C H A P T E R **5**

# Supported Platforms, Browsers, and Plug-ins

Table 5-1 describes the supported platforms, browsers, and plug-ins for Content Server Release 6.0.x and Release 6.2.1 software.

*Table 5-1    Supported Platforms, Browsers, and Plug-ins*

| Operating System | Browsers | Silverlight[1] | Flash[2] | Windows Media Player | QuickTime[3] |
|---|---|---|---|---|---|
| Windows | Mozilla Firefox 26, 27, 27.0.1 | 5.1 | 12.0 | 12.0 | 7.6.80 |
| | Internet Explorer 9, 10, 11 | 5.1 | 11.7 | 12.0 | 7.6.80 |
| Mac version 10.5 or higher | Mozilla Firefox 3.6.x and 21[4] | 5.1 | 11.7 | Not supported | 7.6.6 |
| | Safari 6 | 5.1 | 11.7 | Not supported | 7.6.6 |

1. Requires Silverlight plugin 5.1.20913.0
2. Requires Shockwave Flash 12.0.0.44
3. Requires QuickTime plugin 7.6
4. Firefox 21 requires Shockwave for Director Version 12.0.2.122

**Microsoft Internet Explorer 11 HTTP Login Error**

When using IE 11 to access a Content Server with a self-signed certificate, HTTP login is not allowed. Instead, the browser returns a certificate blocking error "Continue to this website (not recommended)".

These are the workarounds:

- Install an SSL certificate signed by a certificate authority on the Content Server. For more information, see the *Cisco TelePresence Content Server Release 6.x Public SSL Certificate Installation Guide* on Cisco.com.

- Install the Content Server default self-signed certificate in the browser's Trusted Root certificate authority.

- Use HTTPS login—Ignore the warning page and continue to the Content Server UI. Internet Explorer will remember the certificate while the browser is open. You can return to the site without receiving another warning for the certificate until IE is restarted.

**Microsoft Windows Media Browser Plugin**

The Microsoft Windows Media browser plug-in is required to display movies in the legacy player in Windows Media WMV format in Mozilla Firefox. The browser plug-in is available as a free download at the time of publishing from the URL:

http://www.interoperabilitybridges.com/windows-media-player-firefox-plugin-download

See the Release Notes for open caveats that are applicable to the supported browsers and plug-ins.