Viewing Support Information

This chapter contains the following topics:

Support Information

Cisco IMC Supervisor support provides basic and advanced system information, displaying and downloading logs. It also allows you to record debug logging and download API logs.

Viewing Support Information

You can use this procedure to view the support information for Cisco IMC Supervisor.

Before You Begin

Ensure that the pop-up blocker is disabled for your web browser.

Procedure

Step 1 Choose **Administration** > **Support Information**.

Step 2 In the **Support Information** window, you can view:

Table 1: System information (basic)

Field	Description
Support Information drop-down list	Choose **System Information (Basic)** and click **Submit** to view basic information.

Table 2: System information (advanced)

Field	Description
Support Information drop-down list	Choose **System Information (Advanced)** and click **Submit** to view advanced information such as processor, memory, disk information and so on.

Table 3: View Logs

Field	Description
Support Information drop-down list	Choose **Show log**.
Show Log drop-down list	Choose the log type you want to view and click **Show Logs**.

Table 4: Download All Logs

Field	Description
Support Information drop-down list	Choose **Download All Logs** and click **Download**.

Table 5: Download Debug Logging

Field	Description
Support Information drop-down list	1 Choose **Debug Logging** and click **Start Debug Logging**. 2 To stop and download log data, click **Stop Debug Logging** and click the download debug link.

Table 6: API Logging

Field	Description
Support Information drop-down list	1 Choose **API Logging** and click **Start API Logging**. 2 To stop and download log data, click **Stop API Logging** and click the download API debug logs link.