



Preface

This preface describes the audience, objectives, organization, and conventions of the *Cisco Videoscape Distribution Suite, Internet Streamer 4.0 Alarms and Error Message Guide*. It also references related documentation and describes how to obtain documentation and submit a service request:

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Document Revision History

Document Version	Date	Change Summary
OL-32803-01	August 15, 2014	Initial Release.

Audience

This publication is designed for the installer and user with a working knowledge of the Cisco Videoscape Distribution Suite, Internet Streamer (VDS-IS) software. Users of this publication might also include network administrators and other people responsible for setting up and maintaining the Content Delivery Engines (CDEs).

Objective

This guide describes the VDS-IS alarms and system error messages that you might encounter. This guide does not describe how to install your VDS-IS or how to configure software features on your system. It also does not provide detailed information about commands that have been created or changed for use by the CDEs. For hardware installation information, see the hardware installation guide for your CDE.

For software information, see the software configuration guide and the command reference for this release, which are listed in the [“Related Documentation” section on page ix](#).

Document Organization

Chapter	Description
Chapter 1, “Alarm and System Message Overview”	Describes the error message and alarm structure and provides sample messages and alarms.
Chapter 2, “Alarms”	Lists the VDS-IS alarms and provides explanations and recommended actions.
Chapter 3, “Error Messages and Recovery Procedures”	Lists the VDS-IS error messages and provides explanations and recommended actions.
Appendix A, “List of Abbreviations and Acronyms”	Lists the abbreviations and acronyms used in this guide and provides their expansions.

Document Conventions

This guide uses basic conventions to represent text and table information.

Convention	Description
boldface font	Commands, keywords, and button names are in boldface .
<i>italic font</i>	Variables for which you supply values are in <i>italics</i> . Directory names and filenames are also in italics.
screen font	Terminal sessions and information the system displays are in screen font.
boldface screen font	Information you must enter is in boldface screen font .
<i>italic screen font</i>	Variables you enter are in <i>italic screen font</i> .
^	The symbol ^ represents the key labeled Control. For example, the key combination ^D in a screen display means hold down the Control key while you press the D key.
string	Defined as a nonquoted set of characters. For example, when setting a community string for SNMP to “public,” do not use quotation marks around the string, or the string will include the quotation marks.
vertical bars ()	Vertical bars separate alternative, mutually exclusive, elements.
{ }	Elements in braces are required elements.
[]	Elements in square brackets are optional.
{ x y z }	Required keywords are grouped in braces and separated by vertical bars.
[x y z]	Optional keywords are grouped in brackets and separated by vertical bars.
[{ }]	Braces within square brackets indicate a required choice within an optional element.



Note

Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in the manual.

Related Documentation

These documents provide complete information about the VDS-IS and are available from Cisco.com:

- *Cisco Videoscape Distribution Suite, Internet Streamer 4.0 Software Configuration Guide*
- *Cisco VDS Internet Streamer 3.0–3.1 Quick Start Guide*
- *Cisco Videoscape Distribution Suite, Internet Streamer 4.0 Command Reference Guide*
- *Cisco Videoscape Distribution Suite, Internet Streamer 4.0 API Guide*
- *Cisco Videoscape Distribution Suite, Internet Streamer 4.0 Alarms and Error Messages Guide*
- *Release Notes for Cisco Videoscape Distributions Suite, Internet Streamer 4.0*
- *Cisco Videoscape Distribution Suite, Internet Streamer 4.0 Software Installation Guide for non-CDEs*
- *Cisco Videoscape Distribution Suite, Internet Streamer Virtualization Guide*
- *Cisco Content Delivery Engine 205/220/250/420 Hardware Installation Guide*
- *Regulatory Compliance and Safety Information for Cisco Content Delivery Engines*
- *Open Sources Used in VDS-IS Release 4.0*

You can access the software documents at the following URL:

http://www.cisco.com/en/US/products/ps7127/tsd_products_support_series_home.html

You can access the hardware documents at the following URL:

http://www.cisco.com/en/US/products/ps7126/tsd_products_support_series_home.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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