



Compatibility Information for Cisco Digital Media Suite

Revised: May 17, 2010

- [Overview, page 1](#)
- [Cisco Digital Media Manager, page 2](#)
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- [Learn More About..., page 7](#)

Overview

Cisco Digital Media Suite (Cisco DMS) is an ecosystem for networked digital video. It is also the collective name for a broad range of hardware products, software products, and accessories that are sold and licensed separately but work together seamlessly. Cisco DMS is a key component of several Cisco portfolios. This guide gathers together and compares compatibility information for the full range of Cisco DMS products.



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Cisco Digital Media Manager

Cisco Digital Media Manager (DMM) is a centralized, web-based platform that helps you to manage Cisco media network hardware, software, and services remotely, according to your user role assignments for *Cisco Digital Signs*, *Cisco Cast*, and *Cisco Show and Share*.

- [DMM 5.2\(0\)](#), page 2
- [DMM 5.1\(0\) and 5.1\(1\)](#), page 3
- [DMM 5.0\(0\), 5.0\(1\), 5.0\(2\), and 5.0\(3\)](#), page 4

DMM 5.2(0)

Table 1 DMM Release 5.2.x

Compatibility Factor	Notes
Supported Upgrade Path	<ul style="list-style-type: none"> • 5.1(0) to 5.2(0)
Supported Appliance Models	<ul style="list-style-type: none"> • MCS 7835-H3 • WAVE-574
Supported Feature Licenses	<ul style="list-style-type: none"> • Cisco Digital Media Manager 5.2 <ul style="list-style-type: none"> – SNMP Notification Module 5.2 – Cisco Digital Signs 5.2 – Cisco Cast Manager 5.2 <ul style="list-style-type: none"> ~ Cisco Digital Media Player 4400G (10, 50, 100, 500, or 1,000) ~ Cisco Digital Media Player 4305G (10, 50, 100, 500, or 1,000) • Cisco Show and Share 5.2 <ul style="list-style-type: none"> – Cisco Live Event Module 5.2 – Cisco Show and Share Reports
Supported Browsers for DMS-Admin, Digital Signs, and Cast	<ul style="list-style-type: none"> • <i>Microsoft Windows</i> <ul style="list-style-type: none"> – Internet Explorer 6.0 or later – Internet Explorer 7.0 or later – Internet Explorer 8.0 (recommended) • <i>Linux</i> <ul style="list-style-type: none"> – Firefox 3.0 (required) • <i>Mac OS X</i> <ul style="list-style-type: none"> – Safari 2.0 or later – Firefox 1.5 or later – Firefox 2.0 or later – Firefox 3.0 (recommended)

Table 1 DMM Release 5.2.x (continued)

Compatibility Factor	Notes
Required Java	<ul style="list-style-type: none"> Java Runtime Engine (JRE) 1.6.0 or later
Maximum Number of Supported DMPs per DMM Appliance	<ul style="list-style-type: none"> 5,000 DMPs

DMM 5.1(0) and 5.1(1)

Table 2 DMM Release 5.1.x

Compatibility Factor	Notes
Supported Upgrade Path	<ul style="list-style-type: none"> 5.1(0) to 5.1(1) 5.0(2) to 5.1(0) 5.0(3) to 5.0(2) to 5.1(0)
Supported Appliance Models	<ul style="list-style-type: none"> MCS 7835-H1 MCS 7835-H2
Supported Feature Licenses	<ul style="list-style-type: none"> Base software license (DMS-Admin) SNMP Module for DMS-Admin Digital Signage Module (DMM-DSM) Enterprise TV Module (DMM-ETVM) Video Portal Module (DMM-VPM) with Video Portal Reports Video Portal Live Event Module DMP Feature Licenses (10, 100, or 1,000)
Supported Browsers for DMS-Admin, DMM-DSM, DMM-ETVM, DMM-VPM	<ul style="list-style-type: none"> <i>Windows</i> <ul style="list-style-type: none"> Internet Explorer 6.0 or later Internet Explorer 7.0 or later Firefox 2.x <i>Linux</i> <ul style="list-style-type: none"> Firefox 2.x <i>Mac OS X</i> <ul style="list-style-type: none"> Firefox 2.x
Required Java	<ul style="list-style-type: none"> Java Runtime Engine (JRE) 1.6.0 or later
Maximum Number of Supported DMPs per DMM Appliance	<ul style="list-style-type: none"> 5,000 DMPs

DMM 5.0(0), 5.0(1), 5.0(2), and 5.0(3)

