.)



Caution

If the Connection server is running an engineering special with a full Cisco Unified Communications Operating System version number between 8.5.1.12019-x and 8.5.1.12899-x, do not upgrade the server to Connection 8.5(1) SU 2 because the upgrade will fail. Instead, upgrade the server with an ES released after 8.5(1) SU 2 that has a full Unified Communications OS version number of 8.5.1.13xxx.x or later to get the SU 2 functionality.

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Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

System Requirements

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Requirements for Cisco Unity Connection Release 8.5(1) Service Update 2

Before you install Cisco Unity Connection release 8.5(1) Service Update 2, see the supported upgrade information in the [“Version and Description” section on page 4](#).

Requirements for Cisco Unity Connection

System Requirements for Cisco Unity Connection Release 8.x contains the most current Connection requirements. The document is available at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/requirements/8xcucsysreqs.html.

Requirements for Cisco Unity Connection in Cisco Unified CMBE

System Requirements for Cisco Unity Connection in Cisco Unified CMBE Release 8.x contains the most current requirements for Connection in Cisco Unified CMBE. The document is available at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/requirements/8xcucmbesysreqs.html.

Compatibility Information

The following documents list the most current version combinations qualified for use with Cisco Unity Connection, and with Connection in Cisco Unified CMBE (where applicable):

- *Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations*
- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*
- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

The documents are available on Cisco.com at http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html.

Determining the Software Version

This section contains procedures for determining the version in use for the following software:

- [Cisco Unity Connection Application, page 3](#)
- [Cisco Personal Communications Assistant Application, page 3](#)
- [Cisco Unified Communications Operating System, page 3](#)

Cisco Unity Connection Application

This section contains two procedures. Use the applicable procedure, depending on whether you want to use Connection Administration or a command-line interface session to determine the version.

To Determine the Version of the Connection Application by Using Cisco Unity Connection Administration

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- Step 1** In Cisco Unity Connection Administration, in the upper-right corner below the Navigation list, select **About**.

The Connection version is displayed below “Cisco Unity Connection Administration.”

To Determine the Cisco Unity Connection Version by Using the Command-Line Interface

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- Step 1** Start a command-line interface (CLI) session. (For more information, see Cisco Unified Operating System Administration Help.)
- Step 2** Run the `show cuc version` command.
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Cisco Personal Communications Assistant Application

To Determine the Version of the Cisco Personal Communications Assistant (PCA) Application

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- Step 1** Sign in to the Cisco PCA.
- Step 2** On the Cisco PCA Home page, select **About** in the upper right corner. (The link is available on every Cisco PCA page.)
- Step 3** The Cisco Unity Connection version is displayed. The Cisco PCA version is the same as the Connection version.
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Cisco Unified Communications Operating System

This section contains two procedures. Use the applicable procedure, depending on whether you want to use Cisco Unified Operating System Administration or a command-line interface session to determine the version.

To Determine the Version of the Cisco Unified Communications Operating System by Using Cisco Unified Operating System Administration

- Step 1** In Cisco Unified Operating System Administration, the System Version is displayed below “Cisco Unified Operating System Administration” in the blue banner on the page that appears after you sign in.

To Determine the Version of the Cisco Unified Communications Operating System by Using the Command-Line Interface

- Step 1** Start a command-line interface (CLI) session. (For more information, see Cisco Unified Operating System Administration Help.)
- Step 2** Run the **show version active** command.

Version and Description

Revised June 29, 2011

Cisco Unity Connection 8.5(1) SU 2 is a cumulative update that incorporates all of the fixes and changes to Connection version 8.5(1)—including the operating system and components shared by Connection and Cisco Unified CM. It also incorporates additional changes that are specific to this service update, including Connection Engineering Special 47.



Caution

If the Connection server is running an engineering special with a full Cisco Unified Communications Operating System version number between 8.5.1.12019-x and 8.5.1.12899-x, do not upgrade the server to Connection 8.5(1) SU 2 because the upgrade will fail. Instead, upgrade the server with an ES released after 8.5(1) SU 2 that has a full Unified Communications OS version number of 8.5.1.13xxx.x or later to get the SU 2 functionality.

For information on whether you can upgrade directly to Connection 8.5(1) SU 2, see the “Supported Cisco Unified Communications Manager Upgrades” section of the *Cisco Unified Communications Manager Software Compatibility Matrix* at

http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/compat/ccmcompmatr.html.

