# Cisco IMC Supervisor Administration

This chapter contains the following topics:



# License Menu

The **License** menu displays the following tabs:

| Tab | Description |
|---|---|
| **License Keys** | This tab displays the details of the license used in Cisco IMC Supervisor. You can also use this tab to update and upgrade the license. |
| **License Utilization** | This tab shows the licenses in use and details about each license, including license limit, available quantity, status, and remarks. License audits can also be run from this page. |
| **Resource Usage Data** | This tabs displays the details of the various resources used. |

# System Menu

The **System** menu displays the following tabs:

| Tab | Description |
|---|---|
| **System Information** | Basic system information includes the system details such as name, IP address, uptime and so on. It also includes service status, database node information, memory capacity and usage, disk information and so on. |
| **Mail Setup** | You can use this tab to set up SMTP configuration. |
| **System Tasks** | This tabs displays all the system tasks. You can use this tab to manage any system task. |
| **User Roles** | This tabs displays all Cisco IMC Supervisor users and their roles . You can use this tab to manage any user.<br>**Note** This is not a login user. Here the user is defined as an admin with all privileges or a end user with defined privileges. Login users can then be configured under any of these user roles. |
| **Email Alert Rules** | Use this tab to set rules for email alerts from the system. You can set email alerts for faults of any severity. |

# Users Menu

The **Users** menu displays the following tabs:

| Tab | Description |
|---|---|
| **Login Users** | This tab displays all the user who can log in Cisco IMC Supervisor. You can also use this tab to create new users. |
| **Currently Online Users** | This tab displays all the users who are currently logged in Cisco IMC Supervisor. |
| **Login Page Branding** | This tab displays the customized login page for Cisco IMC Supervisor. You can also use this tab to create new login page with a domain and logo. |
| **Authentication Preferences** | You can use this tab to configure the authentication preference as Local Authentication, Local first, LDAP first, or VeriSign Identity Protection. |
| **LDAP Integration** | You can use this tab to view and configure LDAP settings. |

| Tab | Description |
|---|---|
| **Password Policy** | You can use this tab to change the password policy for users. |

# Integration Menu

Integration menu displays the following tabs:

| Tab | Description |
|---|---|
| CMDB Integration Setup | You can use this tab to configure the FTP settings. |
| Change Records | This tab displays the time stamp for the changes made in Cisco IMC Supervisor. |

# User Interface Settings

User Interface Settings menu displays the following Fields:

| Fields | Description |
|---|---|
| **Product Name** field | You can configure this field to change the title text at the far left corner of the header bar. |
| **Product Name 2nd Line** field | You can configure this field to change the text below the title at the far left corner of the header bar. |
| **Enable About Dialog** checkbox | You can configure this option to enable or disable **About** on the header bar. |
| **Administrator Portal** | |
| **Custom Link 1 Lable** field | You can configure this field to change the text on header bar. |
| **Custom Link 1 URL** field | You can configure the URL for the **Custom Link 1 Lable** |
| **Custom Link 2 Lable** field | You can configure this field to change the text on header bar. |
| **Custom Link 2 URL** field | You can configure the URL for the **Custom Link 2 Lable** |
| **End-user Portal** | |
| **Custom Link 1 Lable** field | You can configure this field to change the text on header bar. |
| **Custom Link 1 URL** field | You can configure the URL for the **Custom Link 1 Lable** |
| **Custom Link 2 Lable** field | You can configure this field to change the text on header bar. |

| Fields | Description |
|---|---|
| **Custom Link 2 URL** field | You can configure the URL for the **Custom Link 2 Lable** |

# Support Information

You can use the Support Information menu to configure the type of support information displayed in Cisco IMC Supervisor.

# Managing Licensing Information

## Applying Upgrade License

You want to upgrade Cisco IMC Supervisor license.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **License**.

**Step 2** Click the **License Keys** tab.

**Step 3** Click **Update License**.

**Step 4** In the **Update License** dialog box, complete the following:

| Field | Description |
|---|---|
| **Select File to Upload** field | Click **Browse** to locate and select a license file. After selecting the file, click **Upload**. |
| **Enter License Text** check box | Check this check box to copy and paste the license text. |

**Step 5** Click **Submit**.

**Step 6** In the confirmation dialog box, click **OK**.

## Running License Audit

Perform this procedure when you want to audit the license.

