



# Release Notes for Cisco D9865 Satellite Receiver Version 2.30

---

**First Published:** December 22, 2015

## Overview

This document describes the new features, improvements, resolved caveats, and open caveats in Version 2.30 for the Cisco D9865 Satellite Receiver.

## New Features

The following lists the new feature for Version 2.30.

- Added the capacity for the uplink system to disable HD video output from the component and HDMI ports using the Cisco PowerVu Network Center (PNC) Transcoder Configuration Profile (D9865-D and D9865-H models only).

## Improvements

The following improvement is included in Version 2.30.

- D9865-D web browser compatibility changes:
  - Google Chrome - Not supported.
  - Microsoft Internet Explorer Version 6, 7, 8, 9 - Not tested.
  - Microsoft Internet Explorer Version 10 and 11 - Supported, with compatibility mode enabled.
  - Mozilla Firefox Version 41 and 42 - Supported, but other versions are not tested.

## Caveats

This section includes open and resolved caveats for this release. This section includes the following topics.

- [Open Caveats - Version 2.30, on page 2](#)
- [Resolved Caveats - Version 2.30, on page 2](#)

## Open Caveats - Version 2.30

The following is a list of open caveats in Version 2.30. The caveat ID can be searched using the Cisco Bug Search Tool (<https://tools.cisco.com/bugsearch>), where you can find details about the caveat and workarounds.

Bug ID	Description
CSCul63158	The unit may discard all settings after an uncontrolled power cycle during Non-Volatile Memory (NVM) storage activity. If this occurs, you must manually re-configure the unit. During lab validation, this issue was observed once in 14,000 unit power cycles. No customer reports of this issue have been received.

## Resolved Caveats - Version 2.30

The following is a list of resolved caveats in Version 2.30. The caveat ID can be searched using the Cisco Bug Search Tool (<https://tools.cisco.com/bugsearch>), where you can find details about the caveat.

Bug ID	Description
CSCuh09794	When the unit powers on, it may revert to Safe App, instead of the selected Erasable App. This may occur after you power cycle the unit. The probability of this occurrence is extremely low. No customer reports of this issue have been received.
CSCuh55798	Low speed data PID may drop packets under specific conditions (D9865-D only): <ul style="list-style-type: none"> <li>• 720P video services and high bit rate serial data (19200 bps or higher)</li> <li>• low speed data stream contains successive back-to-back packets</li> </ul>
CSCua86894	During a leap year, the EPG data display may appear blank when moving from the last day of the month to the first day of the next month. This only affects the D9865 with EPG feature and EPG data present in the received signal.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation*, at: <http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

Subscribe to *What's New in Cisco Product Documentation*, which lists all new and revised Cisco technical documentation as an RSS feed and delivers content directly to your desktop using a reader application. The RSS feeds are a free service.

---

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <http://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

© 2015 Cisco Systems, Inc. All rights reserved.