

## **Overview**

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## **Overview**

Cisco UCS uses firmware obtained from and certified by Cisco to support the endpoints in a Cisco UCS domain. Each endpoint is a component in the Cisco UCS domain, and requires firmware to function.

This guide explains how to obtain firmware and upgrade the endpoints in a Cisco UCS domain by using Cisco UCS Manager. It also details the best practices to be followed while upgrading these endpoints.

Cisco UCS Manager Release 4.2(3j) introduces the Cisco UCS 6536 Fabric Interconnect to Cisco UCS 6500 Series Fabric Interconnects. Cisco releases unified Cisco UCS Manager software and firmware upgrades for each of the following platforms with every release of Cisco UCS Manager:

Cisco UCS Manager Release 4.1(1) introduces the Cisco UCS 64108 Fabric Interconnect to Cisco UCS 6400 Series Fabric Interconnects. Cisco releases unified Cisco UCS Manager software and firmware upgrades for each of the following platforms with every release of Cisco UCS Manager:

- Cisco UCS 6500 Series Fabric Interconnect with Cisco UCS B-Series, C-Series, and X-Series servers
- Cisco UCS 6400 Series Fabric Interconnect with Cisco UCS B-Series, and C-Series servers
- Cisco UCS 6300 Series Fabric Interconnect with Cisco UCS B-Series, and C-Series servers

 Cisco UCS 6324 Fabric Interconnect with Cisco UCS B-Series Servers and C-Series servers, which is also known as UCS Mini

Figure 1: Cisco UCS 6500 Series Fabric Interconnect with Cisco UCS B-Series, C-Series, and X-Series servers



Figure 2: Cisco UCS 6400 Series Fabric Interconnect with Cisco UCS B-Series and C-Series servers

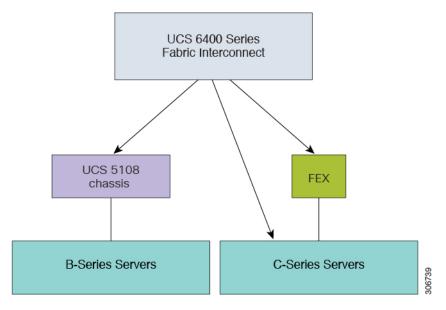


Figure 3: Cisco UCS 6300 Series Fabric Interconnect with Cisco UCS B-Series and C-Series servers

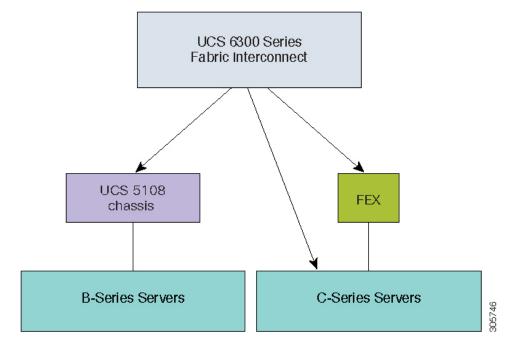
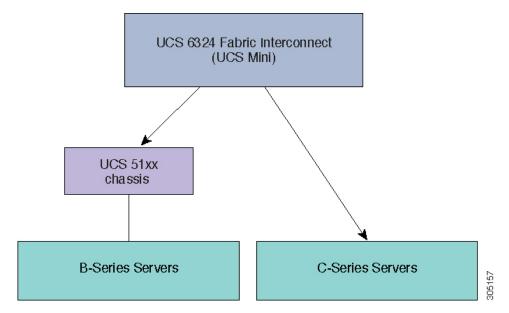


Figure 4: Cisco UCS 6324 Fabric Interconnect with Cisco UCS B-Series Servers and C-Series servers



These figures illustrate the various platforms and the firmware bundles supported by Cisco UCS Manager Release 4.1.

Each release has the following firmware bundles:

• Infrastructure software bundle—This bundle is also called the A bundle. It contains the firmware images that the fabric interconnects, IO Modules, and Cisco UCS Manager require to function.

Cisco UCS Manager 4.1 and later releases contain three separate infrastructure bundles:

- Cisco UCS 6500 Series Fabric Interconnect—ucs-6500-k9-bundle-infra.4.x.x.xxx.A.bin
- Cisco UCS 6400 Series Fabric Interconnect—ucs-6400-k9-bundle-infra.4.x.x.xxx.A.bin
- Cisco UCS 6300 Series Fabric Interconnect—ucs-6300-k9-bundle-infra.4.x.x.xxx.A.bin
- Cisco UCS 6324 Fabric Interconnect—ucs-mini-k9-bundle-infra.4.x.x.xxx.A.bin
- B-Series server software bundle—Also called the B bundle, this bundle contains the firmware images that the B-Series blade servers require to function, such as adapter, BIOS, CIMC, and board controller firmware. *Release Bundle Contents for Cisco UCS Manager* for the appropriate 4.x release provides details about the contents of the B-Series server software bundle.



Note

Starting with Cisco UCS Manager Release 3.1(2), the firmware for endpoints that are common to both the B-Series and C-Series server software bundles, such as local disk, is available in both the B-Series and C-Series server software bundles.

• C-Series server software bundle—Also called the C bundle, this bundle contains the firmware images that the C-Series rack-mount servers require to function, such as adapter, BIOS, CIMC, and board controller firmware. The C bundle also contains the firmware images for Cisco UCS S3260 storage

servers. *Release Bundle Contents for Cisco UCS Manager* for the appropriate 4.1 or later release provides details about the contents of the C-Series server software bundle.