### Before You Begin

The license should be updated. To update the license, refer Updating the License.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **License**.

**Step 2** Click the **License Utilization** tab.

**Step 3** Click **Run License Audit**.

**Step 4** In the **Run License Audit** dialog box, click **Submit**.
Auditing starts and may take some time to complete.

**Step 5** In the confirmation dialog box, click **OK**.

# Managing System Information

## Configuring Mail Setup

All outgoing emails from Cisco IMC Supervisor require an SMTP server.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **Mail Setup** tab.

**Step 3** In the **Mail Setup** pane, complete the following fields:

| Field | Description |
|---|---|
| **Outgoing Email Server (SMTP)** | IP address of the server or the domain name. |
| **Outgoing SMTP Port** | Port number for the SMTP server. |
| **Outgoing SMTP User** | (Optional) The outgoing SMTP user ID to use for SMTP authentication. |
| **Outgoing SMTP Password** | (Optional) The password for the outgoing SMTP user ID to use for SMTP authentication. |
| **Outgoing Email Sender Email Address** | The From address of the outgoing Cisco IMC Supervisor generated emails. |
| **Server IP Address** | IP address of the server running Cisco IMC Supervisor. |
| **Send Test Email** checkbox | Check this box to send a test email to the configured address. |

**Step 4** Click **Save**.

**Step 5** In the confirmation dialog box, click **OK**.

# Managing System Tasks

Perform this procedure when you want to manage system task.

**Note** It is not recommended to edit any of the system task.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **System Tasks** tab.

**Step 3** Select a task from the list and click **Manage Task**.

**Step 4** In the **Manage Task** dialog box, complete the following:

| Field | Description |
| --- | --- |
| **Task Execution** drop-down list | (Optional) Choose enable or disable from the drop-down list. |
| **System Task Policy** drop-down list | Choose one of the following options:<br>• **default-system-task-policy**<br>• **local-run-policy** |
| **Hours** drop-down list | Choose the hourly frequency from the drop-down list. |
| **Minutes** drop-down list | Choose a number to indicate the frequency from the drop-down list.<br>**Note** This drop-down list appears only for specific system tasks. |

**Step 5** Click **Submit**.

**Step 6** Click **OK**.

# Running a Task

Each task is schedule to run at a user-defined time interval. However, you can override this and run it manually. After running a task manually, the task is then scheduled to run again as defined in the frequency column. Perform this procedure when you want to run a system task manually.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **System Tasks** tab.

**Step 3** Choose a system task from the table.

**Step 4** Click **Run Now**.

**Step 5** Click **Submit**.

**Step 6** Click **OK**.

# Setting Up Email Alerts

Perform this procedure to configure email alerts for various faults. With this setting, the intended recipients receive an email with a consolidated list of faults that have been recorded on all servers.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **Email Alert Rules** tab.

**Step 3** Click **Settings**.

**Step 4** In the **Email Alert Rule Settings** dialog box, complete the following:

| Field | Description |
|---|---|
| **Email Addresses** field | The email addresses of the intended recipients of the email alert. You can enter multiple email addresses, separated by a comma. |
| **Severity** | Perform the following procedure to select severity levels for which email alerts will be sent to the email addresses configured in the **Email Addresses** field.<br>**1** Click **Select...**.<br>**2** Check one or more severity levels from the list and click **Select**.<br>**Note** The selected values will be displayed next to the **Select...** button. |

| Field | Description |
| --- | --- |
| **Enable Alert** check box | Check this check box to enable email alerts to the configured email address. |

**Step 5** Click **Submit**.

**Step 6** In the confirmation dialog box, click **OK**.

# Managing User Roles

## Adding a User Role

By default, an operator role and an administrator role is available in Cisco IMC Supervisor. Perform this procedure when you want to add a new user role.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **User Roles** tab.

**Step 3** Click **Add**.

**Step 4** In the **Add User Role** dialog box, complete the following for **User Role** pane:

| Field | Description |
| --- | --- |
| **User Role** field | A descriptive name for the user role. |
| **Role Type** drop-down list | Choose Admin or End User from the list. |
| **Description** field | (Optional) A description of the user role. |

**Step 5** Click **Next**.

**Step 6** In the**Menu Settings** pane, choose the required menu options. To choose the menu option, check the checkbox against the menu setting field.

