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Preface

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Audience

This guide is intended primarily for data center administrators with responsibilities and expertise in one or more of the following:

- Server administration
- Storage administration
- Network administration
- Network security

Conventions

<table>
<thead>
<tr>
<th>Text Type</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>GUI elements</td>
<td>GUI elements such as tab titles, area names, and field labels appear in this font. Main titles such as window, dialog box, and wizard titles appear in this font.</td>
</tr>
<tr>
<td>TUI elements</td>
<td>In a Text-based User Interface, text the system displays appears in this font.</td>
</tr>
<tr>
<td>System output</td>
<td>Terminal sessions and information that the system displays appear in this font.</td>
</tr>
<tr>
<td>Text Type</td>
<td>Indication</td>
</tr>
<tr>
<td>-----------</td>
<td>------------</td>
</tr>
<tr>
<td>CLI commands</td>
<td>CLI command keywords appear in <strong>this font</strong>. Variables in a CLI command appear in <em>this font</em>.</td>
</tr>
<tr>
<td>[ ]</td>
<td>Elements in square brackets are optional.</td>
</tr>
<tr>
<td>{x</td>
<td>y</td>
</tr>
<tr>
<td>[x</td>
<td>y</td>
</tr>
<tr>
<td>string</td>
<td>A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.</td>
</tr>
<tr>
<td>&lt;&gt;</td>
<td>Nonprinting characters such as passwords are in angle brackets.</td>
</tr>
<tr>
<td>[ ]</td>
<td>Default responses to system prompts are in square brackets.</td>
</tr>
<tr>
<td>!, #</td>
<td>An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.</td>
</tr>
</tbody>
</table>

---

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the document.

---

**Tip**

Means *the following information will help you solve a problem*. The tips information might not be troubleshooting or even an action, but could be useful information, similar to a Timesaver.

---

**Timesaver**

Means *the described action saves time*. You can save time by performing the action described in the paragraph.

---

**Caution**

Means *reader be careful*. In this situation, you might perform an action that could result in equipment damage or loss of data.
IMPORTANT SAFETY INSTRUCTIONS

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.

SAVE THESE INSTRUCTIONS

Related Cisco UCS Documentation

Documentation Roadmaps

For a complete list of all B-Series documentation, see the Cisco UCS B-Series Servers Documentation Roadmap available at the following URL: http://www.cisco.com/go/unifiedcomputing/b-series-doc.

For a complete list of all C-Series documentation, see the Cisco UCS C-Series Servers Documentation Roadmap available at the following URL: http://www.cisco.com/go/unifiedcomputing/c-series-doc.

For information on supported firmware versions and supported UCS Manager versions for the rack servers that are integrated with the UCS Manager for management, refer to Release Bundle Contents for Cisco UCS Software.

Other Documentation Resources

Follow Cisco UCS Docs on Twitter to receive document update notifications.

Documentation Feedback

To provide technical feedback on this document, or to report an error or omission, please send your comments to ucs-docfeedback@cisco.com. We appreciate your feedback.
Overview

This chapter includes the following sections:

- Overview of Firmware, page 1
- Cross-Version Firmware Support, page 2
- Firmware Auto Sync for FI Cluster, page 3
- Options for Firmware Upgrades, page 3
- Firmware Upgrades through Auto Install, page 4
- Firmware Upgrades through Firmware Packages in Service Profiles, page 6
- Firmware Management in Cisco UCS Central, page 11
- Direct Firmware Upgrade at Endpoints, page 12
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- Firmware Downgrades, page 16

Overview of Firmware

Cisco UCS uses firmware obtained from and certified by Cisco to support the endpoints in a Cisco UCS domain. Each endpoint is a component in the Cisco UCS domain that requires firmware to function. The upgrade order for the endpoints in a Cisco UCS domain depends upon the upgrade path, but includes the following:

- Cisco UCS Manager
- I/O modules
- Fabric interconnects
- Endpoints physically located on adapters, including NIC and HBA firmware, and Option ROM (where applicable) that can be upgraded through firmware packages included in a service profile
Endpoints physically located on servers, such as the BIOS, storage controller (RAID controller), and Cisco Integrated Management Controller (CIMC) that can be upgraded through firmware packages included in a service profile.

See the required order of steps for your upgrade path to determine the appropriate order in which to upgrade the endpoints in your Cisco UCS domain.

Note

Beginning with Cisco UCS, Release 1.4(1), Cisco is releasing firmware upgrades in multiple bundles, rather than one large firmware package. For more information see Firmware Image Management, on page 41.

Cisco maintains a set of best practices for managing firmware images and updates in this document and in the following technical note: Unified Computing System Firmware Management Best Practices.

This document uses the following definitions for managing firmware:

Upgrade

Changes the firmware running on an endpoint to another image, such as a release or patch. Upgrade includes both update and activation.

Update

Copies the firmware image to the backup partition on an endpoint.

Activate

Sets the firmware in the backup partition as the active firmware version on the endpoint. Activation can require or cause the reboot of an endpoint.

For Management Extensions and Capability Catalog upgrades, update and activate occur simultaneously. You only need to update or activate those upgrades. You do not need to perform both steps.

Cross-Version Firmware Support

Cisco UCS allows cross-version firmware support. For information about which Cisco UCS Manager A bundle software (Cisco UCS Manager, Cisco NX-OS, IOM firmware) can be mixed with the previous release’s B or C bundles on the servers (host firmware (FW), BIOS, CIMC, adapter FW and drivers), see the Release Notes for Cisco UCS Software for your particular release.

In Cisco UCSM Release 2.2 and later releases, the adapter firmware version is different from the Cisco UCSM Release version.

Important

If you implement cross-version firmware, you must ensure that the configurations for the Cisco UCS domain are supported by the firmware version on the server endpoints.
Firmware Auto Sync for FI Cluster

Addition of a secondary Fabric Interconnect to form a cluster – either as a replacement or a conversion from standby to HA requires the infrastructure bundle firmware versions to match. Administrators today manually upgrade/downgrade the replacement FI to the correct version before they connect it to the cluster. Firmware Auto Sync allows the users to automatically upgrade/downgrade the infrastructure bundle to the same version as the survivor FI when the replacement is added as standby to HA. The software package is the UCS software/firmware that resides on the FI.

Software and Hardware Requirements

The software package on the survivor FI should be greater than or equal to Cisco UCS Release 1.4. The model numbers of the Fabric Interconnects should be same. For example, firmware Auto Sync will not trigger for a combination of 61XX and 62XX FI models that are being setup for HA.

Implementation

With the earlier implementation, the user would compulsorily configure the replacement FI as standalone mode if there was a mismatch in the version of software packages. The replacement FI is manually upgraded/downgraded to the same version of software package on survivor FI through the usual upgrade/downgrade process. Then the replacement FI is added to the cluster since the upgrade/downgrade of the replacement FI is a manual process.

The user is now given an additional option of synchronization of the software packages of the replacement FI with the survivor FI along with the current option. If the user decides to Auto Sync the firmware, the software packages of the survivor FI are copied to the replacement FI. The software packages on the replacement FI are then activated and the FI is added to the cluster. The sync-up of the Cisco UCSM database and the configuration happens via the usual mechanisms once the HA cluster is formed successfully.

Firmware Auto Sync Benefits

In a UCS cluster where one Fabric Interconnect has failed, the Auto Sync feature ensures that the software package of the replacement FI is brought up to the same revision of the survivor. The whole process requires minimal end user interaction while providing clear and concise feedback during the procedure.

Options for Firmware Upgrades

You can upgrade Cisco UCS firmware through one or more of the following methods:

Note

For a summary of steps and the required order in which to perform them in order to upgrade one or more Cisco UCS domains from one release to another, see the Cisco UCS upgrade guide for that upgrade path. If an upgrade guide is not provided for upgrading from a particular release, contact Cisco Technical Assistance Center as a direct upgrade from that release may not be supported.

Upgrading a Cisco UCS domain through Cisco UCS Manager

If you want to upgrade a Cisco UCS domain through the Cisco UCS Manager in that domain, you can choose one of the following upgrade options:
- Upgrade infrastructure and servers with Auto Install—This option upgrades all infrastructure components in the first stage. Then you can upgrade all server endpoints through host firmware packages in the second stage.

- Upgrade servers through firmware packages in service profiles—This option enables you to upgrade all server endpoints in a single step, reducing the amount of disruption caused by a server reboot. You can combine this option with the deferred deployment of service profile updates to ensure that server reboots occur during scheduled maintenance windows.

- Direct upgrades of infrastructure and server endpoints—This option enables you to upgrade many infrastructure and server endpoints directly, including the fabric interconnects, I/O modules, adapters, and board controllers. However, direct upgrade is not available for all endpoints, including the server BIOS, storage controller, HBA firmware, HBA option ROM and local disk. You must upgrade those endpoints through the host firmware package included in the service profile associated with the server.

**Note**
The Cisco UCS Manager GUI does not allow you to choose options that a release does not support. If a Cisco UCS domain includes hardware that is not supported in the release to which you are upgrading, Cisco UCS Manager GUI does not display the firmware as an option for that hardware or allow you to upgrade to it.

### Upgrading a Cisco UCS domain through Cisco UCS Central

If you have registered one or more Cisco UCS domains with Cisco UCS Central, you can manage and upgrade all firmware components in the domain through Cisco UCS Central. This option allows you to centralize the control of firmware upgrades and ensure that all Cisco UCS domains in your data center are at the required levels.

You can use Cisco UCS Central to upgrade the capability catalog, infrastructure, and server endpoints in all registered Cisco UCS domains that are configured for global firmware management.

### Firmware Upgrades through Auto Install

Auto Install enables you to upgrade a Cisco UCS domain to the firmware versions contained in a single package in the following two stages:

- **Install Infrastructure Firmware**—Uses the Cisco UCS Infrastructure Software Bundle to upgrade the infrastructure components, such as the fabric interconnects, the I/O modules, and Cisco UCS Manager.

- **Install Server Firmware**—Uses the Cisco UCS B-Series Blade Server Software Bundle to upgrade all blade servers in the Cisco UCS domain and/or the Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle to upgrade all rack servers.

These two stages are independent and can be run or scheduled to run at different times.

You can use Auto Install to upgrade the infrastructure components to one version of Cisco UCS and server components to a different version.
Install Infrastructure Firmware

Install Infrastructure Firmware upgrades all infrastructure components in a Cisco UCS domain, including Cisco UCS Manager, and all fabric interconnects and I/O modules. All components are upgraded to the firmware version included in the selected Cisco UCS Infrastructure Software Bundle.

Install Infrastructure Firmware does not support a partial upgrade to only some infrastructure components in a Cisco UCS domain domain.

You can schedule an infrastructure upgrade for a specific time to accommodate a maintenance window. However, if an infrastructure upgrade is already in progress, you cannot schedule another infrastructure upgrade. You must wait until the current upgrade is complete before scheduling the next one.

Note
You can cancel an infrastructure firmware upgrade if it is scheduled to occur at a future time. However, you cannot cancel an infrastructure firmware upgrade after the upgrade has begun.

Install Server Firmware

Install Server Firmware uses host firmware packages to upgrade all servers and their components in a Cisco UCS domain. All servers whose service profiles include the selected host firmware packages are upgraded to the firmware versions in the selected software bundles, as follows:

- Cisco UCS B-Series Blade Server Software Bundle for all blade servers in the chassis.
- Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle for all rack-mount servers that are integrated into the Cisco UCS domain.

Note
You cannot cancel a server firmware upgrade process after you complete the configuration in the Install Server Firmware wizard. Cisco UCS Manager applies the changes immediately. However, the timing of the actual reboot of servers occurs depends upon the maintenance policy in the service profile associated with the server.
Firmware Upgrades through Firmware Packages in Service Profiles

You can use firmware packages in service profiles to upgrade the server and adapter firmware, including the BIOS on the server, by defining a host firmware policy and including it in the service profile associated with a server.

If the default host firmware pack is updated, and the server is not associated with a service profile, the server reboots and new firmware is applied. This behavior is not managed by the Firmware Auto Sync Server policy because it is only for recently discovered servers.

You cannot upgrade the firmware on an I/O module, fabric interconnect, or Cisco UCS Manager through service profiles. You must upgrade the firmware on those endpoints directly.

Note
Cisco UCS no longer supports the creation of new management firmware packages. You can modify and update existing management firmware packages, if desired. However, we recommend that you remove the management firmware packages from all service profiles and use host firmware packages to update the Cisco Integrated Management Controller (CIMC) on the servers.

Host Firmware Package

This policy enables you to specify a set of firmware versions that make up the host firmware package (also known as the host firmware pack). The host firmware package includes the following firmware for server and adapter endpoints:

- Adapter
- Server BIOS
- CIMC
- Board Controller
- Flex Flash Controller
- Graphics Card
- Host HBA
- Host HBA Option ROM
- Host NIC
- Host NIC Option ROM
- Local Disk
Local Disk is excluded by default from the host firmware pack.

To update local disk firmware, always include the Blade Package in the host firmware package. The blade package contains the local disk firmware for blade and rack servers.

- PSU
- SAS Expander
- RAID Controller
- Storage Controller Onboard Device
- Storage Controller Onboard Device Cpld
- Storage Device Bridge

Note

Remember

To update local disk firmware for blade or rack servers, always include the blade package in the host firmware package. The blade package contains the local disk firmware for both blade and rack servers.

Tip

You can include more than one type of firmware in the same host firmware package. For example, a host firmware package can include both BIOS firmware and storage controller firmware or adapter firmware for two different models of adapters. However, you can only have one firmware version with the same type, vendor, and model number. The system recognizes which firmware version is required for an endpoint and ignores all other firmware versions.

You can also exclude firmware of specific components from a host firmware package either when creating a new host firmware package or when modifying an existing host firmware package. For example, if you do not want to upgrade RAID controller firmware through the host firmware package, you can exclude RAID controller firmware from the list of firmware package components.

Note

Each host firmware package is associated with one list of excluded components, which is common across all firmware packages—Blade and Rack. To configure a separate exclusion list for each type of firmware package, use separate host firmware packages.

The firmware package is pushed to all servers associated with service profiles that include this policy. This policy ensures that the host firmware is identical on all servers associated with service profiles which use the same policy. Therefore, if you move the service profile from one server to another, the firmware versions are maintained. Also, if you change the firmware version for an endpoint in the firmware package, new versions are applied to all the affected service profiles immediately, which could cause server reboots.

You must include this policy in a service profile, and that service profile must be associated with a server for it to take effect.

This policy is not dependent upon any other policies. However, you must ensure that the appropriate firmware has been downloaded to the fabric interconnect. If the firmware image is not available when Cisco UCS Manager is associating a server with a service profile, Cisco UCS Manager ignores the firmware upgrade and completes the association.
Management Firmware Package

Note
Cisco UCS no longer supports the creation of new management firmware packages. You can modify and update existing management firmware packages, if desired. However, we recommend that you remove the management firmware packages from all service profiles and use host firmware packages to update the Cisco Integrated Management Controller (CIMC) on the servers.

This policy enables you to specify a set of firmware versions that make up the management firmware package (also known as a management firmware pack). The management firmware package includes the Cisco Integrated Management Controller (CIMC) on the server. You do not need to use this package if you upgrade the CIMC directly.

The firmware package is pushed to all servers associated with service profiles that include this policy. This policy ensures that the CIMC firmware is identical on all servers associated with service profiles which use the same policy. Therefore, if you move the service profile from one server to another, the firmware versions are maintained.

You must include this policy in a service profile, and that service profile must be associated with a server for it to take effect.

This policy is not dependent upon any other policies. However, you must ensure that the appropriate firmware has been downloaded to the fabric interconnect.

Stages of a Firmware Upgrade through Firmware Packages in Service Profiles

You can use the host firmware package policies in service profiles to upgrade server and adapter firmware.

Caution
Unless you have configured and scheduled a maintenance window, if you modify a host firmware package by adding an endpoint or changing firmware versions for an existing endpoint, Cisco UCS Manager upgrades the endpoints and reboots all servers associated with that firmware package as soon as the changes are saved, disrupting data traffic to and from the servers.

New Service Profile

For a new service profile, this upgrade takes place over the following stages:

Firmware Package Policy Creation
During this stage, you create the host firmware packages.

Service Profile Association
During this stage, you include the firmware packages in a service profile, and then associate the service profile with a server. The system pushes the selected firmware versions to the endpoints. The server must be rebooted to ensure that the endpoints are running the versions specified in the firmware package.
Existing Service Profile

For service profiles that are associated with servers, Cisco UCS Manager upgrades the firmware and reboots the server as soon as you save the changes to the firmware packages unless you have configured and scheduled a maintenance window. If you configure and schedule a maintenance window, Cisco UCS Manager defers the upgrade and server reboot until then.

Effect of Updates to Firmware Packages in Service Profiles

To update firmware through a firmware package in a service profile, you need to update the firmware in the package. What happens after you save the changes to a firmware package depends upon how the Cisco UCS domain is configured.

The following table describes the most common options for upgrading servers with a firmware package in a service profile.

<table>
<thead>
<tr>
<th>Service Profile</th>
<th>Maintenance Policy</th>
<th>Upgrade Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firmware package is not included in a service profile or an updating service profile template. OR You want to upgrade the firmware without making any changes to the existing service profile or updating service profile template.</td>
<td>No maintenance policy</td>
<td>After you update the firmware package, do one of the following:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• To reboot and upgrade some or all servers simultaneously, add the firmware package to one or more service profiles that are associated with servers or to an updating service profile template.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• To reboot and upgrade one server at a time, do the following for each server:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1 Create a new service profile and include the firmware package in that service profile.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 Dissociate the server from its service profile.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3 Associate the server with the new service profile.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4 After the server has been rebooted and the firmware upgraded, disassociate the server from the new service profile and associate it with its original service profile.</td>
</tr>
<tr>
<td>Caution</td>
<td></td>
<td>If the original service profile includes a scrub policy, disassociating a service profile may result in data loss when the disk or the BIOS is scrubbed upon association with the new service profile.</td>
</tr>
</tbody>
</table>
### Service Profile
The firmware package is included in one or more service profiles, and the service profiles are associated with one or more servers.

**OR**

The firmware package is included in an updating service profile template, and the service profiles created from that template are associated with one or more servers.

<table>
<thead>
<tr>
<th>Service Profile</th>
<th>Maintenance Policy</th>
<th>Upgrade Actions</th>
</tr>
</thead>
</table>
| The firmware package is included in one or more service profiles, and the service profiles are associated with one or more servers. | No maintenance policy OR A maintenance policy configured for immediate updates. | The following occurs when you update the firmware package:  
1. The changes to the firmware package take effect as soon as you save them.  
2. Cisco UCS verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS reboots the servers and updates the firmware.  
   All servers associated with service profiles that include the firmware package are rebooted at the same time. |
| The firmware package is included in one or more service profiles, and the service profiles are associated with one or more servers. OR The firmware package is included in an updating service profile template, and the service profiles created from that template are associated with one or more servers. | Configured for user acknowledgment | The following occurs when you update the firmware package:  
1. Cisco UCS asks you to confirm your change and advises that a user-acknowledged reboot of the servers is required.  
2. Click the flashing Pending Activities button to select the servers you want to reboot and apply the new firmware.  
3. Cisco UCS verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS reboots the server and updates the firmware.  
   A manual reboot of the servers does not cause Cisco UCS to apply the firmware package, nor does it cancel the pending activities. You must acknowledge or cancel the pending activity through the Pending Activities button. |
The following occurs when you update the firmware package:

1. Cisco UCS asks you to confirm your change and advises that a user-acknowledged reboot of the servers is required.
2. Click the flashing Pending Activities button to select the servers you want to reboot and apply the new firmware.
3. Cisco UCS verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS reboots the server and updates the firmware.

A manual reboot of the servers does not cause Cisco UCS to apply the firmware package, nor does it cancel the scheduled maintenance activities.

### Firmware Management in Cisco UCS Central

Cisco UCS Central enables you to manage all firmware components for all registered Cisco UCS domains.

To manage Cisco UCS domains firmware from Cisco UCS Central, you must enable the global firmware management option in Cisco UCS Manager. You can enable the global firmware management option when you register Cisco UCS Manager with Cisco UCS Central. You can also turn global management option on or off based on your management requirements.

The Cisco UCS domains are categorized into domain groups in Cisco UCS Central for management purposes. You can manage firmware for each domain group separately at the domain group level or for all domain groups from the domain group root. Cisco UCS Central provides you the option to manage the following Cisco UCS domain firmware packages:

- **Capability Catalog**— One capability catalog per domain group. All Cisco UCS domains registered to a particular domain group will use the capability catalog defined in the domain group.

- **Infrastructure Firmware**— One infrastructure firmware policy per domain group. All Cisco UCS domains registered to a particular domain group will use the same Infrastructure firmware version defined in the domain group.

- **Host Firmware**— You can have more than one host firmware policy for the different host firmware components in a domain group. The Cisco UCS domains registered in the domain group will be able to choose any defined host firmware policy in the group. Cisco UCS Central provides you the option to upgrade the host firmware globally to all Cisco UCS domains in a domain group at the same time.
Direct Firmware Upgrade at Endpoints

If you follow the correct procedure and apply the upgrades in the correct order, a direct firmware upgrade and the activation of the new firmware version on the endpoints is minimally disruptive to traffic in a Cisco UCS domain.

You can directly upgrade the firmware on the following endpoints:

- Adapters
- CIMCs
- I/O modules
- Board controllers
- Cisco UCS Manager
- Fabric interconnects

The adapter and board controller firmware can also be upgraded through the host firmware package in the service profile. If you use a host firmware package to upgrade this firmware, you can reduce the number of times a server needs to be rebooted during the firmware upgrade process.

Note

Upgrades of a CIMC through a management firmware package or an adapter through a firmware package in the service profile associated with the server take precedence over direct firmware upgrades. You cannot directly upgrade an endpoint if the service profile associated with the server includes a firmware package. To perform a direct upgrade, you must remove the firmware package from the service profile.

Stages of a Direct Firmware Upgrade

Cisco UCS Manager separates the direct upgrade process into two stages to ensure that you can push the firmware to an endpoint while the system is running without affecting uptime on the server or other endpoints.

Update

During this stage, the system copies the selected firmware version from the primary fabric interconnect to the backup partition in the endpoint and verifies that the firmware image is not corrupt. The update process always overwrites the firmware in the backup slot.

