

Cisco TelePresence Content Server Release 7.2.1 Virtual Machine Installation Guide for Green Field Customers

February 14, 2018

This document provides instructions for installing Cisco TelePresence Content Server Release 7.2.1 as a virtualized application on a VMware vSphere Hypervisor (ESXi) system.

See these sections:

- Recommended Platform
- Limitations and Restrictions
- Digital Image Signing Of TCS
- Installation Prerequisites Checklist
- Installation Notes
- Installing VM Content Server
- Installing TCS Installer
- Migrations options for New Customers
- About Data Migration
- Related Documentation
- Obtaining Documentation and Submitting a Service Request



Cisco Systems, Inc. www.cisco.com

Recommended Platform

These are the supported OVA requirements for UCS C220 Content Server hardware (Third-Generation, Fourth-Generation, BE7K and Third Party Hardware):

vCPU ¹	12
RAM	8 GB
Disk space ²	550 GB

1. Hyper threading is enabled.

2. 550 GB disk space is allocated only for VM.

Content Server Release 7.2.1 is not supported on **First-Generation and Second-Generation Content** Server Hardware.

These are the supported OVA requirement for BE6K Content Server hardware with Hyper threading disabled.

vCPU	2
RAM	4 GB
Disk space	C (50GB) + E (250 GB)
	= 300 GB

. Note

Any other UCS models conforming to the Tested Reference Configuration (TRC) or a better TRC should be supported the tested configuration.

Third Party Hardware Details

Machine Make	HP
Machine Model No	ProLiant ML350p Gen8
CPU Cores	6 CPUs x 2.094 GHz
Processor Type	Intel(R) CPU E5-2620 v2 @ 2.10GHz
RAM	8 GB
Hard Disk	900x2 GB

Limitations and Restrictions

• Table 1 describes the Content Server hardware and VMware vSphere Hypervisor (ESXi) software version compatibility.

ESXi Software Version	Content Server Third-Generation and Fourth-Generation Hardware
ESXI 6.0	Yes, with VMware Cisco custom ISO image available here:
	https://my.vmware.com/web/vmware/info/ slug/datacenter_cloud_infrastructure/vmw are_vsphere/6_0#custom_iso
	ESXi to download: CISCO Custom Image for ESXi 6.0.0 GA Install CD.
ESXi 5.5	Yes, with VMware Cisco custom ISO image available here:
	https://my.vmware.com/web/vmware/info/ slug/datacenter_cloud_infrastructure/vmw are_vsphere/5_5#custom_iso
	ESXi to Download: Cisco Custom Image for VMware ESXi 5.5.0 GA Install CD

Digital Image Signing Of TCS

There are two types of file used in TCS that is Digital Signed:

- .exe files
- OVA files

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Verification of digital signatures of .exe files

Follow the below steps to verify the digital signature of.exe files:

Step 1 Right click on 'Windows' icon to look at the file properties.

Step 2 Select the **Properties**.

Step 3 Check if the signature is deemed valid by Windows on the Digital Signature tab. Refer the image below:

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2397x29200	0 setuplicense.exe Properties
	Security Details Previous Versions
	General Compatibility Digital Signatures
	.0/1 Signature list
	Name of signer: Digest algorithm Timestamp
SetTCSVirtualSN.exe	Cisco Systems, Inc. sha256 Friday, January 29, 20

Verification of digital signatures of OVA files

- **Step 1** Log into the vsphere client.
- **Step 2** Select the File > Deploy OVF Template.
- Step 3 Select the Signed OVA file.
- **Step 4** Click Next. 'Publisher, Vendor' Windows will appear. Refer the image below:

OVF Template Details Verify OVF template details Source OVF Template Details Name and Location Disk Format Ready to Complete	i. Product: Vension: Vendor: Publisher: Download size: Size on disk: Description:	TCS 7.x VM Cisco Systems, Inc. 135.0 KB Unknown (thin provisioned) 550.0 GB (thick provisioned)			
Help		2/3/2016 12:13:	< Back	Next >	Cancel

Installation Prerequisites Checklist

- 1. Download the VM Content Server Release 7.2.1 software by using an external download location link that will be provided in the E-delivery notification email:
 - a. Content Server software image
 - **b.** OVA template that is specific for the host hardware
 - c. System configuration scripts
- 2. Confirm that you have this system software available for installation:
 - a. Windows Server 2012 Standard R2
 - **b.** VMware vSphere Hypervisor (ESXi) software version that is specific for the Content Server second- or third-generation hardware (see Table 1).
 - c. SQL Server 2012 Express or Enterprise or Standard Edition.
- 3. Before installing VMware ESXi vSphere on the host server, check that:

- a. Virtualization Technology (VT) is enabled in the BIOS
- Wirtual Machine Startup/Shutdown" is configured to "Allow Virtual machines to start and stop automatically with the system" and the VM Content Server has been moved to the Automatic startup section
- **c.** Valid NTP server is configured that is the same NTP server that will be specified in the Content Server

Installation Notes

To install VM Content Server Release 7.2.1 on new hardware, you will need the software base Product Authorization Key (PAK) and option PAK. This information is part of the claim certificate that you received after ordering the VM Content Server. See the Install SQL cumulative Update (Hotfix) from following links and restart the system: section for more information.