**Step 7** Click **Next**.

**Step 8** In the**User Permissions** pane, choose the required operations. To choose the operation, check the checkbox against the operation.

**Step 9** Click **Submit**.

**Step 10** In the confirmation dialog box, click **OK**.

## Editing a User Role

Perform this procedure to edit an existing user role.

### Before You Begin

You should have an existing user role.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **User Roles** tab.

**Step 3** From the list of user roles, select the user role you want to edit.

**Step 4** Click **Edit**.

**Note** You cannot see the **Edit** button till you select the user role from the list.

**Step 5** Click **Next**.

**Note** You cannot edit the **User Role**, **Role Type** or the **Description**.

**Step 6** Click **Next**.

**Step 7** In the**Menu Settings** pane, check or uncheck the checkbox against the menu setting field as per requirement.

**Step 8** Click **Next**.

**Step 9** In the**User Permissions** pane, check or uncheck the checkbox against the operation field as per requirement.

**Step 10** Click **Submit**.

**Step 11** In the confirmation dialog box, click **OK**.

## Cloning a User Role

Perform this procedure to clone an existing user role.

### Before You Begin

You should have an existing user role.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **User Roles** tab.

**Step 3** From the list of user roles, select the user role you want to clone.

**Step 4** Click **Clone**.

**Note** You cannot see the **Clone** button till you select the user role from the list.

**Step 5** In the **Clone User Role** dialog box, complete the following for **User Role** pane:

| Field | Description |
|---|---|
| **User Role** field | A descriptive name for the user role. |
| **Role Type** drop-down list | Choose Admin or End User from the list. |
| **Description** field | (Optional) A description of the user role. |

**Step 6** Click **Next**.

**Step 7** In the**Menu Settings** pane, check or uncheck the checkbox against the menu setting field as per requirement.

**Step 8** Click **Next**.

**Step 9** In the**User Permissions** pane, check or uncheck the checkbox against the operation field as per requirement.

**Step 10** Click **Submit**.

**Step 11** In the confirmation dialog box, click **OK**.

## Deleting a User Role

Perform this procedure to delete an existing user role.

### Before You Begin

You should have an existing user role.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **System**.

**Step 2** Click the **User Roles** tab.

**Step 3** From the list of user roles, select the user role you want to delete.

**Step 4** Click **Delete**.

**Note** You cannot see the **Delete** button till you select the user role from the list.

**Step 5** In the **Delete User Role** dialog box, click **Submit**.

**Step 6** In the confirmation dialog box, click **OK**.

# Managing Users

## Managing Login Users

### Adding a Login User

Perform this procedure when you want to add a new login user.

#### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Login Users** tab.

**Step 3** Click **Add**.

**Step 4** In the **Add User** dialog box, complete the following:

| Field | Description |
|---|---|
| **User Role** drop-down list | Choose **Operator** or **System Admin**. |
| **Login Name** field | The login name for the user. |
| **Password** field | The password for the user. If the Lightweight Directory Access Protocol (LDAP) authentication is configured to the user, the password is validated only at the LDAP server, and not at the local server. |
| **Confirm Password** field | Repeat the password from the previous field. |
| **User Contact Email** field | The email address. |
| **First Name** field | (Optional) The first name of the user. |
| **Last Name** field | (Optional) The last name of the user. |
| **Phone** field | (Optional) The phone number of the user. |
| **Address** field | (Optional) The postal address of the user. |

**Step 5** Click **Add**.

**Step 6** Click **OK**.

## Editing Login User

Perform this procedure when you want to edit a login user.

### Before You Begin

The login user group has already been created under Login Users.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Login Users** tab.

**Step 3** From the list of login users, select the user you want to edit.

**Step 4** Click **Edit**.

**Step 5** In the **Edit User** dialog box, complete the following:

| Field | Description |
|---|---|
| **User Contact Email** field | The email address. |
| **First Name** field | (Optional) The first name of the user. |
| **Last Name** field | (Optional) The last name of the user. |
| **Phone** field | (Optional) The phone number of the user. |
| **Address** field | (Optional) The postal address of the user. |

**Note** You cannot edit the **User Role** and **Login Name** details of the user.

**Step 6** Click **Save**.

**Step 7** Click **OK**.

## Deleting a Login User

Perform this procedure when you want to delete a login user.

### Before You Begin

The login user group has already been created under Login Users.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Login Users** tab.

