



# Understanding UCS Server Diagnostics Utility User Interface

---

The UCS-SDU GUI is a web-based management interface that allows you to perform tasks such as operating system installation, RAID configuration, and firmware updates.

This section includes the following sections:

- [License Agreement, page 3-1](#)
- [UCS-SDU GUI Home Page, page 3-1](#)

## License Agreement

After UCS-SDU boots up, the first interface is the End User License Agreement. Select **I Accept** and click **Next** to agree to this license.

## UCS-SDU GUI Home Page

[Figure 3-1](#) shows the UCS-SDU GUI and the different elements in the GUI and [Table 3-1](#) shows the description of each element.

Figure 3-1 UCS-SDU GUI

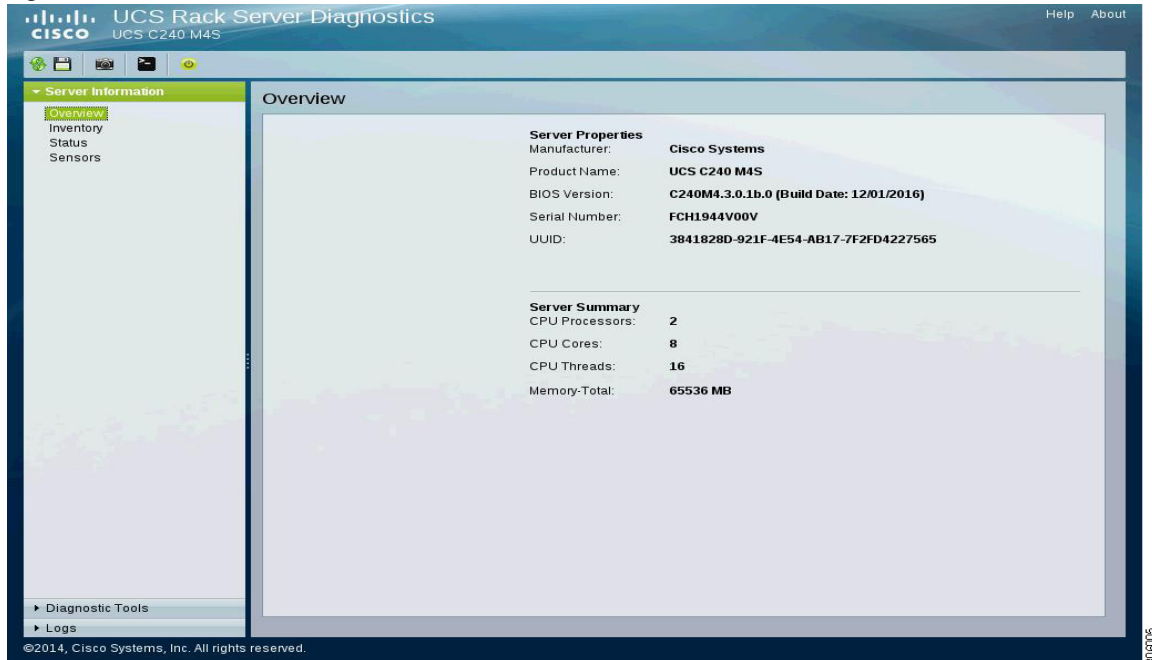


Table 3-1 UCS-SDU GUI Elements

Element	Description
Navigation Pane	Displays on the left side in the UCS-SDU user interface. See <a href="#">Table 3-2</a> for a description of all the navigation pane elements.
Toolbar	Displays on the left-hand top corner and has a set of icons. See <a href="#">Table 3-3</a> for a description of all the toolbar icons.
Help	Opens a window in the application that displays context-sensitive help for the displayed page.
Content Pane	Displays on the right side of the GUI. Different pages appear on the content pane depending on the tab that you select in the Navigation Pane.
Tests Summary Pane	Provides details of tests passed, tests in the queue, and tests failed. Viewed only when Diagnostic Tools is selected.

This section includes the following topics:

- [Navigation Pane, page 3-2](#)
- [Toolbar Pane, page 3-4](#)

## Navigation Pane

[Table 3-2](#) describes the elements in the Navigation Pane.






**Table 3-2** *Navigation Pane Elements*

<b>Element</b>	<b>Description</b>
Server Information	<p>Displays the server information on the left hand pane, for the following tabs:</p> <ul style="list-style-type: none"> <li>• Overview</li> <li>• Inventory</li> <li>• Status</li> <li>• Sensors</li> </ul>
Overview	<p>Contains Server Overview information.</p> <p>For more information about Overview, go to <a href="#">Overview, page 1-1</a></p>
Inventory	<p>and inventory.</p> <p>Contains links to the following pages:</p> <ul style="list-style-type: none"> <li>• Server Information</li> <li>• Inventory</li> </ul> <p>For more information about Server Inventory, go to <a href="#">Chapter 4, “Viewing Server Inventory.”</a></p>
Status	<p>Displays the health of the subsystems on your server such as CPUs, memory, power supplies, fans, storage, PCI devices, BIOS, and CMC.</p> <p>For more information about Server Health, go to <a href="#">Chapter 5, “Viewing Server Health”</a></p>
Sensors	<p>Displays the sensor values of the server.</p> <p>For more information about Sensors, go to <a href="#">Viewing Sensors, page 6-1</a></p>
Diagnostic Tools	<p>Allows you to run various types of diagnostic tests to detect server failure.</p> <p>For more information about Diagnostic Tools, go to <a href="#">Chapter 7, “Diagnostic Tools”</a></p>
Logs	<p>Displays the System Log and System Event Log of your server.</p> <p>Contains links to the following pages:</p> <ul style="list-style-type: none"> <li>• System Logs</li> <li>• System Event Log</li> </ul> <p>For more information about Logs, go to <a href="#">Chapter 8, “Viewing Logs”</a></p>

## Toolbar Pane

Table 3-3 lists and describes all the UCS-SDU icons that you can use to perform specific tasks.

