



CHAPTER 12

Configuring the SMTP Server for Cisco Unified Conferencing for TelePresence

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Topics in this section include:

- [About SMTP Server Configuration, page 12-1](#)
- [Configuring the SMTP Server, page 12-1](#)

About SMTP Server Configuration

You can configure the Cisco Unified Conferencing for TelePresence system to connect to external SMTP servers, through which e-mail notifications are sent for meetings that are scheduled through the end-user web interface.

The system allows the configuration of two SMTP servers. At least one SMTP server must be configured for Cisco Unified Conferencing for TelePresence to send e-mail notifications. After the initial system startup, Cisco Unified Conferencing for TelePresence uses the primary SMTP server to send e-mail notifications.

If the system fails to send e-mail notifications through the primary SMTP server, then the system immediately switches to using the secondary SMTP server, if configured. The system continues to use the secondary SMTP server until a problem occurs; then the system automatically switches to using the primary SMTP server. In general, if Cisco Unified Conferencing for TelePresence fails to send e-mail notifications through an SMTP server, then the system automatically switches to the other configured SMTP server.

Configuring the SMTP Server

Use this procedure to configure the primary and optional secondary SMTP servers.

Procedure

- Step 1** Log in to the Administration Center.
- Step 2** Click **System Configuration > E-Mail Service Administration > SMTP Server Configuration**.
- Step 3** Configure the primary SMTP server as described in [Table 12-1](#).

Table 12-1 *Fields to Configure the Primary SMTP Server*

Field	Description	Value
Primary SMTP server	Hostname or IP address of the primary SMTP server. Example: mail1.example.com	—
Primary SMTP server authentication	Whether or not the primary SMTP server requires authentication for Cisco Unified Conferencing for TelePresence.	True/False Default: False
Primary SMTP server username	SMTP server username to use for authentication.	—
Primary SMTP server password	SMTP server password to use for authentication.	—
Primary SMTP server password confirm		

Step 4 (Optional) Configure the secondary SMTP server as described in [Table 12-2](#).

Table 12-2 *Fields to Configure the Secondary SMTP Server*

Field	Description	Value
Secondary SMTP server	Hostname or IP address of the secondary SMTP server. Example: mail2.example.com	—
Secondary SMTP server authentication	Whether or not the primary SMTP server requires authentication for Cisco Unified Conferencing for TelePresence.	True/False Default: False
Secondary SMTP server username	SMTP server username to use for authentication.	—
Secondary SMTP server password	SMTP server password to use for authentication.	—
Secondary SMTP server password confirm		

Step 5 Click **Save**.

Related Topics

- [Configuring E-Mail Meeting Notifications for Cisco Unified Conferencing for TelePresence, page 13-1](#)
- [Configuring User Groups for Cisco Unified Conferencing for TelePresence, page 14-1](#)
- [Configuring User Profiles for Cisco Unified Conferencing for TelePresence, page 15-1](#)