



## New and Changed Information

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The following table provides an overview of the significant changes to the features in this guide up to this current release. The table does not provide an exhaustive list of all changes made to the guide or of the new features up to this release.

**Table 1: New Features and Changed Behavior in Emergency Responder**

Feature or Change	Description	See	Date
Release 14SU3a	This guide was re-published for Release 14SU3a.	—	Aug 30, 2023
Release 14SU2	This guide was re-published for Release 14SU2.	—	June 16, 2022
Integration of National E911 Service Provider through HTTP Authentication based Proxy	Integration of National E911 Service Provider through HTTP Authentication based Proxy	<a href="#">National E911 Service Provider VUI Settings</a>	June 16, 2022
National E911 Service Provider	Any specific reference to National E911 Service Provider should be understood to mean either National E911 Service Provider, depending on your chosen provider from Release 14SU2 onwards.	<a href="#">Configure Emergency Responder and National E911 Service Provider</a>	June 16, 2022

Feature or Change	Description	See	Date
Support for Remote Users Updating their Emergency Location Over The Top (OTT)	Remote or Off-premises users which are using Cisco Jabber or Webex App client for calling can update their emergency location Over The Top (OTT) to a National E911 Service Provider.	<ul style="list-style-type: none"> <li>• <a href="#">National E911 Service Provider VUI Settings</a></li> <li>• <a href="#">Set Up National E911 Service Provider VUI Settings</a></li> </ul>	June 16, 2022
Touchless Installation	Touchless installation makes the installation process seamless and promotes simplified installation of Emergency Responder.	<a href="#">Touchless Installation</a>	June 16, 2022
Switch Support	Cisco Catalyst C9300CX Series and Cisco Meraki Switches MS125 and MS390	<a href="#">Supported Voice Ready Lan Switches</a>	June 16, 2022
Release 14SU1	This guide was re-published for Release 14SU1.	—	October 27, 2021
RedSky or Intrado E911 Service Integration with Emergency Responder	RedSky Integration is supported when Emergency Responder system is enabled in FIPS mode.	<a href="#">Configure Emergency Responder and National E911 Service Provider</a>	October 27, 2021
Secure Phone Alert for Onsite Security Users	Emergency Responder supports enabling Secure Real-Time Transport Protocol (SRTP) on audio alert to Onsite Security User when an Emergency Call is placed	<a href="#">Cisco Unified Communications Manager Clusters</a>	October 27, 2021
Permanent License Reservation	Emergency Responder provides support for Permanent License Reservation that allows administrator to reserve an entitled Permanent License Tag from the Smart Account and Virtual Account against a Product instance	<a href="#">Permanent License Reservation</a>	October 27, 2021

Feature or Change	Description	See	Date
Release 14	Initial publication of the guide.	—	March 31, 2021
Compliance to New Federal Regulations	E911 support is provided for remote teleworker and off-premises users registered over Virtual Private Network (VPN) or Mobile and Remote Access	<a href="#">Configure Emergency Responder and National E911 Service Provider</a>	March 31, 2021
Support for configuration APIs	APIs are introduced for Emergency Response Location (ERL) Management, User Management, and associated Cisco Unified Communications Manager settings	<a href="#">Cisco Emergency Responder API Documentation</a>	March 31, 2021
Support for Switch Refresh Utility	Cisco Emergency Responder now provides Switch Refresh Utility to simplify Voice LAN Switch replacement	<a href="#">Configure Switch Refresh Utility</a>	March 31, 2021
Version Independent Licensing	Supports Version Independent User Licenses	<a href="#">Version Independent Licensing</a>	March 31, 2021
Smart Licensing Registration through Authentication based Proxy	Provides extra authentication measures to register to Cisco Smart Software Manager using authentication based proxy server	<a href="#">National E911 Service Provider VUI Settings</a>	March 31, 2021
Switch Support	Added switch support for Catalyst 9300L, Cisco Catalyst 1000 Series, Cisco Industrial Ethernet 2000, 3000, 4000, and 5000 Series Switches, and Cisco Meraki Switches MS120, MS125, and MS355	<a href="#">Supported Voice Ready Lan Switches</a>	March 31, 2021