Note

Starting with Cisco UCS Manager Release 3.1(2), the firmware for endpoints that are common to both the B-Series and C-Series server software bundles, such as local disk, is available in both the B-Series and C-Series server software bundles.

 Capability catalog software bundle—Also called the T bundle, this bundle specifies implementation-specific tunable parameters, hardware specifics. and feature limits.

Cisco UCS Manager uses the capability catalog to update the display and configurability of server components such as newly qualified DIMMs and disk drives. The Cisco UCS Manager Capability Catalog is a single image, but it is also embedded in Cisco UCS Manager software. Cisco UCS Manager Release 4.1 and later releases work with any 4.1 or later catalog file, but not with 4.0 or 3.2 catalog versions. If a server component is not dependent on a specific BIOS version, using it and having it recognized by Cisco UCS Manager is primarily a function of the catalog version. In addition to the catalog being bundled with UCS infrastructure releases, it can, sometimes, also be released as a standalone image.

The upgrade order for the endpoints in a Cisco UCS domain depends upon the upgrade path.

See the required order of steps for your upgrade path to determine the appropriate order in which to upgrade the endpoints in your Cisco UCS domain.

Cisco maintains a set of best practices for managing firmware images and updates in this document and in the following technical note: Unified Computing System Firmware Management Best Practices.

This document uses the following definitions for managing firmware:

- Update—Copies the firmware image to the backup partition on an endpoint.
- Activate—Sets the firmware in the backup partition as the active firmware version on the endpoint. Activation can require or cause the reboot of an endpoint.



Note

For capability catalog upgrades, update and activate occur simultaneously. You only need to update or activate those upgrades. You do not need to perform both steps.

## **Cisco UCS Manager User Documentation**

Cisco UCS Manager offers you a new set of smaller, use-case based documentation described in the following table:

Guide	Description
Cisco UCS Manager Getting Started Guide	Discusses Cisco UCS architecture and Day 0 operations, including Cisco UCS Manager initial configuration and configuration best practices.

Guide	Description
Cisco UCS Manager Administration Guide	Discusses password management, role-based access configuration, remote authentication, communication services, CIMC session management, organizations, backup and restore, scheduling options, BIOS tokens, and deferred deployments.
Cisco UCS Manager Infrastructure Management Guide	Discusses physical and virtual infrastructure components used and managed by Cisco UCS Manager.
Cisco UCS Manager Firmware Management Guide	Discusses downloading and managing firmware, upgrading through Auto Install, upgrading through service profiles, directly upgrading at endpoints using firmware auto sync, managing the capability catalog, deployment scenarios, and troubleshooting.
Cisco UCS Manager Server Management Guide	Discusses the new licenses, registering Cisco UCS domain with Cisco UCS Central, power capping, server boot, server profiles, and server-related policies.
Cisco UCS Manager Storage Management Guide	Discusses all aspects of storage management, such as SAN and VSAN in Cisco UCS Manager.
Cisco UCS Manager Network Management Guide	Discusses all aspects of network management, such as LAN and VLAN connectivity in Cisco UCS Manager.
Cisco UCS Manager System Monitoring Guide	Discusses all aspects of system and health monitoring, including system statistics in Cisco UCS Manager.
Cisco UCS S3260 Server Integration with Cisco UCS Manager	Discusses all aspects of management of UCS S-Series servers that are managed through Cisco UCS Manager.

# **Components That Support Firmware Upgrade**

The various platforms that are supported by Cisco UCS Manager have different components that support firmware upgrade.

- Fabric Interconnects:
  - Cisco UCS 64108
  - Cisco UCS 6454
  - Cisco UCS 6332

- Cisco UCS 6332-16 UP
- Cisco UCS 6324
- Chassis components:
  - · Blade server chassis:
    - I/O Modules



Note

I/O Modules are not supported on the primary Cisco UCS Mini chassis. However, they are supported on the secondary Cisco UCS Mini chassis.

- Power Supply Unit
- Cisco UCS S3260 chassis:
  - Chassis Management Controller (CMC)
  - Chassis Adapter
  - SAS Expander
  - Board Controller
- · Server components:
  - Blade and Rack server:
    - Adapter
    - Cisco Integrated Management Controller (CIMC)
    - BIOS
    - Storage Controller



Note

Storage controller is not a supported server component in Cisco UCS Mini.

- Board Controller
- Cisco UCS S3260 storage server node:
  - Cisco Integrated Management Controller (CIMC)
  - BIOS
  - Board Controller
  - Storage Controller

# Firmware Version Terminology

The firmware version terminology used depends upon the type of endpoint, as follows:

#### Firmware Versions in CIMC, I/O Modules, BIOS, CIMC, and Adapters

Each CIMC, I/O module, BIOS, CIMC, and Cisco adapter has two slots for firmware in flash. Each slot holds a version of firmware. One slot is active and the other is the backup slot. A component boots from whichever slot is designated as active.

The following firmware version terminology is used in Cisco UCS Manager:

#### **Running Version**

The running version is the firmware that is active and in use by the endpoint.

#### **Startup Version**

The startup version is the firmware that will be used when the endpoint next boots up. Cisco UCS Manager uses the activate operation to change the startup version.

#### **Backup Version**

The backup version is the firmware in the other slot and is not in use by the endpoint. This version can be firmware that you have updated to the endpoint but have not yet activated, or it can be an older firmware version that was replaced by a recently activated version. Cisco UCS Manager uses the update operation to replace the image in the backup slot.

