

CHAPTER 5

Configuring Certificates on Cisco VCS Expressway

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Introduction

This chapter describes the best practices for configuring certificates on Cisco VCS Expressway.

There are three parts to the configuration:

- Generating a certificate signing request (CSR)
- Installing the SSL Server Certificate on the VCS Expressway
- Configuring the Trusted CA List on the VCS Expressway

Both VCS Expressway X7.2.2 and X8.1 are supported. There are important differences in how each are configured, which are noted in the procedures that follow.

Caution

Customers using Static NAT on VCS Expressway X7.2.2 are highly recommended to not upgrade to X8.1. If you are using Static NAT with X8.1, refer to the recommended workarounds in VCS Expressway X8.1 Encryption Issue and Workarounds.

VCS Expressway X8.1 Encryption Issue and Workarounds

There is an issue with the Encrypt on Behalf feature in VCS Expressway X8.1 when using Static NAT. Because VCS Expressway X8.1 uses the Ethernet 2 IP address for the media part in SDP, the media part of calls will fail. (Caveat ID: CSCum90139). Customers using Static NAT on their VCS Expressways running X7.2.2 are urged not to upgrade to X8.1 until a maintenance release fixes this issue.

If you are using Static NAT on VCS Expressway X8.1, Cisco recommends one of the following workarounds:

- Downgrade VCS Expressway to X7.2.2.
- Reconfigure VCS Expressway X8.1 to not use Static NAT.
- Use VCS Control to Encrypt on Behalf instead of VCS Expressway.

To use VCS Control to encrypt on behalf, do the following:

Step 1	On MCU, turn Encryption OFF for all conferences.
Step 2	On VCS Control, change the dedicated WebEx Traversal zone to Force Encrypted.
Step 3	On VCS Expressway, change the dedicated WebEx DNS zone to Encryption Auto.

Videos Available

The entire configuration process for VCS Expressway 7.2.2 is also described and demonstrated in the following video series:

Configuring Certificates on Cisco VCS Expressway for WebEx Enabled TelePresence

Supported Certificates

Make sure you submit your certificate signing request to a public certificate authority that issues a certificate that WebEx supports.



Self-signed certificates are NOT supported.

WebEx supports certificates that are issued by specific Root Certificate Authorities. Certificate providers may have multiple Root Certificate Authorities and not all may be supported by WebEx. Your certificate must be issued by one of the following Root Certificate Authorities (or one of their Intermediate Certificate Authorities) or the call from your VCS Expressway will not be authorized by WebEx:

- entrust_ev_ca
- digicert_global_root_ca
- verisign_class_2_public_primary_ca_-_g3
- godaddy_class_2_ca_root_certificate
- Go Daddy Root Certification Authority G2
- verisign_class_3_public_primary_ca_-_g5
- verisign_class_3_public_primary_ca_-_g3
- dst_root_ca_x3
- verisign_class_3_public_primary_ca_-_g2
- equifax_secure_ca
- entrust_2048_ca*
- verisign_class_1_public_primary_ca_-_g3
- ca_cert_signing_authority
- geotrust_global_ca
- globalsign_root_ca
- thawte_primary_root_ca
- geotrust_primary_ca

addtrust_external_ca_root



This list may change over time. For the most current information, contact WebEx.

*To use a certificate generated by entrust_2048_ca with Cisco VCS Expressway, you must replace the Entrust Root CA certificate in the trusted CA list on the Cisco VCS Expressway with the newest version available from Entrust.

You can download the newer entrust_2048_ca.cer file from the Root Certificates list on the Entrust web site at the following URL:

https://www.entrust.net/downloads/root_index.cfm



Wildcard certificates are not supported on VCS Expressway.

Generating a Certificate Signing Request (CSR)

To generate a certificate signing request, do the following:

- Step 1 In VCS Expressway:
 - X7.2.2, go to Maintenance > Certificate management > Server certificate.
 - X8.1, go to Maintenance > Security certificates > Server certificate.
- Step 2 Click Generate CSR.

