



Server Operations

Revised: March 2015

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Note

Although visible in the Cisco DMM user interface, Release 5.5 and 5.6 software does not support Cisco Digital Signs, Cisco Digital Media Players (DMPs), Cisco Cast, Cisco Digital Media Designer, or the Cisco Digital Media Player Device Manager.

Procedures

- [Check Processes Remotely, page 4-1](#)
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Check Processes Remotely

Procedure

- Step 1** Start DMS-Admin.
- Step 2** Choose **Administration > Services**.

Step 3 Do one of the following.

- *Would you like to check server processes on your DMM appliance?*

View the processes for DMM

Click **DMM Server** in the far-left column.

A list tells you which processes are running or stopped.

DMM Server (1)	Application	Name	Status	Hardware
Show and Share Server (1)	DMM System	Active MQ	running	DMM Server
	DMM System	Apache	running	DMM Server
	Cast Module	Cast Admin Web Application	running	DMM Server
	Cast Module	Cast EPG Collector Web Application	running	DMM Server
	Cast Module	Cast Flash Web Application	running	DMM Server
	Cast Module	Cast Remote Control Web Application	running	DMM Server
	DMS Admin	DMS Admin Web Application	running	DMM Server
	Digital Signs Module	DSM Web Application	running	DMM Server
	DMM System	Event Management System	running	DMM Server
	DMS-CD	IFMS Web Application	running	DMM Server
	DMM System	OpenAM Web Application	running	DMM Server
	DMM System	Postgresql	running	DMM Server
	DMM System	Scheduled backup services	stopped	DMM Server
	DMM System	Tomcat	running	DMM Server

- *Would you like to check server processes on a Show and Share appliance?*

View the processes for Show and Share

Click **Show and Share Server** in the far-left column.

A list tells you which processes are running or stopped.

DMM Server (1)	Application	Name	Status	Hardware
Show and Share Server (1)	Show and Share	Active MQ	running	Show and Share Server
	Show and Share	Postgresql	running	Show and Share Server
	Show and Share	Scheduled backup services	stopped	Show and Share Server
	Show and Share	Streaming Server	running	Show and Share Server
	Show and Share	Tomcat	running	Show and Share Server

Restart Appliances Remotely

Procedure

- Step 1** Start DMS-Admin.
- Step 2** Choose **Administration > Services**.
- Step 3** Click a server name in the far-left column.



Step 4 Choose **Options > Restart Server**.

Reference

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Server Processes

Each of these server processes runs on at least one type of Cisco DMS appliance.

- ActiveMQ
- Apache
- Cast Web Application
- Cast Admin Web Application
- Cast EPG Collector Web Application
- Cast Flash Web Application
- Cast Remote Control Web Application
- DMS-Admin Web Application
- DSM Web Application
- Event Management System
- IFMS Web Application
- OpenAM Web Application
- Postgresql
- Scheduled Backup Services
- Streaming Server
- Tomcat