**Step 3** From the list of login users, select the user you want to delete.

**Step 4** Click **Delete**.

**Step 5** In the **Delete User** dialog box, click **Delete**.

**Step 6** In the confirmation dialog box, click **OK**.

## Changing User Password

Perform this procedure when you want to change the password for a login user.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Login Users** tab.

**Step 3** From the list of user, select the user role for which you want to change the password.

**Step 4** Click **Change Password**.

**Step 5** In the **Change Password** dialog box, complete the following:

| Field | Description |
|---|---|
| **New Password** field | Enter a new password. |
| **Confirm Password** field | Repeat the new password. |

**Step 6** Click **Save**.

**Step 7** Click **OK**.

# Managing Branding Page

## Adding New Login Branding

Perform this procedure when you want to add a new login user.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Login Page Branding** tab.

**Step 3** Click **Add**.

**Step 4** In the **Domain Branding** dialog box, complete the following:

| Field | Description |
|---|---|
| **Domain Name** drop-down list | A descriptive name for the domain. |
| **Custom Domain Logo** checkbox | (Optional) If you want to add a logo, check this checkbox and do the following:<br>**1** Click **Browse**.<br>**2** Navigate to a logo and choose the file.<br>**3** Click **Open**. |

**Step 5** Click **Submit**.

**Step 6** In the confirmation dialog box, click **OK**.

## Editing a Branding Page

Perform this procedure when you want to edit the logo of a branding page. You cannot change the name of a branding page.

### Before You Begin

You should have a user defined branding page already created.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Login Page Branding** tab.

**Step 3** From the list of branding pages, select the page you want to edit.

**Step 4** Click **Edit**.

**Note** You cannot see the **Edit** button till you select the page from the list.

**Step 5** In the **Domain Branding** dialog box, complete the following:

1. Check **Custom Domain Logo** checkbox.
2. Click **Browse**.

3 Navigate to a logo and choose the file.

4 Click **Open**.

**Step 6** Click **Submit**.

**Step 7** In the confirmation dialog box, click **OK**.

## Cloning a Branding Page

Perform this procedure when you want to clone a branding page.

### Before You Begin

You should have a user defined branding page already created.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Login Page Branding** tab.

**Step 3** From the list of branding pages, select the page you want to clone.

**Step 4** Click **Clone**.

**Note** You cannot see the **Clone** button till you select the page from the list.

**Step 5** In the **Domain Branding** dialog box, complete the following:

| Field | Description |
|---|---|
| **Domain Name** drop-down list | A descriptive name for the domain. |
| **Custom Domain Logo** checkbox | (Optional) If you want to add a logo, check this checkbox and do the following:<br>1 Click **Browse**.<br>2 Navigate to a logo and choose the file.<br>3 Click **Open**. |

**Step 6** Click **Submit**.

**Step 7** In the confirmation dialog box, click **OK**.

# Managing Authentication Preference

Perform this procedure when you want to change the login authentication type.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** From the **Authentication Preferences** drop-down list choose the authentication type.
The following options are available:

- **Local Authentication—**With this authentication preference, LDAP users cannot login to Cisco IMC Supervisor. Continue to Step Step 4.
- **Local First, fallback to LDAP—** If you select this option, then you must configure the LDAP integration. Refer x. Continue to Step Step 4.
- **LDAP First, fallback to local—** If you select this option, then you must configure the LDAP integration. Refer x. Continue to Step Step 4.
- **Verisign Identity Protection—** If you select this option, continue to Step Step 3.

**Step 3** If you select Verisign Identity Protection, complete the following steps:

1. Click **Browse** to upload a VIP certificate. Locate and select the certificate, and click **Upload**.
2. Enter the password.

**Step 4** Click **Save**.

# LDAP Integration

You can use LDAP integration to synchronize the LDAP server's users with Cisco IMC Supervisor. LDAP authentication enables synchronized users to authenticate with the LDAP server. You can synchronize LDAP users automatically or manually. In addition, LDAP synchronization is also available as a system task. When new organizational units (OU) are added in the LDAP directory, and a synchronization process is run, either manually or automatically, the recently added LDAP users are displayed in Cisco IMC Supervisor.

You cannot choose users that exist locally or are synchronized externally in Cisco IMC Supervisor.