The update stage applies only to the following endpoints:

- Adapters
- CIMCs
- I/O modules
Caution

Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

Activate

During this stage, the system sets the specified image version (normally the backup version) as the startup version and, if you do not specify Set Startup Version Only, immediately reboots the endpoint. When the endpoint is rebooted, the backup partition becomes the active partition, and the active partition becomes the backup partition. The firmware in the new active partition becomes the startup version and the running version.

The following endpoints only require activation because the specified firmware image already exists on the endpoint:

• Cisco UCS Manager
• Fabric interconnects
• Board controllers on those servers that support them

When the firmware is activated, the endpoint is rebooted and the new firmware becomes the active kernel version and system version. If the endpoint cannot boot from the startup firmware, it defaults to the backup version and raises a fault.

Caution

When you configure Set Startup Version Only for an I/O module, the I/O module is rebooted when the fabric interconnect in its data path is rebooted. If you do not configure Set Startup Version Only for an I/O module, the I/O module reboots and disrupts traffic. In addition, if Cisco UCS Manager detects a protocol and firmware version mismatch between the fabric interconnect and the I/O module, Cisco UCS Manager automatically updates the I/O module with the firmware version that matches the firmware in the fabric interconnect, and then activates the firmware and reboots the I/O module again.

Outage Impacts of Direct Firmware Upgrades

When you perform a direct firmware upgrade on an endpoint, you can disrupt traffic or cause an outage in one or more of the endpoints in the Cisco UCS domain.

Outage Impact of a Fabric Interconnect Firmware Upgrade

When you upgrade the firmware for a fabric interconnect, you cause the following outage impacts and disruptions:

• The fabric interconnect reboots.
• The corresponding I/O modules reboot.

Outage Impact of a Cisco UCS Manager Firmware Upgrade

A firmware upgrade to Cisco UCS Manager causes the following disruptions:
**Cisco UCS Manager GUI**—All users logged in to Cisco UCS Manager GUI are logged out and their sessions ended. Any unsaved work in progress is lost.

**Cisco UCS Manager CLI**—All users logged in through telnet are logged out and their sessions ended.

### Outage Impact of an I/O Module Firmware Upgrade

When you upgrade the firmware for an I/O module, you cause the following outage impacts and disruptions:

- For a standalone configuration with a single fabric interconnect, data traffic is disrupted when the I/O module reboots. For a cluster configuration with two fabric interconnects, data traffic fails over to the other I/O module and the fabric interconnect in its data path.
- If you activate the new firmware as the startup version only, the I/O module reboots when the corresponding fabric interconnect is rebooted.
- If you activate the new firmware as the running and startup version, the I/O module reboots immediately.
- An I/O module can take up to ten minutes to become available after a firmware upgrade.

### Outage Impact of a CIMC Firmware Upgrade

When you upgrade the firmware for a CIMC in a server, you impact only the CIMC and internal processes. You do not interrupt server traffic. This firmware upgrade causes the following outage impacts and disruptions to the CIMC:

- Any activities being performed on the server through the KVM console and vMedia are interrupted.
- Any monitoring or IPMI polling is interrupted.

### Outage Impact of an Adapter Firmware Upgrade

If you activate the firmware for an adapter and do not configure the **Set Startup Version Only** option, you cause the following outage impacts and disruptions:

- The server reboots.
- Server traffic is disrupted.

### Firmware Versions

The firmware version terminology used depends upon the type of endpoint, as follows:

#### Firmware Versions in CIMC, I/O Modules, and Adapters

Each CIMC, I/O module, and adapter has two slots for firmware in flash. Each slot holds a version of firmware. One slot is active and the other is the backup slot. A component boots from whichever slot is designated as active.

The following firmware version terminology is used in Cisco UCS Manager:
Running Version

The running version is the firmware that is active and in use by the endpoint.

Startup Version

The startup version is the firmware that will be used when the endpoint next boots up. Cisco UCS Manager uses the activate operation to change the startup version.

Backup Version

The backup version is the firmware in the other slot and is not in use by the endpoint. This version can be firmware that you have updated to the endpoint but have not yet activated, or it can be an older firmware version that was replaced by a recently activated version. Cisco UCS Manager uses the update operation to replace the image in the backup slot.

If the endpoint cannot boot from the startup version, it boots from the backup version.

Firmware Versions in the Fabric Interconnect and Cisco UCS Manager

You can only activate the fabric interconnect firmware and Cisco UCS Manager on the fabric interconnect. The fabric interconnect and Cisco UCS Manager firmware do not have backup versions, because all the images are stored on the fabric interconnect. As a result, the number of bootable fabric interconnect images is not limited to two, like the server CIMC and adapters. Instead, the number of bootable fabric interconnect images is limited by the available space in the memory of the fabric interconnect and the number of images stored there.

The fabric interconnect and Cisco UCS Manager firmware have running and startup versions of the kernel and system firmware. The kernel and system firmware must run the same versions of firmware.

Firmware Upgrade to Cisco UCS Manager Release 2.2

Scenarios for Firmware Upgrade to Cisco UCS Manager Release 2.2

Upgrading the Infrastructure software bundle (A bundle) directly to Cisco UCS Manager Release 2.2(x) is supported from Release 2.1(1) and later releases. While upgrading from releases earlier than Release 2.1(1), you must upgrade to Release 2.1(1) first for A, B, and C bundles, and then upgrade to Release 2.2(x).

The following table lists the upgrade paths for various Cisco UCS Manager releases.
### Table 1: Upgrade Paths to Release 2.2

<table>
<thead>
<tr>
<th>Upgrade From Release</th>
<th>Upgrade To Release</th>
<th>Recommended Upgrade Path</th>
</tr>
</thead>
</table>
| 1.4(x)               | 2.2(x)             | Upgrading directly to Release 2.2(x) is not supported from this release. To upgrade to Release 2.2(x), do the following in order:  
1. Upgrade the Infrastructure A bundle to Release 2.0(1).  
2. Upgrade the B and C bundles for all servers to Release 2.0(1).  
3. Upgrade the Infrastructure A bundle to Release 2.1(1).  
4. Upgrade the B and C bundles for all servers to Release 2.1(1).  
5. Upgrade the Infrastructure A bundle to Release 2.2(x). |
| 2.0(x)               | 2.2(x)             | Upgrading directly to Release 2.2(x) is not supported from this release. To upgrade to Release 2.2(x), do the following in order:  
1. Upgrade the Infrastructure A bundle to Release 2.1(1).  
2. Upgrade the B and C bundles for all servers to Release 2.1(1).  
3. Upgrade the Infrastructure A bundle to Release 2.2(x). |
| 2.1(x)               | 2.2(x)             | Upgrade directly to Release 2.2(x). |

#### Firmware Downgrades

You downgrade firmware in a Cisco UCS domain in the same way that you upgrade firmware. The package or version that you select when you update the firmware determines whether you are performing an upgrade or a downgrade.
Important

• You never need to downgrade the board controller firmware.

• The board controller firmware in Cisco UCS B-Series blade servers is not designed to be downgraded. When you are performing a full system firmware downgrade operation, if the system displays this error message “Error: Update failed: Server does not support board controller downgrade”, it is safe to ignore the error message and continue with downgrading system firmware. UCS Manager will automatically skip over the board controller firmware and continue with the downgrade of the other firmware components.

• The board controller firmware version of the blade server should be the same as or later than the installed software bundle version. Leaving the board controller firmware at a later version than the version that is currently running in your existing Cisco UCS environment does not violate the software matrix or TAC supportability.

• Board controller firmware updates are backward compatible with the firmware of other components.

Note

The Cisco UCS Manager GUI does not allow you to choose options that a release does not support. If a Cisco UCS domain includes hardware that is not supported in the release to which you are downgrading, Cisco UCS Manager GUI does not display the firmware as an option for that hardware or allow you to downgrade to it.

Firmware Downgrade with Intel® Xeon® Processor E5-2600 v4 Product Family or TPM 2.0

In a Cisco UCS configuration with UCS B200 M4, C220 M4, or C240 M4 servers and either the Intel® Xeon® Processor E5-2600 v4 Product Family or TPM 2.0, the downgrade process will fail in the following scenarios:

• When you initiate downgrade for the CMC, BIOS, or the B and C bundles to a release before Cisco UCS Manager Release 2.2(7), Cisco UCS Manager will not initiate the downgrade process. An error message will be displayed, which will state that you cannot downgrade to the specified CIMC, BIOS or B or C bundles because it does not support the processor or TPM type installed on this server.

• When you initiate downgrade for Cisco UCS Manager first and then for the B and C bundles to a release before Cisco UCS Manager Release 2.2(7), BIOS and CIMC downgrade will be successful, but will fail in the FSM.

Firmware Downgrades and Auto Install

You cannot use Auto Install to downgrade a Cisco UCS domain to a Cisco UCS release that is earlier than Release 2.1.

Unsupported Features Must Be Removed Before Downgrade

If you plan to downgrade a Cisco UCS domain to an earlier release, you must first remove and unconfigure all features from the current release that are not supported in the earlier release and correct all failed configurations.
If you attempt to downgrade without removing or unconfiguring all features that are not supported in the earlier release, the downgrade will fail with the following message: "This operation is not supported for UCSM version below 2.1."

For example, if you plan to downgrade a Cisco UCS domain from Cisco UCS, Release 2.1 to Release 2.0, you must first remove or unconfigure unsupported features, such as VLAN port count optimization and correct service profile configuration that are failing due to iSCSI-related issues.

For example, if you plan to downgrade a Cisco UCS domain from Cisco UCS, Release 2.1 to Release 1.4, you must first remove or unconfigure unsupported features, such as the following:

- iSCSI configurations, including iSCSI vNICs and initiator IQNs from objects such as service profiles, service profiles templates, boot order policies, and LAN connectivity policies.
- FCoE uplink ports
- FCoE storage ports
- Unified uplink ports
- Appliance storage ports

If you downgrade a Cisco UCS domain with a Cisco UCS 2232PP FEX from Cisco UCS Release 2.1 and later releases to Release 1.4 without decommissioning and removing the 2232PP FEX, the DME process will crash and Cisco UCS Manager will become unresponsive.

**SNMP Must be Disabled Before Downgrade**

You must disable SNMP before downgrading from Cisco UCS Manager Release 2.2(8) to an earlier release. The downgrade process does not begin until SNMP is disabled.

**Firmware Downgrades and Initiator IQN Settings**

If an initiator IQN has been defined at the service profile level, downgrading from Cisco UCS, Release 2.1(2) to Cisco UCS, Release 2.0(1) copies the initiator IQN to all of the initiator IQNs defined at the iSCSI vNIC level.

If an initiator IQN has been defined at the service profile level and only one iSCSI vNIC is present in the service profile, downgrading from Cisco UCS, Release 2.1(2) to Cisco UCS Release 2.1(1) or below copies the service profile level initiator IQN to the initiator IQN defined at the iSCSI vNIC level.

If multiple iSCSI vNICs exist, downgrading to Cisco UCS, Release 2.0(2) through 2.1(1) generates an error message that the same initiator IQN cannot be copied to all of the initiator IQNs defined at the iSCSI vNIC level.

**Unregister from Cisco UCS Central**

If you downgrade Cisco UCS from Release 2.1(2) to any of the previous releases, and if you have this Cisco UCS domain registered in Cisco UCS Central, you must unregister the Cisco UCS domain from Cisco UCS Central before the downgrade.

**Recommended Order of Steps for Firmware Downgrades**

If you need to downgrade the firmware to an earlier release, we recommend that you do it in the following order:
1. Retrieve the configuration backup from the release to which you want to downgrade that you created when you upgraded to the current release.
2. Remove or unconfigure the features that are not supported in the release to which you want to downgrade.
3. Downgrade the Cisco UCS domain.
4. Perform an erase-config.
5. Import the configuration backup from the release to which you downgraded.
Cautions, Guidelines, and Limitations

This chapter includes the following sections:

- Cautions, Guidelines, and Limitations for Firmware Upgrades, page 21
- Cautions, Guidelines, and Limitations for Managing Firmware in Cisco UCS Central, page 28

Cautions, Guidelines, and Limitations for Firmware Upgrades

Before you upgrade the firmware for any endpoint in a Cisco UCS domain, consider the following cautions, guidelines, and limitations:

The Cisco UCS Manager GUI does not allow you to choose options that a release does not support. If a Cisco UCS domain includes hardware that is not supported in the release to which you are upgrading, Cisco UCS Manager GUI does not display the firmware as an option for that hardware or allow you to upgrade to it.

Note

Clear any faults before you upgrade the firmware.

Configuration Changes and Settings that Can Impact Upgrades

Depending upon the configuration of your Cisco UCS domain, the following changes may require you to make configuration changes after you upgrade. To avoid faults and other issues, we recommend that you make any required changes before you upgrade.

Impact of Upgrade to Cisco UCS, Release 2.1(2) and Higher on Initiator IQNs Defined at the Service Profile Level

If there are two iSCSI vNICs and both use the same initiator IQN (which is supported in Cisco UCS Release 2.0(1)), upgrading creates a single service profile level initiator IQN and resets the initiator IQNs on the iSCSI vNICs to have no value.

If the same initiator IQNs are used in iSCSI vNICs across service profiles in Cisco UCS Release 2.0(1), the upgrade creates duplicate initiator IQNs at the service profile level. This configuration generates faults for each iSCSI vNIC that has a duplicate initiator IQN defined at the service profile level. Changing the duplicate
initiator IQNs at the service profile level clears these faults. You must clear these faults before you perform any service profile related operations, such as updating a host firmware package.

**Default Maintenance Policy Should be Configured for User Acknowledgment**

The default maintenance policy is configured to immediately reboot the server when disruptive changes are made to the service profile, such as server firmware upgrades through a host maintenance policy. We recommend that you change the reboot policy setting in the default maintenance policy to user acknowledgment to avoid unexpected disruption of server traffic.

When you configure the reboot policy in the default maintenance policy to User Ack, the list of disruptive changes are listed with the pending activities. You can then control when the servers are rebooted.

**Overlapping FCoE VLAN IDs and Ethernet VLAN IDs Are No Longer Allowed with Cisco UCS Release 2.0 and Higher**

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**Caution**

In Cisco UCS 1.4 and earlier releases, Ethernet VLANs and FCoE VLANs could have overlapping VLAN IDs. However, starting with Cisco UCS release 2.0, overlapping VLAN IDs are not allowed. If Cisco UCS Manager detects overlapping VLAN IDs during an upgrade, it raises a critical fault. If you do not reconfigure your VLAN IDs, Cisco UCS Manager raises a critical fault and drops Ethernet traffic on the overlapped VLANs. Therefore, we recommend that you ensure there are no overlapping Ethernet and FCoE VLAN IDs before you upgrade to Cisco UCS Release 2.2.

Be aware that when an uplink trunk is configured with VLAN ID 1 defined and set as the native VLAN, changing the Ethernet VLAN 1 ID to another value can cause network disruption and flapping on the fabric interconnects, resulting in an HA event that introduces a large amount of traffic and makes services temporarily unavailable.

If you did not explicitly configure the FCoE VLAN ID for a VSAN in Cisco UCS 1.4 and earlier releases, Cisco UCS Manager assigned VLAN 1 as the default FCoE VLAN for the default VSAN (with default VSAN ID 1). In those releases, VLAN 1 was also used as the default VLAN for Ethernet traffic. Therefore, if you accepted the default VLAN ID for the FCoE VLAN and one or more Ethernet VLANs, you must reconfigure the VLAN IDs for either the FCoE VLAN(s) on the VSAN(s) or the Ethernet VLAN(s).

For a new installation of Cisco UCS Release 2.2, the default VLAN IDs are as follows:

- The default Ethernet VLAN ID is 1.
- The default FCoE VLAN ID is 4048.

After an upgrade from Cisco UCS Release 1.4, where VLAN ID 4048 was used for FCoE storage port native VLAN, to release 2.0, the default VLAN IDs are as follows:

- The default Ethernet VLAN ID is 1.
- The current default FCoE VLAN ID is preserved. Cisco UCS Manager raises a critical fault on the conflicting Ethernet VLAN, if any. You must change one of the VLAN IDs to a VLAN ID that is not used or reserved.
If a Cisco UCS domain uses one of the default VLAN IDs, which results in overlapping VLANs, you can change one or more of the default VLAN IDs to any VLAN ID that is not used or reserved. From release 2.0 and higher, VLANs with IDs from 4030 to 4047 are reserved.

**Note**

**VSANs with IDs in the Reserved Range are not Operational**

A VSAN with an ID in the reserved range is not operational after an upgrade. Make sure that none of the VSANs configured in Cisco UCS Manager are in these reserved ranges:

- If you plan to use FC switch mode in a Cisco UCS domain, do not configure VSANs with an ID in the range from 3040 to 4078.
- If you plan to use FC end-host mode in a Cisco UCS domain, do not configure VSANs with an ID in the range from 3840 to 4079.

If a VSAN has an ID in the reserved range, change that VSAN ID to any VSAN ID that is not used or reserved.

### Hardware-Related Guidelines and Limitations for Firmware Upgrades

The hardware in a Cisco UCS domain can impact how you upgrade. Before you upgrade any endpoint, consider the following guidelines and limitations:

**No Server or Chassis Maintenance**

**Caution**

Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

**Avoid Replacing RAID-Configured Hard Disks During or Prior to Upgrade**

During or prior to Cisco UCS infrastructure and server firmware upgrades:

- Do not remove, insert or replace any local storage hard disks or SSDs in the servers.
- Ensure that no storage operations are running, including Rebuild, Association, Copyback, BGI, and so on.

**Always Upgrade Cisco UCS Gen-2 Adapters through a Host Firmware Package**

You cannot upgrade Cisco UCS Gen-2 adapters directly at the endpoints. You must upgrade the firmware on those adapters through a host firmware package.

**Cannot Upgrade Cisco UCS 82598KR-CI 10-Gigabit Ethernet Adapter**

The firmware on the Cisco UCS 82598KR-CI 10-Gigabit Ethernet Adapter (N20-AI0002), Intel-based adapter card, is burned into the hardware at manufacture. You cannot upgrade the firmware on this adapter.
Number of Fabric Interconnects

For a cluster configuration with two fabric interconnects, you can take advantage of the failover between the fabric interconnects and perform a direct firmware upgrade of the endpoints without disrupting data traffic. However, you cannot avoid disrupting data traffic for those endpoints which must be upgraded through a host or management firmware package.

For a standalone configuration with a single fabric interconnect, you can minimize the disruption to data traffic when you perform a direct firmware upgrade of the endpoints. However, you must reboot the fabric interconnect to complete the upgrade and, therefore, cannot avoid disrupting traffic.

Note

If the internal power sequencer firmware for NX-OS is updated as part of the Cisco UCS upgrade process, then the fabric interconnect will boot to the loader prompt. Power-cycle the fabric interconnect in order to continue.

Unsupported Hardware Leads to Discovery Failure

When you add new servers or adapters to an existing Cisco UCS system with a Cisco UCS Manager release that does not support these servers and adapters, discovery of the system fails. The FSM displays an error message that the server or adapter is not supported on the current UCS firmware version. To resolve this issue, do one of the following:

- Update the Capability Catalog to the latest compatible release
- Upgrade the Cisco UCS Manager infrastructure firmware to the version required by the new hardware.

The hardware support matrix in the Release Notes provides compatibility details.

Firmware- and Software-Related Guidelines and Limitations for Upgrades

Before you upgrade any endpoint, consider the following guidelines and limitations:

Determine the Appropriate Type of Firmware Upgrade for Each Endpoint

Some endpoints, such as adapters and the server CIMC, can be upgraded through either a direct firmware upgrade or a firmware package included in a service profile. The configuration of a Cisco UCS domain determines how you upgrade these endpoints. If the service profiles associated with the servers include a host firmware package, upgrade the adapters for those servers through the firmware package. In the same way, if the service profiles associated with the servers include a management firmware package, upgrade the CIMC for those servers through the firmware package.

Upgrades of a CIMC through a management firmware package or an adapter through a firmware package in the service profile associated with the server take precedence over direct firmware upgrades. You cannot directly upgrade an endpoint if the service profile associated with the server includes a firmware package. To perform a direct upgrade, you must remove the firmware package from the service profile.

Do Not Activate All Endpoints Simultaneously in Cisco UCS Manager GUI

If you use Cisco UCS Manager GUI to update the firmware, do not select ALL from the Filter drop-down list in the Activate Firmware dialog box to activate all endpoints simultaneously. Many firmware releases and patches have dependencies that require the endpoints to be activated in a specific order for the firmware update to succeed. This order can change depending upon the contents of the release or patch. Activating all
endpoints does not guarantee that the updates occur in the required order and can disrupt communications between the endpoints and the fabric interconnects and Cisco UCS Manager. For information about the dependencies in a specific release or patch, see the release notes provided with that release or patch.

Impact of Activation for Adapters and I/O Modules

During a direct upgrade, you should configure Set Startup Version Only for an adapter. With this setting, the activated firmware moves into the pending-next-boot state, and the server is not immediately rebooted. The activated firmware does not become the running version of firmware on the adapter until the server is rebooted. You cannot configure Set Startup Version Only for an adapter in the host firmware package.

If a server is not associated with a service profile, the activated firmware remains in the pending-next-boot state. Cisco UCS Manager does not reboot the endpoints or activate the firmware until the server is associated with a service profile. If necessary, you can manually reboot or reset an unassociated server to activate the firmware.

When you configure Set Startup Version Only for an I/O module, the I/O module is rebooted when the fabric interconnect in its data path is rebooted. If you do not configure Set Startup Version Only for an I/O module, the I/O module reboots and disrupts traffic. In addition, if Cisco UCS Manager detects a protocol and firmware version mismatch between the fabric interconnect and the I/O module, Cisco UCS Manager automatically updates the I/O module with the firmware version that matches the firmware in the fabric interconnect, and then activates the firmware and reboots the I/O module again.

Disable Call Home before Upgrading to Avoid Unnecessary Alerts (Optional)

When you upgrade a Cisco UCS domain, Cisco UCS Manager restarts the components to complete the upgrade process. This restart causes events that are identical to service disruptions and component failures that trigger Call Home alerts to be sent. If you do not disable Call Home before you begin the upgrade, you can ignore the alerts generated by the upgrade-related component restarts.

Cautions, Guidelines, and Limitations for Upgrading with Auto Install

Before you use Auto Install to upgrade the firmware for any endpoint in a Cisco UCS domain, consider the following cautions, guidelines, and limitations:

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These guidelines are specific to Auto Install and are in addition to those listed in Cautions, Guidelines, and Limitations for Firmware Upgrades, on page 21.

