



Language Packs for Cisco TelePresence Content Server Release 5.1

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This document provides information about the language packs for the Cisco TelePresence Content Server Release 5.1. It includes the following sections:

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Introduction

Cisco TelePresence Content Server Release 5.1 is the first localizable release of the Content Server. The following language packs are available for Release 5.1:

Language	Name Displayed in the User Interface	Language Pack Name
Chinese (Simplified)	简体中文	zh_CN.zip
French	français	fr_FR.zip
Japanese	日本	ja_JP.zip



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Installation

You can find language pack upload and removal instructions in the Management Tab chapter of the *Cisco TelePresence Content Server Release 5.1 Administration and User Guide* at [Cisco website at http://www.cisco.com/en/US/products/ps11347/prod_maintenance_guides_list.html](http://www.cisco.com/en/US/products/ps11347/prod_maintenance_guides_list.html).

**Caution**

Do not unzip the zipped language pack files before uploading them to the Content Server.

Note that in cluster installations, you must install language packs on each Content Server in the cluster. Log in to the web interface of each Content Server by using that Content Server's IP address and upload the language pack through the link that is provided in the Languages section of Site Settings.

Functionality

Users with Site Manager privileges can upload language packs to the Content Server. The language that the Site Manager selects as the Preferred language in Site Settings becomes the default language that displays in the interface for users who have not chosen their own language. The Preferred language is also applied in e-mails that the Content Server sends regardless of individual user settings.

When users choose another language option, their choice—not the default language—is applied every time that they log in.

The language pack includes language strings that display in the interface and HTML online help files.

The following portions of the system are not localized:

- Server logs
- Software upgrade installer
- TCS wizard
- Countdown and recording logo displayed on the endpoint
- Operating System
- PHP error messages
- Windows Server administrative site

**Note**

The Windows Server administrative site is available already in the following languages from which an administrator can choose:

中文(繁體), Deutsch, English, français, **日本語**, 한국어, **中文(简体)**, español .

Open Caveats

[Table 1](#) describes the issues that apply to the language packs for Cisco TelePresence Content Server Release 5.1.

Table 1 *Open Caveats in Cisco TelePresence Content Server Release 5.1*

Reference ID	Summary
89072	'Use UTF-8 for mailto links' must be set in Internet Explorer in order for Asian and French accented characters to be displayed properly in Microsoft Outlook email messages, even if a browser other than IE is used to view the Content Server user interface.
89073	When a recording alias does not specify a default name for new recordings, the name of new recordings made with that alias will have the name of the recording alias with a date appended. This date is not localized and will always appear in English.

Resolved Caveats

The issues that apply to the language packs for Cisco TelePresence Content Server in [Table 2](#) were found in earlier releases and resolved in 5.1.

Table 2 *Resolved Caveats in Cisco TelePresence Content Server Release 5.1*

Reference ID	Summary
85505	An exception (Could not find a part of the path 'e:\lang\en\tcs.mo') is printed in the Helper logs when an email is sent by the system and custom language packs are not installed, or the default language pack is missing.
88706	When dialing in from an endpoint to a recording alias which has Asian multibyte characters in the Name field of the Default recording information, the resulting recording name will contain question marks instead of Asian characters.
88800	The email link text in the Share tab is split across two lines in the Japanese and French versions.
89069	After uploading a language pack, the success message contains some garbled characters. This is a display issue only and does not affect the installation of the language pack.
89071	After uploading a .TCB import file, the recording name and description of uploaded recordings are not displayed correctly if they contain Asian or non-ASCII French characters.
89074, 89078	If a user's browser encoding is not set to UTF-8 by default, localized text in the Content Editor and the legacy Windows Media player will not be displayed properly. Affected users should set character encoding in their browsers to "Unicode (UTF-8)" by default.
89075	Names of downloadable recordings with non-ASCII characters in the name are not displayed correctly in the browser's 'Save As' dialogue.
89238	Indexes with non-ASCII and Asian characters are not displayed in the Flash player.

Related Documentation

For more information about the Cisco TelePresence Content Server, see these documents at http://www.cisco.com/en/US/products/ps11347/tsd_products_support_series_home.html.

- *Cisco TelePresence Content Server Release 5.1 Quick Start*
- *Cisco TelePresence Content Server Release 5.1 Administration and User Guide*
- *Configuring the Cisco TelePresence Content Server for Streaming from a QuickTime Media Server*
- *Configuring the Cisco TelePresence Content Server for Streaming Flash from a Wowza Media Server*
- *Cisco TelePresence Content Server API Guide*

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as an RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

This document is to be used in conjunction with the documents listed in the "Related Documentation" section.

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