## LDAP Integration Rules and Limitations

**User Synchronization Rules**

- If a chosen LDAP user already exists in Cisco IMC Supervisor and the source is type **Local**, the user is ignored during synchronization.
- If a chosen LDAP user already exists in Cisco IMC Supervisor and the source type is **External**, the user's name, description, email, and other attributes are updated for use.
- If a user account is created in two different LDAP directories, then the user details of the LDAP directory that was synchronized first is displayed. The user details from the other LDAP directory is not displayed.
- After LDAP directories are synchronized, the LDAP external users must login to Cisco IMC Supervisor

by specifying the complete domain name along with the user name. For example, vxedomain.cisco.com\username.

**User Synchronization Limitations**

- If a user has multiple group membership, that user has single group membership in Cisco IMC Supervisor.

**Note** Be sure that the user is assigned to the correct group after the LDAP synchronization process.

## Viewing LDAP Server Summary Information

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.
**Step 2** Choose the **LDAP Integration** tab.
**Step 3** Choose an LDAP account name from the table.
**Step 4** Click **View**.
The **View LDAP Account Information** dialog box displays summary information of the LDAP account.
**Step 5** Click **Close**.

## Testing LDAP Server Connectivity

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.
**Step 2** Choose the **LDAP Integration** tab.
**Step 3** Choose an LDAP account name from the table.
**Step 4** Click **Test Connection**.
**Step 5** In the **Test LDAP Connectivity** dialog box, click **Close**.

## Modifying LDAP Server Details

You can only modify the following details for a configured LDAP server:

- Port numbers and SSL configuration
- User name and password
- Search BaseDN selections

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **LDAP Integration** tab and select an LDAP account.

**Step 3** Click **Modify**.

**Step 4** In the **Modify LDAP Server Configuration** pane, edit the following fields:

| Name | Description |
|---|---|
| **Enable SSL** check box | Enables a secure connection to the LDAP server. |
| **Port** field | The port number.<br>It is automatically set to 636 for SSL, and 389 for non-secure mode. |
| **User Name** field | The user name.<br>If you selected **OpenLDAP** as the LDAP Directory Type, then specify the user names in the following format:<br>**uid=users,ou=People,dc=ucsd,dc=com**<br>where **ou** specified is the one all the other users are placed in the directory hierarchy. |
| **Password** field | The user password. |

**Step 5** Click **Next**.

**Step 6** In the **LDAP Search Base** pane, click **Select** to specify LDAP search base entries and click **Select**.

**Step 7** Click **Submit**.

## Deleting LDAP Server Information

Deleting an LDAP server account only results in deleting the search criteria, BaseDNs, and system entries related to this LDAP server. Users attached to the LDAP server are not deleted.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Choose the **LDAP Integration** tab.

**Step 3** Choose an LDAP account name from the table.

**Step 4** Click **Delete**.

**Step 5** In the confirmation dialog box, click **Delete**.

**Step 6** Click **OK**.
This initiates the deletion of the LDAP account in Cisco IMC Supervisor. Based on the number of users in the LDAP account, this deletion process could take a few minutes to complete. During such time, the LDAP account may still be visible in Cisco IMC Supervisor. Click **Refresh** to ensure that the account has been deleted.

# Managing Users Password Policy

Perform this procedure when you want to change the users password policy.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Users**.

**Step 2** Click the **Password Policy** tab.

**Step 3** For the **Minimum Password Length**, choose a value from the drop-down list.

**Step 4** For the **Maximum Password Length**, choose a value from the drop-down list.

**Step 5** For the **Minimum Character Classes**, choose a value from the drop-down list.

**Step 6** (Optional) If checked, **Disallow Login in Password** checkbox will not allow users to use the login text as password.

**Step 7** (Optional) If checked, **Disallow Previouis Password** checkbox will not allow users to use the same password again while changing the password.

**Step 8** (Optional) For **Disallow Password that match Regular Expression**, enter common expressions which you do not want users to choose as password. Prefix each expression with #.

**Step 9** Click **Submit**.

**Step 10** In the confirmation dialog box, click **OK**.

# Managing Integration

## Configuring CMDB Integration Setup

The Configuration Management Database (CMDB) is used to track and manage changes in the system. CMDB typically displays ADD, DELETE, or MODIFY event types on resources such as service requests, groups, and so on.

Perform this procedure when you want to configure or change CMDB integration settings.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Integration**.