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State of the Endpoints

Before you begin an upgrade, all affected endpoints must be in the following state:

- For a cluster configuration, verify that the high availability status of the fabric interconnects shows that both are up and running.
- For a standalone configuration, verify that the Overall Status of the fabric interconnect is Operable.
- For all endpoints to be upgraded, verify that they are in an Operable state.
- For all servers to be upgraded, verify that all the servers have been discovered and that discovery did not fail. Install Server Firmware will fail if any server endpoints cannot be upgraded.
Recommendations for the Default Host Firmware Policy

After you upgrade Cisco UCS Manager, a new host firmware policy named "default" is created, and assigned to all service profiles that did not already include a host firmware policy. The default host firmware policy is blank. It does not contain any firmware entries for any components. This default policy is also configured for an immediate reboot rather than waiting for user acknowledgment before rebooting the servers.

During the upgrade of server firmware, you can add firmware for the blade and rack mount servers in the Cisco UCS domain to the default host firmware policy. To complete the upgrade, all servers must be rebooted.

Every service profile that is assigned the default host firmware policy reboots the associated server according to the maintenance policy included in the service profile. If the maintenance policy is set to immediate reboot, you cannot cancel the upgrade or prevent the servers from rebooting after you complete the configuration in the Install Server Firmware wizard. We recommend that you verify the maintenance policy associated with these service profiles to ensure that they are set for a timed reboot or for user acknowledgment.

Note

If you are upgrading from a release prior to 2.1(2a), you may be impacted by CSCup57496. After manually upgrading the CIMC and associating a service profile, remove the Management Firmware pack to activate the firmware of CIMC. For more information, please refer to https://tools.cisco.com/bugsearch/bug/CSCup57496.

Time, Date, and Time Zone on Fabric Interconnects Must Be Identical

To ensure that the fabric interconnects in a cluster configuration are in sync, you must ensure that they are configured for the same date, time, and time zone. We recommend that you configure an NTP server and the correct time zone in both fabric interconnects. If the date, time or time zone in the fabric interconnects are out of sync, the Auto Install might fail.

Cannot Upgrade Infrastructure and Server Firmware Simultaneously

You cannot upgrade the infrastructure firmware at the same time as you upgrade server firmware. We recommend that you upgrade the infrastructure firmware first and then upgrade the server firmware. Do not begin the server firmware upgrade until the infrastructure firmware upgrade is completed.

Required Privileges

Users must have the following privileges to upgrade endpoints with Auto Install:

<table>
<thead>
<tr>
<th>Privileges</th>
<th>Upgrade Tasks User Can Perform</th>
</tr>
</thead>
<tbody>
<tr>
<td>admin</td>
<td>• Run Install Infrastructure Firmware</td>
</tr>
<tr>
<td></td>
<td>• Run Install Server Firmware</td>
</tr>
<tr>
<td></td>
<td>• Add, delete, and modify host firmware packages</td>
</tr>
<tr>
<td>Service profile compute (ls-compute)</td>
<td>Run Install Server Firmware</td>
</tr>
<tr>
<td>Service profile server policy (ls-server-policy)</td>
<td>Add, delete, and modify host firmware packages</td>
</tr>
<tr>
<td>Service profile config policy (ls-config-policy)</td>
<td>Add, delete, and modify host firmware packages</td>
</tr>
</tbody>
</table>
Impact of Host Firmware Packages and Management Firmware Packages on Install Server Firmware

Because Install Server Firmware uses host firmware packages to upgrade the servers, you do not have to upgrade all servers in a Cisco UCS domain to the same firmware versions. However, all servers which have associated service profiles that include the host firmware packages you selected when you configured Install Server Firmware are upgraded to the firmware versions in the specified software bundles.

If the service profiles associated with servers include a management firmware package as well as a host firmware package, Install Server Firmware uses the firmware version in the management firmware package to upgrade the CIMC on the servers. The CIMC is not upgraded to the firmware version in the host firmware package, even if it is a more recent version of the CIMC than the one in the management firmware package. If you want to use the host firmware packages to upgrade the CIMC in the servers, you must remove the management firmware packages from the associated service profiles.

Effect of Using Install Server Firmware on Servers Whose Service Profiles Do Not Include a Host Firmware Package

If you use Install Server Firmware to upgrade server endpoints on servers that have associated service profiles without host firmware packages, Install Server Firmware uses the default host firmware package to upgrade the servers. You can only update the default host firmware package through Install Server Firmware.

If you want to upgrade the CIMC or adapters in a server with an associated service profile that has previously been updated through the default host firmware package in Install Server Firmware, you must use one of the following methods:

- Use Install Server Firmware to modify the default host firmware package and then upgrade the server through Install Server Firmware.
- Create a new host firmware package policy, assign it to the service profile associated with the server, and then upgrade the server through that host firmware package policy.
- Disassociate the service profile from the server and then directly upgrade the server endpoints.

Upgrading Server Firmware on Newly Added Servers

If you add a server to a Cisco UCS domain after you run Install Server Firmware, the firmware on the new server is not automatically upgraded by Install Server Firmware. If you want to upgrade the firmware on a newly added server to the firmware version used when you last ran Install Server Firmware, you must manually upgrade the endpoints to upgrade the firmware on that server. Install Server Firmware requires a change in firmware version each time. You cannot rerun Install Server Firmware to upgrade servers to the same firmware version.

Note

After you finish the upgrade to Release 2.2, you can use the Firmware Auto Sync Server policy in Cisco UCS Manager to automatically update newly discovered servers. See the appropriate Cisco UCS B-Series Firmware Management Guide for details.
Cautions, Guidelines, and Limitations for Managing Firmware in Cisco UCS Central

Before you start managing Cisco UCS Manager firmware from Cisco UCS Central, consider the following cautions, guidelines and limitations:

- The firmware policies you define for a domain group will be applied to any new Cisco UCS Domain added to this domain group. If a firmware policy is not defined in the domain group, Cisco UCS Domain will inherit the policy from the parent domain group.

- The global policies will remain global in Cisco UCS Manager even when Cisco UCS Manager loses connection with Cisco UCS Central. If you want to apply any changes to any of the policies that are global in Cisco UCS Manager, you must change the ownership to local from global.

- When you create a host firmware package from Cisco UCS Central, it must be associated to a service profile to deploy updates in Cisco UCS domains.

- When you modify a host firmware package in Cisco UCS Central, the changes are applied to Cisco UCS domains during the next maintenance schedule associate with the host firmware update.

- The host firmware maintenance policies you define in Cisco UCS Central apply to the org-root in Cisco UCS domains. You cannot define separate host maintenance policies for sub organizations in a Cisco UCS Domain from Cisco UCS Central.

- Any server with no service profile association will get upgraded to the default version of the host firmware pack. Since these servers do not have a maintenance policy, they will reboot immediately.

- If you specify a maintenance policy in Cisco UCS Central and enable user acknowledgment and do not specify a schedule, you can acknowledge the pending task only from Cisco UCS Manager. To acknowledge pending activities from Cisco UCS Central, you must schedule maintenance using global schedulers and enable user acknowledgment.

- When you schedule a maintenance policy in Cisco UCS Central and enable user acknowledgment, that task will be displayed on the pending activities tab at the time specified in the schedule.

- You can view the pending activity for a maintenance policy only from the domain group section.

- Make sure to enable user acknowledgment for any firmware schedule to avoid any unexpected reboot in the Cisco UCS domains.
Part I

Managing Firmware through Cisco UCS Manager

- Completing the Prerequisites for Upgrading the Firmware, page 31
- Downloading and Managing Firmware in Cisco UCS Manager, page 41
- Upgrading Firmware through Auto Install, page 49
- Using Firmware Automatic Synchronization Server Policy, page 59
- Directly Upgrading Firmware at Endpoints, page 61
- Upgrading Firmware through Firmware Packages in Service Profiles, page 83
- Managing the Capability Catalog in Cisco UCS Manager, page 93
- Verifying that the Data Path is Ready, page 99
Completing the Prerequisites for Upgrading the Firmware

This chapter includes the following sections:

- Prerequisites for Upgrading and Downgrading Firmware, page 31
- Creating an All Configuration Backup File, page 32
- Faults Generated Due to Reboot During the Upgrade of a Fabric Interconnect, page 34
- Verifying the Overall Status of the Fabric Interconnects, page 35
- Verifying the High Availability Status and Roles of a Cluster Configuration, page 35
- Verifying the Status of I/O Modules, page 36
- Verifying the Status of Servers, page 36
- Verifying the Status of Adapters on Servers in a Chassis, page 37
- Obtaining Cisco UCS PowerTool and Running the Duplicate IQN Script, page 38

Prerequisites for Upgrading and Downgrading Firmware

All endpoints in a Cisco UCS domain must be fully functional and all processes must be complete before you begin a firmware upgrade or downgrade on those endpoints. You cannot upgrade or downgrade an endpoint that is not in a functional state. For example, the firmware on a server that has not been discovered cannot be upgraded or downgraded. An incomplete process, such as an FSM that has failed after the maximum number of retries, can cause the upgrade or downgrade on an endpoint to fail. If an FSM is in progress, Cisco UCS Manager queues up the update and activation and runs them when the FSM has completed successfully.

Colored boxes around components on the Equipment tab may indicate that an endpoint on that component cannot be upgraded or downgraded. Verify the status of that component before you attempt to upgrade the endpoints.

Note

The Installed Firmware tab in Cisco UCS Manager GUI does not provide sufficient information to complete these prerequisites.
Before you upgrade or downgrade firmware in a Cisco UCS domain, complete the following prerequisites:

- Review the Release Notes.
- Review the relevant Hardware and Software Interoperability Matrix to ensure the operating systems on all servers have the right driver levels for the release of Cisco UCS to which you plan to upgrade.
- Back up the configuration into an All Configuration backup file.
- For a cluster configuration, verify that the high availability status of the fabric interconnects shows that both are up and running.
- For a standalone configuration, verify that the Overall Status of the fabric interconnect is Operable.
- Verify that the data path is up and running. For more information, see the Verifying that the Data Path is Ready section in the appropriate Firmware Management Guide.
- Verify that all servers, I/O modules, and adapters are fully functional. An inoperable server cannot be upgraded.
- Verify that the Cisco UCS domain does not include any critical or major faults. If such faults exist, you must resolve them before you upgrade the system. A critical or major fault may cause the upgrade to fail.
- Verify that all servers have been discovered. They do not need to be powered on or associated with a service profile.
- If you want to integrate a rack-mount server into the Cisco UCS domain, follow the instructions in the appropriate C-Series Rack-Mount Server Integration Guide for installing and integrating a rack-mount server in a system managed by Cisco UCS Manager.

Creating an All Configuration Backup File

This procedure assumes that you do not have an existing backup operation for an All Configuration backup file.

**Before You Begin**

Obtain the backup server IPv4 or IPv6 address and authentication credentials.

**Procedure**

| Step 1 | In the Navigation pane, click Admin. |
| Step 2 | Click the All node. |
| Step 3 | In the Work pane, click the General tab. |
| Step 4 | In the Actions area, click Backup Configuration. |
| Step 5 | In the Backup Configuration dialog box, click Create Backup Operation. |
| Step 6 | In the Create Backup Operation dialog box, do the following: |
| Step 6a | Complete the following fields: |
| Step 6a | **Admin State** field—Click the Enabled radio button to run the backup operation as soon as you click OK. |
• **Type** field—Click the **All Configuration** radio button to create an XML backup file that includes all system and logical configuration information.

• **Preserve Identities** check box—If the Cisco UCS domain includes any identities derived from pools that you need to preserve, check this check box.

If this checkbox is selected for **Logical Configuration** type of backup operation, the backup file preserves all identities derived from pools, including vHBAs, WWPNs, WWNN, vNICs, MACs and UUIDs.

**Note** If this check box is not selected the identities will be reassigned and user labels will be lost after a restore.

• **Protocol** field—Click the one of the following radio buttons to indicate the protocol you want to use to transfer the file to the backup server:

  - FTP
  - TFTP
  - SCP
  - SFTP
  - **USB A**—The USB drive inserted into fabric interconnect A.
    This option is only available for certain system configurations.
  - **USB B**—The USB drive inserted into fabric interconnect B.
    This option is only available for certain system configurations.

• **Hostname** field—Enter the IP address or hostname of the location where the backup file is to be stored. This can be a server, storage array, local drive, or any read/write media that the fabric interconnect can access through the network. If you use a hostname, you must configure Cisco UCS Manager to use a DNS server.

• **Filename** field—Enter the full path to the backup configuration file. This field can contain the filename as well as the path. If you omit the filename, the backup procedure assigns a name to the file.

• **User** field—Enter the username that Cisco UCS Manager should use to log in to the backup location. You do not need to complete this field if you selected TFTP for the protocol.

• **Password** field—Enter the password associated with the username. You do not need to complete this field if you selected TFTP for the protocol.

b) Click **OK**.

**Step 7** If Cisco UCS Manager displays a confirmation dialog box, click **OK**.

If you set the **Admin State** field to enabled, Cisco UCS Manager takes a snapshot of the configuration type that you selected and exports the file to the network location. The backup operation displays in the **Backup Operations** table in the **Backup Configuration** dialog box.

**Step 8** (Optional) To view the progress of the backup operation, do the following:

a) If the operation does not display in the **Properties** area, click the operation in the **Backup Operations** table.

b) In the **Properties** area, click the down arrows on the **FSM Details** bar.
The **FSM Details** area expands and displays the operation status.

**Step 9** Click **OK** to close the **Backup Configuration** dialog box.

The backup operation continues to run until it is completed. To view the progress, re-open the **Backup Configuration** dialog box.

---

**Faults Generated Due to Reboot During the Upgrade of a Fabric Interconnect**

During firmware upgrade, to ensure proper functioning of all services on the fabric interconnect, it is essential to ensure that port configurations and services that go down when the fabric interconnect reboots are re-established after the fabric interconnect comes back up.

Cisco UCS Manager displays any service that is not re-established after the last reboot of a fabric interconnect. Cisco UCS Manager creates a baseline of the outstanding faults before a fabric interconnect is to be rebooted. After the fabric interconnect reboots and comes up, you can view the new faults generated since the last baseline to identify the services that went down because of the fabric reboot.

When a specific interval of time has passed after Cisco UCS Manager created a baseline of the outstanding faults, baselining is cleared and all faults show up as new faults. This interval is called baseline expiration interval. **Modifying Baseline Expiration Interval for Faults**, on page 34 provides detailed information about modifying a baseline expiration interval in Cisco UCS Manager.

Cisco recommends that you resolve service-impacting faults before you continue with the fabric interconnect reboot or evacuation.

**Modifying Baseline Expiration Interval for Faults**

You can modify a baseline expiration interval in Cisco UCS Manager.

**Procedure**

**Step 1** In the **Navigation** pane, click **Admin**.

**Step 2** Expand **All > Faults, Events, and Audit Log**.

**Step 3** In the **Work** pane, click the **Settings** tab, and then click the **Global Fault Policy** subtab.

**Step 4** In the **Baseline Expiration Interval** area, update the **dd:hh:mm:ss** field.

The **dd:hh:mm:ss** field specifies the number of days, hours, minutes, and seconds that should pass before Cisco UCS Manager clears the fault baseline.

The default baseline expiration interval is 24 hours.

**Step 5** Click **Save Changes**.
Viewing Faults Generated During the Upgrade of a Fabric Interconnect

Procedure

Step 1 In the Navigation pane, click Admin.
Step 2 Expand All > Faults, Events, and Audit Log.
Step 3 In the Work pane, click the New Faults radio button. All faults generated after creating the baseline are displayed.

Verifying the Overall Status of the Fabric Interconnects

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 Expand Equipment > Fabric Interconnects.
Step 3 Click the node for the fabric interconnect that you want to verify.
Step 4 In the Work pane, click the General tab.
Step 5 In the Status area, verify that the Overall Status is operable. If the status is not operable, create and download a Tech Support file, and contact Cisco Technical Support. Do not proceed with the firmware upgrade. For more information about Tech Support files, see the Cisco UCS Manager B-Series Troubleshooting Guide.

Verifying the High Availability Status and Roles of a Cluster Configuration

The high availability status is the same for both fabric interconnects in a cluster configuration.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 Expand Equipment > Fabric Interconnects.
Step 3 Click the node for one of the fabric interconnects in the cluster.
Step 4 In the Work pane, click the General tab.
Step 5 If the fields in the High Availability Details area are not displayed, click the Expand icon to the right of the heading.
Step 6 Verify that the following fields display the following values:
Verifying the Status of I/O Modules

**Procedure**

**Step 1** In the **Navigation** pane, click **Equipment**.

**Step 2** Expand **Equipment > Chassis**.

**Step 3** Click on the chassis for which you want to verify the status of the I/O modules.

**Step 4** In the **Work** pane, click the **I/O Modules** tab.

**Step 5** For each I/O module, verify that the following columns display the following values:

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Desired Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall Status</td>
<td>ok</td>
</tr>
<tr>
<td>Operability</td>
<td>operable</td>
</tr>
</tbody>
</table>

If the values are different, create and download a Tech Support file, and contact Cisco Technical Support. Do not proceed with the firmware upgrade. For more information about Tech Support files, see the *Cisco UCS Manager B-Series Troubleshooting Guide*.

**Step 6** Repeat Steps 3 through 5 to verify the status of the I/O modules in each chassis.

Verifying the Status of Servers

If a server is inoperable, you can proceed with the upgrade for other servers in the Cisco UCS domain. However, you cannot upgrade the inoperable server.
Verifying the Status of Adapters on Servers in a Chassis

Procedure

**Step 1** In the Navigation pane, click Equipment.
**Step 2** On the Equipment tab, click Equipment.
**Step 3** In the Work pane, click the Servers tab to display a list of all servers in all chassis.
**Step 4** For each server, verify that the following columns display the following values:

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Desired Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall Status</td>
<td>ok, unassociated, or any value that does not indicate a failure.</td>
</tr>
<tr>
<td></td>
<td>If the value indicates a failure, such as discovery-failed, the endpoints on that server cannot be upgraded.</td>
</tr>
<tr>
<td>Operability</td>
<td>operable</td>
</tr>
</tbody>
</table>

**Step 5** If you need to verify that a server has been discovered, do the following:

a) Right-click the server for which you want to verify the discovery status and choose Show Navigator.

b) In the Status Details area of the General tab, verify that the Discovery State field displays a value of complete.

If the fields in the Status Details area are not displayed, click the Expand icon to the right of the heading.

Verifying the Status of Adapters on Servers in a Chassis

Procedure

**Step 1** In the Navigation pane, click Equipment.
**Step 2** Expand Equipment > Chassis > Chassis Number > Servers.
**Step 3** Click the server for which you want to verify the status of the adapters.
**Step 4** In the Work pane, click the Inventory tab.
**Step 5** In the Inventory tab, click the Adapters subtab.
**Step 6** For each adapter, verify that the following columns display the following values:

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Desired Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall Status</td>
<td>ok</td>
</tr>
<tr>
<td>Operability</td>
<td>operable</td>
</tr>
</tbody>
</table>
If the fields show a different value and the adapter is inoperable, you can proceed with the upgrade for other adapters on the servers in the Cisco UCS domain. However, you cannot upgrade the inoperable adapter.

Obtaining Cisco UCS PowerTool and Running the Duplicate IQN Script

If a Cisco UCS domain is configured for iSCSI boot, before you upgrade from Cisco UCS, Release 2.0(1) to Cisco UCS, Release 2.0(2) or higher, you must ensure that all iSCSI vNICs used across multiple service profile have unique initiator names.

You can use a script that runs in the Cisco UCS PowerTool to determine whether a Cisco UCS configuration for iSCSI boot includes duplicate IQNs.

Procedure

Step 1 To download Cisco UCS PowerTool, do the following:
   a) In your web browser, navigate to the following website: http://developer.cisco.com/web/unifiedcomputing/microsoft
   b) Scroll down to the Cisco UCS PowerTool (PowerShell Toolkit) Beta Download area.
   c) Download the CiscoUcs-PowerTool-0.9.6.0.zip file.
   d) Unzip the file and follow the prompts to install Cisco UCS PowerTool.

   You can install Cisco UCS PowerTool on any Windows computer. You do not need to install it on a computer used to access Cisco UCS Manager.

Step 2 To launch Cisco UCS PowerTool, enter the following at a command line:
C:\Program Files (x86)\Cisco\Cisco UCS PowerTool>C:\Windows\System32\windowspowershell\v1.0\powershell.exe-NoExit -ExecutionPolicy RemoteSigned -File .\StartUcs.ps1

Example:
The following example shows what happens when you launch Cisco UCS PowerTool:
C:\Program Files (x86)\Cisco\Cisco UCS PowerTool>C:\Windows\System32\windowspowershell\v1.0\powershell.exe -NoExit -ExecutionPolicy RemoteSigned -File .\StartUcs.ps1

Step 3 In Cisco UCS PowerTool, do the following:
   a) Connect to Cisco UCS Manager, as follows:
      PS C:\> Connect-Ucs IP_address

   b) Enter your username and password when prompted for your credential as shown in the following example:
      cmdlet Connect-Ucs at command pipeline position 1
      Supply values for the following parameters:
      Credential
      Cisco UCS PowerTool outputs the following to your screen after you log in.
Step 4 In the Cisco UCS PowerTool, run the following script to validate your iSCSI boot configuration and check for duplicate IQNs:

```powershell
Get-UcsServiceProfile-type instance | Get-UcsVnicIScsi | ? { $_.InitiatorName -ne "" } | select Dn,InitiatorName | group InitiatorName | ? { $_.Count -gt 1 } | % { $obj = New-Object PSObject ; $obj | Add-Member Noteproperty Count $_.Count ; $obj | Add-Member Noteproperty InitiatorName $_.Name ; $obj | Add-Member Noteproperty Dn ($_. | select -exp Group | % { $_.Dn } ) ; $obj } }
```

Cisco UCS PowerTool outputs the results to your screen, as follows:

```
Count  InitiatorName  Dn
------  -------------  --
     2  iqn.2012-01.cisco.com:s... {org-root/ls-SP_1_6/is...  
     2  iqn.2012-01.cisco.com:s... {org-root/ls-SP_2_1/is...  
     2  iqn.2012-01.cisco.com:s... {org-root/ls-SP_2_41/is...  
     4  iqn.2012-01.cisco.com:s... {org-root/ls-SP_2_7/is...  
     2  iqn.2012-01.cisco.com:s... {org-root/org-sub1/ls-...  
     2  iqn.2012-01.cisco.com:s... {org-root/org-sub2/ls-...  
```

Step 5 (Optional) If you have .NET Framework 3.5 Service Pack 1 installed, you can use the following script to view the output in the GUI:

```powershell
Get-UcsServiceProfile-type instance | Get-UcsVnicIScsi | ? { $_.InitiatorName -ne "" } | select Dn,InitiatorName | group InitiatorName | ? { $_.Count -gt 1 } | % { $obj = New-Object PSObject ; $obj | Add-Member Noteproperty Count $_.Count ; $obj | Add-Member Noteproperty InitiatorName $_.Name ; $obj | Add-Member Noteproperty Dn ($_. | select -exp Group | % { $_.Dn } ) ; $obj } | ogv
```

Step 6 Disconnect from Cisco UCS Manager, as follows:

```powershell
Disconnect-Ucs
```

What to Do Next

If duplicate IQNs exist across multiple service profiles in the Cisco UCS domain, reconfigure the iSCSI vNICs with unique IQNs in Cisco UCS Manager before you upgrade to Cisco UCS, Release 2.1 or greater.