Table 3 DMM Release 5.0.x

Compatibility Factor	Notes
Supported Upgrade Path	<ul style="list-style-type: none"> • 5.0(3) to 5.0(2)¹ • 5.0(2) to 5.0(3) • 5.0(1) to 5.0(2) • 5.0(0) to 5.0(1) • 4.1(0) to 5.0(0)
Supported Appliance Models	<ul style="list-style-type: none"> • MCS 7835-H1 • MCS 7835-H2
Supported Feature Licenses	<ul style="list-style-type: none"> • Base software license (DMS-Admin) • SNMP Module for DMS-Admin • Digital Signage Module (DMM-DSM) • Enterprise TV Module (DMM-ETVM) • Video Portal Module (DMM-VPM) with Video Portal Reports • Video Portal Live Event Module • DMP Feature Licenses (10, 100, or 1,000)
Supported Browsers for DMS-Admin, DMM-DSM, DMM-ETVM, DMM-VPM	<ul style="list-style-type: none"> • <i>Windows</i> <ul style="list-style-type: none"> – Internet Explorer 6.0 or later – Internet Explorer 7.0 or later – Firefox 2.x • <i>Linux</i> <ul style="list-style-type: none"> – Firefox 2.x • <i>Mac OS X</i> <ul style="list-style-type: none"> – Firefox 2.x
Required Java	<ul style="list-style-type: none"> • Java Runtime Engine (JRE) 1.6.0 or later
Maximum Number of Supported DMPs per DMM Appliance	<ul style="list-style-type: none"> • 5,000 DMPs

1. You must downgrade from 5.0(3) to 5.0(2) before you can upgrade to 5.1(0).

Cisco Digital Media Player

- [Support for USB Attached Storage \(Flash Drives and Hard Drives\)](#), page 5
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Support for USB Attached Storage (Flash Drives and Hard Drives)

Table 4 USB Storage for DMPs

This DMP Model	Running This Firmware Version	Passed Our Tests with These External USB Storage Devices			
		Manufacturer	Brand Name	Model Number	Capacity
DMP 4400G	5.2	Kingston	Data Traveler USB Flash Key	—	4 GB
		Kingston	Data Traveler USB Flash Key	—	8 GB
		DiskGo	EDGE	—	32 GB
		Western Digital	WD Passport	—	320 GB
	5.1	Kingston	Data Traveler USB Flash Key	—	4 GB
		Kingston	Data Traveler USB Flash Key	—	8 GB
		DiskGo	EDGE	—	32 GB
		Western Digital	WD Passport	—	320 GB
DMP 4305G	5.2	Kingston	Data Traveler USB Flash Key	—	4 GB
		Kingston	Data Traveler USB Flash Key	—	8 GB
		DiskGo	EDGE	—	32 GB
		Western Digital	WD Passport	—	320 GB ¹
	5.1	Kingston	Data Traveler USB Flash Key	—	4 GB
		Kingston	Data Traveler USB Flash Key	—	8 GB
		DiskGo	EDGE	—	32 GB
		Western Digital	WD Passport	—	320 GB ¹
DMP 4300G	2.43.1	Western Digital	WD Passport Portable Drive	WD2500U017	250 GB
		Lexar	JumpDrive Firefly	—	8 GB
	2.42.1	Western Digital	WD Passport Portable Drive	WD1600U017	160 GB
		Transcend	JetFlash 2A	TS16GJF2A	16 GB

1. See CSCsw67738 in Bug Toolkit on Cisco.com.

DMP Feature Support Matrix

Cisco DMS requires that the following firmware and software versions be installed respectively on your DMPs and on the DMM appliance that centrally manages them:

This DMP Model	Running This DMP Firmware Release	Works with These DMM Software Modules															
		Cisco Digital Signs (formerly DMM-DSM)										Cisco Cast (formerly DMM-ETV)					
		3.5	3.5(1)	4.0	4.1	4.1(0)40	5.0	5.0(2)	5.0(3)	5.1	5.2	5.0	5.0(2)	5.0(3)	5.1	5.2	
DMP 4300G ¹	2.42	N	N	Y	Y ₂	Y ₂	N	N	N	N	N	N	N	N	N	N	N
	2.42(1)	N	N	Y	Y ₂	Y ₂	N	N	N	N	N	N	N	N	N	N	N
	2.43	N	N	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N
	2.43(1)	N	N	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N
	5.0	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
	5.0(2)	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N	N
	5.0(3)	N	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N
5.1	N	N	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N	
DMP 4305G	2.43	N	N	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N
	2.43(1)	N	N	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N
	5.0	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
	5.0(2)	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N	N
	5.0(3)	N	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N
	5.1	N	N	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N
5.2	N	N	N	N	N	N	N	N	N	Y	N	N	N	N	N	Y	
DMP 4400G	5.0	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
	5.0(1)	N	N	N	N	N	Y	N	N	N	N	Y	Y	N	N	N	N
	5.0(2)	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N	N
	5.0(3)	N	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N	N
	5.1	N	N	N	N	N	N	N	N	Y	N	N	N	N	Y	N	N
5.2	N	N	N	N	N	N	N	N	N	Y	N	N	N	N	N	Y	

1. This model is discontinued. See http://cisco.com/en/US/prod/collateral/video/ps9339/ps6681/Prod_EoL_C51-451180.html.
2. DMM-DSM 4.1 can manage DMPs that use this firmware release. However, these DMPs cannot play presentations that you design in Digital Media Designer (DMD).

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