SQL Sever 2012 Support

Earlier SQL Server 2005 was being installed internally as local database server by the TCS installer. In 7.x, the approach is changed. Internal installation of SQL Server 2005 was dropped and now SQL Server 2012 is required as a prerequisite for TCS installation.

So before installation, A SQL Server instance named TCS must be present at local machine. The edition of SQL Server 2012 can be any of Standard editions, Enterprise Edition or Express edition.

If user wants to install Express edition, it can be downloaded from the following location: https://www.microsoft.com/en-in/download/details.aspx?id=29062, download the file ENU\x86\SQLEXPR_x86_ENU.exe

To support TLS 1.1 and 1.2 in Windows environment, SQL server needs to be upgraded to SP2 or SP3 version (both x86 and x64 versions are supported) along with their respective cumulative updates.SQL Server 2012 RTM and SP1 does not support TLS 1.1 and 1.2.

Installing VM Content Server



It is recommended to follow the steps given in the guide for a base installation to confirm that no software discrepancies occur while installing TCS.

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Complete these tasks to install VM Content Server Release 7.2.1 on new hardware:

- 1. Installing VMware vSphere ESXi, page 7
- 2. Deploy OVA to Host, page 7

- **3.** Installing Windows Server 2012 Standard R2
- 4. Installing Roles and Features
- 5. Local Policy Setting
- 6. Installing SQL Server 2012 database server

Installing VMware vSphere ESXi

Install VMware vSphere ESXi on the host Content Server (See Table 1 for the ESXi version).

For ESXi Release 6.0, see the VMware release notes here:

https://www.vmware.com/support/vsphere6/doc/vsphere-esx-vcenter-server-60-release-notes.html For ESXi Release 5.5, see the VMware release notes here:

https://www.vmware.com/support/vsphere5/doc/vsphere-esx-vcenter-server-55-release-notes.html

Deploy OVA to Host

These instructions represent a typical installation. The Deploy OVF Template wizard dynamically changes to reflect the host configuration.

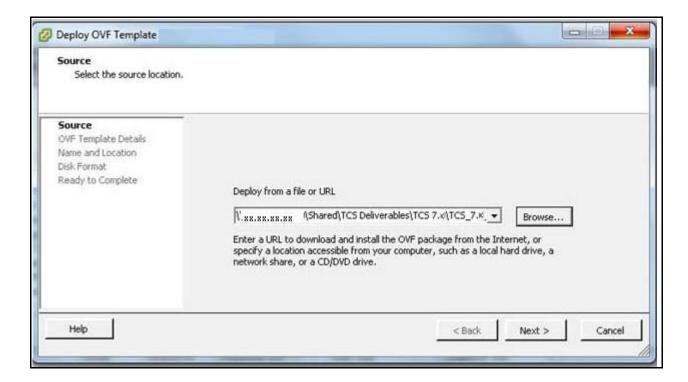
Step 1 Log in to the vSphere client to access the ESXi Host.

Step 2 Select File > Deploy OVF Template.

Step 3 On the Source page, **Browse** to the location of the OVA file that is specific to the host appliance. Click **Next**.



For TCS 7.2.1, OVA file is in **S_7_2_1_TCSVM_Bundle.zip** and for BE6K, OVA file is in **S_7_2_1_TCSBE6K_Bundle.zip**.



Step 4 On the Name and Location page, enter the **Name** for the VM Content Server guest, for example "Virtual_TCS". Click **Next**.

Name and Location Specify a name and loca	ation for the deployed template
Source OVF Template Details Name and Location Disk Format Ready to Complete	Name: TCS 7.× VM The name can contain up to 80 characters and it must be unique within the inventory folder.
Help	< Back Next > Cancel

Step 5 On the Disk Format page, confirm that the Thick Provision Lazy Zeroed default disk format is selected. Click Next.

Disk Format In which format do you	want to store the virtual disks?	
Source OVE Template Details Name and Location Disk Format Ready to Complete	Datastore: Available space (GB): Thick Provision Lazy Thick Provision Eager Thin Provision	
Help		< Back Next >

Step 6 On the Ready to Complete page:

- **a.** Confirm the deployment settings.
- **b.** Select the **Power on after deployment** check box.
- c. Click Finish.

