



Change History

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Date	Change	Section
September 2023	Added local logging and problem report collection.	<ul style="list-style-type: none"> • New deployment task <i>(Optional) Configure local logging and problem report collection.</i> • Added new chapter <i>Manage Serviceability Service.</i> • New task <i>Manage local logs.</i> • New task <i>Collect problem reports.</i>
April 2022	Changed the way that you add Unified publishers and subscribers on an ECP connector host.	<i>(Optional) Configure an ECP Connector Host with Locally Managed Unified CMs</i> <i>(Optional) Configure an ECP Connector Host with Locally Managed Unified CM Clusters</i>
November 2021	You can now use the Serviceability Connector to collect logs from your Cloud-Connected UC deployment. This capability enables you, rather than TAC, to gather logs for your Unified CM clusters.	Throughout
September 2021	Removed mentions of the deprecated Customer Service Central upload option.	<i>Configure Upload Settings</i>
March 2021	You can now collect logs from Broadworks XSP nodes.	Throughout

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December 2020	Added information on using an ECP node for the Serviceability Connector.	Throughout
	Clarified connectivity requirements for registering Expressway connector host.	<i>Register the Expressway Connector Host to Cisco Webex</i>
September 2020	Use of Cisco account with Serviceability Connector deprecated. Only CXD supported now.	Throughout
November 2017	Initial Publication	