



## CHAPTER 11

# Pair the Cisco DMS Appliances

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**Revised: November 4, 2011**

This chapter explains how you can use Appliance Administrative Interface (AAI) to pair a Cisco Show and Share appliance with a Cisco Digital Media Manager (DMM) appliance. You must pair your Cisco DMM appliance and your Cisco Show and Share appliance after initial configuration, after performing a software recovery on one or both appliances, or after changing the hostname of one or both appliances.

This chapter contains the following sections:

- [Avoid Pairing Failures, page 11-1](#)
- [Pair Your Appliances, page 11-2](#)

## Avoid Pairing Failures

To avoid pairing failures:

- Pairing fails when you complete these steps in the wrong order. You must use AAI on your Cisco Show and Share appliance **before** you use AAI on your Cisco DMM appliance. **Do not reverse this order or try to use AAI simultaneously on both appliances.**
- Do not use the **POP** option on the pairing menu. Doing so may cause Cisco Show and Share to fail. If you accidentally choose the POP option, you will need to re-pair the Cisco Show and Share and DMM appliances.

# Pair Your Appliances

## Procedure

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- Step 1** From the appliance that runs Cisco Show and Share:
- Log in as **admin** to the Appliance Administration Interface (AAI).
  - Choose **APPLIANCE\_CONTROL > PAIR APPLIANCE**.
  - Choose **DMM**.



### Warning

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**Do not choose any other option than DMM.**

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- Enter the fully-qualified domain name (FQDN) for your Cisco DMM appliance.  
This is the DNS name. **Do not enter an IP address.**
- Press **Enter**.  
Your Cisco Show and Share appliance receives and successfully imports a digital certificate from your Cisco DMM appliance.

- Step 2** From the appliance that runs Cisco Digital Media Manager:

- Log in as **admin** to the Appliance Administration Interface (AAI).
- Choose **APPLIANCE\_CONTROL > PAIR APPLIANCE**.
- Choose **SHOW\_AND\_SHARE**.



### Warning

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**Do not choose any other option than SHOW\_AND\_SHARE.**

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- Enter the fully-qualified domain name (FQDN) for your Cisco Show and Share appliance.  
This is the DNS name. **Do not enter an IP address.**
  - Press **Enter**.  
Your Cisco DMM appliance receives and successfully imports a digital certificate from your Cisco Show and Share appliance.
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