If the endpoint cannot boot from the startup version, it boots from the backup version.

#### Firmware Versions in the Fabric Interconnect and Cisco UCS Manager

You can only activate the fabric interconnect firmware and Cisco UCS Manager on the fabric interconnect. The fabric interconnect and Cisco UCS Manager firmware do not have backup versions, because all the images are stored on the fabric interconnect. As a result, the number of bootable fabric interconnect images is not limited to two, like the server CIMC and adapters. Instead, the number of bootable fabric interconnect images is limited by the available space in the memory of the fabric interconnect and the number of images stored there.

The fabric interconnect and Cisco UCS Manager firmware have running and startup versions of the kernel and system firmware. The kernel and system firmware must run the same versions of firmware.

# **Cross-Version Firmware Support**

The Cisco UCS Manager A bundle software (Cisco UCS Manager, Cisco NX-OS, IOM and FEX firmware) can be mixed with previous B or C bundle releases on the servers (host firmware [FW], BIOS, Cisco IMC, adapter FW and drivers).

The following table lists the mixed A, B, and C bundle versions that are supported on Cisco UCS 6300, 6400 series and 6536 Fabric Interconnects:

Table 1: Mixed Cisco UCS Releases Supported on Cisco UCS 6300, 6400, 6536 Series Fabric Interconnects

	Infrastructur	e Versions (A	Bundles)								
Host FW Versions (B or C Bundles)	4.0(1)	4.0(2)	4.0(4)	4.1(1)	4.1(2)	4.1(3)	4.2(1)	4.2(2)	4.2(3)	4.3(2)	4.3(3)
4.3(3)	_	_	_	_	_	_	_	_	_	6332, 6332-16UP, 6454, 64108, 6536	6332, 6332-16UP, 6454, 64108, 6536
4.3(2)	_	_	_	_	_	_	_	_	_	6332, 6332-16UP, 6454, 64108, 6536	6332, 6332-16UP, 6454, 64108, 6536
4.2(3)	_	_	_	_	_	_	6200, 6332, 6332-16UP, 6454, 64108	6200, 6332, 6332-16UP, 6454, 64108	6200, 6332, 6332-16UP, 6454, 64108, 6536	6332, 6332-16UP, 6454, 64108, 6536	6332, 6332-16UP, 6454, 64108, 6536
4.2(2)	_	_	_	_	_	_	6200, 6332, 6332-16UP, 6454, 64108	6200, 6332, 6332-16UP, 6454, 64108	6200, 6332, 6332-16UP, 6454, 64108	6332, 6332-16UP, 6454, 64108, 6536	6332, 6332-16UP, 6454, 64108, 6536
4.2(1)	_	_	_	_	_	_	6200, 6332, 6332-16UP, 6454, 64108	6200, 6332, 6332-16UP, 6454, 64108	6200, 6332, 6332-16UP, 6454, 64108	6332, 6332-16UP, 6454, 64108, 6536	6332, 6332-16UP, 6454, 64108, 6536
4.1(3)	_	_	_	6200, 6332, 6332-16UP, 6454, 64108	6332, 6332-16UP, 6454, 64108, 6536	6332, 6332-16UP, 6454, 64108, 6536					
4.1(2)	_	_	_	6200, 6332, 6332-16UP, 6454, 64108	_	_					
4.1(1)	_	_	_	6200, 6332, 6332-16UP, 6454, 64108	_	_					
4.0(4)	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454		_
4.0(2)	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454	6200, 6332, 6332-16UP, 6454		_

	Infrastructur	Infrastructure Versions (A Bundles)									
( )	6200, 6332, 6332-16UP, 6454	, ,	, ,	, ,	, ,	, ,	, ,	, ,	,		_

The following table lists the mixed A, B, and C bundle versions that are supported on Cisco UCS Mini fabric interconnects:

Table 2: Mixed Cisco UCS Releases Supported on Cisco UCS Mini Fabric Interconnects

	Infrastructure Versions (A Bundles)										
Host FW Versions (B or C Bundles)	4.0(1)	4.0(2)	4.0(4)	4.1(1)	4.1(2)	4.1(3)	4.2(1)	4.2(2)	4.2(3)	4.3(2)	4.3(3)
4.3(3)	_	_	_	_	_	_	_	_	_	6324	6324
4.3(2)	_		_	_		_				6324	6324
4.2(3)	_	_	_	_	_	_	6324	6324	6324	6324	6324
4.2(2)	_	_	_	_	_	_	6324	6324	6324	6324	6324
4.2(1)	_	_	_	_	_	_	6324	6324	6324	6324	6324
4.1(3)	_		_	6324	6324	6324	6324	6324	_	6324	6324
4.1(2)	_	_	_	6324	6324	6324	6324	6324	_	_	_
4.1(1)	_	_	_	6324	6324	6324	6324	6324	_	_	_
4.0(4)	6324	6324	6324	6324	6324	6324	_	_	_		_
4.0(2)	6324	6324	6324	6324	6324	6324	_	_	_	_	_
4.0(1)	6324	6324	6324	6324	6324	6324	_	_	_		_

The following table lists the mixed B, C bundles that are supported on all platforms with the 4.3(3)A bundle:

