

Diagnostic Data

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Diagnostic Data

From the **Diagnostic Data** tab, you can collect diagnostic data for severs, chassis and Fabric Interconnects for troubleshooting and further analysis.

cisco device console g23-26						(
SYSTEM INFORMATION DEVICE CONNECTOR INVENTORY DIAGNOSTIC DATA						
Generate Tech Support Bundle						
1639 items found 10 - v per page 🔣 < 1 of 164 💽 刘						٢
Date/Time	Name	Oper State	Bundle Type	Reason		
Jun 27, 2022 3:30 PM	20220627153012_g23-26	Partially Available	Server	Error: Failed to collect adapt	23.28 MiB	
Jun 2, 2022 8:55 AM	Alaska-13_20220602032502	Available	Server		12.77 MiB	
May 27, 2022 5:44 AM	Alaska-100_20220527001404	E Failed	Server	Failed to get Server IP addr	0 bytes	
May 27, 2022 3:30 AM	Alaska-15_20220526220043	E Failed	Server	Failed to get Server IP addr	0 bytes	
May 27, 2022 2:58 AM	Alaska-8_20220526212851	E Failed	Server	Failed to get Server IP addr	0 bytes	
May 26, 2022 11:38 PM	Alaska_20220526180828	Available	Fabric Interconnect		370.61 MiB	
May 19, 2022 10:42 AM	Alaska-99_20220518221216	Available	Server		13.30 MiB	
May 19, 2022 10:34 AM	Alaska-156_20220518220402	Available	Server		15.02 MiB	
May 19, 2022 10:28 AM	Alaska-152_20220518215817	⊘ Available	Server		14.62 MiB	
May 19, 2022 10:23 AM	Alaska-69_20220518215302	Available	Server		9.44 MiB	
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You can generate tech support bundles for the following:

- · Chassis—Contains technical support data for a given chassis including IOMs..
- Server—Contains technical support data for blade and rack servers including all adapters. For blade severs, tech support data is collected for IOMs. For blade severs, tech support data is collected for IOMs.

 Fabric Interconnect—Contains technical support data for Fabric Interconnect. The data can be for either the peer or local Fabric Interconnect.

Generating and Downloading Tech Support Bundles

To generate and download a tech support bundle, do the following:

- 1. In the **Diagnostic Data** tab, click **Generate Tech Support Bundle** in the right side of the screen above the Diagnostic Data table view.
- 2. In the Generate Tech Support Bundle dialog box, select either Chassis, Server or Fabric Interconnect to generate relevant tech support bundles.
 - Chassis—From the Chassis drop-down, select the chassis for which the tech support bundle must be generated. Click Generate. You can see the progress for the tech support bundle generation in the Diagnostic Data table view. Once the generation is complete, you will see the status under the Oper State as Available. In the relevant row for the chassis, from the ellipsis (...), click Download to start the download. This operation may take several minutes to complete. The downloaded file is saved in your default download location.
 - Server—From the Server drop-down, select the server for which the tech support bundle must be generated. Click Generate. You can see the progress for the tech support bundle generation in the Diagnostic Data table view. Once the generation is complete, you will see the status under the Oper State as Available. In the relevant row for the server, from the ellipsis (...), click Download to start the download. This operation may take several minutes to complete. The downloaded file is saved in your default download location.
 - Fabric Interconnect—You can choose either Local Switch or Local Peer Switches to generate the tech support bundles. Click Generate. You can see the progress for the tech support bundle generation in the Diagnostic Data table view. Once the generation is complete, you will see the status under the Oper State as Available. In the relevant row for the Fabric Interconnect, from the ellipsis (...), click Download to start the download. This operation may take several minutes to complete. The downloaded file is saved in your default download location.