If you do not ensure that all iSCSI vNICs are unique across all service profiles in a Cisco UCS domain before you upgrade, Cisco UCS Manager raises a fault on the iSCSI vNICs to warn you that duplicate IQNs are present. Also, if you do not ensure that there are no duplicate IQN names within a service profile (for example, the same name used for both iSCSI vNICs), Cisco UCS reconfigures the service profile to have a single IQN.
For information on how to clear this fault and reconfigure the duplicate IQNs, see the Cisco UCS B-Series Troubleshooting Guide.
CHAPTER 4

Downloading and Managing Firmware in Cisco UCS Manager

This chapter includes the following sections:

• Firmware Image Management, page 41
• Obtaining Software Bundles from Cisco, page 43
• Downloading Firmware Images to the Fabric Interconnect from a Remote Location, page 44
• Downloading Firmware Images to the Fabric Interconnect from the Local File System, page 45
• Canceling an Image Download, page 46
• Determining the Contents of a Firmware Package, page 47
• Checking the Available Space on a Fabric Interconnect, page 47

Firmware Image Management

Cisco delivers all firmware updates to Cisco UCS components in bundles of images. Cisco UCS firmware updates are available to be downloaded to fabric interconnects in a Cisco UCS domain in the following bundles:

Cisco UCS Infrastructure Software Bundle

This bundle includes the following firmware images that are required to update the following components:

• Cisco UCS Manager software
• Kernel and system firmware for the fabric interconnects
• I/O module firmware
Cisco UCS B-Series Blade Server Software Bundle

This bundle includes the following firmware images that are required to update the firmware for the blade servers in a Cisco UCS domain. In addition to the bundles created for a release, these bundles can also be released between infrastructure bundles to enable Cisco UCS Manager to support a blade server that is not included in the most recent infrastructure bundle.

- CIMC firmware
- BIOS firmware
- Adapter firmware
- Board controller firmware
- Third-party firmware images required by the new server

Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle

This bundle includes the following firmware images that are required to update components on rack-mount servers that have been integrated with and are managed by Cisco UCS Manager:

- CIMC firmware
- BIOS firmware
- Adapter firmware
- Storage controller firmware

Note

You cannot use this bundle for standalone C-series servers. The firmware management system in those servers cannot interpret the header required by Cisco UCS Manager. For information on how to upgrade standalone C-series servers, see the C-series configuration guides.

Cisco also provides release notes, which you can obtain on the same website from which you obtained the bundles.

Firmware Image Headers

Every firmware image has a header, which includes the following:

- Checksum
- Version information
- Compatibility information that the system can use to verify the compatibility of component images and any dependencies

Firmware Image Catalog

Cisco UCS Manager provides you with two views of the catalog of firmware images and their contents that have been downloaded to the fabric interconnect:
Packages

This view provides you with a read-only representation of the firmware bundles that have been downloaded onto the fabric interconnect. This view is sorted by image, not by the contents of the image. For packages, you can use this view to see which component images are in each downloaded firmware bundle.

Images

The images view lists the component images available on the system. You cannot use this view to see complete firmware bundles or to group the images by bundle. The information available about each component image includes the name of the component, the image size, the image version, and the vendor and model of the component.

You can use this view to identify the firmware updates available for each component. You can also use this view to delete obsolete and unneeded images. Cisco UCS Manager deletes a package after all images in the package have been deleted.

Tip

Cisco UCS Manager stores the images in bootflash on the fabric interconnect. In a cluster system, space usage in bootflash on both fabric interconnects is the same, because all images are synchronized between them. If Cisco UCS Manager reports that the bootflash is out of space, delete obsolete images to free up space.

Obtaining Software Bundles from Cisco

Before You Begin

Determine which of the following software bundles you need to update the Cisco UCS domain:

- Cisco UCS Infrastructure Software Bundle—Required for all Cisco UCS domains.
- Cisco UCS B-Series Blade Server Software Bundle—Required for all Cisco UCS domains that include blade servers.
- Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle—Only required for Cisco UCS domains that include integrated rack-mount servers. This bundle contains firmware to enable Cisco UCS Manager to manage those servers and is not applicable to standalone C-Series rack-mount servers.

Procedure

Step 1  In a web browser, navigate to Cisco.com.
Step 2  Under Support, click All Downloads.
Step 3  In the center pane, click Servers - Unified Computing.
Step 4  If prompted, enter your Cisco.com username and password to log in.
Step 5  In the right pane, click the link for the software bundles you require, as follows:
Tip

The Unified Computing System (UCS) Documentation Roadmap Bundle, which is accessible through these paths, is a downloadable ISO image of all Cisco UCS documentation.

**Step 6**
On the first page from which you download a software bundle, click the Release Notes link to download the latest version of the Release Notes.

**Step 7**
For each software bundle that you want to download, do the following:

a) Click the link for the latest software bundle for the release you want to download. The release number is followed by a number and a letter in parentheses. The number identifies the maintenance release level, and the letter differentiates between patches of that maintenance release. For more information about what is in each maintenance release and patch, see the latest version of the Release Notes.

b) Click one of the following buttons and follow the instructions provided:

   - **Download Now**—Allows you to download the software bundle immediately.
   - **Add to Cart**—Adds the software bundle to your cart to be downloaded at a later time.

c) Follow the prompts to complete your download of the software bundle(s).

**Step 8**
Read the Release Notes before upgrading your Cisco UCS domain.

**What to Do Next**
Download the software bundles to the fabric interconnect.

**Downloading Firmware Images to the Fabric Interconnect from a Remote Location**

In a cluster setup, the image file for the firmware bundle is downloaded to both fabric interconnects, regardless of which fabric interconnect is used to initiate the download. Cisco UCS Manager maintains all firmware packages and images in both fabric interconnects in sync. If one fabric interconnect is down, the download finishes successfully. The images are synced to the other fabric interconnect when it comes back online.
Before You Begin

Obtain the required firmware bundles from Cisco.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 Click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 Click the Installed Firmware tab.
Step 5 Click Download Firmware.
Step 6 In the Download Firmware dialog box, click the Remote File System radio button in the Location of the Image File field and fill in the required fields.
Step 7 Click OK.
  
  Cisco UCS Manager GUI begins downloading the firmware bundle to the fabric interconnect.
Step 8 (Optional) Monitor the status of the download on the Download Tasks tab.
  
  Note If Cisco UCS Manager reports that the bootflash is out of space, delete obsolete bundles on the Packages tab to free up space. To view the available space in bootflash, navigate to the fabric interconnect, click Equipment, and expand the Local Storage Information area on the General tab.
Step 9 Repeat this task until all the required firmware bundles have been downloaded to the fabric interconnect.

What to Do Next

After the image file for the firmware bundles download completes, update the firmware on the endpoints.

Downloading Firmware Images to the Fabric Interconnect from the Local File System

Note In a cluster setup, the image file for the firmware bundle is downloaded to both fabric interconnects, regardless of which fabric interconnect is used to initiate the download. Cisco UCS Manager maintains all firmware packages and images in both fabric interconnects in sync. If one fabric interconnect is down, the download finishes successfully. The images are synced to the other fabric interconnect when it comes back online.

Before You Begin

Obtain the required firmware bundles from Cisco.
Procedure

Step 1  In the Navigation pane, click Equipment.
Step 2  Click the Equipment node.
Step 3  In the Work pane, click the Firmware Management tab.
Step 4  Click the Installed Firmware tab.
Step 5  Click Download Firmware.
Step 6  In the Download Firmware dialog box, click the Local File System radio button in the Location of the Image File field.
Step 7  In the Filename field, type the full path and name of the image file. If you do not know the exact path to the folder where the firmware image file is located, click Browse and navigate to the file.
Step 8  Click OK. Cisco UCS Manager GUI begins downloading the firmware bundle to the fabric interconnect.
Step 9  (Optional) Monitor the status of the firmware bundle download on the Download Tasks tab.
Note  If Cisco UCS Manager reports that the bootflash is out of space, delete obsolete bundles on the Packages tab to free up space. To view the available space in bootflash, navigate to the fabric interconnect on the Equipment tab and expand the Local Storage Information area on the General tab.
Step 10  Repeat this task until all the required firmware bundles have been downloaded to the fabric interconnect.

What to Do Next
After the image file for the firmware bundles download completes, update the firmware on the endpoints.

Canceling an Image Download

You can cancel the download task for an image only while it is in progress. After the image has downloaded, deleting the download task does not delete the image that was downloaded. You cannot cancel the FSM related to the image download task.

Procedure

Step 1  In the Navigation pane, click Equipment.
Step 2  Expand the Equipment node.
Step 3  In the Work pane, click the Firmware Management tab.
Step 4  On the Download Tasks tab, right-click the task you want to cancel and select Delete.
Determining the Contents of a Firmware Package

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 Click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 On the Packages subtab, click the + icon next to a package to view its contents.
Step 5 To take a snapshot of the package contents, do the following:
   a) Highlight the rows that include the image name and its contents.
   b) Right-click and choose Copy.
   c) Paste the contents of your clipboard into a text file or other document.

Checking the Available Space on a Fabric Interconnect

If an image download fails, check whether the bootflash on the fabric interconnect or fabric interconnects in the Cisco UCS has sufficient available space.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 Expand Equipment > Fabric Interconnects.
Step 3 Click the fabric interconnect on which you want to check the available space.
Step 4 In the Work pane, click the General tab.
Step 5 Expand the Local Storage Information area.
   When you download a firmware image bundle, a fabric interconnect needs at least twice as much available space as the size of the firmware image bundle. If the bootflash does not have sufficient space, delete the obsolete firmware, core files, and other unneeded objects from the fabric interconnect.
Upgrading Firmware through Auto Install

This chapter includes the following sections:

- Firmware Upgrades through Auto Install, page 49
- Required Order of Steps for Auto Install, page 51
- Upgrading the Infrastructure Firmware with Auto Install, page 51
- Acknowledging the Reboot of the Primary Fabric Interconnect, page 53
- Canceling an Infrastructure Firmware Upgrade, page 54
- Clearing the Startup Version of the Default Infrastructure Pack, page 54
- Upgrading the Server Firmware with Auto Install, page 55

Firmware Upgrades through Auto Install

Auto Install enables you to upgrade a Cisco UCS domain to the firmware versions contained in a single package in the following two stages:

- Install Infrastructure Firmware—Uses the Cisco UCS Infrastructure Software Bundle to upgrade the infrastructure components, such as the fabric interconnects, the I/O modules, and Cisco UCS Manager.

- Install Server Firmware—Uses the Cisco UCS B-Series Blade Server Software Bundle to upgrade all blade servers in the Cisco UCS domain and/or the Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle to upgrade all rack servers.

These two stages are independent and can be run or scheduled to run at different times.

You can use Auto Install to upgrade the infrastructure components to one version of Cisco UCS and server components to a different version.
You cannot use Auto Install to upgrade either the infrastructure or the servers in a Cisco UCS domain if Cisco UCS Manager in that domain is at a release prior to Cisco UCS 2.1(1). However, after you upgrade Cisco UCS Manager to Release 2.1(1) or greater, you can use Auto Install to upgrade the remaining components in a Cisco UCS domain that is at the minimum required firmware level. For more information, see Caution, Guidelines, and Limitations for Upgrading with Auto Install and the appropriate Cisco UCS upgrade guide.

**Direct Upgrade After Auto Install**

During Auto Install, the startup version of the default infrastructure pack is configured. To successfully complete a direct upgrade or activation of Cisco UCS Manager, Fabric Interconnects, and IOMs after Auto Install, ensure that the startup version is cleared before starting direct upgrade or activation. If the startup version of the default infrastructure pack is configured, you cannot directly upgrade or activate Cisco UCS Manager, Fabric Interconnects, and IOMs. Clearing the Startup Version of the Default Infrastructure Pack, on page 54 provides detailed steps for clearing the startup version.

**Install Infrastructure Firmware**

Install Infrastructure Firmware upgrades all infrastructure components in a Cisco UCS domain, including Cisco UCS Manager, and all fabric interconnects and I/O modules. All components are upgraded to the firmware version included in the selected Cisco UCS Infrastructure Software Bundle.

Install Infrastructure Firmware does not support a partial upgrade to only some infrastructure components in a Cisco UCS domain.

You can schedule an infrastructure upgrade for a specific time to accommodate a maintenance window. However, if an infrastructure upgrade is already in progress, you cannot schedule another infrastructure upgrade. You must wait until the current upgrade is complete before scheduling the next one.

**Note**

You can cancel an infrastructure firmware upgrade if it is scheduled to occur at a future time. However, you cannot cancel an infrastructure firmware upgrade after the upgrade has begun.

**Install Server Firmware**

Install Server Firmware uses host firmware packages to upgrade all servers and their components in a Cisco UCS domain. All servers whose service profiles include the selected host firmware packages are upgraded to the firmware versions in the selected software bundles, as follows:

- Cisco UCS B-Series Blade Server Software Bundle for all blade servers in the chassis.
- Cisco UCS C-Series Rack-Mount UCS-Managed Server Software Bundle for all rack-mount servers that are integrated into the Cisco UCS domain.
You cannot cancel a server firmware upgrade process after you complete the configuration in the Install Server Firmware wizard. Cisco UCS Manager applies the changes immediately. However, the timing of the actual reboot of servers occurs depends upon the maintenance policy in the service profile associated with the server.

Required Order of Steps for Auto Install

If you want to upgrade all components in a Cisco UCS domain to the same package version, you must run the stages of Auto Install in the following order:

1. Install Infrastructure Firmware
2. Install Server Firmware

This order enables you to schedule the server firmware upgrades during a different maintenance window than the infrastructure firmware upgrade.

Upgrading the Infrastructure Firmware with Auto Install

The Firmware Auto Install tab is not available if the Cisco UCS Manager GUI is at a release lower than 2.1(1).

Note
You cannot use Auto Install to upgrade either the infrastructure or the servers in a Cisco UCS domain if Cisco UCS Manager in that domain is at a release prior to Cisco UCS 2.1(1). However, after you upgrade Cisco UCS Manager to Release 2.1(1) or greater, you can use Auto Install to upgrade the remaining components in a Cisco UCS domain that is at the minimum required firmware level. For more information, see Cautions, Guidelines, and Limitations for Upgrading with Auto Install and the appropriate Cisco UCS upgrade guide.

Before You Begin
Complete all prerequisites listed in Prerequisites for Upgrading and Downgrading Firmware, on page 31.

If your Cisco UCS domain does not use an NTP server to set the time, make sure that the clocks on the primary and secondary fabric interconnects are in sync. You can do this by configuring an NTP server in Cisco UCS Manager or by syncing the time manually.
Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 In the Work pane, click the Firmware Auto Install tab.
Step 5 In the Actions area, click Install Infrastructure Firmware.
Step 6 In the Prerequisites page of the Install Infrastructure Firmware dialog box, ensure that you address the warnings before proceeding.

Warnings are given in the following categories:

- Whether there are any current critical or major faults.
- Whether a configuration backup has been taken recently.
- Whether the management interface monitoring policy is enabled.
- Whether there is pending fabric interconnect reboot activity.
- Whether NTP is configured.

You can click the hyperlinks for each warning to address them directly. Check the checkbox for each warning that you have addressed, or check the Ignore All checkbox to continue without addressing the warnings.

Step 7 In the Properties area of the Install Infrastructure Firmware dialog box, complete the following fields:

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name field</td>
<td>The name of the infrastructure pack created and maintained by Cisco UCS. You cannot change the default name in this field or create a custom infrastructure pack.</td>
</tr>
<tr>
<td>Description field</td>
<td>A user-defined description of the infrastructure pack. This field is completed by default. However, you can enter your own description if you prefer. Enter up to 256 characters. You can use any characters or spaces except ` (accent mark), \ (backslash), ^ (carat), &quot; (double quote), = (equal sign), &gt; (greater than), &lt; (less than), or ’ (single quote).</td>
</tr>
<tr>
<td>Version drop-down list</td>
<td>A list of the software bundles from that are available for you to upgrade the firmware on the infrastructure components.</td>
</tr>
<tr>
<td>Force check box</td>
<td>If checked, Cisco UCS attempts the installation even if a previous attempt to install the selected version failed or was interrupted.</td>
</tr>
</tbody>
</table>

Step 8 In the Infrastructure Schedule area of the Install Infrastructure Firmware dialog box, do one of the following:
<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Start Time</strong> field</td>
<td>The date and time that the occurrence will run. Click the down arrow at the end of the field to select the date from a calendar.</td>
</tr>
<tr>
<td><strong>Upgrade Now</strong> check box</td>
<td>If checked, Cisco UCS Manager ignores the <strong>Start Time</strong> field and upgrades the infrastructure firmware as soon as you click <strong>OK</strong>.</td>
</tr>
</tbody>
</table>

**Step 9**

Click **OK**. The **Firmware Installer** field on the **Firmware Auto Install** tab displays the status of the infrastructure firmware upgrade.

**Note**  If there is not enough space under bootflash, a warning will display and the upgrade process will stop.

**What to Do Next**

Acknowledge the reboot of the primary fabric interconnect. If you do not acknowledge that reboot, Cisco UCS Manager cannot complete the infrastructure upgrade and the upgrade remains pending indefinitely.

**Acknowledging the Reboot of the Primary Fabric Interconnect**

**Before You Begin**

⚠️ **Caution**

To upgrade with minimal disruption, you must confirm the following:

- Ensure that all the IOMs that are attached to the Fabric Interconnect are up before you acknowledge the reboot of the Fabric Interconnect. If all IOMs are not up, all the servers connected to the Fabric Interconnect will immediately be re-discovered and cause a major disruption.
- Ensure that both of the Fabric Interconnects and the service profiles are configured for failover.
- Verify that the data path has been successfully restored from the secondary Fabric Interconnect before you acknowledge the reboot of the primary Fabric Interconnect. For more information, see **Verifying that the Data Path is Ready**, on page 99.

After you upgrade the infrastructure firmware, Install Infrastructure Firmware automatically reboots the secondary fabric interconnect in a cluster configuration. However, you must acknowledge the reboot of the primary fabric interconnect. If you do not acknowledge the reboot, Install Infrastructure Firmware waits indefinitely for that acknowledgment rather than completing the upgrade.
Procedure

Step 1  On the toolbar, click Pending Activities.
Step 2  In the Pending Activities dialog box, click the User Acknowledged Activities tab.
Step 3  In the table, locate the row for the pending reboot of the primary fabric interconnect.
Step 4  In the Reboot Now column for that row, check the Acknowledge All check box.
Step 5  Click OK.
Cisco UCS Manager immediately reboots the primary fabric interconnect. You cannot stop this reboot after you click OK.

Canceling an Infrastructure Firmware Upgrade

Note  You can cancel an infrastructure firmware upgrade if it is scheduled to occur at a future time. However, you cannot cancel an infrastructure firmware upgrade after the upgrade has begun.

Procedure

Step 1  In the Navigation pane, click Equipment.
Step 2  On the Equipment tab, click the Equipment node.
Step 3  In the Work pane, click the Firmware Management tab.
Step 4  In the Work pane, click the Firmware Auto Install tab.
Step 5  In the Actions area, click Install Infrastructure Firmware.
Step 6  In the Actions area of the Install Infrastructure Firmware dialog box, click Cancel Infrastructure Upgrade.
Step 7  If a confirmation dialog box displays, click Yes.
Step 8  Click OK.

Clearing the Startup Version of the Default Infrastructure Pack

You must clear the startup version of the default infrastructure pack before directly upgrading or activating Cisco UCS Manager, Fabric Interconnects, and IOMs.
Procedure

**Step 1** In the Navigation pane, click Equipment.
**Step 2** Click the Equipment node.
**Step 3** In the Work pane, click the Firmware Management tab.
**Step 4** In the Work pane, click the Firmware Auto Install tab.
**Step 5** In the Actions area, click Clear Startup Version.
**Step 6** In the confirmation dialog box that appears, click Yes.
**Step 7** Click OK.

Upgrading the Server Firmware with Auto Install

The Firmware Auto Install tab is not available if the Cisco UCS Manager GUI is at a release lower than 2.1(1).

**Note**
You cannot use Auto Install to upgrade either the infrastructure or the servers in a Cisco UCS domain if Cisco UCS Manager in that domain is at a release prior to Cisco UCS 2.1(1). However, after you upgrade Cisco UCS Manager to Release 2.1(1) or greater, you can use Auto Install to upgrade the remaining components in a Cisco UCS domain that is at the minimum required firmware level. For more information, see Cautions, Guidelines, and Limitations for Upgrading with Auto Install and the appropriate Cisco UCS upgrade guide.

**Note**
You cannot cancel a server firmware upgrade process after you complete the configuration in the Install Server Firmware wizard. Cisco UCS Manager applies the changes immediately. However, the timing of the actual reboot of servers occurs depends upon the maintenance policy in the service profile associated with the server.

**Before You Begin**
Complete all prerequisites listed in Prerequisites for Upgrading and Downgrading Firmware, on page 31.

