



Troubleshooting

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Troubleshooting

The following table describes troubleshooting suggestions for issues that you might encounter.

Issue	Suggested Solution
Connection to BMC is lost after an update and reboot and the KVM session ends.	This is expected behavior after a firmware update. Log back in to the BMC and reestablish your KVM session.
The following error message is observed: <code>PID, Board Part Number, Product Part Number <PID, Board Part Number, Product Part Number> is not supported by this HUU image. HUU will not boot on this machine. Press any key to reboot the server.</code>	This error message is displayed when the HUU ISO is not supported by the server. Use the HUU ISO that is supported by the server.
When you update the chassis components simultaneously using either Update or Update All option, the update on the second triggering chassis component is skipped, and the subsequent component is updated.	Update the server nodes 1 and 2 sequentially.