**Step 2** Choose the **CMDB Integration Setup** tab and complete the following fields:

| Field | Description |
|---|---|
| **Export to FTP Server** checkbox | Check the check box to export change records to an FTP server. |
| **Export Format** drop-down list | Choose CSV or XML from the list. |
| **FTP Server** field | FTP server IP address. |
| **FTP Port** field | (Optional) FTP server port number. |
| **FTP User** field | (Optional) FTP server user name. |
| **FTP Server** field | FTP server user password. |
| **FTP Export Frequency** drop-down list | Choose the frequency from the drop-down list. |
| **FTP File Name** field | FTP server user password. |
| **Test FTP** checkbox | Check the check box to test FTP settings. |

**Step 3** Click **Save**.

# Viewing Audit Logs

Cisco IMC Supervisor can store up to 10000 audit logs. If the number of logs exceed 10000 logs, then the**CMDB 10K Records Purge Task**, which runs every 24 hours, purges the old logs.

Perform this procedure when you want to view audit logs.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Integration**.

**Step 2** Choose the **Change Records** tab.
The following records are available:

| Field | Description |
|---|---|
| **ID** | Serial number of the log. |
| **Change Time** | System time when the change was done. |
| **Change Type** | Type of change (ADD, MODIFY, or DELETE) |
| **Resource Type** | Type of the resource. |
| **Change by User** | Login user name. |
| **Resource Name** | IP address or name of the resource. |
| **Description** | Description of the log. |
| **Additional Details** | Additional details for the log. |

**Note** You may customize the number of records to display on one page. Click the drop-down list at the far right bottom corner of the page and choose the number of records from the list to display on one page.

# Configuring User Interface Settings

You can use this procedure to update the header title and other header options on the Cisco IMC Supervisor.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **User Interface Settings**.

**Step 2** In the **User Interface Settings** window, complete the following:

| Field | Description |
|---|---|
| **Hide Entire Header** checkbox | Use this checkbox to enable or disable the header. |
| **Product Name** field | Main title of the header. |

| Field | Description |
|---|---|
| **Product Name 2nd Line** field | Sub-title of the header. |
| **Enable About Dialog** checkbox | Use this checkbox to enable or disable the **About** dialog box for Cisco IMC Supervisor. |
| **Administrator Portal** | |
| **Custom Link 1 Lable** field | You can configure this field to change the text on header bar. |
| **Custom Link 1 URL** field | You can configure the URL for the **Custom Link 1 Lable** |
| **Custom Link 2 Lable** field | You can configure this field to change the text on header bar. |
| **Custom Link 2 URL** field | You can configure the URL for the **Custom Link 2 Lable** |
| **End-user Portal** | |
| **Custom Link 1 Lable** field | You can configure this field to change the text on header bar. |
| **Custom Link 1 URL** field | You can configure the URL for the **Custom Link 1 Lable** |
| **Custom Link 2 Lable** field | You can configure this field to change the text on header bar. |
| **Custom Link 2 URL** field | You can configure the URL for the **Custom Link 2 Lable** |

**Step 3** Click **Save**.

**Step 4** In the confirmation dialog box, click **OK**.

# Viewing Support Information

You can use this procedure to view the support information for Cisco IMC Supervisor.

### Before You Begin

Ensure that the pop-up blocker is disabled for your web browser.

### Procedure

**Step 1** From the menu bar, choose **Administration** > **Support Information**.

**Step 2** In the **Support Information** window, you can view:

*Table 1: Basic and Advanced information*

| Field | Description |
|---|---|
| **Support Information** drop-down list | Choose **System Information (Basic)** and click **Submit** to view basic information. |
| | Choose **System Information (Advanced)** and click **Submit** to view advanced information. |

*Table 2: View Logs*

| Field | Description |
|---|---|
| **Support Information** drop-down list | Choose **Show log**. |
| **Show Log** drop-down list | Choose the log type you want to view and click **Show Logs**. |

*Table 3: Download All Logs*

| Field | Description |
|---|---|
| **Support Information** drop-down list | Choose **Download All Logs** and click **Download**. |

*Table 4: Download Debug Logging*

| Field | Description |
|---|---|
| **Support Information** drop-down list | **1** Choose **Debug Logging** and click **Start Debug Logging**.<br>**2** To stop and download log data, click **Stop Debug Logging** and click the download debug link. |