Table 3: Mixed B, C Bundles Supported on All Platforms with the 4.3(3)A Bundle

	Infrastructure Versions (A Bundles)							
Host FW Versions (B,	4.3(3)							
C Bundles)	6300	6324	6400	6500				
	ucs-6300-k9-bundle-	ucs-mini-k9-bundle-	ucs-6400-k9-bundle-	ucs-6500-k9-bundle-				
	infra.4.3.3a.A.bin	infra.4.3.3a.A.bin	infra.4.3.3a.A.bin	infra.4.3.3a.A.bin:				
4.3(3)	Yes	Yes	Yes	Yes				
4.3(2)	Yes	Yes	Yes	Yes				
4.2(3)	Yes	No	Yes	Yes				

	Infrastructure Versions (A Bundles)					
4.2(2)	Yes	Yes	Yes	Yes		
4.2(1)	Yes	Yes	Yes	Yes		
4.1(3)	Yes	Yes	Yes	Yes		
4.1(2)	Yes	Yes	Yes	No		
4.1(1)	Yes	Yes	Yes	No		
4.0(1), 4.0(4)	Yes	Yes	Yes	No		
(B, C Bundles)						



Important

If you implement cross-version firmware, you must ensure that the configurations for the Cisco UCS domain are supported by the firmware version on the server endpoints.

## **Server Pack**

Server Pack allows you to dynamically support new server platforms<sup>1</sup> on existing infrastructure without requiring a complete firmware upgrade. This support is provided by a Cisco UCS Manager catalog image. Through this model, new B-Series, or C-Series server bundles that enable the new servers are supported on the previous infrastructure A bundle.

For example, in Release 3.1(1) and later releases, B, or C server bundles will be supported with Release 3.1(1) infrastructure A bundle. However, B, or C server bundles in Release 3.1(1) and later releases are not supported with the infrastructure A bundle of any release earlier than Release 3.1(1).

The *Release Notes for Cisco UCS Manager* for a particular release provides the complete matrix of cross-version firmware support for that release. New features introduced in the B, or C server bundles may only become available after upgrading the infrastructure A bundle to the respective version.

The following servers currently support Server Pack:

- X-Series Servers—Cisco UCS X410c M7 Compute Node, UCS X210c M6, and UCS X210c M7
- B-Series Servers—B200 M5, B480 M5, B200 M6
- C-Series Servers—, C220 M5, C240 M5, C480 M5, C220 M6, C240 M6, C225 M6, C245 M6, C220 M7, and C240 M7

If a peripheral is not supported by the existing infrastructure bundle, it will not be supported through the Server Pack feature. You must upgrade the infrastructure bundle to support this peripheral. For example, if a server is installed with new adapters that are not supported by the existing infrastructure bundle, support for these adapters requires an upgrade to the infrastructure bundle. These adapters cannot be supported through the Server Pack feature.

<sup>1</sup> This feature will apply to select server platforms.

Because a new catalog image can be used without disrupting any hardware or software components, Server Pack provides the additional flexibility of adding new server platforms to active UCS domains without incurring the operational overhead of upgrading firmware across the whole domain.

# **Light Weight Upgrades**

Until Cisco UCS Manager Release 3.1(3), upgrading the firmware to a patch release involved downloading and activating the complete firmware bundle even when changes were made only to specific components. The firmware versions of all components were modified even though there were no fixes made to some components. This triggered unnecessary updates for that component firmware.

Security updates to the system were also delivered through patches and lead to rebooting of the fabric interconnect and downtime.

Cisco UCS Manager Release 3.1(3) introduces light weight upgrades, which enhances firmware upgrade in the following ways:

- The firmware version of a component will be updated only if it has been modified.
- Security updates will be provided through service packs. In Release 3.1(3), light weight upgrade supports only security updates.
- Within a service pack, updates may only apply to certain components. These components may, at times, be upgraded without a fabric interconnect reboot.
- Infrastructure and server components updates are delivered through a common service pack bundle. For servers components, only the modified firmware images will be part of the service pack bundle. This results in smaller-sized service pack bundles, compared to the traditional B-Series and C-Series bundles.

## Service Packs

Service packs are patches that you can use to apply security updates to Cisco UCS Manager infrastructure and server components. Service packs are specific to a base release. You can apply a service pack on a base release, but you cannot install the service pack independently.

A service pack is provided as a single bundle for infrastructure and server components. You can update all relevant infrastructure, chassis and server components by applying the service pack through Infrastructure, Chassis and Server Auto Install. In Cisco UCS Manager Release 3.1(3), the service pack bundle provides non-disruptive updates only for infrastructure components. Among the infrastructure components, the fabric interconnect update to a service pack may require fabric interconnect rebooting in some specific scenarios such as OpenSSL fixes. The updates for server components are disruptive and will involve application downtime.

Service packs are cumulative for a maintenance release. The latest service pack will contain all the fixes from the previous service packs released for the specific maintenance release.

You can remove or update a previously applied service pack through the Cisco UCS Manager GUI and the Cisco UCS Manager CLI. Consequently, the component firmware version will be from the base release bundle.

Service packs are not applicable to maintenance releases earlier than Cisco UCS Manager Release 3.1(3).