You refer to the full version number of the Cisco Unified Communications Operating System that is currently installed on the active partition to determine upgrade support. The version can be viewed by running the CLI command **show version active**.

Full version numbers include the build number (for example, 8.5.1.10000-10); the software versions listed on the download pages on Cisco.com are abbreviated version numbers (for example, 8.5(1)). In the tables of the “Supported Cisco Unified Communications Manager Upgrades” section of the compatibility matrix, full version numbers are listed in the System Version row.



Note

Abbreviated version numbers for Connection and the Cisco Unified Communications Operating System are identical except that Connection 2.x versions correspond with 6.x versions of the operating system.

Do not refer to version numbers in any of the administration user interfaces because those versions apply to the interfaces themselves, not to the version installed on the active partition.

New and Changed Support and Functionality—Release 8.5(1) Service Update 2

This section contains information about new and changed support and functionality in the 8.5(1) Service Update 2 release time frame only.

(For information on new and changed support and functionality in Cisco Unity Connection Release 8.5(1), see http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/release/notes/851cucrn.html.)

Exchange 2007 and Exchange 2003 Are Supported with Single Inbox

Revised February 16, 2011

When Connection and Microsoft Exchange mailbox synchronization (single inbox) was introduced in the 8.5(1) release, only Exchange Server 2010 was supported. With Connection 8.5(1) Service Update 1, you can also use Exchange Server 2007 and Exchange Server 2003.

Language Files Are Available

Revised August 01, 2011

Language files for Cisco Unity Connection 8.5 are available on Cisco.com. (For a list of available languages, see the “Available Languages for Cisco Unity Connection 8.x Components” section of the *System Requirements for Cisco Unity Connection Release 8.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/requirements/8xcucsysreqs.html.)

If the Connection server is running version 8.5(1) SU 2, install the language files for ES 24.



Note

Locale ES 24 is supported with Connection 8.5(1) ES 24 or later versions.

Reconfiguration Required When the Unified Messaging Services Account Has an Exchange 2010 Mailbox

If you configured single inbox with Exchange 2010 and created an Exchange 2010 mailbox for the unified messaging services account, and if you want to configure single inbox with Exchange 2003, you must delete the mailbox and verify Active Directory permissions before you can configure single inbox with Exchange 2003.

Even if you do not want to configure single inbox with Exchange 2003, we recommend that you delete the Exchange 2010 mailbox and verify permissions on the unified messaging services account. (Deleting the Exchange 2010 mailbox for the unified messaging services account also saves an Exchange 2010 Client Access License.)

**Caution**

If you do not delete the Exchange 2010 mailbox for the unified messaging services account, single inbox will not function correctly with Exchange 2003.

To Delete the Exchange 2010 Mailbox and Verify Permissions on the Unified Messaging Services Account

- Step 1** Sign in to a server on which Exchange Management Shell is installed. Sign in by using either an account that is a member of the Enterprise Admins group or an account that has permission to grant permissions on Exchange objects in the configuration container
- Step 2** Run the following command to delete the Exchange mailbox:
Disable-Mailbox -Identity "Connection Unified Messaging Services Account"
- Step 3** Run the following command to verify that the throttling policy that you created when you configured unified messaging now apply to the Active Directory account instead of to the mailbox:
Get-ThrottlingPolicyAssociation -Identity "<Account>" | findstr "ThrottlingPolicy"
 where <Account> is the name of the unified messaging services account in domain\alias format.
- Step 4** If the throttling policy is applied to the unified messaging services account, skip the rest of this procedure.
 If the throttling policy is not applied to the unified messaging services account, run the following command to apply the policy:
Set-ThrottlingPolicyAssociation -Identity "<Account>" -ThrottlingPolicy "Connection Unified Messaging Services Policy"
- Step 5** Rerun the following command to verify that the throttling policy now applies to the account:
Get-ThrottlingPolicyAssociation -Identity "<Account>" | findstr "ThrottlingPolicy"
-

Important Note

- Service updates do not impact system compatibility unless specifically stated.

Related Documentation

Documentation for Cisco Unity Connection

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, see the *Documentation Guide for Cisco Unity Connection Release 8.x*. The document is shipped with Connection and is available at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/roadmap/8xcucdg.html.

