



# CHAPTER 8

## Voice Menu Codes

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This section contains information on accessing the Interactive Voice Response (IVR) and a quick-reference list of the voice configuration menu options for the ATA 187.

### Accessing the IVR and Configuring Your Phone Setting

To access the IVR and configure your phone settings, follow these steps:

**Note**

You can change the PIN on the Cisco Unified CM User Options web page.

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**Procedure**

**Step 1** To access the IVR, go off-hook on the phone connected to Line 1 and press the **Set Up** button on the front panel of the ATA 187.

The IVR prompts for a password.

**Note**

The ATA 187 allows you to enter only numerical values for password.

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**Step 2** Enter the PIN by pressing the number keypad, followed by # button.

You are at the IVR main configuration menu.

**Step 3** Follow the voice prompts on the IVR. See [Table 8-1](#) for information on navigating the IVR.

**Step 4** To return to the main configuration menu, press #.

**Step 5** To exit the IVR, end the call.

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**Table 8-1** describes the various options in the IVR Configuration Menu

**Table 8-1 Navigating the IVR Configuration Menu**

Action	IVR Code	Navigating Notes
Review or Set Network Settings	1	<p>If DHCP is enabled, the IVR announces each network parameter.</p> <p>If DHCP is disabled, the IVR announces each network parameter, pausing in between to allow you to enter a new value.</p> <ol style="list-style-type: none"> <li>IVR announces the IP Address. To change the IP address for the phone, use the keypad to enter a new IP address, followed by the #. To retain the current IP address, press #.</li> <li>IVR announces the subnet mask. To change the subnet mask use the keypad to enter a new IP address, followed by the #. To retain the current subnet mask, press #.</li> </ol> <p> <b>Note</b> To enter the dot “.” that separates each octet in the IP address, press *.</p> <ol style="list-style-type: none"> <li>IVR announces the default gateway. To change the default gateway, use the keypad to enter a new IP address, followed by the #. To retain the current default gateway, press #.</li> </ol>
Review or Set TFTP Server	2	<p>IVR announces the current TFTP setting.</p> <p>To change the TFTP server, use the keypad to enter a new IP address, followed by the #. To retain the current TFTP server, press #.</p> <p>To reset a TFTP server back to the TFTP server set by the DHCP server from a manually configured TFTP server, press *.</p> <p><b>Note</b> To enter the dot “.” that separates each octet in the IP address, press *.</p>
Enable or Disable DHCP	3	Press 3 to toggle DHCP to enable or disable.
Review or Set the VLAN ID	4	Press 4 to review and set the Administrator VLAN ID.
Reset to factory settings	0	<p>—</p> <p><b>Note</b> All configuration settings will reset to default factory settings, the and phone will reset. It will take some time for the phone to re-register. Select this option only when needed.</p>