



## CHAPTER 26

# Managing Calls and Conferences in Network Manager

---

- [Viewing Current Call Details, page 26-1](#)
- [Viewing Current Call Details per Network Item, page 26-1](#)
- [Disconnecting Calls, page 26-2](#)
- [Searching for a Call, page 26-2](#)
- [Viewing Current Conferences, page 26-3](#)
- [Viewing Current Conferences per Network Item, page 26-3](#)
- [Searching for a Conference, page 26-4](#)
- [Accessing the Conference MCU, page 26-4](#)

## Viewing Current Call Details

The Calls tab displays a table providing details of each call currently taking place on the selected element including source and destination aliases, source and destination gatekeepers of the calling parties, call start time and allocated bandwidth.

### Procedure

---

- Step 1** Click **Calls** in the sidebar menu.
  - Step 2** Click **GK Calls**.
  - Step 3** To display extended details per call, click on the table row and click **Show call details**.
- 

## Viewing Current Call Details per Network Item

You can view the current status of all calls currently being hosted on the network, zone or selected MCU.

- Step 1** Click **Network Tree** in the sidebar menu.
- Step 2** Click **Network** or a relevant custom view.

For information on creating customized views, see the [“Creating a Custom Network Tree View” section on page 18-3](#).

- Step 3** Select the network item you require.
- Step 4** Click **Calls**.
- Step 5** To display extended details per call, click on the table row and click **Show call details**.
- 

## Disconnecting Calls

### Procedure

---

- Step 1** Click **Calls** in the sidebar menu and then click **GK Calls**
- or–
- Click **Network Tree** in the sidebar menu, select the network item you require, and then click **Calls**.
- Step 2** Do one of the following:
- Select the call(s) you want to disconnect and click **Disconnect selected call**.
  - Click **Disconnect all calls**.
- 

## Searching for a Call

### Procedure

---

- Step 1** Click **Calls** in the sidebar menu and then click **GK Calls**
- or–
- Click **Network Tree** in the sidebar menu, select the network item you require, and then click **Calls**.
- Step 2** Click **Find**.
- Step 3** Enter the call alias, IP address of the endpoint, or service ID.
- Step 4** Click **Find**.
-

## Viewing Current Conferences

The **Conferences** tab provides a table for viewing the current status of all conferences being hosted on the network, zone or selected MCU.

### Procedure

**Step 1** Click **Calls** in the sidebar menu.

**Step 2** Click **Conferences**.

[Table 26-1](#) describes the information displayed on the **Conferences** tab.

**Table 26-1** *Conferences Tab Parameters*

Parameter	Description
MCU	IP address of the MCU on the which the conference is being hosted. Click on the link to view the element manager of the MCU (Administrator).
Conference ID	Conference ID number. Click on the link to view the conference manager of the MCU (Conference Control).
Layout	Video layout configuration of the conference.
Camera	Indicates whether video is enabled for the conference.
Speaker	Indicates whether audio is enabled for the conference.
Data	Indicates whether data support is enabled for the conference.
Total Participants	Number of current participants.
Local Participants	Number of local participants on this MCU.
Reserved Participants	Number of reserved participants.
Video Bit Rate	Maximum bit rate for the conference.
Zone	Zone in which the conference is taking place.

**Step 3** (Optional) Double-click the link in the MCU column to display the element manager for that element.

## Viewing Current Conferences per Network Item

You can view the current status of all conferences currently being hosted on the network, zone or selected MCU.

**Step 1** Click **Network Tree** in the sidebar menu.

**Step 2** Click **Network** or a relevant custom view.

For information on creating customized views, see the [“Creating a Custom Network Tree View”](#) section on page 18-3.

**Step 3** Select the network item you require.

**Step 4** Click **Conferences**.

[Table 26-1](#) describes the information displayed on the **Conferences** tab.

**Step 5** (Optional) Double-click the link in the MCU column to display the element manager for that element.

---

## Searching for a Conference

### Procedure

---

**Step 1** Click **Calls** in the sidebar menu and then click **Conferences**

–or–

Click **Network Tree** in the sidebar menu, select the network item you require, and then click **Conferences**.

**Step 2** Click **Find** .

**Step 3** Enter the conference ID or the zone prefix.

**Step 4** (Optional) Use the [\*] wildcard to search for conferences.

**Step 5** Click **Find**.

The row in the table matching your search criteria is highlighted.

---

## Accessing the Conference MCU

### Procedure

---

**Step 1** Click **Calls** in the sidebar menu and then click **Conferences**

–or–

Click **Network Tree** in the sidebar menu, select the network item you require, and then click **Conferences**.

**Step 2** To access the element manager of the MCU (Administrator), click the MCU link in the left-hand column of each table row.

**Step 3** To access the MCU Conference Control interface, click the link in the Conference ID column.

This enables you to manage and take control of the conference.

---