Documentation for Cisco Unified Communications Manager Business Edition

For descriptions and URLs of Cisco Unified Communications Manager Business Edition documentation on Cisco.com, see the *Cisco Unified Communications Manager Business Edition Documentation Guide*. The document is shipped with Cisco Unified CMBE and is available at http://www.cisco.com/en/US/products/ps7273/products_documentation_roadmaps_list.html.



Note

The documentation links on Cisco.com for some Cisco Unity Connection in Cisco Unified CMBE 8.x versions go to documents that are labeled for Cisco Unity Connection Release 8.x. Despite the version label, all content in the documentation applies to both Connection configurations.

Installation Information

For instructions on downloading the service update, see the “[Downloading Cisco Unity Connection Release 8.5\(1\) Service Update 2 Software](#)” section on page 7.

For instructions on installing the service update on:

- A Connection 7.x or 8.x server, see the “[Upgrading Cisco Unity Connection 7.x or 8.x to the Shipping 8.x Version](#)” chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 8.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/upgrade/guide/8xcucrugx.html.
- A Connection 2.x server, see the “[Upgrading Cisco Unity Connection 2.x to the Shipping 8.x Version](#)” chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 8.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/upgrade/guide/8xcucrugx.html.
- A Cisco Unified CMBE server, see the “Software Upgrade and Installation” section in the “Software Upgrades” chapter of the *Cisco Unified Communications Operating System Administration Guide* at http://www.cisco.com/en/US/products/ps7273/prod_maintenance_guides_list.html.

Downloading Cisco Unity Connection Release 8.5(1) Service Update 2 Software

Revised 03 April, 2012



Note

The service update files can be used to upgrade Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Business Edition. The files can be downloaded from the Connection or Cisco Unified CM downloads page.

The service update posted on Cisco.com can be used only to upgrade to Connection 8.5. It cannot be used to install a new Connection 8.5 server or to migrate from Connection 1.x to 8.5.

For information on whether you can upgrade directly from your current version to Connection 8.5(1) SU 2, see the “[Version and Description](#)” section on page 4.

(For information on supported Cisco Unified Communications Manager and Cisco Unified Communications Manager Business Edition upgrades, see the *ReadMe for Cisco Unified Communications Manager Release 8.5(1)su2* on the download page for 8.5(1) SU 2 (start at <http://tools.cisco.com/support/downloads/go/Redirect.x?mdfid=278875240>).)

**Caution**

With restricted and unrestricted versions of Connection software now available, download software carefully. Upgrading a restricted version to an unrestricted version is supported, but future upgrades are then limited to unrestricted versions. Upgrading an unrestricted version to a restricted version is not supported. For more information about restricted and unrestricted versions of Connection software, see the “Cisco Unity Connection 8.5(1)—Restricted and Unrestricted Versions” section of the *Release Notes for Cisco Unity Connection Release at 8.5(1)* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/release/notes/851cucrn.html

To Download Cisco Unity Connection Release 8.5(1) Service Update 2 Software

- Step 1** Sign in to a computer with a high-speed Internet connection, and go to the Voice and Unified Communications Downloads page at <http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>.



Note To access the software download page, you must be signed in to Cisco.com as a registered user.

- Step 2** In the tree control on the Downloads page, expand : **Products>Voice and Unified Communications>IP Telephony>Unified Messaging>Cisco Unity Connection**, and select **Cisco Unity Connection Version 8.5**.
- Step 3** On the Select a Software Type page, select **Cisco Unified Communications Manager/Cisco Unity Connection Updates**.
- Step 4** On the Select a Release page, select **8.5.1SU2**, and the download buttons appear on the right side of the page.

**Caution**

With restricted and unrestricted versions of Connection software now available, download software carefully. Upgrading a restricted version to an unrestricted version is supported, but future upgrades are then limited to unrestricted versions. Upgrading an unrestricted version to a restricted version is not supported. For more information about restricted and unrestricted versions of Connection software, see the “Cisco Unity Connection 8.5(1)—Restricted and Unrestricted Versions” section of the *Release Notes for Cisco Unity Connection Release at 8.5(1)* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/release/notes/851cucrn.html

- Step 5** Confirm that the computer you are using has sufficient hard-disk space for the downloaded files. (The download descriptions include file sizes.)
- Step 6** Select the applicable download, then follow the on-screen prompts to complete the download, making note of the MD5 value.