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Source	_		
OVF Template Details Name and Location	When you click Finish, the dep Deployment settings:	loyment task will be started.	
<u>Disk Format</u> Ready to Complete	OVF file: Download size: Size on disk: Name: Host/Cluster: Datastore: Disk provisioning: Network Mapping:	W xx.xx.xx 135.0 KB 550.0 GB TCS 7.x localhost. datastore1 Thick Provision "VM Network" to	(Shared\TCS Deliverables\TCS 7.0\TCS_7 Lazy Zeroed
]		

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Step 7 The installation process begins and a progress bar is displayed. The Content Server OVA is now deployed as a guest on the VM host.

Installing Windows Server 2012 Standard R2

These instructions represent a typical installation.

- Step 1 Obtain the Windows Server 2012 Standard R2 software to begin installation process.
- **Step 2** Power on the VM.
- **Step 3** Depending on your Windows Server media type, perform one of these steps:
 - a. Insert the Windows 2012 DVD in DVD drive. In ESXi, connect the DVD drive letter by using the ESXi option Connect/Disconnect the CD/DVD devices of Virtual Machine > Connect to <DVD drive letter>.

or

- b. Mount the Windows 2012 ISO image file in ESXi by using the option Connect/Disconnect the CD/DVD devices of Virtual Machine > Connect to ISO Image on local disk and browse the Windows Server ISO image file.
- Step 4 Press CTRL + ALT + Insert to boot from the DVD or the mounted ISO image.
- Step 5 If prompted, choose Windows Server 2012 R2 Standard (Server with GUI) x64.
- Step 6 In the Install Windows Server screen, choose Custom (Advanced).
- **Step 7** Create two partitions on the host while installing Windows:
 - First partition for program files with a minimum of 100 GB space
 - Second partition for media files with the remainder of available space (450 GB)



In case of BE6K platform, create two partition of the following sizes:

- First partition for program files with a minimum of 50 GB space
- Second partition for media files with the remainder of available space (250 GB)

	Name		Total size	Free space	Туре
a)	Drive 0 Parti	tion 1: System Reserved	350.0 MB	334.0 MB	System
8	Drive 0 Parti	tion 2	97.3 GB	97.3 GB	Primary
Ŷ	Drive 0 Unal	located Space	452.3 GB	452.3 GB	
t Befr	esh	× Delete	Sermat	- Ngw	
Load	f driver	Extend			

<u>Note</u>

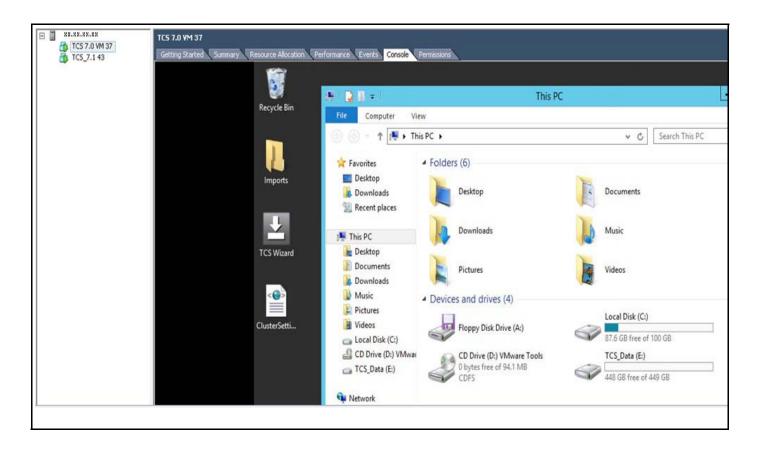
The drive letter might differ in your OS. Go to **Disk Management** to change the drive to E:.

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- **Step 8** Follow the prompts to complete the Windows Server installation.
- **Step 9** Install VMware Tools:
 - a. Right click the Content Server VM node. Select Guest > Install/Upgrade VMware Tools.

Por	wer)	Resource Allocation Performance Events Co	nsole Permissions
Gu	est I	Answer Question	close tab 🕅
	495/100	• Enter Full Screen (Ctrl+Alt+Enter)	
🔮 Op	en Console	Send Ctrl+Alt+Del	Virtual Machines
🦻 Edi	it Settings	Install/Upgrade VMware Tools	
Ad	d Permission Ctrl+P	ating system installed on a virtual uest operating system.	
Rej	port Performance	I machine is an isolated computing	
Rename Open in New Window Ctrl+Alt+N Remove from Inventory	use virtual machines as desktop or ents, as testing environments, or to pplications.	Host	
-	many vinuarmacm	neS.	
	Basic Tasks		
		a vistual marking	vSphere Client
	Shut down th	e virtual machine	
	Suspend the	virtual machine	
	E Edit virtual m	achine settings	

b. Click the Console tab. In the Console window double click the mounted drive (VMware Tools)



c. Double click setup64.exe to launch the Setup wizard. Choose Typical to complete the installation.