**Table 3-3** *Toolbar Elements*

Toolbar Icon	Name	Function
	Save Logs	Saves logs to an USB.
	Server Snapshot	Allows you to take a point-in-time inventory of the server.
	Refresh	Refreshes the content area, if supported.
	Reboot	Reboots the server.
	Enter CLI Mode	Enters the command prompt mode using a KVM console window.

This section describes the toolbar elements in more detail:

- [Performing Server Health Check, page 3-4](#)
- [Saving Logs, page 3-4](#)
- [Using Server Snapshot, page 3-5](#)
- [Rebooting the Server, page 3-6](#)
- [Using the CLI Command Option, page 3-6](#)

### Performing Server Health Check

To view the health check results, click the **Status** tab in the navigation pane.

For more information about the **Status** tab, go to [Chapter 5, “Viewing Server Health”](#).

### Saving Logs

You can use the **Save Logs** functionality to save your log files. Before saving logs, you must insert a USB flash drive or vMedia for storing the log files.

## Using Server Snapshot


You can use the Server Snapshot feature in the UCS SDU user interface to take a point-in-time inventory of a server. This feature allows you to compare inventories or components of a server over certain periods of time. Before you initiate a server snapshot, be sure that you connect a USB flash drive into the server. Without a flash drive available, the log file created by the server snapshot is not saved.

When you initiate a server snapshot, UCS SDU retrieves information on the server components, and also runs a series of quick tests to determine the state of the server. When you initiate a server snapshot, a series of quick tests such as processor, memory, disk, cache, network interface tests, QPI Link and Traffic, LSI Battery backup and RAID adapter tests, and Chipset tests, are performed on the server.

The time to complete a server snapshot process depends on the server configuration such as installed memory, the number of physical disks and their sizes, and the number of network interfaces. This process could complete in 30-45 minutes or could a few hours.

After the server snapshot process is complete, the log file is saved on to the USB flash drive that you specified. You can open this log file in any editor, for example, WordPad. To help compare server inventories across time periods, we recommend that you store these log files in a location and archive it. When you have multiple log files, you can use a comparison tool from the Internet to view differences in the server inventory.

To take a server snapshot, follow these steps:

- 
- Step 1** Connect a USB flash drive to the server or through vMedia.
- Without this flash drive, you cannot save the server snapshot log file. Be sure that there is adequate space on the flash drive to save the log file.
- Step 2** Click the **Server Snapshot** icon in the UCS SDU interface.
- A dialog box is displayed that prompts you to insert the USB flash drive.
- Step 3** Click **Yes** to continue.
- A dialog box prompts you to select the USB flash drive in which you would like to save the log file.
- Step 4** Choose the USB flash drive from the drop-down menu and click **Save**.
- The Server Snapshot process is initiated. This process could last up to 20 to 30 minutes. A dialog box indicating the progress of the server snapshot process appears. During this process, you cannot perform any other tasks on the server. At any moment during the process, you can cancel the server snapshot process by clicking **Cancel** in the dialog box.
-  **Note** During the server snapshot process, if the KVM connection is terminated, it does not terminate the server snapshot process. When you log in again to KVM Console, you will notice that the server snapshot process is still running or has completed. However, if the USB flash drive is connected through vMedia and the KVM connection is terminated, then the server snapshot process is halted as the connection to the USB flash drive is lost.
- 
- Step 5** After the snapshot process is complete, a dialog box message appears to indicate that the server snapshot process is complete. Click **OK**.
- The log file is saved on the USB flash drive. The log file is a text file and is saved with the server name, and includes the date when the server snapshot was taken. For example: Server\_UCSC-C240-M3S\_FCH1716V24S\_06\_28\_2014.txt is the log file name of a server snapshot taken for UCS C-240 server on June 28th, 2014.
- Step 6** Open this log file with any editor.



---

**Note** To compare inventory information of the same server over a period of time, we recommend that you archive these log files so that they are always available for comparison.

---

While running quick tests on the server, the server snapshot feature can determine only if a server component passed or failed a test. It cannot determine the reasons for a component not passing the quick test. While viewing the log file of the server snapshot process, if you notice that a server component did not pass the quick test, then check the quick test logs available under the Diagnostics Tools.

The log file of the server snapshot process includes the following information:

- Chassis Summary
  - BaseBoard Summary
  - Cisco IMC Summary
  - Processor Summary
  - Memory Summary
  - Storage Summary
  - PCI Adapter Summary
  - Power Supply Summary
  - Server Inventory Data
  - Server diagnostics Quick Test Results
  - Server Probe Data
- 

## Rebooting the Server

To reboot the server, follow these steps:

---

**Step 1** Click the **Reboot** icon on the toolbar.

The Reboot dialog box appears.

**Step 2** Click **Yes** to reboot.

The server is rebooted, and the UCS-SDU GUI reappears.

---

## Using the CLI Command Option

To use the CLI command option, follow these steps:

---

**Step 1** Click the **Enter CLI mode** icon.

The KVM Console window appears. Use the Tab key on the keyboard to navigate and perform actions in this window.