Restricted version	UCSInstall_UCOS_8.5.1.12900-7.sgn.iso
Unrestricted version	UCSInstall_UCOS_UNRST_8.5.1.12900-7.sgn.iso

- Step 7** Use a checksum generator to confirm that the MD5 checksum matches the checksum that is listed on Cisco.com. If the values do not match, the downloaded files are damaged.



Caution Do not attempt to use a damaged file to install software, or the results will be unpredictable. If the MD5 values do not match, download the file again until the value for the downloaded file matches the value listed on Cisco.com.

Free checksum tools are available on the Internet, for example, the Microsoft File Checksum Integrity Verifier utility. The utility is described in Microsoft Knowledge Base article 841290, *Availability and Description of the File Checksum Integrity Verifier Utility*. The KB article also includes a link for downloading the utility.

- Step 8** If you are installing from a DVD, burn the DVD, noting the following considerations:
- Choose the option to burn a disc image, not the option to copy files. Burning a disc image will extract the thousands of files from the .iso file and write them to a DVD, which is necessary for the files to be accessible for the installation.
 - Use the Joliet file system, which accommodates filenames up to 64 characters long.
 - If the disc-burning application that you are using includes an option to verify the contents of the burned disc, choose that option. This causes the application to compare the contents of the burned disc with the source files.
- Step 9** Confirm that the DVD contains a large number of directories and files.
- Step 10** Delete unnecessary files from the hard disk to free disk space, including the .iso file that you downloaded.

Reverting to the Connection Version on the Inactive Partition

See the “[Reverting Cisco Unity Connection 8.x Servers to the Version on the Inactive Partition](#)” chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 8.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/upgrade/guide/8xcucrux.html.

If a Connection cluster is configured, revert to the previous version on the publisher server first, then on the subscriber server.

Caveat Information

Cisco Unity Connection 8.5(1) Service Update 2 includes Connection Engineering Special 47.

You can find the latest caveat information for Connection version 8.5(1) by using Bug Toolkit, an online tool available for customers to query defects according to their own needs.

Bug Toolkit is available at www.cisco.com/go/bugs. Fill in your query parameters by using the custom settings in the Advanced Settings option.



Note To access Bug Toolkit, you must be logged on to Cisco.com as a registered user.

This section contains the following caveat information:

- [Open Caveats—Connection Release 8.5\(1\) SU 2, page 10](#)
- [Resolved Caveats—Connection Release 8.5\(1\) SU 2, page 11](#)
- [Related Caveats—Cisco Unified Communications Manager 8.5\(1\) Components That Are Used by Connection 8.5\(1\), page 14](#)

Release notes for all versions of Cisco Unity Connection are available at http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

Open Caveats—Connection Release 8.5(1) SU 2

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

Table 1 Connection Release 8.5(1) SU 2 Open Caveats

Caveat Number	Component	Severity	Description
CSCtr14827	api	2	CUPI Validation in Notification Devices
CSCtr07547	conversations	2	UC 8.5 ES34 keymap1/alternate-greeting(2)/invalid selection
CSCtr07603	conversations	2	UC 8.5 ES34 Private lists (does not prompt list# before name)
CSCtr01463	messaging	2	Directory replication fails when using Exchange 2010 smart host
CSCtr01462	vmo	2	VMO 8.5(6) & eDocs 5.2 plugin & UC 8.5SU1 playback TRaP to phone fails
CSCtr15342	conversations	3	UC - Call the Sender option not announce for Unknown callers
CSCtr16181	conversations	3	UC 8.5(1) - Change of COS with Voice recognition not working
CSCtr00750	core	3	Temp msg not shredded during rollback when local msg delivery fails
CSCtr15713	database	3	Placeholders account not getting deleted in digital network clusters
CSCtq80705	documentation	3	8.5.1 documentation leaves out detail on enabling IMAP for TTS
CSCtq81646	documentation	3	CUC 8.5.1 visual voicemail document needs complex configuration section
CSCto17702	javanotifier	3	Notifier failure during long load run
CSCtn85567	messaging	3	JPN: Japanese text content in message body not read correctly by TTS
CSCto56140	serverrolesmgr	3	Srm connections not cleared properly after multiple network disruptions
CSCtq86294	serverrolesmgr	3	MTA threads stuck after SBR. No message delivery
CSCti72403	api	4	UC 7x/8x - Need Doc Explaining User Aliases with Spaces and Underscores
CSCti96189	conversations	4	UC 7.1.x upgrade may cause VVM applet to throw errors
CSCto56294	conversations	4	TUI and PCA appear to have different check for Trivial PIN passwords
CSCto94600	conversations	4	Unity Connection switchid dialing parameters are not configurable
CSCto78423	documentation	4	UC 8.5 - SIB With Exchange 2003 OWA Does Not Show Attachments - Need doc
CSCtq03037	documentation	4	UC 8.5 - SIB Docs Needs to Discuss Outlook Envelope Icon Behavior
CSCtq86901	documentation	4	CUC and CUCMBE 8.5.1 documentation for Hospitality does not exist
CSCtr05345	documentation	4	Notes issues CSCsz73548 and CSCsz78213 need documentation on Cisco.com