TCS 7.0 VM 37	TCS 7.0 VM 37 Getting Started Summary Resource Allocation	Performance Events Console	Permissions			
		21 Q 11 = 1	Application Tools	CD Drive (D:) VMw	are Tools	
	Recycle Bin	File Home Share	View Manage			
		🕞 💿 🝷 🕆 🔮 🕨 Thi	is PC + CD Drive (D:) VMware Tools +	Ŷ	Search CD Drive	(D:) VMware
		🔆 Favorites	Name	Date modified	Туре	Size
	Imports	E Desktop	Program Files	1/29/2015 5:38 PM	File folder	
		Downloads	autorun.ico	1/29/2015 5:38 PM	lcon	551
		🔛 Recent places	autorun.inf	1/29/2015 5:38 PM	Setup Information	11
		Encorrect Courses of Courses	📄 manifest.txt	1/29/2015 5:38 PM	Text Document	31
		🌉 This PC	🖏 setup.exe	1/29/2015 5:38 PM	Application	41,202
	TCS Wizard	📔 Desktop	Setup 4.exe	1/29/2015 5:38 PM	Application	51,850 1
		Documents	VMwareToolsUpgrader.exe	1/29/2015 5:38 PM	Application	599 1
		Downloads				
	<@>	🚺 Music				
		🕌 Pictures				
	ClusterSetti	📓 Videos				
		👝 Local Disk (C:)				
		CD Drive (D:) VMwai				
		C TCS_Data (E:)				

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- d. When installation is complete, click Finish. Click Restart to restart the system.
- Step 10 Go to the console to configure the Content Server networking parameters. Assign the IP address, the netmask, the default gateway, and the DNS server address. For more information, see the *Cisco TelePresence Quick Start Guide* on Cisco.com.

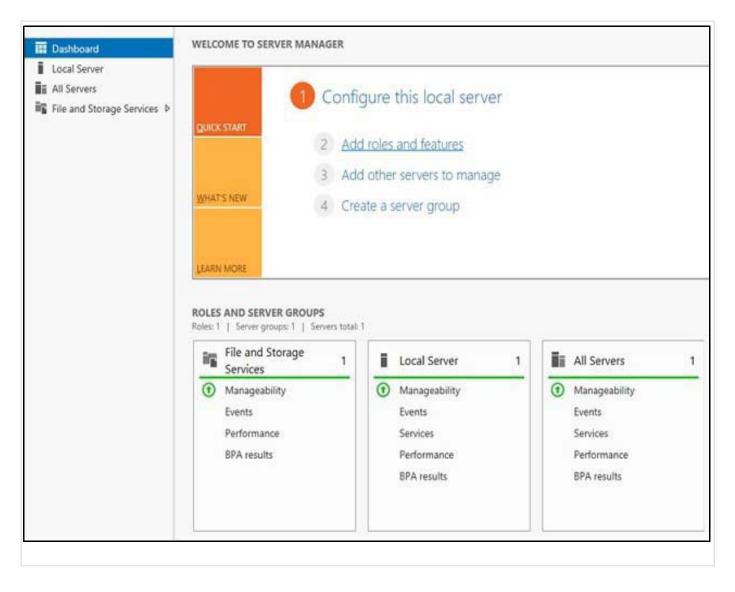
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Step 11 Go to **My Computer > Properties** and enable Remote Desktop services.

Installing Roles and Features

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Step 1 Install Internet Information Services (IIS8). On VM host, navigate to Server manager > Dashboard. Click on Add roles and Features.



SICCE SERVER TO		
elect server rol Before You Begin Installation Type Server Selection Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	Select one or more roles to install on the selected server. Roles Active Directory Certificate Services Active Directory Domain Services Active Directory Federation Services Active Directory Rights Management Services Network Policy and Access Services Print and Document Services Noture Activation Services Volume Activation Services Volume Activation Services Vindows Deployment Services Vindows Server Essentials Experience Vindows Server Update Services	

