Changing Playback Settings

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About Playback Settings

Playback settings allow you to change the playback volume and the playback speed of:

- An individual message as you are listening to it.
- The conversation for your current phone session at any point while Connection is playing a prompt.

Changes for individual message playback do not affect playback for other messages you hear during the same phone session. Changes for conversation playback last until you hang up the phone; the next time you call Connection, playback settings are reset to the defaults.

Note To adjust the conversation speed or volume, you use voice commands; you cannot use the phone keypad.

Changing Playback Volume for Individual Messages

As you listen to a message by phone, you can adjust the volume for that message. Changes do not affect the playback volume of other messages you hear during the same phone session.

Changing Playback Volume for an Individual Message by Using the Phone Keypad

The key that you press to adjust playback volume will depend on your conversation. Ask your system administrator which key is assigned to change playback volume. While listening to a message, toggle among these volume settings:

Option	Description
Press key once	Increases the volume
Press key again	Decreases the volume
Press key again	Returns the volume to normal

Changing Playback Volume for an Individual Message by Using Voice Commands

While listening to a message, use the following voice commands:

Action	Command
Change volume	"Louder" or "Softer"
Reset playback volume to the default setting (not available on some systems)	"Reset volume"

Changing Playback Speed for Individual Messages

As you listen to a message by phone, you can adjust the playback speed for that message. Changes do not affect the playback speed of other messages you hear during the same phone session.

Changing Playback Speed for an Individual Message by Using the Phone Keypad

The key that you press to adjust playback speed will depend on your conversation. Ask your system administrator which keys are assigned to increase and decrease playback speed. While listening to a message, use the following speed settings:

Option	Description
Press decrease key	Slow message playback.
Press increase key once	Fast message playback.
Press increase key again	Faster message playback.

Changing Playback Speed for an Individual Message by Using Voice Commands

While listening to a message, use the following voice commands:

Action	Command
Slow playback	"Slower"
Fast playback	"Faster"
Reset playback speed	"Reset speed"

Tip There are four playback speeds available: the speed at which the message was recorded, one slower speed, and two faster speeds.

Changing Playback Volume for the Connection Conversation

You can use voice commands to change the volume of the Cisco Unity Connection conversation at any point while Connection is playing prompts. (You cannot use the phone keypad to adjust the conversation volume.)

Changes last until you hang up the phone; the next time you call Connection, the volume is reset to the default setting.

Changing Conversation Playback Volume by Using Voice Commands

While listening to a prompt, use the following voice commands:

Action	Command
Change volume	"Louder" or "Softer"
Reset playback volume to the default setting (not available on some systems)	"Reset volume"

Changing Playback Speed for the Connection Conversation

You can use voice commands to change the speed of the Cisco Unity Connection conversation at any point while Connection is playing prompts. (You cannot use the phone keypad to adjust the conversation speed.)

Changes last until you hang up the phone; the next time you call Connection, the speed is reset to the default setting.

Changing Conversation Playback Speed by Using Voice Commands

While listening to a prompt, use the following voice commands:

Action	Command
Change speed	"Slower" or "Faster"
Reset playback speed to the default setting	"Reset speed