Table 1 Connection Release 8.5(1) SU 2 Open Caveats (continued)

Caveat Number	Component	Severity	Description
CSCtn56826	inbox	4	Need option to prevent users from downloading messages via Web inbox
CSCtr13041	messaging	4	Shred fail counter pegged while deleting non existent file in VPIM case
CSCtq86255	serverrolesmgr	4	SBR: intermittent IX000: ISAM error: deadlock detected
CSCtq63453	serviceability	4	Connection CM Database Event Listener service not present in RTMT
CSCtj82680	setup	4	UC DB initialization log file created during installation is not saved
CSCtq09084	setup	4	Need verification when installing patch during fresh install of CUC
CSCtq00272	vmo	4	VMO 8.5(6) - Outlook 2010 Chinese Characters Created With Backspace Key

Resolved Caveats—Connection Release 8.5(1) SU 2

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

Table 2 Connection Release 8.5(1) SU 2 Resolved Caveats

Caveat Number	Component	Severity	Description
CSCtn32532	conversations	2	Self-enrollment PIN change exits to Opening Greeting on early digit
CSCto55080	conversations	2	Reply all may fail when warn user of greater than X recipients enabled
CSCto92216	conversations	2	Unity Connection 8.0 - CuCsMgr Core Dump
CSCtn12347	core	2	Pub kernel panic - not synching: audit: backlog limit exceeded
CSCtn32179	database	2	CUCMBE3K: Coredump on Connection database during load test
CSCtn56740	messaging	2	Unity Connection Security Vulnerabilities
CSCtn99779	messaging	2	CUC 8.5(1) - Tomcat PermGen OutOfMemory error
CSCtn09734	serverrolesmgr	2	SRM deadlock causes splitbrain
CSCtn56289	serverrolesmgr	2	Notifier not stopping during SBR
CSCtl93771	setup	2	Unable to setup secure LDAP: trustanchors parameter must be non-empty
CSCtn61453	setup	2	Applying 8.5.1 software as patch results in corrupted CUC installation
CSCtl88345	telephony	2	Connection CuCsMgr core dump with SIP integration
CSCto11584	telephony	2	UC does not use backup CUCM Server when primary is down for SIP MWI
CSCtl66145	admin	3	Bulk Edit: Call Handler Message Settings page not complete
CSCtl92457	admin	3	UC Bulk Edit changes modifies notification devices unexpectedly
CSCtn75890	admin	3	UC 8.5(1) - Play/Record button grayed out on greetings page
CSCto12713	admin	3	Tomcat coredump on unhandled exception
CSCto81437	admin	3	Unity Connection 8.5 - User Bulk Edit for Message Actions fails
CSCtn12477	api	3	Comet events may not work when duplicate alias exists
CSCtn18167	api	3	CUPI: Private DL can't remove a remote member
CSCto09897	api	3	CUTI calls incorrectly being throttled by Connection
CSCto94978	api	3	VMWS: Addressing a message to a numeric alias fails.