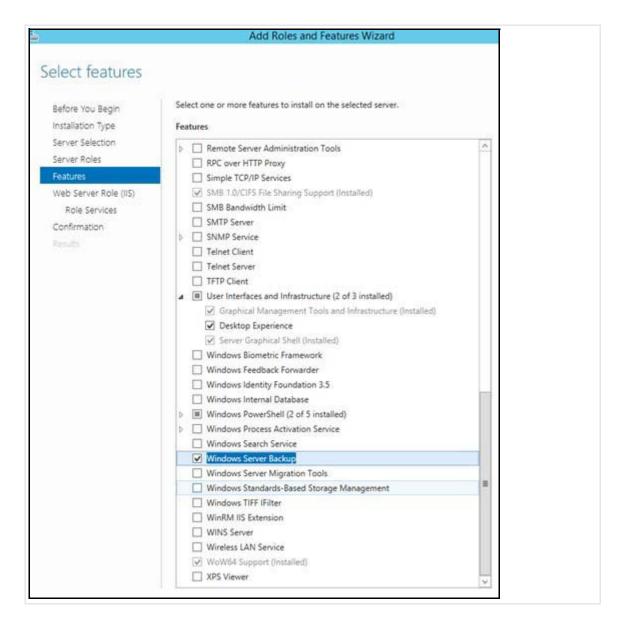
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- **Step 2** On **Select Server Roles** page, click the **WebServer IIS** check box. A pop-up appears for installing the dependent features, click **Add Features** to continue and Click **Next**.
- Step 3 On Select Features page, select Net framework 3.5 and ASP.Net 4.5 as shown in the below image. Also select Windows Server backup and Desktop Experience. A pop-up appears for installing the dependent features, click Add Features to continue and click Next.

elect features		
Before You Begin Installation Type	Select one or more features to install on the selected server. Features	
Server Selection Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	 .NET Framework 3.5 Features .NET Framework 3.5 (includes .NET 2.0 and 3.0) HTTP Activation Non-HTTP Activation .NET Framework 4.5 Features (2 of 7 installed) .NET Framework 4.5 (installed) ASP.NET 4.5 WCF Services (1 of 5 installed) HTTP Activation Message Queuing (MSMQ) Activation 	< III
	 Named Pipe Activation TCP Activation TCP Port Sharing (Installed) Background Intelligent Transfer Service (BITS) BitLocker Drive Encryption BitLocker Network Unlock BranchCache Client for NFS Data Center Bridging Direct Play Enhanced Storage Failover Clustering Group Policy Management IIS Hostable Web Core 	
	Ink and Handwriting Services Internet Printing Client IP Address Management (IPAM) Server ISNS Server service LPR Port Monitor Management OData IIS Extension	~

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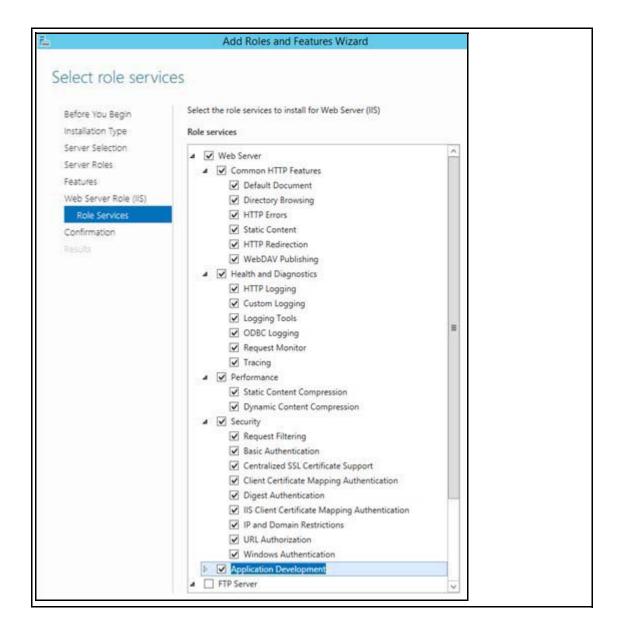


Step 4 On the Select Role Services page, select all the features and sub features on this page under webserver. Click Next.