## **Service Pack Versions**

The following guidelines apply to service pack versions:

- A service pack can be applied only on its base bundle. For example, service pack 3.1(3)SP2 can be applied only on a 3.1(3) release. It is not compatible with a 3.1(4) release, and hence, cannot be applied on it.
- Service pack version numbering in separate maintenance releases are unrelated. For example, service packs 3.1(3)SP2 and 3.1(4)SP2 are separate and unrelated.
- The same fix can be made available for separate maintenance releases through separate service packs. For example, the same fix can be made available in 3.1(3)SP2 and 3.1(4)SP3.
- Service packs are cumulative. You can use the latest service pack version with any patch version within the same maintenance release. For example, 3.1(3)SP3 will contain all the fixes that went into 3.1(3)SP2 and 3.1(3)SP1. You can apply 3.1(3)SP3 on any 3.1(3) release.
- You cannot downgrade service packs to versions below the default service pack version for a maintenance release.
- When an upgrade or downgrade of a service pack fails, the default service pack version for that maintenance release becomes the running service pack version. For example:

Base Bundle Version: 3.1(3b)

Default Service Pack Version: 3.1(3)SP2(Default)

Running Service Pack Version: 3.1(3)SP3

While upgrading from 3.1(3)SP3 to 3.1(3)SP4, if the upgrade fails, the running service pack version displayed is 3.1(3)SP2(Default).

The following table illustrates the Release Version and Running Version Displayed in the different situations that a service pack is applied.

Release Version	Running Version Displayed
3.1(3a)	Base Bundle Version: 3.1(3a)
	Service Pack Version: 3.1(3)SP0(Default)
3.1(3)SP1	Base Bundle Version: 3.1(3a)
	Service Pack Version: 3.1(3)SP1
3.1(3)SP2	Base Bundle Version: 3.1(3a)
	Service Pack Version: 3.1(3)SP2
3.1(3b)	Base Bundle Version: 3.1(3b)
	Service Pack Version: 3.1(3)SP2(Default)
3.1(3)SP3	Base Bundle Version: 3.1(3b)
	Service Pack Version: 3.1(3)SP3

### **Service Pack Rollback**

You can roll back a service pack that was applied to a base release. The following sections describe the changes made to the bundle version and the service pack version during various rollback scenarios.

#### **Remove Service Pack**

Bundle Version	Service Pack Version
No change is made to the bundle version.	Service pack is the default version that comes with the bundle.

#### **Downgrade Infrastructure Bundle to an Earlier Maintenance Release**

Bundle Version	Service Pack Version
Infrastructure bundle changes to the version of the earlier maintenance release.	Service pack is removed because it is not valid for the earlier maintenance release.

# Downgrade Infrastructure Bundle Within the Same Maintenance Release, But with an Earlier Service Pack Version

Bundle Version	Service Pack Version
Infrastructure bundle changes to the version of the maintenance release patch.	Service pack is removed during any infrastructure upgrade or downgrade, if a corresponding service pack version is not specified during Auto-Install.

## **Guidelines and Restrictions for Service Packs**

- When you upgrade from one service pack that requires FI reboot to another service pack that requires FI reboot, the FI is rebooted twice once for each service pack.
- Server Auto Sync Policy is not supported for service packs.
- Auto sync of a service pack is not supported if the subordinate FI is running on a release earlier than Release 3.1(3).

# Firmware Auto Sync for FI Cluster

Addition of a secondary Fabric Interconnect to form a cluster – either as a replacement or a conversion from standby to HA – requires the infrastructure bundle firmware versions to match. Administrators today manually upgrade/downgrade the replacement FI to the correct version before they connect it to the cluster. Firmware Auto Sync allows the users to automatically upgrade/downgrade the infrastructure bundle to the same version as the survivor FI when the replacement is added as standby to HA. The software package is the UCS software/firmware that resides on the FI.

#### **Software and Hardware Requirements**

The software package on the survivor FI should be greater than or equal to Cisco UCS Release 1.4. The model numbers of the Fabric Interconnects should be same. For example, firmware Auto Sync will not trigger for a combination of 62XX and 63XX FI models that are being set up for HA.

#### **Implementation**

With the earlier implementation, the user would compulsorily configure the replacement FI as non-cluster setup if there was a mismatch in the version of software packages. The replacement FI is manually upgraded/downgraded to the same version of software package on survivor FI through the usual upgrade/downgrade process. Then the replacement FI is added to the cluster, since the upgrade/downgrade of the replacement FI is a manual process.

You are now given an additional option of synchronization of the software packages of the replacement FI with the survivor FI along with the current option. If the user decides to Auto Sync the firmware, the software packages of the survivor FI are copied to the replacement FI. The software packages on the replacement FI are then activated and the FI is added to the cluster. The sync-up of the Cisco UCSM database and the configuration happens via the usual mechanisms once the HA cluster is formed successfully.

#### **Firmware Auto Sync Benefits**

In a UCS cluster where one Fabric Interconnect has failed, the Auto Sync feature ensures that the software package of the replacement FI is brought up to the same revision as the survivor. The whole process requires minimal end user interaction while providing clear and concise feedback.

# **Options for Firmware Upgrades**

You can upgrade Cisco UCS firmware through one or more of the following methods:



Note

For the steps required to upgrade one or more Cisco UCS domains to a later release, see the appropriate Cisco UCS upgrade guide. If no upgrade guide is provided, contact Cisco Technical Assistance Center. A direct upgrade from that release may not be supported.

#### Upgrading a Cisco UCS domain through Cisco UCS Manager

If you want to upgrade a Cisco UCS domain through the Cisco UCS Manager in that domain, you can choose one of the following upgrade options:

- Upgrade infrastructure, chassis and servers with Auto Install—This option enables you to upgrade all
  infrastructure components in the first stage of upgrade by using Auto Install. Then you can upgrade all
  chassis components through chassis firmware packages and all server endpoints through host firmware
  packages.
- Upgrade servers through firmware packages in service profiles—This option enables you to upgrade all
  server endpoints in a single step, reducing the amount of disruption caused by a server reboot. You can
  combine this option with the deferred deployment of service profile updates to ensure that server reboots
  occur during scheduled maintenance windows.