**Procedure**

**Step 1** In the Navigation pane, click Equipment.
**Step 2** On the Equipment tab, click the Equipment node.
**Step 3** In the Work pane, click the Firmware Management tab.
**Step 4** In the Work pane, click the Firmware Auto Install tab.
**Step 5** In the Actions area, click Install Server Firmware.
**Step 6** On the Prerequisites page of the Install Server Firmware wizard, carefully review the prerequisites and guidelines listed on this page and then do one of the following:
• If you have completed all of the prerequisites, click Next.

• If you have not completed all of the prerequisites, click Cancel and complete the prerequisites before you upgrade the server firmware.

Step 7 On the Select Package Versions page of the Install Server Firmware wizard, do the following:
   a) If the Cisco UCS domain contains blade servers, choose the software bundle to which you want to upgrade these servers from the New Version drop-down list in the B-Series Blade Server Software area.
   b) If the Cisco UCS domain contains rack-mount servers, choose the software bundle to which you want to upgrade these servers from the New Version drop-down list in the C-Series Rack-Mount Server Software area.

   If the Cisco UCS domain includes both blade servers and rack servers, we recommend that you choose a new firmware version for the B-Series blade servers and C-Series rack-mount servers in the Select Package Versions page and upgrade all servers in the domain.

   Note If you update the default host firmware package, you might cause the upgrade of firmware on unassociated servers and on servers with associated service profiles that do not include a host firmware package. This firmware upgrade may cause the reboot of those servers according to the maintenance policy defined in the service profile.

   c) Click Next.

Step 8 On the Select Host Firmware Packages page of the Install Server Firmware wizard, do the following:
   a) Expand the node for each organization that contains a host firmware package you want to update with the selected software.
   b) Check the check box next to the name of each host firmware package that you want to update.
      This step updates the selected host firmware package with the new version of firmware. You must choose the host firmware packages included in the service profiles associated with all servers in the Cisco UCS domain to update all servers.

   c) Click Next.

Step 9 On the Host Firmware Package Dependencies page of the install Server Firmware wizard, do the following:
   a) Expand the node for each host firmware package listed in the table.
   b) Review the list of service profiles that include the host firmware package.
   c) If desired, click a link in one of the following columns:
      • Host Pack DN column—Opens the navigator for the host firmware package.
      • Service Profile DN column—Opens the navigator for the service profile.

d) Do one of the following:
   • If you want to change one or more of the selected host firmware packages, click Prev.
   • If you are satisfied that you have selected the appropriate host firmware packages and want to review the impact of the server firmware upgrade on the endpoints, click Next.
   • If you want to start the server upgrade immediately, click Install.

Step 10 On the Impacted Endpoints Summary page of the install Server Firmware wizard, do the following:
   a) Click the appropriate check boxes to filter the results in the Impacted Endpoints table.
      You can filter the results by the type of endpoint and by whether the impact of the upgrade is disruptive or not.
b) Review the list of impacted endpoints.
c) If desired, click the link in the Maintenance Policy column to open the navigator for that policy.
d) Do one of the following:
   • If you want to change one or more of the selected host firmware packages, click Prev.
   • If you are satisfied that you have selected the appropriate host firmware packages and want to start the server upgrade, click Install.

Step 11 (Optional) To check on the progress of the server firmware upgrade, check the FSM tab for each server that you are upgrading.
The Firmware Installer field on the Firmware Auto Install tab shows only the status of an infrastructure firmware upgrade.
Using Firmware Automatic Synchronization Server Policy

This chapter includes the following sections:

- Firmware Automatic Synchronization, page 59
- Setting the Firmware Auto-Sync Server Policy, page 60

Firmware Automatic Synchronization

You can use the Firmware Auto Sync Server policy in Cisco UCS Manager to determine when and how firmware versions on recently discovered servers must be upgraded. With this policy, you can upgrade the firmware versions of recently discovered unassociated servers to match the firmware version defined in the default host firmware pack. In addition, you can determine if the firmware upgrade process should run immediately after the server is discovered or run at a later time.

Important

The firmware automatic synchronization is dependent on the default host firmware pack. If you delete the default host firmware pack, a major fault is raised in Cisco UCS Manager. If you have configured a default host firmware pack, but not specified or configured a blade or rack server firmware in it, then a minor fault is raised. Irrespective of the severity of the fault raised, you must resolve these faults prior to setting the Firmware Auto Sync Server policy.

Following are the values for the Firmware Auto Sync Server policy:

- User Acknowledge—Firmware on the server is not synchronized until the administrator acknowledges the upgrade in the Pending Activities dialog box.

- No Action—No firmware upgrade is initiated on the server.

You can set this policy either from the Cisco UCS Manager GUI or Cisco UCS Manager CLI. The firmware for a server is automatically triggered when the following conditions occur:

- The firmware version on a server or the endpoint on a server differs from the firmware version configured in the default host firmware pack.
The value for the Firmware Auto Sync Server policy has been modified. For example, if you had initially set it as No Action and you change it to User Acknowledge.

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**Important**

If Cisco UCS Manager is registered as a Cisco UCS domain with Cisco UCS Central, then this policy runs as a local policy. If the default host firmware pack is not defined in or is deleted from Cisco UCS Manager, then this policy will not run.

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**Setting the Firmware Auto-Sync Server Policy**

Use this policy to determine when and how the firmware version of a recently discovered unassociated server must be updated.

If the firmware version of a specific endpoint of a server differs from the version in the default host firmware pack, the FSM state in Cisco UCS Manager displays the update status for that specific endpoint only. The firmware version of the server is not updated.

**Before You Begin**

- You should have created a default host firmware pack prior to setting this policy.
- You should have logged in as an administrator to complete this task.

**Procedure**

**Step 1**
In the Navigation pane, click the Equipment tab.

**Step 2**
On the Equipment tab, click the Equipment node.

**Step 3**
In the Work pane, click the Policies tab.

**Step 4**
Click the Global Policies subtab.

**Step 5**
In the Firmware Auto Sync Server Policy area, select one of the following values as the Sync State:

- **User Acknowledge**—Firmware on the server is not synchronized until the administrator acknowledges the upgrade in the Pending Activities dialog box.
- **No Action**—No firmware upgrade is initiated on the server.

**Step 6**
Click Save Changes.
Directly Upgrading Firmware at Endpoints

This chapter includes the following sections:

- Direct Firmware Upgrade at Endpoints, page 61
- Updating the Firmware on Multiple Endpoints, page 64
- Adapter Firmware, page 65
- BIOS Firmware, page 67
- CIMC Firmware, page 68
- IOM Firmware, page 70
- Board Controller Firmware, page 72
- Cisco UCS Manager Firmware, page 77
- Fabric Interconnect Firmware, page 78
- Verifying Firmware Versions on Components, page 81

Direct Firmware Upgrade at Endpoints

If you follow the correct procedure and apply the upgrades in the correct order, a direct firmware upgrade and the activation of the new firmware version on the endpoints is minimally disruptive to traffic in a Cisco UCS domain.

You can directly upgrade the firmware on the following endpoints:

- Adapters
- CIMCs
- I/O modules
- Board controllers
- Cisco UCS Manager
- Fabric interconnects
The adapter and board controller firmware can also be upgraded through the host firmware package in the service profile. If you use a host firmware package to upgrade this firmware, you can reduce the number of times a server needs to be rebooted during the firmware upgrade process.

**Note**
Upgrades of a CIMC through a management firmware package or an adapter through a firmware package in the service profile associated with the server take precedence over direct firmware upgrades. You cannot directly upgrade an endpoint if the service profile associated with the server includes a firmware package. To perform a direct upgrade, you must remove the firmware package from the service profile.

**Stages of a Direct Firmware Upgrade**
Cisco UCS Manager separates the direct upgrade process into two stages to ensure that you can push the firmware to an endpoint while the system is running without affecting uptime on the server or other endpoints.

**Update**
During this stage, the system copies the selected firmware version from the primary fabric interconnect to the backup partition in the endpoint and verifies that the firmware image is not corrupt. The update process always overwrites the firmware in the backup slot.

The update stage applies only to the following endpoints:
- Adapters
- CIMCs
- I/O modules

**Caution**
Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

**Activate**
During this stage, the system sets the specified image version (normally the backup version) as the startup version and, if you do not specify `Set Startup Version Only`, immediately reboots the endpoint. When the endpoint is rebooted, the backup partition becomes the active partition, and the active partition becomes the backup partition. The firmware in the new active partition becomes the startup version and the running version.

The following endpoints only require activation because the specified firmware image already exists on the endpoint:
- Cisco UCS Manager
- Fabric interconnects
- Board controllers on those servers that support them
When the firmware is activated, the endpoint is rebooted and the new firmware becomes the active kernel version and system version. If the endpoint cannot boot from the startup firmware, it defaults to the backup version and raises a fault.

Caution
When you configure Set Startup Version Only for an I/O module, the I/O module is rebooted when the fabric interconnect in its data path is rebooted. If you do not configure Set Startup Version Only for an I/O module, the I/O module reboots and disrupts traffic. In addition, if Cisco UCS Manager detects a protocol and firmware version mismatch between the fabric interconnect and the I/O module, Cisco UCS Manager automatically updates the I/O module with the firmware version that matches the firmware in the fabric interconnect, and then activates the firmware and reboots the I/O module again.

Outage Impacts of Direct Firmware Upgrades

When you perform a direct firmware upgrade on an endpoint, you can disrupt traffic or cause an outage in one or more of the endpoints in the Cisco UCS domain.

Outage Impact of a Fabric Interconnect Firmware Upgrade

When you upgrade the firmware for a fabric interconnect, you cause the following outage impacts and disruptions:

- The fabric interconnect reboots.
- The corresponding I/O modules reboot.

Outage Impact of a Cisco UCS Manager Firmware Upgrade

A firmware upgrade to Cisco UCS Manager causes the following disruptions:

- Cisco UCS Manager GUI—All users logged in to Cisco UCS Manager GUI are logged out and their sessions ended. Any unsaved work in progress is lost.
- Cisco UCS Manager CLI—All users logged in through telnet are logged out and their sessions ended.

Outage Impact of an I/O Module Firmware Upgrade

When you upgrade the firmware for an I/O module, you cause the following outage impacts and disruptions:

- For a standalone configuration with a single fabric interconnect, data traffic is disrupted when the I/O module reboots. For a cluster configuration with two fabric interconnects, data traffic fails over to the other I/O module and the fabric interconnect in its data path.
- If you activate the new firmware as the startup version only, the I/O module reboots when the corresponding fabric interconnect is rebooted.
- If you activate the new firmware as the running and startup version, the I/O module reboots immediately.
- An I/O module can take up to ten minutes to become available after a firmware upgrade.
Outage Impact of a CIMC Firmware Upgrade

When you upgrade the firmware for a CIMC in a server, you impact only the CIMC and internal processes. You do not interrupt server traffic. This firmware upgrade causes the following outage impacts and disruptions to the CIMC:

• Any activities being performed on the server through the KVM console and vMedia are interrupted.
• Any monitoring or IPMI polling is interrupted.

Outage Impact of an Adapter Firmware Upgrade

If you activate the firmware for an adapter and do not configure the Set Startup Version Only option, you cause the following outage impacts and disruptions:

• The server reboots.
• Server traffic is disrupted.

Updating the Firmware on Multiple Endpoints

You can use this procedure to update the firmware on the following endpoints:

• Adapters
• CIMCs
• I/O modules

Caution
Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 On the Installed Firmware tab, click Update Firmware.
Cisco UCS Manager GUI opens the Update Firmware dialog box and verifies the firmware versions for all endpoints in the Cisco UCS domain. This step might take a few minutes, based on the number of chassis and servers.
Step 5 In the Update Firmware dialog box, do the following:
a) From the Filter drop-down list on the menu bar, select ALL.
   If you want to update all endpoint firmware of a specific type, such as all adapters or server BIOS, select that type from the drop-down list.
b) In the Select field, do one of the following:
To activate all endpoints to the same version, click the Version radio button and select the appropriate version from the Set Version drop-down list.

To activate all endpoints to the firmware version included in a specific bundle, click the Bundle radio button and select the appropriate bundle from the Set Bundle drop-down list.

c) Click OK.

If one or more endpoints cannot be directly updated, Cisco UCS Manager displays a notification message. After you acknowledge the notification message, Cisco UCS Manager updates the firmware for all other endpoints on servers that can be directly updated.

Cisco UCS Manager copies the selected firmware image to the backup memory partition and verifies that the image is not corrupt. The image remains as the backup version until you activate it. Cisco UCS Manager begins all updates at the same time. However, some updates might complete at different times.

The update is complete when the Update Firmware dialog box displays ready in the Update Status column for all updated endpoints.

**Step 6**

(Optional) To monitor the progress of the update to a specific endpoint, right-click the endpoint and choose Show Navigator.

Cisco UCS Manager displays the progress in the Update Status area on the General tab. If the navigator has an FSM tab, you can also monitor the progress there. An entry in the Retry # field might not indicate that the update failed. The retry count also includes retries that occur when Cisco UCS Manager retrieves the update status.

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**What to Do Next**

Activate the firmware.

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**Adapter Firmware**

**Updating the Firmware on an Adapter**

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**Caution**

Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.
Procedure

Step 1  In the Navigation pane, click Equipment.
Step 2  Expand Equipment > Chassis > Chassis Number > Servers.
Step 3  Expand the node for the server which includes the adapter you want to update.
Step 4  Expand Adapters and select the adapter you want to upgrade.
Step 5  In the General tab, click Update Firmware.
Step 6  In the Update Firmware dialog box, do the following:
   a) From the Version drop-down list, select the firmware version to update the endpoint.
   b) Click OK.
      If one or more endpoints cannot be directly updated, Cisco UCS Manager displays a notification message.
      After you acknowledge the notification message, Cisco UCS Manager updates the firmware for all other
      endpoints on servers that can be directly updated.

Cisco UCS Manager copies the selected firmware package to the backup memory slot, where it remains until
you activate it.

Step 7  (Optional) Monitor the status of the update in the Update Status area.
The update process can take several minutes. Do not activate the firmware until the selected firmware package
displays in the Backup Version field in the Firmware area of the General tab.

What to Do Next
Activate the firmware.

Activating the Firmware on an Adapter

Procedure

Step 1  In the Navigation pane, click Equipment.
Step 2  Expand Equipment > Chassis > Chassis Number > Servers.
Step 3  Expand the node for the server that includes the adapter for which you want to activate the updated firmware.
Step 4  Expand Adapters and select the adapter for which you want to activate the firmware.
Step 5  In the General tab, click Activate Firmware.
Step 6  In the Activate Firmware dialog box, do the following:
   a) Select the appropriate version from the Version To Be Activated drop-down list.
      If one or more of the selected endpoints are not configured with the required version as the backup version,
      that version does not display in the Set Version drop-down list. You must select the version from the
      Startup Version column for each individual endpoint.
   b) If you want to set the startup version and not change the version running on the endpoint, check the Set
      Startup Version Only check box.
      During a direct upgrade, you should configure Set Startup Version Only for an adapter. With this setting,
      the activated firmware moves into the pending-next-boot state, and the server is not immediately rebooted.
The activated firmware does not become the running version of firmware on the adapter until the server is rebooted. You cannot configure Set Startup Version Only for an adapter in the host firmware package. If a server is not associated with a service profile, the activated firmware remains in the pending-next-boot state. Cisco UCS Manager does not reboot the endpoints or activate the firmware until the server is associated with a service profile. If necessary, you can manually reboot or reset an unassociated server to activate the firmware.

c) Click OK.

---

**BIOS Firmware**

**Updating the BIOS Firmware on a Server**

---

**Caution**

Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

---

**Procedure**

**Step 1** In the Navigation pane, click Equipment.

**Step 2** Expand Equipment > Chassis > Chassis Number > Servers.

**Step 3** Expand the node for the server for which you want to update the BIOS firmware.

**Step 4** On the General tab, click the Inventory tab.

**Step 5** Click the Motherboard tab.

**Step 6** In the Actions area, click Update Bios Firmware.

**Step 7** In the Update Firmware dialog box, do the following:

a) From the Version drop-down list, select the firmware version to which you want to update the server BIOS.

b) (Optional) If you want to update the firmware regardless of any possible incompatibilities or currently executing tasks, check the Force check box.

c) Click OK.

Cisco UCS Manager copies the selected server BIOS firmware package to the backup memory slot, where it remains until you explicitly activate it.

The update is complete when the BIOS area of the Motherboard tab displays Ready in the Update Status column for the Backup Version.

---

**What to Do Next**

Activate the firmware.
Activating the BIOS Firmware on a Server

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 Expand Equipment > Chassis > Chassis Number > Servers.
Step 3 Expand the node for the server for which you want to activate the updated BIOS firmware.
Step 4 On the General tab, click the Inventory tab.
Step 5 Click the Motherboard tab.
Step 6 In the Actions area, click Activate Bios Firmware.
Step 7 In the Activate Firmware dialog box, do the following:
   a) Select the appropriate server BIOS version from the Version To Be Activated drop-down list.
   b) If you want to set the startup version and not change the version running on the server, check the Set Startup Version Only check box.
      If you configure Set Startup Version Only, the activated firmware moves into the pending-next-reboot state and the server is not immediately rebooted. The activated firmware does not become the running version of firmware until the server is rebooted.
   c) Click OK.

CIMC Firmware

Updating the CIMC Firmware on a Server

⚠️ Caution
Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 Expand Equipment > Chassis > Chassis Number > Servers.
Step 3 Expand the node for the server for which you want to update the CIMC.
Step 4 In the General tab, click the Inventory tab.
Step 5 Click the CIMC tab.
Step 6 In the Actions area, click Update Firmware.
Step 7 In the Update Firmware dialog box, do the following:
a) From the **Version** drop-down list, select the firmware version to update the endpoint.
b) Click **OK**.
Cisco UCS Manager copies the selected firmware package to the backup memory slot, where it remains until you activate it.

**Step 8** (Optional) Monitor the status of the update in the **Update Status** area.
The update process can take several minutes. Do not activate the firmware until the selected firmware package displays in the **Backup Version** field in the **Firmware** area of the **General** tab.

---

**What to Do Next**
Activate the firmware.

---

**Activating the CIMC Firmware on a Server**
The activation of firmware for a CIMC does not disrupt data traffic. However, it will interrupt all KVM sessions and disconnect any vMedia attached to the server.

⚠️ **Caution**
Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

---

**Procedure**

1. **Step 1** In the **Navigation** pane, click **Equipment**.
2. **Step 2** Expand **Equipment > Chassis > Chassis Number > Servers**.
3. **Step 3** Expand the node for the server that includes the CIMC for which you want to activate the updated firmware.
4. **Step 4** On the **General** tab, click the **Inventory** tab.
5. **Step 5** Click the CIMC tab.
6. **Step 6** In the **Actions** area, click **Activate Firmware**.
7. **Step 7** In the **Activate Firmware** dialog box, do the following:
   a) Select the appropriate version from the **Version To Be Activated** drop-down list.
      If one or more of the selected endpoints are not configured with the required version as the backup version, that version does not display in the **Set Version** drop-down list. You must select the version from the **Startup Version** column for each individual endpoint.
   b) If you want to set the startup version and not change the version running on the endpoint, check the **Set Startup Version Only** check box.
      If you configure **Set Startup Version Only**, the activated firmware moves to the pending-next-reboot state and the endpoint is not immediately rebooted. The activated firmware does not become the running version of firmware until the endpoint reboots.
   c) Click **OK**.
IOM Firmware

Updating the Firmware on an IOM

Caution
Do not remove the hardware that contains the endpoint or perform any maintenance on it until the update process completes. If the hardware is removed or otherwise unavailable due to maintenance, the firmware update fails. This failure might corrupt the backup partition. You cannot update the firmware on an endpoint with a corrupted backup partition.

Procedure

Step 1
In the Navigation pane, click Equipment.

Step 2
Expand Equipment > Chassis > Chassis Number > IO Modules.

Step 3
Click the I/O module that you want to update.

Step 4
In the General tab, click Update Firmware.

Step 5
In the Update Firmware dialog box, do the following:
   a) From the Version drop-down list, select the firmware version to update the endpoint.
   b) Click OK.

Cisco UCS Manager copies the selected firmware package to the backup memory slot, where it remains until you activate it.

Step 6
(Optional) Monitor the status of the update in the Update Status area.

The update process can take several minutes. Do not activate the firmware until the selected firmware package displays in the Backup Version field in the Firmware area of the General tab.

What to Do Next
Activate the firmware.

Activating the Firmware on Multiple IOMs

This procedure ensures that the firmware activation for these endpoints causes minimal disruption to data traffic. If you do not activate the endpoints in the following order with the correct options configured, the endpoints may reboot and cause a temporary disruption in data traffic.
Caution

Do not select ALL from the Filter drop-down list in the Activate Firmware dialog box to activate all endpoints simultaneously. Many firmware releases and patches have dependencies that require the endpoints to be activated in a specific order for the firmware update to succeed. This order can change depending upon the contents of the release or patch. Activating all endpoints does not guarantee that the updates occur in the required order and can disrupt communications between the endpoints, the fabric interconnects, and Cisco UCS Manager. For information about the dependencies in a specific release or patch, see the release notes provided with that release or patch.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 In the Installed Firmware tab, choose Activate Firmware.
   If one or more of the selected endpoints are not configured with the required version as the backup version, that version does not display in the Set Version drop-down list. You must select the version from the Startup Version column for each individual endpoint.

Step 5 To activate the IOM firmware, do the following in the Activate Firmware dialog box:
   a) From the Filter drop-down list, choose IOModules.
   b) From the Set Version drop-down list, choose the version for the current 2.0 release.
   c) Check the Ignore Compatibility Check check box.
   d) Check the Set Startup Version Only check box.
      Important When you configure Set Startup Version Only for an I/O module, the I/O module is rebooted when the fabric interconnect in its data path is rebooted. If you do not configure Set Startup Version Only for an I/O module, the I/O module reboots and disrupts traffic. In addition, if Cisco UCS Manager detects a protocol and firmware version mismatch between the fabric interconnect and the I/O module, Cisco UCS Manager automatically updates the I/O module with the firmware version that matches the firmware in the fabric interconnect, and then activates the firmware and reboots the I/O module again.
   e) Click Apply.
      When the Activate Status column for all IOMs displays pending-next-boot, continue with Step 6.