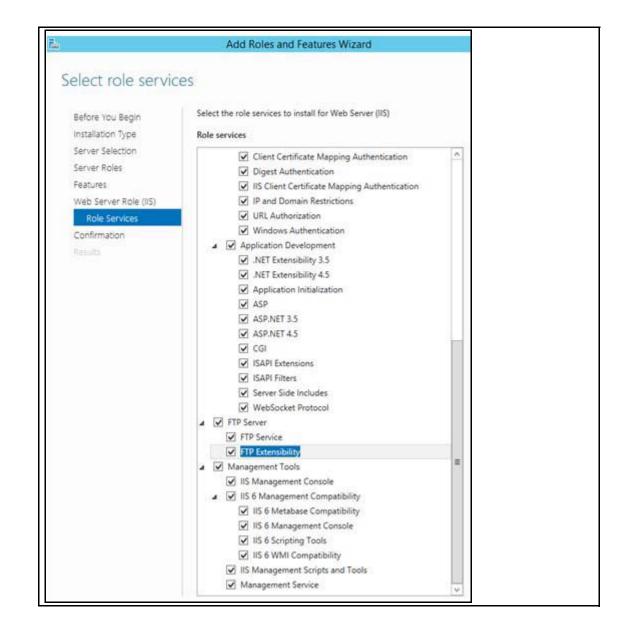
	Select one or more features to install on the selected server.	
Before You Begin	Select one or more reasures to install on the selected server.	
nstallation Type	Features	
Server Selection	Remote Server Administration Tools	1
Server Roles	RPC over HTTP Proxy	
Features	Simple TCP/IP Services	
/eb Server Role (IIS)	SME 1.0/CIFS File Sharing Support (Installed)	
Role Services	SMB Bandwidth Limit	
onfirmation	SMTP Server	
a construction of the cons	b SNMP Service	
	Telnet Client	
	Telnet Server	
	TFTP Client	
	▲	
	Graphical Management Tools and Infrastructure (Installed)	
	Desktop Experience	
	Server Graphical Shell (Installed)	
	Windows Biometric Framework	
	U Windows Feedback Forwarder	
	Windows Identity Foundation 3.5	
	Windows Internal Database	
	Windows PowerShell (2 of 5 installed)	
	Windows Process Activation Service	
	Windows Search Service	_
	Windows Server Backup	
	Windows Server Migration Tools	
	Windows Standards-Based Storage Management	-
	Windows TIFF IFilter	
	WinRM IIS Extension	
	WINS Server	
	Wireless LAN Service	
	WoW64 Support (Installed)	
	XPS Viewer	14

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Step 5 On the Confirmation Installation Selection page, click on 'specify an alternate source path'. Mount the Windows Server 2012 R2 standard Edition image to a drive. On the Specify alternate source path page, specify the path <OS Mounted drive letter>:\sources\sxs, as shown in the image. Click OK.

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Do you need to specify a	in alternate source path? One of	Add Roles and Features Wizard
Before You Begin Installation Type Server Selection Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	To install the following rol Restart the destination Optional features (such as .NET Framework 3.5 Feat .NET Framework 3.5 Feat ASP.NET 4.5 Ink and Handwriting Sen Media Foundation User Interfaces and Infra Desktop Experience Web Server (IIS) FTP Server FTP Extensibilit FTP Service Management Tools IIS 6 Managem IIS 6 Managem IIS 6 Management Ser IIS 6 Metal IIS 6 WMI IIS Management Ser IIS 6 Management Ser IIS 6 Management Ser IIS Management Ser Management Ser IIS Management	Specify Alternate Source Path Some servers might not have all source files available to add all roles, role services, or features. The source files might not have been installed, or might have been removed by users after the operating system was installed. If the server on which you want to install roles or features does not have all required source files, the server can try to get files by using Windows Update, or from a location that is specified by Group Policy. You can also specify an alternate path for the source files, if the destination server does not have them. The source path or file share must grant Read permissions either to the Everyone group (not reommended for security reasons), or to the computer (local system) account of the destination server; granting user account access is not sufficient. The following are examples of a valid source file path where the destination server is the local server, and when the E drive contains the Windows Server installation media. Source files for .NET Framework 3.5 Features are not installed as part of a typical installation, but are available in the side-by-side store (SuS) folder: E\Sources\SuS\ Source files for other features are available in the Install.wim file. Add the WIM: prefix to the path, and a suffix t indicate the index of the image from which to get source files. In the following example, the index is 4: WIME\Sources\SuS\ OK Cancel Console OK Source files and Tools Source files and Tools

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- Step 6 On Confirmation Installation selection page, click Install.
- **Step 7** Once feature installation is completed, click **Close.** Restart the system.

Local Policy Setting

Local Policies

Local Policy Object Display Name	User Right
Backup files and directories	Se Backup Privilege
Debug Programs	Se Debug Privilege
Manage auditing and security log	Se Security Privilege

To add the rights to the local administrator account, follow these steps:

- **Step 1** Log on to the computer as a user, who has administrative credentials.
- Step 2 Click Start.
- **Step 3** Click **Run**, type 'Control admintools' and then click **OK**.
- Step 4 Double-click Local Security Policy.
- Step 5 In the Local Security Settings dialog box, click Local Policies,
- Step 6 Double-click User Rights Assignment, and then double-click Backup Files and Directories.
- Step 7 In the Backup Files and Directories Properties dialog box, click Add User or Group.
- **Step 8** In the **Select User or Groups** dialog box, type the user account that is being used for setup, and then click **OK** two times.
- Step 9 Repeat the procedure for the other two policies that are mentioned in the "Local policies" section.On the File menu, click Exit to close the Local Security Settings dialog box.

Installing SQL Server 2012 database server

To support TLS 1.1 and 1.2 in Windows Environment, SQL Server 2012 SP2 or SP3 with Cumulative Updates needs to be installed.