- Direct upgrades of infrastructure and server endpoints—This option enables you to upgrade many infrastructure and server endpoints directly, including the fabric interconnects, I/O modules, adapters, and board controllers. However, direct upgrade is not available for all endpoints, including the storage controller, HBA firmware, HBA option ROM and local disk. You must upgrade those endpoints through the host firmware package included in the service profile associated with the server.
- Upgrade chassis through chassis firmware packages in chassis profiles—This option enables you to upgrade all S3260 Chassis endpoints in a single step.



Note

Chassis profiles and chassis firmware packages are applicable only to S3260 Chassis.

#### Upgrading S3X60 Server Nodes in a Cisco UCS domain through Cisco UCS Manager

You can upgrade a Cisco UCS domain with a S3260 Chassis and servers through Cisco UCS Manager in the following ways:

- Upgrade infrastructure components through Auto Install—You can upgrade the infrastructure components, such as the Cisco UCS Manager software and the fabric interconnects, in a single step by using Auto Install.
- Upgrade chassis through chassis firmware packages in chassis profiles—This option enables you to upgrade all chassis endpoints in a single step.
- Cisco UCS S3260 Server Integration with Cisco UCS Manager provides detailed information about chassis profiles and chassis firmware packages.
- Upgrade servers through firmware packages in service profiles—This option enables you to upgrade all
  server endpoints in a single step, reducing the amount of disruption caused by a server reboot. You can
  combine this option with the deferred deployment of service profile updates to ensure that server reboots
  occur during scheduled maintenance windows.

You can also directly upgrade the firmware at each infrastructure, chassis, and server endpoint. This option enables you to upgrade many infrastructure, chassis, and server endpoints directly, including the fabric interconnects, SAS expanders, CMCs, chassis adapters, storage controllers, and board controllers. However, direct upgrade is not available for all endpoints, including the storage controller, HBA firmware, HBA option ROM and local disk.

Cisco UCS S3260 Server Integration with Cisco UCS Manager provides detailed information about firmware management for S3X60 Server Nodes

#### Upgrading a Cisco UCS domain through Cisco UCS Central

If you have registered one or more Cisco UCS domains with Cisco UCS Central, you can manage and upgrade all firmware components in those domain through Cisco UCS Central. This option allows you to centralize the control of firmware upgrades and ensure that all Cisco UCS domains in your data center are at the required levels.

You can use Cisco UCS Central to upgrade the capability catalog, infrastructure, and host firmware in all registered Cisco UCS domains that are configured for global firmware management.

You cannot directly upgrade the firmware at each endpoint. In Cisco UCS Central, you must use host firmware policy within a global service profile to upgrade host firmware components.

## **Options for Service Pack Updates**

You can upgrade Cisco UCS firmware to a service pack through one of the following methods:

- Upgrade to a service pack through Infrastructure Auto Install
- Upgrade to a service pack through Chassis Auto Install
- Upgrade to a service pack through Server Auto Install
- Upgrade to a service pack through firmware packages in service profiles
- Upgrade to a service pack through chassis firmware packages in chassis profiles
- Directly activate a Cisco UCS Manager service pack on a base maintenance release
- Directly activate a fabric interconnect service pack on a base maintenance release

## Firmware Upgrades through Auto Install

Auto Install enables you to automatically upgrade a Cisco UCS domain to the firmware versions contained in a single package, in the following stages:

• Install Infrastructure Firmware—Uses the Cisco UCS Infrastructure Software Bundle to upgrade the infrastructure components, such as the fabric interconnects, the I/O modules, and Cisco UCS Manager. Figure 5: Process Flow for Automatically Installing Infrastructure Firmware, on page 17, illustrates the recommended process flow to automatically install infrastructure firmware.

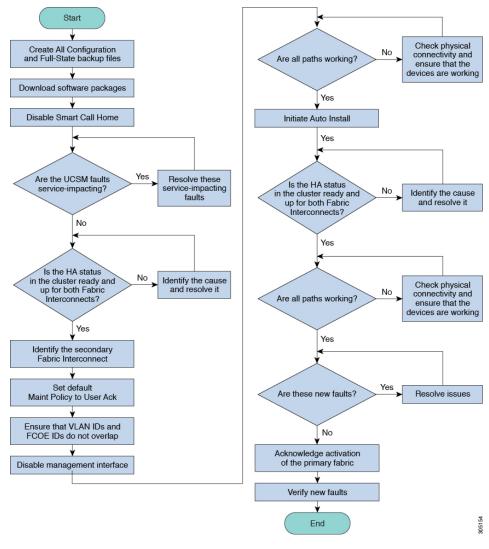


Figure 5: Process Flow for Automatically Installing Infrastructure Firmware

- Install Chassis Firmware—Uses the Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle to upgrade the chassis components.
- Install Server Firmware—As necessary, uses the Cisco UCS B-Series Blade Server Software Bundle to upgrade all blade servers in the Cisco UCS domain; the Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle to upgrade all rack servers.

These stages are independent and can be run or scheduled to run at different times.

You can use Auto Install to upgrade the infrastructure components to one version of Cisco UCS and upgrade the chassis and server components to a different version.

Cisco strongly recommends that you use Auto Install and Fabric Evacuation to upgrade a Cisco UCS domain.

## Firmware Upgrades through Firmware Packages in Service Profiles

Server firmware and BIOS versions need periodic updating across multiple servers. If this is done manually, it must be done serially and involves many hours of downtime.