Step 6 Click OK.
Activating the Firmware on an IOM

Procedure

Step 1  In the Navigation pane, click Equipment.
Step 2  Expand Equipment > Chassis > Chassis Number > IO Modules.
Step 3  Select the IO Module node that includes the I/O module for which you want to activate the updated firmware.
Step 4  In the General tab, click Activate Firmware.
Step 5  In the Activate Firmware dialog box, do the following:
  a) Select the appropriate version from the Version To Be Activated drop-down list. If one or more of the selected endpoints are not configured with the required version as the backup version, that version does not display in the Set Version drop-down list. You must select the version from the Startup Version column for each individual endpoint.
  b) If you want to set the startup version and not change the version running on the endpoint, check the Set Startup Version Only check box. If you configure Set Startup Version Only, the activated firmware moves to the pending-next-reboot state and the endpoint is not immediately rebooted. The activated firmware does not become the running version of firmware until the endpoint reboots.
  c) Click OK.

Board Controller Firmware

Board controllers maintain various programmable logic and power controllers for all B-Series blade servers, and C-Series rack servers. The board controller update utility enables you to make critical hardware updates. Board controllers, introduced in Cisco UCS Manager Release 2.1(2a), allow you to make optimizations for components, such as voltage regulators, through an update to a digital controller configuration file by using the board controller update utility. Earlier, updating a voltage regulator required changing physical components. These updates are at a hardware level, and are designed to be backward-compatible. Therefore, having the latest version of the board controller is always preferred.

Guidelines for Activating Cisco UCS B-Series M3 and M4 Blade Server Board Controller Firmware

The following guidelines apply to Cisco UCS B-Series M3 and M4 blade server board controller firmware:

- You never need to downgrade the board controller firmware.
- The board controller firmware version of the blade server should be the same as or later than the installed software bundle version. Leaving the board controller firmware at a later version than the version that is currently running in your existing Cisco UCS environment does not violate the software matrix or TAC supportability.
- Board controller firmware updates are backward compatible with the firmware of other components.

Some Cisco UCS B200 M4 blade servers running on releases prior to Release 2.2(4b) may generate a false Cisco UCS Manager alert, documented in CSCuu15465. This false board controller mismatch alert was
resolved in Cisco UCS Manager Capability Catalogs 2.2(4c)T and 2.2(5b)T. You will not see this alert if you use either the 2.2(4c)T or the 2.2(5b)T capability catalog.

For more information, refer to https://tools.cisco.com/bugsearch/bug/CSCuu15465

You can apply the capability catalog update as follows:

1. Download 2.2(4c) Infra/Catalog or 2.2(5b) Infra/Catalog software bundle. Downloading and Managing Firmware in Cisco UCS Manager, on page 41 provides detailed information about downloading software bundles.

2. Load catalog version 2.2(4c)T or 2.2(5b)T (or the catalog version included) and activate the catalog. Activating a Capability Catalog Update provides detailed information about activating a capability catalog through Cisco UCS Manager.

3. Decommission the newly inserted blade server.

4. Associate the service profile with the host firmware pack policy that has the earlier board controller version. When the service profile is associated with the updated host firmware pack policy, any false mismatch alert (such as the one caused by the CSCuu15465 bug) will not be raised any more.

5. Click Save.

6. Re-discover the blade server.

Guidelines for Activating Cisco UCS C-Series M3 and M4 Rack Server Board Controller Firmware

The following guidelines apply to Cisco UCS C-Series M3 and M4 rack server board controller firmware:

- The board controller firmware and the CIMC firmware must be of the same package version.

- When you upgrade the C-Series server firmware for Cisco UCS C220 M4 or C240 M4 servers to Cisco UCS Manager 2.2(6c), you will see the following critical alarm:

  Board controller upgraded, manual a/c power cycle required on server x

  This alarm, documented in CSCuv45173, is incorrectly categorized as a critical alarm. It does not impact the functionality of the server, and can be ignored.

  To avoid seeing this alarm, you can do one of the following:

  - Create a custom host firmware package in Cisco UCS Manager to exclude the board controller firmware from the Cisco UCS Manager 2.2(6c) update and keep the older version.

  - Upgrade Cisco UCS Manager infrastructure (A Bundle) to Release 2.2(6c) and continue to run the host firmware (C Bundle) on any Cisco UCS C220 M4 or C240 M4 server at a lower version, according to the mixed firmware support matrix in Table 2 of the Release Notes for Cisco UCS Manager, Release 2.2.

For more information, refer to https://tools.cisco.com/bugsearch/bug/CSCuv45173

- If the activation status of the board controller displays Pending Power Cycle after you upgrade the board controller, a manual power cycle is required. A fault is also generated. After the power cycle is complete, the fault is cleared and the board controller activation status displays Ready.
Activating the Board Controller Firmware on a Cisco UCS B-Series M2 Blade Server

The board controller firmware controls many of the server functions, including eUSBs, LEDs, and I/O connectors.

Note
This activation procedure causes the server to reboot. Depending upon whether the service profile associated with the server includes a maintenance policy, the reboot can occur immediately. Cisco recommends that you upgrade the board controller firmware through the host firmware package in the service profile as the last step of upgrading a Cisco UCS domain, along with upgrading the server BIOS. This reduces the number of times a server needs to reboot during the upgrade process.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 On the Installed Firmware tab, click Activate Firmware. Cisco UCS Manager GUI opens the Activate Firmware dialog box and verifies the firmware versions for all endpoints in the Cisco UCS domain. This step might take a few minutes, based on the number of chassis and servers.
Step 5 From the Filter drop-down list on the menu bar of the Activate Firmware dialog box, select Board Controller. Cisco UCS Manager GUI displays all servers that have board controllers in the Activate Firmware dialog box.
Step 6 In the Select field, do one of the following:
  • To activate the board controller firmware on all servers to the same version, click the Version radio button and select the appropriate version from the Set Version drop-down list.
  • To activate the board controller firmware on all servers to the firmware version included in a specific bundle, click the Bundle radio button and select the appropriate bundle from the Set Bundle drop-down list.
Step 7 Click OK.

Activating the Board Controller Firmware on Cisco UCS B-Series M3 and M4 Blade Servers

The board controller firmware controls many of the server functions, including eUSBs, LEDs, and I/O connectors.
This activation procedure causes the server to reboot. Depending upon whether the service profile associated with the server includes a maintenance policy, the reboot can occur immediately. Cisco recommends that you upgrade the board controller firmware through the host firmware package in the service profile as the last step of upgrading a Cisco UCS domain, along with upgrading the server BIOS. This reduces the number of times a server needs to reboot during the upgrade process.

The following limitations apply to M3 and M4 board controller firmware:

- You cannot downgrade the firmware after the upgrade is complete.
- You must be using Cisco UCS Manager, Release 2.1(2a) or greater.
- The board controller firmware version of the blade server should be the same or newer than the installed software bundle version.

Before you activate the board controller firmware on M3 and M4 blade servers, consider the following guidelines:

- Leaving the board controller firmware at a later version than the version that is currently running in your existing Cisco UCS environment does not violate the software matrix or TAC supportability.
- Board controller firmware updates are always backward compatible with the firmware of other components. However, you cannot downgrade the board controller firmware in Cisco UCS Manager.
- If blade server components, such as CIMC, and adapter, are running a firmware version that is earlier than the firmware version of the board controller, you do not need to upgrade the blade components to match the firmware version running on the board controller.

Additionally, you may be impacted by a defect, documented in CSCuu15465, which creates a board controller "mismatch" alert. This is a false alert and was resolved in UCSM Capability Catalogs 2.2(4c)T and 2.2(5b)T.

For more information, please refer to https://tools.cisco.com/bugsearch/bug/CSCuu15465.

You can apply the capability catalog update as follows:

1. Download 2.2(4c) Infra/Catalog or 2.2(5b) Infra/Catalog software bundle. Downloading and Managing Firmware in Cisco UCS Manager, on page 41 provides detailed information about downloading software bundles.

2. Load catalog version 2.2(4c)T or 2.2(5b)T (or the catalog version included) and activate the catalog. Activating a Capability Catalog Update provides detailed information about activating a capability catalog through Cisco UCS Manager.

3. Decommission the newly inserted blade server.

4. Associate the blade server with the host firmware pack policy that has the earlier board controller version.

   No false mismatch alerts are raised because the catalog has the fix for CSCuu15465.

This is a catalog-only fix
Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 On the Installed Firmware tab, click Activate Firmware. Cisco UCS Manager GUI opens the Activate Firmware dialog box and verifies the firmware versions for all endpoints in the Cisco UCS domain. This step might take a few minutes, based on the number of chassis and servers.
Step 5 From the Filter drop-down list on the menu bar of the Activate Firmware dialog box, select Board Controller. Cisco UCS Manager GUI displays all servers that have board controllers in the Activate Firmware dialog box.
Step 6 For the board controller you want to update, select a version from the Startup Version drop-down list.
Step 7 Click OK.
Step 8 (Optional) You can also use the Force Board Controller Activation option to update the firmware version when you upgrade CPUs with different architectures. For example, when you upgrade from Sandy Bridge to Ivy Bridge CPUs.

Activating the Board Controller Firmware on Cisco UCS C-Series M3 and M4 Rack Servers

The board controller firmware controls many of the server functions, including eUSBs, LEDs, and I/O connectors.

Note

This activation procedure causes the server to reboot. Depending upon whether the service profile associated with the server includes a maintenance policy, the reboot can occur immediately. Cisco recommends that you upgrade the board controller firmware through the host firmware package in the service profile as the last step of upgrading a Cisco UCS domain, along with upgrading the server BIOS. This reduces the number of times a server needs to reboot during the upgrade process.

The following limitations apply to M3 and M4 board controller firmware:

- You must be using Cisco UCS Manager, Release 2.2(1a) or greater.
- The board controller firmware and the CIMC firmware must be of the same package version.
- If the activation status of the board controller displays Pending Power Cycle after you upgrade the board controller, a manual power cycle is required. A fault is also generated. After the power cycle is complete, the fault is cleared and the board controller activation status displays Ready.
Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 On the Installed Firmware tab, click Activate Firmware.
Cisco UCS Manager GUI opens the Activate Firmware dialog box and verifies the firmware versions for all endpoints in the Cisco UCS domain. This step might take a few minutes, based on the number of chassis and servers.
Step 5 From the Filter drop-down list on the menu bar of the Activate Firmware dialog box, select Board Controller.
Cisco UCS Manager GUI displays all servers that have board controllers in the Activate Firmware dialog box.
Step 6 For the board controller you want to update, select a version from the Startup Version drop-down list.
Step 7 Click OK.
Step 8 (Optional) You can also use the Force Board Controller Activation option to update the firmware version when you upgrade CPUs with different architectures. For example, you upgrade from Sandy Bridge to Ivy Bridge CPUs.

Cisco UCS Manager Firmware

Consider the following guidelines and best practices while activating firmware on the Cisco UCS Manager software:

- In a cluster configuration, Cisco UCS Manager on both fabric interconnects must run the same version.
- Cisco UCS Manager activation brings down management for a brief period. All virtual shell (VSH) connections are disconnected.
- In a cluster configuration, Cisco UCS Manager on both fabric interconnects is activated.
- A Cisco UCS Manager update does not affect server application I/O because fabric interconnects do not need to be reset.
- If Cisco UCS Manager is updated while the subordinate fabric interconnect is down, the subordinate fabric interconnect is automatically updated when it comes back up.

Upgrade Validation

Cisco UCS Manager validates the upgrade or downgrade process and displays all firmware upgrade validation failures, such as deprecated hardware, in the Upgrade Validation tab. If there are upgrade validation failures, the upgrade fails, and Cisco UCS Manager rolls back to the earlier version. You must resolve these faults before continuing with the upgrade.

When upgrading or downgrading the infrastructure firmware through the Auto Install method, if you do not want Cisco UCS Manager to report issues with the upgrade or downgrade process, check the Skip Validation check box. Conversely, to report issues with the upgrade or downgrade process, clear the Skip Validation check box. The Skip Validation check box is cleared by default.
Activating the Cisco UCS Manager Software

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 On the Installed Firmware tab, click Activate Firmware.
Cisco UCS Manager GUI opens the Activate Firmware dialog box and verifies the firmware versions for all endpoints in the Cisco UCS domain. This step might take a few minutes, based on the number of chassis and servers.
Step 5 On the UCS Manager row of the Activate Firmware dialog box, do the following:
a) From the drop-down list in the Startup Version column, select the version to which you want to update the software.
b) Click OK.
Cisco UCS Manager disconnects all active sessions, logs out all users, and activates the software. When the upgrade is complete, you are prompted to log back in. If you are prompted to re-login immediately after being disconnected, the login will fail. You must wait until the activation of Cisco UCS Manager is completed, which takes a few minutes.
Cisco UCS Manager makes the selected version the startup version and schedules the activation to occur when the fabric interconnects are upgraded.

Fabric Interconnect Firmware

Activating the Firmware on a Subordinate Fabric Interconnect

Before You Begin
Determine which fabric interconnect in the cluster is the subordinate fabric interconnect.

Procedure

Step 1 In the Navigation pane, click Equipment.
Step 2 On the Equipment tab, click the Equipment node.
Step 3 In the Work pane, click the Firmware Management tab.
Step 4 On the Installed Firmware tab, click Activate Firmware.
Cisco UCS Manager GUI opens the Activate Firmware dialog box and verifies the firmware versions for all endpoints in the Cisco UCS domain. This step might take a few minutes, based on the number of chassis and servers.
Step 5  From the Filter drop-down list on the menu bar, choose Fabric Interconnects.

Step 6  On the row of the Activate Firmware dialog box for the subordinate fabric interconnect, do the following:
   a) In the Kernel row, choose the firmware version to which you want to upgrade from the drop-down list in the Startup Version column.
   b) In the System row, choose the firmware version to which you want to upgrade from the drop-down list in the Startup Version column.

Step 7  Click Apply.
Cisco UCS Manager updates and activates the firmware and reboots the fabric interconnect and any I/O module in the data path to that fabric interconnect, disrupting data traffic to and from that fabric interconnect. However, assuming the Cisco UCS domain is configured to permit traffic and port failover, data traffic fails over to the primary fabric interconnect and is not disrupted.

Step 8  Verify the high availability status of the subordinate fabric interconnect.
If the High Availability Details area for the fabric interconnect does not show the following values, contact Cisco Technical Support immediately. Do not continue to update the primary fabric interconnect.

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Required Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ready field</td>
<td>Yes</td>
</tr>
<tr>
<td>State field</td>
<td>Up</td>
</tr>
</tbody>
</table>

What to Do Next
If the high availability status of the subordinate fabric interconnect contains the required values, update and activate the primary fabric interconnect.

Activating the Firmware on a Primary Fabric Interconnect
This procedure continues directly from Activating the Firmware on a Subordinate Fabric Interconnect, on page 78 and assumes you are on the Firmware Management tab.

Before You Begin
Activate the subordinate fabric interconnect.

Procedure

Step 1  On the Installed Firmware tab, click Activate Firmware.
Cisco UCS Manager GUI opens the Activate Firmware dialog box and verifies the firmware versions for all endpoints in the Cisco UCS domain. This step might take a few minutes, based on the number of chassis and servers.

Step 2  From the Filter drop-down list on the menu bar, choose Fabric Interconnects.

Step 3  On the row of the Activate Firmware dialog box for the subordinate fabric interconnect, do the following:
a) In the **Kernel** row, choose the firmware version to which you want to upgrade from the drop-down list in the **Startup Version** column.

b) In the **System** row, choose the firmware version to which you want to upgrade from the drop-down list in the **Startup Version** column.

**Step 4**  
Click **Apply**.  
Cisco UCS Manager updates and activates the firmware and reboots the fabric interconnect and any I/O module in the data path to that fabric interconnect, disrupting data traffic to and from that fabric interconnect. However, assuming the Cisco UCS domain is configured to permit traffic and port failover, data traffic fails over to the other fabric interconnect, which becomes the primary. When it comes back up, this fabric interconnect is the subordinate fabric interconnect.

**Step 5**  
Verify the high availability status of the fabric interconnect.  
If the **High Availability Details** area for the fabric interconnect does not show the following values, contact Cisco Technical Support immediately.

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Required Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ready field</td>
<td>Yes</td>
</tr>
<tr>
<td>State field</td>
<td>Up</td>
</tr>
</tbody>
</table>

### Activating the Firmware on a Standalone Fabric Interconnect

For a standalone configuration with a single fabric interconnect, you can minimize the disruption to data traffic when you perform a direct firmware upgrade of the endpoints. However, you must reboot the fabric interconnect to complete the upgrade and, therefore, cannot avoid disrupting traffic.

**Tip**  
If you ever need to recover the password to the admin account that was created when you configured the fabric interconnects for the Cisco UCS domain, you must know the running kernel version and the running system version. If you do not plan to create additional accounts, Cisco recommends that you save the path to these firmware versions in a text file so that you can access them if required.

### Procedure

**Step 1**  
In the **Navigation** pane, click **Equipment**.

**Step 2**  
On the **Equipment** tab, click the **Equipment** node.

**Step 3**  
Expand the **Fabric Interconnects** node and click the standalone fabric interconnect.

**Step 4**  
On the **General** tab, click **Activate Firmware**.

**Step 5**  
In the **Activate Firmware** dialog box, complete the following fields:

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kernel Version drop-down list</td>
<td>Choose the version that you want to use for the kernel.</td>
</tr>
<tr>
<td>Name</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Force check box</td>
<td>If checked, Cisco UCS attempts the installation even if a previous attempt to install the selected version failed or was interrupted.</td>
</tr>
<tr>
<td>System Version</td>
<td>Choose the version you want to use for the system.</td>
</tr>
<tr>
<td>Force check box</td>
<td>If checked, Cisco UCS attempts the installation even if a previous attempt to install the selected version failed or was interrupted.</td>
</tr>
</tbody>
</table>

**Step 6**  
Click OK.

Cisco UCS Manager activates the firmware and reboots the fabric interconnect and any I/O module in the data path to that fabric interconnect. For a standalone fabric interconnect, this disrupts all data traffic in the Cisco UCS domain.

### Verifying Firmware Versions on Components

**Procedure**

**Step 1**  
In the Navigation pane, click Equipment.

**Step 2**  
On the Equipment tab, click the Equipment node.

**Step 3**  
In the Work pane, click the Firmware Management tab.

**Step 4**  
On the Installed Firmware tab, review the firmware versions listed for each component.
Upgrading Firmware through Firmware Packages in Service Profiles

This chapter includes the following sections:

- Firmware Upgrades through Firmware Packages in Service Profiles, page 83
- Creating a Host Firmware Package, page 89
- Updating a Host Firmware Package, page 90
- Updating a Management Firmware Package, page 91
- Adding Firmware Packages to an Existing Service Profile, page 92

Firmware Upgrades through Firmware Packages in Service Profiles

You can use firmware packages in service profiles to upgrade the server and adapter firmware, including the BIOS on the server, by defining a host firmware policy and including it in the service profile associated with a server.

If the default host firmware pack is updated, and the server is not associated with a service profile, the server reboots and new firmware is applied. This behavior is not managed by the Firmware Auto Sync Server policy because it is only for recently discovered servers.

You cannot upgrade the firmware on an I/O module, fabric interconnect, or Cisco UCS Manager through service profiles. You must upgrade the firmware on those endpoints directly.

Note

Cisco UCS no longer supports the creation of new management firmware packages. You can modify and update existing management firmware packages, if desired. However, we recommend that you remove the management firmware packages from all service profiles and use host firmware packages to update the Cisco Integrated Management Controller (CIMC) on the servers.
Host Firmware Package

This policy enables you to specify a set of firmware versions that make up the host firmware package (also known as the host firmware pack). The host firmware package includes the following firmware for server and adapter endpoints:

- Adapter
- Server BIOS
- CIMC
- Board Controller
- Flex Flash Controller
- Graphics Card
- Host HBA
- Host HBA Option ROM
- Host NIC
- Host NIC Option ROM
- Local Disk

---

**Note**

Local Disk is excluded by default from the host firmware pack.

To update local disk firmware, always include the Blade Package in the host firmware package. The blade package contains the local disk firmware for blade and rack servers.

---

**Remember**

To update local disk firmware for blade or rack servers, always include the blade package in the host firmware package. The blade package contains the local disk firmware for both blade and rack servers.
You can include more than one type of firmware in the same host firmware package. For example, a host firmware package can include both BIOS firmware and storage controller firmware or adapter firmware for two different models of adapters. However, you can only have one firmware version with the same type, vendor, and model number. The system recognizes which firmware version is required for an endpoint and ignores all other firmware versions.

You can also exclude firmware of specific components from a host firmware package either when creating a new host firmware package or when modifying an existing host firmware package. For example, if you do not want to upgrade RAID controller firmware through the host firmware package, you can exclude RAID controller firmware from the list of firmware package components.

Each host firmware package is associated with one list of excluded components, which is common across all firmware packages—Blade and Rack. To configure a separate exclusion list for each type of firmware package, use separate host firmware packages.

The firmware package is pushed to all servers associated with service profiles that include this policy. This policy ensures that the host firmware is identical on all servers associated with service profiles which use the same policy. Therefore, if you move the service profile from one server to another, the firmware versions are maintained. Also, if you change the firmware version for an endpoint in the firmware package, new versions are applied to all the affected service profiles immediately, which could cause server reboots.

You must include this policy in a service profile, and that service profile must be associated with a server for it to take effect.

This policy is not dependent upon any other policies. However, you must ensure that the appropriate firmware has been downloaded to the fabric interconnect. If the firmware image is not available when Cisco UCS Manager is associating a server with a service profile, Cisco UCS Manager ignores the firmware upgrade and completes the association.

Management Firmware Package

Cisco UCS no longer supports the creation of new management firmware packages. You can modify and update existing management firmware packages, if desired. However, we recommend that you remove the management firmware packages from all service profiles and use host firmware packages to update the Cisco Integrated Management Controller (CIMC) on the servers.

This policy enables you to specify a set of firmware versions that make up the management firmware package (also known as a management firmware pack). The management firmware package includes the Cisco Integrated Management Controller (CIMC) on the server. You do not need to use this package if you upgrade the CIMC directly.

The firmware package is pushed to all servers associated with service profiles that include this policy. This policy ensures that the CIMC firmware is identical on all servers associated with service profiles which use the same policy. Therefore, if you move the service profile from one server to another, the firmware versions are maintained.

You must include this policy in a service profile, and that service profile must be associated with a server for it to take effect.
This policy is not dependent upon any other policies. However, you must ensure that the appropriate firmware has been downloaded to the fabric interconnect.

### Stages of a Firmware Upgrade through Firmware Packages in Service Profiles

You can use the host firmware package policies in service profiles to upgrade server and adapter firmware.