- SQL Server 2012 SP2 (KB2958429), version 11.2.5058.0 can be downloaded from: https://www.microsoft.com/en-us/download/details.aspx?id=43340
- SQL Server 2012 SP3 (KB3072779), version 11.3.6020.0 can be downloaded from: https://www.microsoft.com/en-in/download/details.aspx?id=49996

Complete the following steps to install SQL server 2012 (SP2 or SP3):

Step 1 Under Installation tab, click 'New SQL Server stand-alone installation or add features to an existing installation'.

6	SQL Server Installation Center
Planning Installation Maintenance Tools	New SQL Server stand-alone installation or add features to an existing installation Launch a wizard to install SQL Server 2012 in a non-clustered environment or to add features to an existing SQL Server 2012 instance.

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- Step 2 Click 'I accept the license terms'.
- Step 3 Click Next.

Step 4 Check the **Database Engine Services box** and click **Next**.

Feature Selection Select the Express features to install.		Feature Selection Select the Evaluation features to install.		
Setup Support Rules Feature Selection Installation Rules Instance Configuration Disk Space Requirements Server Configuration Database Engine Configuration Error Reporting Installation Configuration Rules Installation Progress Complete	Features: Database Engine Services SQL Server Replication Shared Features SQL Client Connectivity SDK Redistributable Features	Setup Support Rules Setup Role Feature Selection Installation Rules Instance Configuration Disk Space Requirements Server Configuration Database Engine Configuration Error Reporting Installation Configuration Rules Ready to Install Installation Progress Complete	Features: Instance Features Database Engine Services SQL Server Replication Full-Text and Semantic Extractions for Search Data Quality Services Analysis Services Reporting Services - Native Shared Features Reporting Services - SharePoint Reporting Services - SharePoint SQL Server Data Tools Client Tools Connectivity Integration Services Client Tools Backwards Compatibility Client Tools SDK Documentation Components Management Tools - Basic Management Tools - Basic SQL Client Connectivity SDK SQL Client Connectivity SDK Master Data Services Redistributable Features	

Step 5 In Instance Name, click **Named instance** radio button and enter the instance name as **TCS**.

		Server. Instance ID becomes part of the installation path.
Setup Support Rules Setup Role Feature Selection	 Default instance Named instance: 	TCS
nstallation Rules Instance Configuration Disk Space Requirements Server Configuration	Instance ID: Instance root directory:	TC\$ C:\Program Files\Microsoft SQL Server\
Database Engine Configuration Frror Reporting nstallation Configuration Rules Ready to Install	SQL Server directory: Installed instances:	C:\Program Files\Microsoft SQL Server\MSSQL11.TCS
nstallation Progress	Instance Name	Instance ID

Step 6 Click Next.

Step 7 In the Service Account, choose Use the built-in System account (Local system, or Network service).

Note

SQL server collation should be set to Latin1_General_CI_AS, 'Dictionary, case insensitive, 1252 character set'.

Step 8 In the Authentication Mode, you can click any of the two given modes:

- Windows authentication or
- Mixed mode.

Step 9 Restart the system.

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If Mixed mode is selected, click Enter and Confirm the SA (system administrator) password.

Install SQL cumulative Update (Hotfix) from following links and restart the system:

- SQL server 2012 SP2 (KB3205054), Hotfix 5678 version 11.2.5678.0 can be downloaded from: https://www.microsoft.com/en-us/download/details.aspx?id=50731
- SQL server 2012 SP3(KB4025925), Hotfix 6607 version 11.3.6607.0 can be downloaded from: https://www.microsoft.com/en-us/download/details.aspx?id=50733

Installing TCS Installer

To install the VM Content Server and the license and option keys, you will need the software base Product Authorization Key (PAK) and option PAK. This information is part of the claim certificate that you received after ordering the VM Content Server.

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	by the S_7_2_1_TCSVM_Bundle.zip or S_7_2_1_TCSBE6K_Bundle.zip file to a folder on your stem and extract the files. Launch the command prompt and change the directory to the folder location
	or TCS 7.2.1, file name is S_7_2_1_TCSVM_Bundle.zip and for BE6K, file name is 7_2_1_TCSBE6K_Bundle.zip .
	an GetTCSVirtualSN.exe to generate the virtual serial number (vSN) for your Content Server VM. opp the virtual serial number.
wł	get the virtual serial number, use the command prompt and run as an administrator. Go to the location, here the S_7_2_1_TCSVM_Bundle.zip is extracted. Run GetTCSVirtualSN.exe from the command ompt.