You can use host firmware packages by defining a host firmware policy as an attribute of a service profile template, which is an updating template. Any change made to the service profile template is automatically made to its instantiated service profiles. Subsequently, the servers associated with the service profiles are also upgraded in parallel with the firmware version.

You cannot upgrade the firmware on an I/O module, fabric interconnect, or Cisco UCS Manager through service profiles. You must upgrade the firmware on those endpoints directly.

## **Direct Firmware Upgrade at Endpoints**

If you follow the correct procedure and apply the upgrades in the correct order, a direct firmware upgrade and the activation of the new firmware version on the endpoints is minimally disruptive to traffic in a Cisco UCS domain.

Depending on the target chassis that you use, you can directly upgrade the firmware on various components:

Infrastructure	UCS 5108 Chassis	UCS Rack Server	Cisco UCS S3260 Chassis
• Cisco UCS	• I/O modules	• Adapter	• CMC
Manager	• Power supply unit	• CIMC	Chassis adapter
<ul> <li>Fabric interconnects</li> </ul>	• Server:	• BIOS	SAS expander
Europa that you	• Adapter	Storage controller	Chassis board controller
Ensure that you upgrade Cisco UCS	• CIMC	Board controller	• Server:
Manager first and then the fabric	• BIOS		• CIMC
interconnects.	• Storage		• BIOS
	controller		Board controller
	• Board controller		Storage controller



Note

Directly upgrading firmware on server endpoints is possible only on discovered, unassociated servers and Cisco adapters.

Figure 6: Process Flow for Manually Installing Infrastructure Firmware, on page 19, illustrates the recommended process flow.

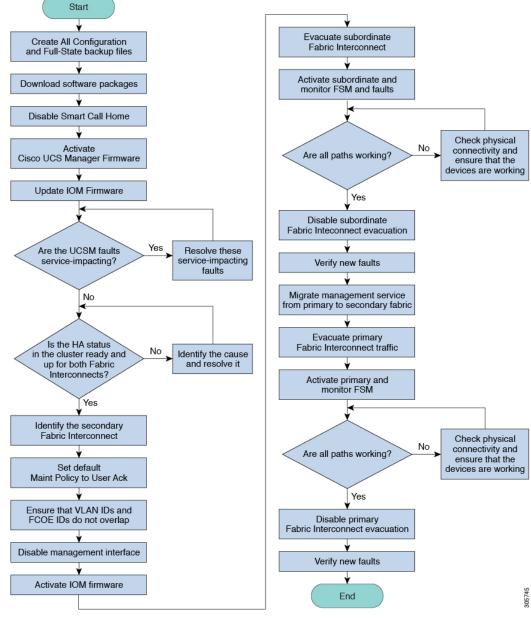


Figure 6: Process Flow for Manually Installing Infrastructure Firmware

The adapter and board controller firmware can also be upgraded through the host firmware package in the service profile. If you use a host firmware package to upgrade this firmware, you can reduce the number of times a server needs to be rebooted during the firmware upgrade process.



Note

Upgrades of an adapter through a firmware package in the service profile associated with the server take precedence over direct firmware upgrades. You cannot directly upgrade an endpoint if the service profile associated with the server includes a firmware package. To perform a direct upgrade, you must remove the firmware package from the service profile.

# Firmware Upgrade While Migrating from Cisco UCS 6300 Series Fabric Interconnects to Cisco UCS 6500 Series Fabric Interconnects

For Cisco UCS 6500 Series Fabric Interconnect migration guidelines and procedures, see Migration Guide for Cisco UCS Fabric Interconnects.

# Firmware Upgrade to Cisco UCS Manager Release 4.3

#### Scenarios for Firmware Upgrade to Cisco UCS Manager Release 4.3

Upgrading the Infrastructure software bundle (A bundle) directly to Cisco UCS Manager Release 4.3 is supported from Release 4.3(2b) and later releases.

The Cisco UCS Manager Upgrade/Downgrade Support Matrix lists the supported upgrade release versions and recommended upgrade path for various Cisco UCS Manager releases.

Cisco UCS Manager also supports Board Management Controller (BMC) Auto Upgrade functionality. If you migrate Cisco UCS X-Series Servers running Cisco IMC release lower than 4.3(2b) from Cisco Intersight to Cisco UCS Manager Managed mode, then Cisco UCS Manager auto upgrades Cisco IMC version to 4.3(2b).



Note

Before initiating the release upgrade, refer the Firmware Management guides of respective version to understand the limitations and the correct path to perform the upgrade.

# Firmware Upgrade to a Minor or a Patch Release

The release number of Cisco UCS Manager software consists of a major release identifier, minor release identifier, and patch release identifier. The minor release identifier and patch release identifier are listed together in parentheses. For example, if the software version number is **4.3(2b)**:

- 4.3 is the major release identifier
- 2 is the minor release identifier
- **b** is the patch release identifier

Read together, it indicates the **b** patch of the **first** release of the **4.3** release train.

Firmware upgrade to maintenance releases and patches within a major release are released in the same way as for the major release.

For more information about what is in each maintenance release and patch, see Release Notes for Cisco UCS Manager, Release 4.3.

# **Firmware Downgrades**

You downgrade firmware in a Cisco UCS domain in the same way that you upgrade firmware. The package or version that you select when you update the firmware determines whether you are performing an upgrade or a downgrade.