Table 2 Connection Release 8.5(1) SU 2 Resolved Caveats (continued)

Caveat Number	Component	Severity	Description
CSCtk99553	conversations	3	UC notification cascading fails if first device has Repeat Notification
CSCtl41495	conversations	3	Incorrect prompt leads to unsuccessful set of notification phone number
CSCtn44240	conversations	3	CuCsMgr generates core dump during port group reset
CSCtn79993	conversations	3	Message properties for a voicemail does not play senders voice name
CSCtq21583	conversations	3	Replies to secure messages using VUI are not secure
CSCtn93670	core	3	All temp msg recordings should be shred w/ Secure Delete enabled
CSCtk10632	database	3	Message discarded for user being moved on other servers in network
CSCtl80493	database	3	Redundant partition field in tbl_Handler causing undeletable partition
CSCtl98298	database	3	Not able to delete the user when replacing him with another user
CSCtn04142	database	3	DbEventPublisher/CuDbProxy hang that slowed down the MWI
CSCtn04170	database	3	CuDbProxy services: forked processes need to exit before the parent exit
CSCtn04181	database	3	CuDbProxy services should have time out if there is no data to read
CSCtn09444	database	3	45 sec sign-in delay on sub when pub is down or being upgraded
CSCtn59526	database	3	CUC - Account with User Administrator role cannot delete users
CSCtn82029	database	3	Converting Cluster to Standalone cause upgrade to fail
CSCto09000	database	3	Failed install/upgrade - db connection error
CSCto62704	database	3	Dataharvester stops recording new call data for Reports
CSCto86181	database	3	CUC does not include capability to add Contact Templates to SDL
CSCto87784	database	3	CLI: Tables not truncated when running overwrittenb command
CSCto96822	database	3	Dbevent: socket does not get closed
CSCtq02144	database	3	Clean dynamic data task reports error
CSCtn12757	inbox	3	WebInbox: Expired Password window does not allow user to regain focus
CSCtn89664	inbox	3	WebInbox: Playback recording over TRaP and then sending results in error
CSCtl59563	interop	3	Replication set does not get updated during rollback
CSCtn90464	interop	3	DN: Certificates for remote locations are missing
CSCtn94190	interop	3	DN: Replication stalls after joining a newer version to an older version
CSCtn05523	javanotifier	3	MWI/Notifications processing may stop after SBR
CSCtn59947	javanotifier	3	missing traces in failure scenario
CSCto07347	javanotifier	3	Notifier memory space should be increased on larger platforms
CSCto17702	javanotifier	3	Notifier failure during long load run
CSCto34364	javanotifier	3	NDR/Notification loop generates bunch of SpeechView notifications
CSCto84110	javanotifier	3	UC - Notifier's RuleScheduler Falls Asleep Indefinitely and Never Wakes
CSCto06793	mediamaster	3	UC 8.5 (1) -Call drops due to unsupported audio format
CSCtn18217	messaging	3	ALL-LANG: WebInbox Scrambled text/formatting for various messages
CSCtn65586	messaging	3	NDR does not get delivered to senders mailbox when using VPIM
CSCtn85567	messaging	3	JPN: Japanese text content in message body not read correctly by TTS