Step 3 Go to the Cisco Produ	ct License Registration w	rebsite (Cisco login required).
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Licenses for	My Profile	Related Tools				
		What's New?	📮 Sys	tem Messages	🐻 S	upported Brows
et New Licenses						

Enter this information:

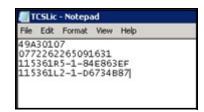
a. In the Get New Licenses From a PAK or Token field, enter the Software Base PAK from the VM Content Server claim certificate. Click Fulfill single PAK/Token.

- **b.** In the Virtual Serial Number field, enter the vSN from Step 2 and click Next.
- c. Enter the End User email credentials and click the License Agreement check box. Click Get License. The License Request popup window displays the progress. When the process is complete, click Close.
- d. The License Key is generated and sent to the user specified in the previous step.
- **Step 4** Follow the below steps:
 - **a.** In the **S_7_2_1_TCSVM_Bundle.zip** extracted directory, create a *TCSLic.txt* file by using the licensing information in this format:

<<Virtual Serial No>> <<Release Key>> <<Recording 5 Key>> <<Live 2 Key>>

Note

For TCS 7.2.1, extracted directory is **S_7_2_1_TCSVM_Bundle.zip**. In the license text file, make sure that there are no extra spaces before or after the license keys.



b. In the **S_7_2_1_TCSBE6K_Bundle.zip** extracted directory, create a *TCSLic.txt* file by using the licensing information in this format:

<<Virtual Serial No>> <<Release Key>> <<Recording 1 Key>> <<Live 1 Key>>

Note

For BE6K, extracted directory is **S_7_2_1_TCSBE6K_Bundle.zip.** In the license text file, make sure that there are no extra spaces before or after the license keys.

📕 TCSLic - Notepad					
File	Edit	Format	View	Help	
407 416 115 115	CF79 7764 361R 361L	2 374879 1-1-A5 1-1-FC)179 51EF5 5011F	9E 76	

- **Step 5** In the command prompt, run the **PreInstaller.cmd** from the extracted **S_7_2_1_TCSVM_Bundle.zip** or **S_7_2_1_TCSBE6K_Bundle.zip** directory to configure the Content Server Pre-Installer.
- **Step 6** Run **S7_2_1.exe** to install the VM Content Server software on the appliance.

Follow the prompts to complete the TCS installation.

- **Step 7** Run the **PostInstaller.cmd** from the VM Scripts folder in the command prompt to configure the Post-Installer. This will reboot the system.
- Step 8 To make sure the newly created TCS VM is Up and Running. Launch TCS UI in a web browser.

By default TCS 7.2.1 comes up with TLS 1.0 enabled. To enable TLS 1.1 and TLS 1.2 use IIS Crypto tool, download it from below link and configure it with the given settings:

https://www.nartac.com/Products/IISCrypto/Download

IIS IIS	Crypto 2.0			
Schannel	Schannel These settings enable or disable default for the operating system	various options system wide will be used. Click the Apply	When the checkbox is grey it me button to save changes.	ans no setting has been specified and the
0	Protocols	Ciphers	Hashes	Key Exchanges
Cipher Suites	Multi-Protocol Unified Hello PCT 1.0 SSL 2.0 SSL 3.0 TLS 1.0 ✓ TLS 1.1 ✓ TLS 1.2	NULL DES 56/56 RC2 40/128 RC2 56/128 RC2 128/128 RC4 128/128 RC4 40/128 RC4 40/128 RC4 40/128 RC4 128/128 Triple DES 168 AES 128/128 V AES 256/256	♥ MD5 ♥ SHA ♥ SHA 256 ♥ SHA 384 ♥ SHA 512	☐ Diffie-Hellman
About	Set Client Side Protocols Best Practices			Apply

Note

After running Repair on TCS 7.2.1, all the TLS 1.1 and 1.2 settings in registry will be reverted back to TLS 1.0.

Migrations options for New Customers

Appliance TCS 7.2.1 Release: M4 Appliance with TCS and Windows and SQL 2012 Packaged.

Virtual TCS 7.2.1 Release: Customers can deploy vTCS on a M4 server or spec based.

About Data Migration

If you have existing TCS with 5.x or 6.x build, you can migrate configuration and data files from your existing hardware to the newly created VM TCS. Follow the below link for more details on data migration:

http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/6_0/release/notes/tcs-6-1-ma-rn.html

Related Documentation

- Cisco TelePresence Content Server Documentation http://www.cisco.com/en/US/products/ps11347/tsd_products_support_series_home.html
- Cisco UCS C220 Documentation http://www.cisco.com/en/US/products/ps10493/tsd_products_support_series_home.html
- Cisco Capture Transform Share Documentation

http://www.cisco.com/en/US/products/ps12130/products_installation_and_configuration_guides_l ist.html

Information About Accessibility and Cisco Products

For information about the accessibility of this product, contact the Cisco accessibility team at accessibility@cisco.com.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html.

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