![Caution]

**Caution** Unless you have configured and scheduled a maintenance window, if you modify a host firmware package by adding an endpoint or changing firmware versions for an existing endpoint, Cisco UCS Manager upgrades the endpoints and reboots all servers associated with that firmware package as soon as the changes are saved, disrupting data traffic to and from the servers.

#### New Service Profile

For a new service profile, this upgrade takes place over the following stages:

**Firmware Package Policy Creation**

During this stage, you create the host firmware packages.

**Service Profile Association**

During this stage, you include the firmware packages in a service profile, and then associate the service profile with a server. The system pushes the selected firmware versions to the endpoints. The server must be rebooted to ensure that the endpoints are running the versions specified in the firmware package.

#### Existing Service Profile

For service profiles that are associated with servers, Cisco UCS Manager upgrades the firmware and reboots the server as soon as you save the changes to the firmware packages unless you have configured and scheduled a maintenance window. If you configure and schedule a maintenance window, Cisco UCS Manager defers the upgrade and server reboot until then.

### Effect of Updates to Firmware Packages in Service Profiles

To update firmware through a firmware package in a service profile, you need to update the firmware in the package. What happens after you save the changes to a firmware package depends upon how the Cisco UCS domain is configured.

The following table describes the most common options for upgrading servers with a firmware package in a service profile.
**Service Profile** | **Maintenance Policy** | **Upgrade Actions**
--- | --- | ---
Firmware package is not included in a service profile or an updating service profile template. OR You want to upgrade the firmware without making any changes to the existing service profile or updating service profile template. | No maintenance policy | After you update the firmware package, do one of the following:
- To reboot and upgrade some or all servers simultaneously, add the firmware package to one or more service profiles that are associated with servers or to an updating service profile template.
- To reboot and upgrade one server at a time, do the following for each server:
  1. Create a new service profile and include the firmware package in that service profile.
  2. Dissociate the server from its service profile.
  3. Associate the server with the new service profile.
  4. After the server has been rebooted and the firmware upgraded, disassociate the server from the new service profile and associate it with its original service profile.

Caution If the original service profile includes a scrub policy, disassociating a service profile may result in data loss when the disk or the BIOS is scrubbed upon association with the new service profile.

The firmware package is included in one or more service profiles, and the service profiles are associated with one or more servers. OR The firmware package is included in an updating service profile template, and the service profiles created from that template are associated with one or more servers. | No maintenance policy OR A maintenance policy configured for immediate updates. | The following occurs when you update the firmware package:
1. The changes to the firmware package take effect as soon as you save them.
2. Cisco UCS verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS reboots the servers and updates the firmware.

All servers associated with service profiles that include the firmware package are rebooted at the same time.
The following occurs when you update the firmware package:

1. Cisco UCS asks you to confirm your change and advises that a user-acknowledged reboot of the servers is required.
2. Click the flashing **Pending Activities** button to select the servers you want to reboot and apply the new firmware.
3. Cisco UCS verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS reboots the server and updates the firmware.

A manual reboot of the servers does not cause Cisco UCS to apply the firmware package, nor does it cancel the pending activities. You must acknowledge or cancel the pending activity through the **Pending Activities** button.

### Service Profile

<table>
<thead>
<tr>
<th>Service Profile</th>
<th>Maintenance Policy</th>
<th>Upgrade Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>The firmware package is included in one or more service profiles, and the service profiles are associated with one or more servers. OR The firmware package is included in an updating service profile template, and the service profiles created from that template are associated with one or more servers.</td>
<td>Configured for user acknowledgment</td>
<td>The following occurs when you update the firmware package: 1. Cisco UCS asks you to confirm your change and advises that a user-acknowledged reboot of the servers is required. 2. Click the flashing <strong>Pending Activities</strong> button to select the servers you want to reboot and apply the new firmware. 3. Cisco UCS verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS reboots the server and updates the firmware. A manual reboot of the servers does not cause Cisco UCS to apply the firmware package, nor does it cancel the scheduled maintenance activities.</td>
</tr>
<tr>
<td>The firmware package is included in one or more service profiles, and the service profiles are associated with one or more servers. OR The firmware package is included in an updating service profile template, and the service profiles created from that template are associated with one or more servers.</td>
<td>Configured for changes to take effect during a specific maintenance window.</td>
<td>The following occurs when you update the firmware package: 1. Cisco UCS asks you to confirm your change and advises that a user-acknowledged reboot of the servers is required. 2. Click the flashing <strong>Pending Activities</strong> button to select the servers you want to reboot and apply the new firmware. 3. Cisco UCS verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS reboots the server and updates the firmware. A manual reboot of the servers does not cause Cisco UCS to apply the firmware package, nor does it cancel the scheduled maintenance activities.</td>
</tr>
</tbody>
</table>
Creating a Host Firmware Package

Tip
You can include more than one type of firmware in the same host firmware package. For example, a host firmware package can include both BIOS firmware and storage controller firmware or adapter firmware for two different models of adapters. However, you can only have one firmware version with the same type, vendor, and model number. The system recognizes which firmware version is required for an endpoint and ignores all other firmware versions.

You can also exclude firmware of specific components from a host firmware package when creating a new host firmware package.

Important
Each host firmware package is associated with one list of excluded components, which is common across all firmware packages—Blade and Rack. To configure a separate exclusion list for each type of firmware package, use separate host firmware packages.

Before You Begin
Ensure that the appropriate firmware was downloaded to the fabric interconnect.

Procedure

Step 1 In the Navigation pane, click Servers.
Step 2 Expand Servers > Policies.
Step 3 Expand the node for the organization where you want to create the policy. If the system does not include multitenancy, expand the root node.
Step 4 Right-click Host Firmware Packages and choose Create Package.
Step 5 In the Create Host Firmware Package dialog box, enter a unique name and description for the package. This name can be between 1 and 32 alphanumeric characters. You cannot use spaces or any special characters other than - (hyphen), _ (underscore), : (colon), and . (period), and you cannot change this name after the object is saved.
Step 6 To configure the host firmware package by selecting servers and components, select the Simple radio button in the How would you like to configure the Host Firmware Package field.
Step 7 From the Blade, and Rack drop-down lists, select the firmware package.
Step 8 In the Excluded Components area, check the checkboxes corresponding to the components that you want to exclude from this host firmware package. If you do not check any component checkboxes, all the listed components are included in the host firmware package.

Note Local Disk is excluded by default from the host firmware pack.
To update local disk firmware, always include the Blade Package in the host firmware package. The blade package contains the local disk firmware for blade and rack servers.
Step 9  To configure the host firmware package with advanced options, select the Advanced radio button in the How would you like to configure the Host Firmware Package field.

Step 10  On each subtab, do the following for each type of firmware that you want to include in the package:
   a) In the Select column, ensure that the check boxes for the appropriate lines are checked.
   b) In the Vendor, Model, and PID columns, verify that the information matches the servers you want to update with this package.
      The model and model number (PID) must match the servers that are associated with this firmware package.
      If you select the wrong model or model number, Cisco UCS Manager cannot install the firmware update.
   c) In the Version column, choose the firmware version to which you want to update the firmware.

Step 11  When you have added all the desired firmware to the package, click OK.

What to Do Next
Include the policy in a service profile and/or template.

Updating a Host Firmware Package

If the policy is included in one or more service profiles, which do not include maintenance policies, Cisco UCS Manager updates and activates the firmware in the server and adapter with the new versions. Cisco UCS Manager reboots the server as soon as you save the host firmware package policy unless you have configured and scheduled a maintenance window.

You can also exclude firmware of specific components from a host firmware package when modifying an existing host firmware package.

Important  Each host firmware package is associated with one list of excluded components, which is common across all firmware packages—Blade and Rack. To configure a separate exclusion list for each type of firmware package, use separate host firmware packages.

Before You Begin
Ensure that the appropriate firmware was downloaded to the fabric interconnect.

Procedure

Step 1  In the Navigation pane, click Servers.
Step 2  Expand Servers > Policies.
Step 3  Expand the node for the organization that includes the policy you want to update.
   If the system does not include multitenancy, expand the root node.
Step 4  Expand Host Firmware Packages and choose the policy you want to update.
Step 5  In the Work pane, click the General tab.
Step 6  On each subtab, do the following for each type of firmware that you want to include in the package:
   a) In the Select column, ensure that the check boxes for the appropriate lines are checked.
b) In the **Vendor**, **Model**, and **PID** columns, verify that the information matches the servers you want to update with this package.

The model and model number (PID) must match the servers that are associated with this firmware package. If you select the wrong model or model number, Cisco UCS Manager cannot install the firmware update.

c) In the **Version** column, choose the firmware version to which you want to update the firmware.

**Step 7**
To modify the components in the host firmware package, click **Modify Package Versions**.

The **Modify Package Versions** window appears.

**Step 8**
On each server subtab, Blade and Rack, select the firmware package.

**Step 9**
In the **Excluded Components** area, check the checkboxes corresponding to the components that you want to exclude from this host firmware package.

If you do not check any component checkboxes, all the listed components are included in the host firmware package.

**Note**  
**Local Disk** is excluded by default from the host firmware pack.

To update local disk firmware, always include the **Blade Package** in the host firmware package. The blade package contains the local disk firmware for blade and rack servers.

**Step 10**
Click **Save Changes**.

Cisco UCS Manager verifies the model numbers and vendor against all servers associated with service profiles that include this policy. If the model numbers and vendor match a firmware version in the policy, Cisco UCS Manager updates the firmware according to the settings in the maintenance policies included in the service profiles.

---

### Updating a Management Firmware Package

**Note**  
Cisco UCS no longer supports the creation of new management firmware packages. You can modify and update existing management firmware packages, if desired. However, we recommend that you remove the management firmware packages from all service profiles and use host firmware packages to update the Cisco Integrated Management Controller (CIMC) on the servers.

If the policy is included in one or more service profiles associated with a server and those service profiles do not include maintenance policies, Cisco UCS Manager updates and activates the management firmware in the server with the new versions and reboots the server as soon as you save the management firmware package policy unless you have configured and scheduled a maintenance window.

**Before You Begin**

Ensure that the appropriate firmware was downloaded to the fabric interconnect.

**Procedure**

**Step 1**
In the **Navigation** pane, click **Servers**.

**Step 2**
Expand **Servers > Policies**.

**Step 3**
Expand the node for the organization that includes the policy you want to update.
Adding Firmware Packages to an Existing Service Profile

If the service profile does not include a maintenance policy and is associated with a server, Cisco UCS Manager updates and activates the firmware in the server with the new versions and reboots the server as soon as you save the changes to the service profile.

Procedure

Step 1 In the Navigation pane, click Servers.
Step 2 Expand Servers > Service Profiles.
Step 3 Expand the node for the organization that includes the service profile that you want to update.
If the system does not include multitenancy, expand the root node.
Step 4 Click the service profile to which you want to add the firmware packages.
Step 5 In the Work pane, click the Policies tab.
Step 6 Click the down arrows to expand the Firmware Policies section.
Step 7 To add a host firmware package, select the desired policy from the Host Firmware drop-down list.
Step 8 To add a management firmware package, select the desired policy from the Management Firmware drop-down list.
Step 9 Click Save Changes.
Managing the Capability Catalog in Cisco UCS Manager

This chapter includes the following sections:

- Capability Catalog, page 93
- Activating a Capability Catalog Update, page 95
- Verifying that the Capability Catalog Is Current, page 95
- Viewing a Capability Catalog Provider, page 96
- Downloading Individual Capability Catalog Updates, page 96

Capability Catalog

The Capability Catalog is a set of tunable parameters, strings, and rules. Cisco UCS uses the catalog to update the display and configurability of components such as newly qualified DIMMs and disk drives for servers. The catalog is divided by hardware components, such as the chassis, CPU, local disk, and I/O module. You can use the catalog to view the list of providers available for that component. There is one provider per hardware component. Each provider is identified by the vendor, model (PID), and revision. For each provider, you can also view details of the equipment manufacturer and the form factor.

For information about which hardware components are dependent upon a particular catalog release, see the component support tables in the Service Notes for the B-Series servers. For information about which components are introduced in a specific release, see the Cisco UCS Release Notes.

Contents of the Capability Catalog

The contents of the Capability Catalog include the following:
Implementation-Specific Tunable Parameters

- Power and thermal constraints
- Slot ranges and numbering
- Adapter capacities

Hardware-Specific Rules

- Firmware compatibility for components such as the BIOS, CIMC, RAID controller, and adapters
- Diagnostics
- Hardware-specific reboot

User Display Strings

- Part numbers, such as the CPN, PID/VID
- Component descriptions
- Physical layout/dimensions
- OEM information

Updates to the Capability Catalog

Capability Catalog updates are included in each Cisco UCS Infrastructure Software Bundle. Unless otherwise instructed by Cisco Technical Assistance Center, you only need to activate the Capability Catalog update after you've downloaded, updated, and activated a Cisco UCS Infrastructure Software Bundle.

As soon as you activate a Capability Catalog update, Cisco UCS immediately updates to the new baseline catalog. You do not have to perform any further tasks. Updates to the Capability Catalog do not require you to reboot or reinstall any component in a Cisco UCS domain.

Each Cisco UCS Infrastructure Software Bundle contains a baseline catalog. In rare circumstances, Cisco releases an update to the Capability Catalog between Cisco UCS releases and makes it available on the same site where you download firmware images.

Note

The Capability Catalog version is determined by the version of Cisco UCS that you are using. For example, Cisco UCS 2.0 releases work with any 2.0 release of the Capability Catalog, but not with 1.0 releases of the Capability Catalog. For information about Capability Catalog releases supported by specific Cisco UCS releases, see the Release Notes for Cisco UCS Software accessible through the Cisco UCS B-Series Servers Documentation Roadmap available at the following URL: http://www.cisco.com/go/unifiedcomputing/b-series-doc.
Activating a Capability Catalog Update

**Procedure**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>In the Navigation pane, click Admin.</td>
</tr>
<tr>
<td>2</td>
<td>On the Admin tab, expand All.</td>
</tr>
<tr>
<td>3</td>
<td>Click the Capability Catalog node.</td>
</tr>
<tr>
<td>4</td>
<td>In the Work pane, click the Catalog Update Tasks tab.</td>
</tr>
<tr>
<td>5</td>
<td>Click Activate Catalog.</td>
</tr>
<tr>
<td>6</td>
<td>In the Activate Catalog dialog box, choose the capability catalog update that you want to activate from the Version to be Activated drop-down list.</td>
</tr>
<tr>
<td>7</td>
<td>Click OK.</td>
</tr>
</tbody>
</table>

Verifying that the Capability Catalog Is Current

**Before You Begin**

**Procedure**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>In the Navigation pane, click Admin.</td>
</tr>
<tr>
<td>2</td>
<td>On the Admin tab, expand All.</td>
</tr>
<tr>
<td>3</td>
<td>Click the Capability Catalog node.</td>
</tr>
<tr>
<td>4</td>
<td>In the Work pane, click the Catalog Update Tasks tab. The current version of the capability catalog is located on the upper right of that tab.</td>
</tr>
<tr>
<td>5</td>
<td>On Cisco.com, determine the most recent release of the capability catalog available. For more information about the location of capability catalog updates, see Obtaining Capability Catalog Updates from Cisco, on page 96.</td>
</tr>
<tr>
<td>6</td>
<td>If a more recent version of the capability catalog is available on Cisco.com, update the capability catalog with that version.</td>
</tr>
</tbody>
</table>
Viewing a Capability Catalog Provider

Procedure

Step 1 In the Navigation pane, click Admin.
Step 2 On the Admin tab, expand All > Capability Catalog.
Step 3 In the Work pane, click the tab for the provider you want to view.
Step 4 To view the details of a provider, do the following:
   a) In the table, click the row with the vendor, model, and revision of the provider you want to view.
   b) Click the Expand icon to the right of the heading to display the properties for the following areas:
      • Equipment Manufacturing area
      • Form Factor area

Downloading Individual Capability Catalog Updates

Obtaining Capability Catalog Updates from Cisco

Procedure

Step 1 In a web browser, navigate to Cisco.com.
Step 2 Under Support, click All Downloads.
Step 3 In the center pane, click Unified Computing and Servers.
Step 4 If prompted, enter your Cisco.com username and password to log in.
Step 5 In the right pane, click Cisco UCS Infrastructure and UCS Manager Software > Unified Computing System (UCS) Manager Capability Catalog.
Step 6 Click the link for the latest release of the Capability Catalog.
Step 7 Click one of the following buttons and follow the instructions provided:
   • Download Now—Allows you to download the catalog update immediately
   • Add to Cart—Adds the catalog update to your cart to be downloaded at a later time
Step 8 Follow the prompts to complete your download of the catalog update.

What to Do Next
Update the Capability Catalog.
Updating the Capability Catalog from a Remote Location

You cannot perform a partial update to the Capability Catalog. When you update the Capability Catalog, all components included in the catalog image are updated.

A B-series server bundle includes the Capability Catalog update for that server. You do not need to download a separate Capability Catalog update. You only need to activate the Capability Catalog update.

Procedure

Step 1 In the Navigation pane, click Admin.
Step 2 On the Admin tab, expand All.
Step 3 Click the Capability Catalog node.
Step 4 In the Work pane, click the Catalog Update Tasks tab.
Step 5 Click Update Catalog.
Step 6 In the Update Catalog dialog box, click the Remote File System radio button in the Location of the Image File field and fill in the required fields.
Step 7 Click OK.

Cisco UCS Manager downloads the image and updates the Capability Catalog. You do not need to reboot any hardware components.

Updating the Capability Catalog from the Local File System

You cannot perform a partial update to the Capability Catalog. When you update the Capability Catalog, all components included in the catalog image are updated.

A B-series server bundle includes the Capability Catalog update for that server. You do not need to download a separate Capability Catalog update. You only need to activate the Capability Catalog update.

Procedure

Step 1 In the Navigation pane, click Admin.
Step 2 On the Admin tab, expand All.
Step 3 Click the Capability Catalog node.
Step 4 In the Work pane, click the Catalog Update Tasks tab.
Step 5 Click Update Catalog.
Step 6 In the Download Firmware dialog box, click the Local File System radio button in the Location of the Image File field.
Step 7 In the Filename field, type the full path and name of the image file. If you do not know the exact path to the folder where the firmware image file is located, click Browse and navigate to the file.
Step 8 Click OK.
Cisco UCS Manager downloads the image and updates the Capability Catalog. You do not need to reboot any hardware components.
Verifying that the Data Path is Ready

This chapter includes the following sections:

- Verifying that Dynamic vNICs Are Up and Running, page 99
- Verifying the Ethernet Data Path, page 100
- Verifying the Data Path for Fibre Channel End-Host Mode, page 100
- Verifying the Data Path for Fibre Channel Switch Mode, page 101

Verifying that Dynamic vNICs Are Up and Running

When you upgrade a Cisco UCS that includes dynamic vNICs and an integration with VMware vCenter, you must verify that all dynamic vNICs are up and running on the new primary fabric interconnect before you activate the new software on the former primary fabric interconnect to avoid data path disruption.

Perform this step in the Cisco UCS Manager GUI.

Procedure

**Step 1**  In the **Navigation** pane, click **VM**.

**Step 2**  On the **VM** tab, expand **All > VMware > Virtual Machines**.

**Step 3**  Expand the virtual machine for which you want to verify the dynamic vNICs and choose a dynamic vNIC.

**Step 4**  In the **Work** pane, click the **VIF** tab.

**Step 5**  On the **VIF** tab, verify that the **Status** column for each VIF is **Online**.

**Step 6**  Repeat Steps 3 through 5 until you have verified that the VIFs for all dynamic vNICs on all virtual machines have a status of **Online**.
Verifying the Ethernet Data Path

Procedure

<table>
<thead>
<tr>
<th>Step</th>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>UCS-A /fabric-interconnect # connect nxos {a</td>
<td>b}</td>
</tr>
<tr>
<td>Step 2</td>
<td>UCS-A(nxos)# show int br</td>
<td>grep -v down</td>
</tr>
<tr>
<td>Step 3</td>
<td>UCS-A(nxos)# show platform fwm info hw-stm</td>
<td>grep '1.'</td>
</tr>
</tbody>
</table>

The following example returns the number of active Ethernet interfaces and MAC addresses for subordinate fabric interconnect A so that you can verify that the Ethernet data path for that fabric interconnect is up and running:

```bash
UCS-A /fabric-interconnect # connect nxos a
UCS-A(nxos)# show int br | grep -v down | wc -l
86
UCS-A(nxos)# show platform fwm info hw-stm | grep '1.' | wc -l
80
```

Verifying the Data Path for Fibre Channel End-Host Mode

For best results when upgrading a Cisco UCS domain, we recommend that you perform this task before you begin the upgrade and after you activate the subordinate fabric interconnect, and then compare the two results.

Procedure

<table>
<thead>
<tr>
<th>Step</th>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>UCS-A /fabric-interconnect # connect nxos {a</td>
<td>b}</td>
</tr>
<tr>
<td>Step 2</td>
<td>UCS-A(nxos)# show npv flogi-table</td>
<td>Displays a table of flogi sessions.</td>
</tr>
<tr>
<td>Step 3</td>
<td>UCS-A(nxos)# show npv flogi-table</td>
<td>grep fc</td>
</tr>
</tbody>
</table>
The following example displays the flogi-table and number of servers logged into subordinate fabric interconnect A so that you can verify that the Fibre Channel data path for that fabric interconnect in Fibre Channel End-Host mode is up and running:

```bash
UCS-A /fabric-interconnect # connect nxos a
UCS-A(nxos)# show npv flogi-table
--------------------------------------------------------------------------------
SERVER EXTERNAL INTERFACE VSAN FCID PORT NAME NODE NAME INTERFACE
--------------------------------------------------------------------------------
vfc705 700 0x69000a 20:00:00:25:b5:27:03:01 20:00:00:25:b5:27:03:00 fc3/1
vfc713 700 0x690009 20:00:00:25:b5:27:07:01 20:00:00:25:b5:27:07:00 fc3/1
vfc717 700 0x690001 20:00:00:25:b5:27:08:01 20:00:00:25:b5:27:08:00 fc3/1
Total number of flogi = 3.
UCS-A(nxos)# show npv flogi-table | grep fc | wc -l
3
```

### Verifying the Data Path for Fibre Channel Switch Mode

For best results when upgrading a Cisco UCS domain, we recommend that you perform this task before you begin the upgrade and after you activate the subordinate fabric interconnect, and then compare the two results.

