



Replace Hardware

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Replace Hardware

Use the following link and follow Microsoft instructions for replacement of faulty components:

<https://docs.microsoft.com/en-us/azure-stack/operator/azure-stack-replace-component?view=azs-1908>

The only customer-replaceable component of the Cisco Azure Stack Hub is the front and rear loading SAS disk drive. For all other component failures, contact Cisco Support.

Replace Disk

Disk failure alert on the Azure Stack Hub admin portal provides the server slot information and serial number of the faulty disk.

Procedure

- Step 1** Locate and remove the faulty disk from the server.
- Step 2** Order the replacement disk using serial number of the faulty disk.
- Use the following portal to order the replacement disk: <https://mycase.cloudapps.cisco.com/case>. Alternatively, you can also contact Cisco Support.
- Step 3** After the replacement disk is received, install the replacement disk in the server and follow Microsoft instructions to activate the disk.
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