Table 2 *Connection Release 8.5(1) SU 2 Resolved Caveats (continued)*

Caveat Number	Component	Severity	Description
CSCto34821	messaging	3	Double quote in displayname causes failsafe, unable to message
CSCto35509	messaging	3	UC 8.5 - SIB Exchange Servers Search Fails for Exchange 2003 Clusters
CSCto54535	messaging	3	UC 8.5 experience long delay when using TTS on large mailboxes
CSCto78506	messaging	3	VPIM NDRs from Postmaster not delivered to non-BH with prefixes
CSCto87622	messaging	3	NDR /Badmail message sent to SDL with nested SDL and Access List enabled
CSCto99773	messaging	3	Wrong warning seen when testing UMS with Exchange 2003
CSCtl94104	perfmon	3	CuFileSync process crashed and locked up DBEventPublisher service
CSCto02933	reports	3	UC 8 Message Activity Report broken With Concurrent Generations
CSCto56140	serverrolesmgr	3	Srm connections not cleared properly after multiple network disruptions
CSCtn57152	setup	3	Switch version from 7.1.x to 8.6 does not pass version info to scripts
CSCtn74650	telephony	3	CUC oneway audio on G729a connections
CSCto20579	telephony	3	GSM codec speed-up slow-down Message Playback Garbled
CSCto72693	telephony	3	UC - G.729 and iLBC compression experience some popping in prompts
CSCtl88424	admin	4	Bulk Administration Tool: Assigns Wrong Partition to Alt Extension
CSCto62785	admin	4	Cxn Meeting Place user-level SA "Test" button does not work
CSCtq22684	admin	4	Bad link to contact template on system DL Members Page
CSCtq33700	admin	4	BAT fails to create contact when contact template is not in CSV file
CSCtl02502	api	4	CUPI import from LDAP does not import all fields
CSCtn03480	api	4	CUMI should return ImapUID field with message info
CSCtn17815	conversations	4	VVM: Update Send Options screen
CSCtq31841	conversations	4	ALL-LANG: CUC: Voice Prompt: Key menu is not announced on delete.
CSCtl86195	database	4	Dependency Timer not being reset resulting in digital networking errs
CSCto14054	database	4	Setting of Department with User Template may impact Search Function
CSCto17397	javanotifier	4	tbl_eventservicesubscription not cleaned up properly
CSCto59091	javanotifier	4	Cxn Notifier Task Q's diags misleading, not serviceable or practical
CSCtj73553	messaging	4	Add UM service test check server version if "Exch2003" server specified
CSCtl80518	messaging	4	SIB UM acct test Ex2003 non-existent user -> no details
CSCtn99736	messaging	4	BAT for UM accounts does not include TTS
CSCtj04314	telephony	4	UC8 - Live reply with anonymous calling party fails
CSCtk16176	telephony	4	Misleading error message due to cluster port group configuration
CSCtn17533	api	6	CUMI: Recipients list doesn't contain DtmfAccessId
CSCtn87719	api	6	Adding distribution list members one at a time is slow
CSCtn20769	conversations	6	US4110: Conversation Enhancements
CSCtk01560	core	6	SIB: COS misconfiguration lead to license violation.
CSCtn43086	inbox	6	WebInbox: Add playback after record functionality

Table 2 Connection Release 8.5(1) SU 2 Resolved Caveats (continued)

Caveat Number	Component	Severity	Description
CSCtc32553	messaging	6	unity connection 7.x negative mailbox size diagnostics
CSCtf46676	messaging	6	MWI resync operation does not recalculate message counts
CSCtI45095	telephony	6	Cxn: Diags missing for crucial parts of a call's origination
CSCtn05642	telephony	6	Need ability to route calls based on CalledParty SCCP element
CSCtq97240	documentation	5	Incorrect locale version cause VM outage

Related Caveats—Cisco Unified Communications Manager 8.5(1) Components That Are Used by Connection 8.5(1)

Table 3 below describes the Cisco Unified Communications Manager components that are used by Cisco Unity Connection.

Caveat information for the Cisco Unified CM components is available in the following documents:

- *ReadMe for Cisco Unified Communications Manager Release 8.5(1)su2* on the download page for 8.5(1)SU2 (start at <http://tools.cisco.com/support/downloads/go/Redirect.x?mdfid=278875240>).
- *ReadMe for Cisco Unified Communications Manager Release 8.5(1)su1* on the download page for 8.5(1)SU1 (start at <http://tools.cisco.com/support/downloads/go/Redirect.x?mdfid=278875240>).
- *Release Notes for Cisco Unified Communications Manager Release 8.5(1)* at http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/rel_notes/8_5_1/cucm-rel_notes-851.html.

Table 3 Cisco Unified CM 8.5(1) Components That Are Used by Connection 8.5(1)

Cisco Unified CM Component	Description
backup-restore	Backup and restore utilities
ccm-serviceability	Cisco Unified Serviceability web interface
cdp	Cisco Discovery Protocol Drivers
cli	Command-line interface (CLI)
cmui	Certain elements in the Connection web interfaces (such as search tables and splash screens)
cpi-afg	Cisco Unified Communications Answer File Generator
cpi-appinstall	Installation and upgrades
cpi-cert-mgmt	Certificate management
cpi-diagnose	Automated diagnostics system
cpi-os	Cisco Unified Communications Operating System
cpi-platform-api	Abstraction layer between the Cisco Unified Communications Operating System and the applications hosted on the platform
cpi-security	Security for connections to the server
cpi-service-mgr	Service Manager (ServM)
cpi-vendor	External vendor issues

Table 3 Cisco Unified CM 8.5(1) Components That Are Used by Connection 8.5(1) (continued)

Cisco Unified CM Component	Description
cuc-tomcat	Apache Tomcat and third-party software
database	Installation and access to the configuration database (IDS)
database-ids	IDS database patches
ims	Identity Management System (IMS)
rtmt	Real-Time Monitoring Tool (RTMT)

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