



New and changed information

Date	Changes Made
October 12, 2023	Added a note to <i>Overview</i> that <i>Webex Calling Dedicated Instance</i> does not require the Device Connector.
December 3, 2021	<ul style="list-style-type: none"> • Added the following note to the mutual TLS authentication configuration steps: If you Expressway-E is clustered, you can't disable H.323 box-wide because clustering relies on H.323. For this reason, we recommend setting up firewall rules on Expressway or the Internet firewall to block H.323 inbound. • In the Unified CM SIP trunk security profile configuration, added a step to set the Device Security Mode to Encrypted. • Added the following note to the “Complete the prerequisites” section: Note If you plan to use the manual method, you must trust IdenTrust as a public certificate authority (CA). See Webex Root CA Certificate Update. Upload the IdenTrust certificate to your Expressway devices as soon as possible. Otherwise, calls from the Expressway-E to the cloud may fail. • In accordance with style guidelines, changed section titles from title case to sentence case.
July 9, 2021	<ul style="list-style-type: none"> • Updated naming and diagrams to reflect the new Webex Suite branding. • Moved non-deployment tasks (such as Rename Workspace, Remove Calling, and so on) to the Manage and Troubleshoot chapter.
May 21, 2021	<ul style="list-style-type: none"> • Corrected references to various parts of the Control Hub web interface. • In the Known Issues section, added a link to the Preferred Architecture guide which contains more information about loop detection and avoidance. • Retitled "Configure Directory Number" to "Configure Directory Number and Directory URI", and added a statement to clarify the workaround for Directory URI dialing between a user and a device.

Date	Changes Made
January 20, 2021	<ul style="list-style-type: none"> • Added new section “Enable Hybrid Calling for Personal Mode Devices” in the deployment chapter. • Combined the personal mode and shared mode enablement steps under a single workflow table.
December 9, 2020	<ul style="list-style-type: none"> • References to "Webex Teams" are changed to "Webex." • Clarified that Hybrid Calling calls don't consume traversal licenses. • Added known issues about extension dialing, directory URI dialing, and calling from one organization to another.
August 19, 2020	<ul style="list-style-type: none"> • Removed incorrect content about the automatic creation of Cisco Spark-RD. • Rearranged deployment chapter; now, the directory number, Cisco Spark-RD, end user, and Workspaces steps are tied together in a mini task flow.
June 16, 2020	References to "Places" have been changed to "Workspaces."
April 23, 2020	Added "Migrate Hybrid Calling Organization Using Webex Device Connector" section to the Prepare Your Environment chapter.
February 28, 2020	Initial version of the document.