**Procedure**

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong> UCS-A /fabric-interconnect # connect nxos {a</td>
<td>b}</td>
</tr>
<tr>
<td><strong>Step 2</strong> UCS-A(nxos)# show flogi database</td>
<td>Displays a table of flogi sessions.</td>
</tr>
<tr>
<td><strong>Step 3</strong> UCS-A(nxos)# show flogi database</td>
<td>grep –I fc</td>
</tr>
</tbody>
</table>

The following example displays the flogi-table and number of servers logged into subordinate fabric interconnect A so that you can verify that the Fibre Channel data path for that fabric interconnect in Fibre Channel End-Host mode is up and running:

```bash
UCS-A /fabric-interconnect # connect nxos a
UCS-A(nxos)# show flogi database
--------------------------------------------------------------------------------
INTERFACE VSAN FCID PORT NAME NODE NAME
--------------------------------------------------------------------------------
vfc726 800 0xef0003 20:00:00:25:b5:26:07:02 20:00:00:25:b5:26:07:00
vfc728 800 0xef0007 20:00:00:25:b5:26:07:04 20:00:00:25:b5:26:07:00
vfc744 800 0xef0004 20:00:00:25:b5:26:03:02 20:00:00:25:b5:26:03:00
vfc748 800 0xef0005 20:00:00:25:b5:26:04:02 20:00:00:25:b5:26:04:00
vfc764 800 0xef0006 20:00:00:25:b5:26:05:02 20:00:00:25:b5:26:05:00
```
Verifying the Data Path for Fibre Channel Switch Mode

vfc768  800  0xef0002  20:00:00:25:b5:26:02:02  20:00:00:25:b5:26:02:00
vfc772  800  0xef0000  20:00:00:25:b5:26:06:02  20:00:00:25:b5:26:06:00
vfc778  800  0xef0001  20:00:00:25:b5:26:01:02  20:00:00:25:b5:26:01:00

Total number of flogi = 8.
UCS-A(nxos)$ show flogi database | grep fc | wc -l
8
Managing Firmware through Cisco UCS Central

- Downloading and Managing Firmware in Cisco UCS Central, page 105
- Upgrading Firmware in Cisco UCS Domains through Cisco UCS Central, page 111
- Managing the Capability Catalog in Cisco UCS Central, page 119
Downloading and Managing Firmware in Cisco UCS Central

This chapter includes the following sections:

- **Downloading Firmware from Cisco.com**, page 105
- **Firmware Library of Images**, page 106
- **Configuring Firmware Download from Cisco**, page 106
- **Downloading a Firmware Image from Cisco**, page 107
- **Downloading Firmware from a Remote Location**, page 107
- **Downloading Firmware from a Local File System**, page 108
- **Viewing Image Download Faults**, page 108
- **Viewing Firmware Images in the Library**, page 109
- **Deleting Image Metadata from the Library of Images**, page 109

**Downloading Firmware from Cisco.com**

You can configure Cisco UCS Central to communicate with the Cisco website at specified intervals to fetch the firmware image list. After configuring Cisco credentials for image download, when you refresh, Cisco UCS Central fetches the available image data from Cisco.com and displays the firmware image in the firmware image library. You can download the actual firmware images when creating a policy using the firmware image version or when downloading the image using the *Store Locally* option.

---

**Important**

Make sure that you create a Cisco.com account to download firmware from Cisco.com to Cisco UCS Central.
If you change users in the Cisco.com account, this causes a full synchronization of the Image Library. Download operations are unavailable while it is synchronizing. This can take up to 15 minutes, depending on the size of the library.

Firmware Library of Images

Image Library in Cisco UCS Central displays a list of all firmware images downloaded into Cisco UCS Central from Cisco.com, local file system and remote file system.

The source for images downloaded from Cisco.com is Cisco and for images downloaded from local or remote file system is local. These firmware images are available for creating firmware policies.

The following are the options to delete firmware images from the library:

- **Deleting the firmware image** — You can delete any downloaded image in the firmware library using the delete option.

- **Purging the firmware image metadata** — You can delete the image metadata using the purge option. Even after you delete the firmware image from the library, the metadata will still exist. You can use the metadata information to download the actual firmware image anytime from Cisco.com even after deleting the image. If you want to completely remove the firmware image and associated metadata from the firmware image library, make sure to delete the actual firmware image and purge the metadata from the library.

**Important**

If you have already downloaded the image corresponding to the metadata into the firmware image library, you cannot purge the metadata without deleting the image.

Configuring Firmware Download from Cisco

When you configure firmware download from Cisco, Cisco UCS Central downloads the firmware metadata from Cisco.com and keeps the information available for you to download and save anytime from Cisco UCS Central.

**Procedure**

1. **Step 1** On the menu bar, click Operations Management.
2. **Step 2** In the Navigation pane, expand Images.
3. **Step 3** Click Configure Downloads From Cisco.
4. **Step 4** In the Work pane, General tab, fill in the fields with the required information.
   - Make sure to have the username and password for the Cisco.com account that Cisco UCS Central uses to log in.
5. **Step 5** In the Proxy tab, fill in the required information for the proxy account.
Step 6  Click Save.

### Downloading a Firmware Image from Cisco

When you configure firmware image download from Cisco.com and refresh the library of images, Cisco UCS Central is able to access to all available firmware image metadata. You can download the firmware image in the following ways:

- **Creating a firmware policy** — When you create a firmware policy and select the specific image, Cisco UCS Central automatically downloads the image specified in the firmware policy.

- **Storing the image locally** — When you select the store locally option, the selected firmware image is downloaded from Cisco.com and stored in the image library.

This procedure describes the process to download the image using store locally option.

**Procedure**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>On the menu bar, click <strong>Operations Management</strong>.</td>
</tr>
<tr>
<td>Step 2</td>
<td>In the <strong>Navigation</strong> pane, expand <strong>Images</strong>.</td>
</tr>
<tr>
<td>Step 3</td>
<td>Click <strong>Library</strong>.</td>
</tr>
</tbody>
</table>
| Step 4 | In the **Work** pane, click **Packages** tab.  
The image metadata downloaded from Cisco will have the **Source** as Cisco and **State** as not-downloaded. |
| Step 5 | Right click on the bundle and from the options, choose **Store Locally**. |

### Downloading Firmware from a Remote Location

**Before You Begin**

You must have the remote server configured to support the file transfer protocol that you choose and they must be accessible to Cisco UCS Central.
### Procedure

**Step 1** On the menu bar, click **Operations Management**.
**Step 2** In the **Navigation** pane, expand **Images**.
**Step 3** Click **Library**.
**Step 4** In the **Work** pane, click **Downloads** tab.
**Step 5** In the **Downloads** tab, click **Download Firmware**.
**Step 6** In the **Download Firmware** dialog box, **Location of the Image File**, choose **Remote File System** and fill in the required fields.
**Step 7** Click **OK**.

### Downloading Firmware from a Local File System

**Before You Begin**

You must have obtained and saved the firmware image from Cisco in your local file system to configure downloading the firmware from local system into Cisco UCS Central.

**Procedure**

**Step 1** On the menu bar, click **Operations Management**.
**Step 2** In the **Navigation** pane, expand **Images**.
**Step 3** Click **Library**.
**Step 4** In the **Work** pane, click **Downloads** tab.
**Step 5** In the **Downloads** tab, click **Download Firmware**.
**Step 6** In the **Download Firmware** dialog box, **Location of the Image File**, choose **Local File System**.
**Step 7** Click **Download Image into Image Library**.
A dialog box opens with an option to select the file.
**Step 8** Click **Browse** to browse to the firmware file location in your local system and select the file.
**Step 9** Click **Submit**.
If the image download is successful, **Firmware Image Download** dialog box opens with a confirmation message.
**Step 10** In the **Firmware Image Download** dialog box, click **OK**.

### Viewing Image Download Faults

You can view the faults in firmware image download process from the same **Library of Images** panel.
Procedure

Step 1  On the menu bar, click **Operations Management.**
Step 2  In the **Navigation** pane, expand **Images.**
Step 3  Click **Library.**
Step 4  In the **Work** pane, click **Faults** tab.
       The faults table displays all download faults with details.

Viewing Firmware Images in the Library

You can view the downloaded firmware images and image metadata in the **Library of Images** panel.

Procedure

Step 1  On the menu bar, click **Operations Management.**
Step 2  In the **Navigation** pane, expand **Images.**
Step 3  Click **Library.**
Step 4  In the **Work** pane click the **Packages** tab.
       The available packages are displayed. You can select a package and click **Properties** to view details on specific packages.

Deleting Image Metadata from the Library of Images

You can delete the firmware image metadata from the **Library of Images** using the purge option. The purge option clears only the metadata of already downloaded images.

Note  If you want to delete any of the firmware packages such as the capability catalog, infrastructure and host firmware packages, you can do so from the firmware management section under each domain groups or from the domain group root.
Deleting Image Metadata from the Library of Images

Procedure

Step 1  On the menu bar, click Operations Management.
Step 2  In the Navigation pane, expand Images.
Step 3  Click Library.
Step 4  In the Work pane, choose the firmware image metadata you want to delete from Library of Images and click Purge.
Step 5  If Cisco UCS Central GUI displays a confirmation dialog box, click Yes.
CHAPTER 12

Upgrading Firmware in Cisco UCS Domains through Cisco UCS Central

This chapter includes the following sections:

- Firmware Upgrades for Cisco UCS Domains, page 111
- Configuring an Infrastructure Firmware Upgrade for a Cisco UCS Domain, page 111
- Acknowledging a Pending Activity, page 112
- Deleting an Infrastructure Firmware Package, page 113
- Creating a Host Firmware Package, page 113
- Deploying a Host Firmware Upgrade, page 114
- Deleting a Host Firmware Package, page 115
- Scheduling Firmware Upgrades, page 115

Firmware Upgrades for Cisco UCS Domains

You can deploy infrastructure and server firmware upgrades for registered Cisco UCS domains from Cisco UCS Central.

If desired, you can upgrade the Cisco UCS domains in each domain group with different versions of firmware. Cisco UCS Central also provides you the option to acknowledge the fabric interconnect reboot globally from Cisco UCS Central or individually from each Cisco UCS domain.

Configuring an Infrastructure Firmware Upgrade for a Cisco UCS Domain

You can create only one infrastructure firmware package for one Cisco UCS Domain group in Cisco UCS Central. The member Cisco UCS domains in a domain group will run the same infrastructure firmware version.
You can configure infrastructure firmware update from domain group root or at the domain group level. When you update the firmware at the domain group root level, all the domain groups under the root will get the same infrastructure firmware version.

Procedure

Step 1 On the menu bar, click Operations Management.
Step 2 In the Navigation pane, expand Domain Groups > Domain Groups Root > Firmware Management.
Step 3 Click Infrastructure Firmware.
Step 4 In the Work pane, Policies tab, click Create.
Step 5 In the Scheduler area, specify a schedule to apply the infrastructure firmware on the Cisco UCS domains in the domain group.
Step 6 In the Version area, select the infrastructure firmware version. Impacted Endpoints area displays the endpoints that will get impacted by the infrastructure firmware policy. During a firmware upgrade, these endpoints will be rebooted and will therefore be unavailable during part of the upgrade process.
Step 7 Click Save.

What to Do Next
Cisco UCS Central automatically creates two schedules for infrastructure firmware update and fabric interconnect reboot. These schedules are also updated in Cisco UCS Manager. Based on the schedule, the infrastructure firmware upgrade process begins in the registered Cisco UCS domains and generates the first acknowledge pending activities message in Cisco UCS Central. When you acknowledge the first pending activity, the components are updated with the specified infrastructure firmware package.

After the infrastructure firmware is updated, you will receive another pending activity notification. This acknowledgment prevents any accidental reboot of fabric interconnects. You have to acknowledge this pending activity to reboot the fabric interconnect and complete the infrastructure firmware upgrade.

Note
If you have multiple domains in a domain group, you will have acknowledge each pending activity for each Cisco UCS domains to complete the infrastructure firmware upgrade process.

Acknowledging a Pending Activity

if the service profiles in Cisco UCS domains use a global maintenance policy and global host firmware package, Cisco UCS Central provides you an option to enable user acknowledgment before deploying the firmware upgrade.

If you have created a maintenance policy with User Ack reboot policy, you must acknowledge the actual firmware upgrade in Cisco UCS Manager. If you have created a maintenance policy with a global schedule and enabled User Ack, you must acknowledge the actual upgrade for all Cisco UCS domains in Cisco UCS Central.
You can view and acknowledge pending activities from Infrastructure Firmware and Host Firmware sections. This procedure describes the process to acknowledge a pending activity from the host firmware section.

Procedure

**Deleting an Infrastructure Firmware Package**

**Procedure**

**Step 1** On the menu bar, click **Operations Management**.
**Step 2** In the **Navigation** pane, expand **Domain Groups > Domain Groups Root > Firmware Management**.
**Step 3** In the **Work** pane, click **Pending Activities** tab.
**Step 4** Choose the pending activity from the displayed list, right click and click **Acknowledge**.

**Creating a Host Firmware Package**

**Procedure**

**Step 1** On the menu bar, click **Servers**.
**Step 2** In the **Navigation** pane, expand **Servers > Policies > root**.
**Step 3** Click **Host Firmware Packages**.
**Step 4** In the **Work** pane, click **Create a Host FW Pack**.
**Step 5** In **Create a Host FW Pack** dialog box, fill in the following fields:
   a) Fill in **Name** and **Description**.
   b) In the **Blade Version** area, choose the blade server version.
   c) In the **Rack Version** area, choose the rack server version.
d) In the Modular Version area, choose the modular server version.

**Step 6**
The Impacted Endpoints dialog box displays the list of endpoints that will be affected by this host firmware policy. During a firmware upgrade, these endpoints will be rebooted and will therefore be unavailable during part of the upgrade process.

**Step 7**
Click OK.

---

**What to Do Next**
The host firmware policy you create in Cisco UCS Central will be available for association to a service profile in a Cisco UCS Domain registered to a domain group.

---

**Deploying a Host Firmware Upgrade**

You can update all host firmware policies defined in Cisco UCS Central to specific B, C, and M bundles using the **Install Servers**.

**Before You Begin**
You must have created a host firmware package.

**Procedure**

**Step 1**
On the menu bar, click Operations Management.

**Step 2**
In the Navigation pane, expand Domain Groups > Domain Groups Root > Firmware Management.

**Step 3**
Click Host Firmware.

**Step 4**
In the Work pane, from the displayed list of host firmware packages, choose the firmware version you want to deploy.

**Step 5**
Click Install Servers on the table header.

**Step 6**
In the Install Servers dialog box, select Blade Version, Rack Version, Modular Version and Impacted Endpoints.

**Step 7**
In Upgrade host Firmware Warning message dialog box, click Yes.
If the servers in the selected endpoints use the global host firmware upgrade policy, they will be upgraded with the host firmware package.
Deleting a Host Firmware Package

Procedure

Step 1  On the menu bar, click Servers.
Step 2  In the Navigation pane, expand Servers > Policies > root.
Step 3  Click Host Firmware Packages.
Step 4  The Work pane displays a list of all created host firmware packages.
Step 5  Click and choose the host firmware package name you want to delete.
         The table header area shows action icons.
Step 6  Click Delete.
Step 7  If Cisco UCS Central GUI displays a confirmation dialog box, click Yes.

Scheduling Firmware Upgrades

Firmware Upgrade Schedules
To upgrade firmware by domain groups in registered Cisco UCS domains, you can schedule upgrades fromCisco UCS Central in the following ways:

• As a one time occurrence
• As a recurring occurrence that recurs at designated intervals

If you configure the schedules for user acknowledgment, the fabric interconnect will not reboot without explicit acknowledgment.

Creating a Maintenance Policy
You can create the following types of maintenance policies for host firmware update in Cisco UCS Central:

• **Immediate** — The immediate option reboots the servers immediately without any user acknowledgment.

• **Timer-automatic** — In timer-automatic option, the server reboot will happen based on the schedule you select for this maintenance policy.

   **Important**
   If you use the timer automatic option, you must create a schedule in Cisco UCS Central to specify in the maintenance policy. When you create a schedule in Cisco UCS Central, you can acknowledge this scheduled maintenance policy only in Cisco UCS Central. Servers using this maintenance policy will reboot only during the maintenance window defined in the schedule. If user-ack is enabled in the schedule, then you must acknowledge the server reboot.
- **User-acknowledgment** — The user-ack option sends a pending activity notification in each Cisco UCS Domain before rebooting servers.

| Important | The user-ack option provides Cisco UCS domains administrators the option to decide on rebooting servers in individual Cisco UCS domains at different times. |

### Procedure

**Step 1**
On the menu bar, click **Operations Management**.

**Step 2**
In the **Navigation** pane, expand **Domain Groups > Domain Group Root > Maintenance**.

**Step 3**
In the **Work** pane, click **Create Maintenance Policy**.

**Step 4**
In the **Create Maintenance Policy** dialog box, do fill in the required fields.

**Step 5**
Click **OK**.

---

**What to Do Next**

Associate the maintenance policy to a service profile in Cisco UCS Manager.

### Creating a One Time Occurrence Schedule

**Procedure**

**Step 1**
On the menu bar, click **Operations Management**.

**Step 2**
In the **Navigation** pane, expand **Domain Groups > Domain Groups Root > Schedules**.

**Step 3**
In the **Work** pane, click **Create Schedule**.

**Step 4**
In the **Create Schedule** dialog box, enter the details in the **Properties** area.

**Step 5**
Choose **One Time Occurrences** tab and click **Create One Time Occurrence**.

**Step 6**
In the **Create One Time Occurrence** dialog box, fill in the details.

**Step 7**
Click **OK**.

**Step 8**
Click OK in the **Create Schedule** dialog box.

The one time schedule you created is added to the **Schedules** table.
Creating a Recurring Occurrence Schedule

Procedure

Step 1 On the menu bar, click Operations Management.
Step 2 In the Navigation pane, expand Domain Groups > Domain Groups Root > Schedules.
Step 3 In the Work pane, click Create Schedule.
Step 4 In the Create Schedule dialog box, enter the details in the Properties area.
Step 5 Choose Recurring Occurrences tab and click Create Recurring Occurrence.
Step 6 In the Create Recurring Occurrence dialog box, fill in the details.
Step 7 Click OK.
Step 8 Click OK in the Create Schedule dialog box.
   The recurring schedule you created is added to the table.

Deleting a Firmware Upgrade Schedule

Procedure

Step 1 On the menu bar, click Operations Management.
Step 2 In the Navigation pane, expand Domain Groups > Domain Groups Root > Schedules.
Step 3 The Work pane displays a list of all scheduled firmware events.
Step 4 Click and choose the schedule name you want to delete.
   The table header area shows action icons.
Step 5 Click Delete.
Step 6 If Cisco UCS Central GUI displays a confirmation dialog box, click Yes.
Managing the Capability Catalog in Cisco UCS Central

This chapter includes the following sections:

- Capability Catalog, page 119
- Configuring a Capability Catalog Update for a Cisco UCS Domain, page 120

Capability Catalog

The Capability Catalog is a set of tunable parameters, strings, and rules. Cisco UCS uses the catalog to update the display and configurability of components such as newly qualified DIMMs and disk drives for servers. The catalog is divided by hardware components, such as the chassis, CPU, local disk, and I/O module. You can use the catalog to view the list of providers available for that component. There is one provider per hardware component. Each provider is identified by the vendor, model (PID), and revision. For each provider, you can also view details of the equipment manufacturer and the form factor.

For information about which hardware components are dependent upon a particular catalog release, see the component support tables in the Service Notes for the B-Series servers. For information about which components are introduced in a specific release, see the Cisco UCS Release Notes.

Contents of the Capability Catalog

The contents of the Capability Catalog include the following:

**Implementation-Specific Tunable Parameters**

- Power and thermal constraints
- Slot ranges and numbering
- Adapter capacities
Hardware-Specific Rules

- Firmware compatibility for components such as the BIOS, CIMC, RAID controller, and adapters
- Diagnostics
- Hardware-specific reboot

User Display Strings

- Part numbers, such as the CPN, PID/VID
- Component descriptions
- Physical layout/dimensions
- OEM information

Updates to the Capability Catalog

Capability Catalog updates are included in each Cisco UCS Infrastructure Software Bundle. Unless otherwise instructed by Cisco Technical Assistance Center, you only need to activate the Capability Catalog update after you've downloaded, updated, and activated a Cisco UCS Infrastructure Software Bundle.

As soon as you activate a Capability Catalog update, Cisco UCS immediately updates to the new baseline catalog. You do not have to perform any further tasks. Updates to the Capability Catalog do not require you to reboot or reinstall any component in a Cisco UCS domain.

Each Cisco UCS Infrastructure Software Bundle contains a baseline catalog. In rare circumstances, Cisco releases an update to the Capability Catalog between Cisco UCS releases and makes it available on the same site where you download firmware images.

Note

The Capability Catalog version is determined by the version of Cisco UCS that you are using. For example, Cisco UCS 2.0 releases work with any 2.0 release of the Capability Catalog, but not with 1.0 releases of the Capability Catalog. For information about Capability Catalog releases supported by specific Cisco UCS releases, see the Release Notes for Cisco UCS Software accessible through the Cisco UCS B-Series Servers Documentation Roadmap available at the following URL: http://www.cisco.com/go/unifiedcomputing/b-series-doc.

Configuring a Capability Catalog Update for a Cisco UCS Domain

You can create only one capability catalog per each Cisco UCS Domain group in Cisco UCS Central. All the member Cisco UCS domains of a group will run the same firmware version.
You can configure capability catalog update from domain group root or at the domain group level. When you update the capability catalog at the domain group root level, if the domain groups under the root do not have a capability catalog defined, they will get the same capability catalog version.

Procedure

Step 1 On the menu bar, click Operations Management.
Step 2 In the Navigation pane, expand Domain Groups > Domain Groups Root > Firmware Management.
Step 3 Click Capability Catalog.
Step 4 In the Work pane, click Create.
Step 5 In the Version table, select the version of the capability catalog you want to associate with the Cisco UCS domains included in the selected Cisco UCS Central domain group.
The capability catalog version selected here overrides the version inherited from any parent groups, if an inherited version exists.
Step 6 Click Save.

Cisco UCS Central triggers the capability catalog update in the specified Cisco UCS domains.