Note

The Cisco UCS Manager GUI does not allow you to choose options that a release does not support. If a Cisco UCS domain includes hardware that is not supported in the release to which you are downgrading, Cisco UCS Manager GUI does not display the firmware as an option for that hardware or allow you to downgrade to it.

#### **Downgrade From Cisco UCS Manager Release 4.2**

In a system with Cisco UCS 64108 Fabric Interconnects, you cannot downgrade from Cisco UCS Manager Release 4.1.

#### MD5 SNMPv3 User Authentication

When downgrading to a release earlier than Cisco UCS Manager Release 3.2(3), SNMPv3 users with MD5 authentication will not be deployed. To deploy such a user, do one of the following:

- Modify the Auth Type field to SHA.
- Delete the user and recreate it.

#### **AES Privacy Protocol for SNMPv3 Users**

Cisco UCS Manager Release 3.2(3) and later releases do not support SNMPv3 users without AES encryption. Hence, when downgrading to a release earlier than Cisco UCS Manager Release 3.2(3), SNMPv3 users without AES encryption will not be deployed. To deploy such a user, do one of the following:

- Enable AES-128 encryption.
- Delete the user and recreate it.

#### Cisco UCS Domain with UCS M5 Servers

In a Cisco UCS domain with UCS M5 servers, when you downgrade from Cisco UCS Manager Release 3.2(1) to earlier releases, ensure that you decommission the UCS M5 servers. This is because UCS M5 servers are supported only by Cisco UCS Manager Release 3.2(1) and later releases.

If you downgrade from Cisco UCS Manager Release 3.2(1) to earlier releases without decommissioning UCS M5 servers, upgrade validation will fail and Cisco UCS Manager will prompt you to decommission the servers before continuing with the downgrade operation.

#### **Board Controller Firmware for Blade Servers**



#### **Important**

• You never need to downgrade the board controller firmware.

The board controller firmware in Cisco UCS B-Series blade servers is not designed to be downgraded. When you are performing a full system firmware downgrade operation, if the system displays this error message "Error: Update failed: Server does not support board controller downgrade", it is safe to ignore the error message and continue with downgrading system firmware. Cisco UCS Manager will automatically skip over the board controller firmware and continue with the downgrade of the other firmware components.

• The board controller firmware version of the blade server should be the same as or later than the installed software bundle version. Leaving the board controller firmware at a later version than the version that is currently running in your existing Cisco UCS environment does not violate the software matrix or TAC supportability.

#### **Unsupported Features Must Be Unconfigured Before Downgrade**

If you plan to downgrade a Cisco UCS domain to an earlier release, you must first unconfigure all features from the current release that are not supported in the earlier release and correct all failed configurations. If you downgrade B, or C server bundles without unconfiguring unsupported features, the feature may not work in the downgraded release. For example, the On Next Reboot maintenance policy is supported by the 3.1 B, and C bundles. If you downgrade any server bundle, this maintenance policy option will not work for the corresponding server.

If you attempt to downgrade the infrastructure bundle without unconfiguring all features that are not supported in the earlier release, the downgrade may fail.

#### **SNMP Must be Disabled Before Downgrade**

You must disable SNMP before downgrading from Cisco UCS Manager Release 3.2 to an earlier release. The downgrade process does not begin until SNMP is disabled.

#### **Recommended Order of Steps for Firmware Downgrades**

If you need to downgrade the firmware to an earlier release, we recommend that you do it in the following order:

- 1. Retrieve the configuration backup from the release to which you want to downgrade. This is the backup you created when you upgraded to the current release.
- 2. Unconfigure the features that are not supported in the release to which you want to downgrade.
- 3. Create Full State and All Configuration backup files.
- **4.** Downgrade Cisco UCS Manager.
- **5.** Perform an erase-config.
- **6.** Import the configuration backup from the release to which you downgraded.



Note

Steps 5 and 6 are optional. Perform these steps only if the existing configuration becomes unusable. In this case, import the configuration backup either from Step 1 or Step 3.

# Firmware Management in Cisco UCS Central

Cisco UCS Central enables you to manage all firmware components for all registered Cisco UCS domains.



Note

To manage Cisco UCS domains firmware from Cisco UCS Central, you must enable the global firmware management option in Cisco UCS Manager. You can enable the global firmware management option when you register Cisco UCS Manager with Cisco UCS Central. You can also turn the global management option on or off, based on your management requirements.



Important

Do not unregister a Cisco UCS domain from Cisco UCS Central.

The Cisco UCS domains are categorized into domain groups in Cisco UCS Central for management purposes. You can manage firmware for each domain group separately at the domain group level or for all domain groups from the domain group root. Cisco UCS Central provides you the option to manage the following Cisco UCS domain firmware packages:

- Capability Catalog— One capability catalog per domain group. All Cisco UCS domains registered to a particular domain group will use the capability catalog defined in the domain group.
- **Infrastructure Firmware** One infrastructure firmware policy per domain group . All Cisco UCS domains registered to a particular domain group will use the same Infrastructure firmware version defined in the domain group.
- Host Firmware— You can have more than one host firmware policy for the different host firmware components in a domain group. The Cisco UCS domains registered in the domain group will be able to choose any defined host firmware policy in the group. Cisco UCS Central provides you the option to upgrade the host firmware globally to all Cisco UCS domains in a domain group at the same time.



Note

For more information on managing firmware in Cisco UCS Central, see the Firmware Management chapters in the Cisco UCS Central Administration Guide and Cisco UCS Central CLI Reference Manual.

Firmware Management in Cisco UCS Central