Cisco ATA 191 and 192 Analog Telephone Adapter Multiplatform Phones Release Notes for Firmware Release 11.1(0)SR1

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Release Notes for Cisco ATA 191 and 192 Analog Telephone Adapter for Multiplatform Firmware Release 11.1(0)SR1

These release notes support the Cisco ATA 191 and 192 Analog Telephone Adapter Multiplatform Phones running Multiplatform Firmware Release 11.1(0)SR1.

The following table lists the support and protocol compatibility for the Cisco ATA.

Table 1: Cisco IP Phones, Support, and Firmware Release Compatibility

Cisco IP Phone	Protocol	Support Requirements
Cisco ATA 191 and 192	SIP	BroadSoft BroadWorks 21.0 Asterisk 13.1

Related Documentation

Use the following sections to obtain related information.

Cisco ATA 190 Series Documentation

Refer to publications that are specific to your language and call control system. Navigate from the following documentation URL:

https://www.cisco.com/c/en/us/products/unified-communications/ata-190-series-analog-telephone-adapters/index.html

Installation

Upgrade Firmware

The Cisco ATA 191 and 192 support dual image upgrades by TFTP, HTTP, or HTTPS.

Procedure

Step 1 Go to the following URL:

https://software.cisco.com/download/navigator.html?mdfid=286282490&flowid=83468

Step 2 Choose **Cisco ATA 190 Series**.

Step 3 Choose your ATA model.

Step 4 In the Latest Releases folder, choose **11.1.0 MSR1-1**.

Step 5 Download the file ATA19x.11-1-0MSR1-1.zip.

Step 6 Unzip the files.

Step 7 Put the files on the tftp/http/https download directory.

Step 8 Configure the Upgrade Rule on the **Provisioning** tab in the web page with the valid URL. The format is:

```
<schema>://<serv_ip[:port]>/filepath/sipxxx.loads
```

The third-party call control can also upgrade with a URL in the web browser:

```
<schema>://<serv_ip[:port]>/filepath/sipxxx.loads
```

Here is an example,

`http://10.74.10.225/firmware/sipXXX.XX-0-0MPP-XXdev.loads`

Note The loads file is put in the file path of the above url. The zip file contains other file types also. Only the loads file is used in the above URL.

After the firmware upgrade completes, the phone reboots automatically.

Caveats

View Caveats

You can search for caveats using the Cisco Bug Search.

Known caveats (bugs) are graded according to severity level, and can be either open or resolved.

Before you begin

To view caveats, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

Procedure

Step 1 Perform one of the following actions:

- Use this URL for all open caveats: https://bst.cloudapps.cisco.com/bugsearch/search?kw=Customer%20visible%20bug%20for%2011.1.0MSR1&pf=prdNm&sb=null%20&sts=open&bt=custV
- Use this URL for all resolved caveats:https://bst.cloudapps.cisco.com/bugsearch/search?kw=Customer%20visible%20bug%20for%2011.1.0MSR1&pf=prdNm&sb=null&sts=fd&bt=custV

- Use this URL for all caveats: https://bst.cloudapps.cisco.com/bugsearch/search?kw=Customer%20visible%20bug%20for%2011.1.0MSR1&pf=prdNm&sb=anfr&bt=custV

Step 2 When prompted, log in with your Cisco.com user ID and password.

Step 3 (Optional) Enter the bug ID number in the Search for field, then press **Enter**.

Open Caveats

The following table lists severity 1, 2, and 3 defects that are open for the Cisco ATA 191 and 192 Analog Telephone Adapter Multiplatform Phones for Firmware Release 11.1(0)SR1.

For more information about an individual defect, access the Bug Search toolkit and search for the defect using the Identifier. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, the table reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in Access Cisco Bug Search, on page 4.

Table 2: Open Caveats for 11.1(0)SR1

Identifier	Description
CSCvg01656	DUT connect to half duplex Ethernet port can't link up after power on

Resolved Caveats

The following table lists severity 1, 2, and 3 defects that are resolved for the Cisco ATA 191 and 192 Analog Telephone Adapter Multiplatform Phones for Firmware Release 11.1(0)SR1.

For more information about an individual defect, access the Bug Search toolkit and search for the defect using the Identifier. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, the table reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in Access Cisco Bug Search, on page 4.

Table 3: Resolved Caveats for 11.1(0)SR1

Identifier	Description
CSCvh28785	Some analog phone cannot display call waiting callerID
CSCvh29694	DUT can't download configuration file with IP address via IPv6 TR069
CSCvh29800	DUT can't download firmware via IPv6 TR069
CSCvh28384	Modem call does not connect successfully
CSCvh28202	ATA does not handle RTP send/receive in different IP stack

Access Cisco Bug Search

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs

You can search for problems by using Cisco Bug Search.

Before you begin

To access Cisco Bug Search, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

Procedure

Step 1 To access Cisco Bug Search, go to:

https://tools.cisco.com/bugsearch

Step 2 Log in with your Cisco.com user ID and password.

Step 3 To look for information about a specific problem, enter the bug ID number in the Search for field, then press **Enter**.

Limitations and Restrictions

Phone Behavior During Times of Network Congestion

Anything that degrades network performance can affect phone voice and video quality, and in some cases, can cause a call to drop. Sources of network degradation can include, but are not limited to, the following activities:

- Administrative tasks, such as an internal port scan or security scan
- Attacks that occur on your network, such as a Denial of Service attack

Caller Identification and Other Phone Functions

Caller identification or other phone functions have not been verified with third-party applications for the visually or hearing impaired.

Cisco IP Phone Firmware Support Policy

For information on the support policy for phones, see https://cisco.com/go/phonefirmwaresupport.

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The following information is for FCC compliance of Class B devices: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment causes interference to radio or television reception, which can be determined by turning the equipment off and on, users are encouraged to try to correct the interference by using one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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