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Status System VCS configuration	pplications Maintenance	elp. 🥪 Logout
Server certificate	You are here: Maintenance + Certificate management +	Server certificat
Server certificate data]	
Server certificate	PEM File Show server certificate	
Currently loaded certificate expires on	Dec 12 2014	
Reset to default server certificate		
Certificate signing request (CSR)		
Certificate request	There is no certificate signing request in progress	
Generate CSR		
Upload new certificate]	
Select the server private key file	Browse i	
Select the server certificate file	Browse (i)	

Generate CSR	You are here: Maintenance > Certifi
Generate Certificate Signing Request]
Common name	FQDN of VCS ÷
Common name as it will appear	xyz-vcse-1.example.com
Subject alternative names	None 🗧 🧃
Additional alternative names (comma separated)	
Alternative name as it will appear	xyz-vcse-1.example.com
Key length (in bits)	2048 🗧 👔
Country	* US 👔
State or province	* California
Locality (town name)	* San Jose
Organization (company name)	* Example
Organizational unit	* XYZ (1)

Generate CSR

Step 3 Enter the required information for the CSR and click Generate CSR.

After clicking the Generate CSR button, the Server Certificate page is displayed and a message indicating that CSR creation was successful.

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ī	Note

The private key is automatically generated as part of the CSR creation process. DO NOT click the option to Discard CSR, this will force you to regenerate the CSR and the auto-generated private key will not appear on the Server Certificate page.

Server certificate	You are here: Maintenanc	Certificate management	Server certificate	
CSR creation successful: Certificate Signing	Request saved to /tandberg/persistent/certs/csr.pem.			
Server certificate data				
Server certificate	PEM File Show server certificate			
Currently loaded certificate expires on	Dec 12 2014			
Reset to default server certificate				
Certificate signing request (CSR)]			
Certificate request	PEM File View Download			
Generated on	Apr 26 2013			
Discard CSR				
Upload new certificate				
Select the server private key file	System will use the private key file generated a	t the same time as the CSR.		
Select the server certificate file		Browse		

Upload server certificate data

Step 4 In order to complete the CSR process and receive a signed certificate from a supported public certificate authority (CA), you must download the CSR by clicking **Download**.

Most certificate authorities will require the CSR to be provided in a PKCS#10 request format (Shown below).

Server certificate

You are here: Maintenance > Certifica

E CSR creation successful: Certificate	e Signing Request saved to /tandberg/persistent/certs/csr.pem.
Server certificate data	
Server certificate	PEM File Show server certificate
Currently loaded certificate expires on	
Reset to default server certificate	BCGIN CERTIFICATE REQUEST MIIDLDCCAhQCAQAwejEhMB8GA1UEAwwYY3RnLWVmdC12Y3NILTEuY2IzY28uY29t MQswCQYDVQQEwJVUZETMBEGA1UECAwKQ2FsaWZvcm5pYTERMA8GA1UEBwwIU2Fu IEpvc2UxDjAMBgNVBAoMBUNpc2NvMRAwDgYDVQQLDAdDVEcgRUZUMIIBIjANBgkq hkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAuqf35MXVBYnZyXbsKDby+ZEXPDH4fqt4 fULpqtbEBd/z148dib7/i+UmMIS0RN9deXatSTtkZ7vh3VghvRfGZy63t2wu6FHy bmkHxBu82UhnfmPHC3WtpFZKoG95hWiojR66yWE43ZqkeYBUkn9Ij7nKD+YyTbMA 3JnzF8cEGh8KEK5RjfBbRqVwep1mXToN92Y8tm3hitnHGhzFEvXK7qZNeEAIX9Dv
Certificate signing request (CSR)	e69PqjdiB0RvSNk7GrLQRg5uORvUgPjHBLug9HOY1MWQeK6xvrgEfLACgn/i55rT Sv6eEbiZfmrNHnF+/zIr7utphlzhliYZAV5zqxXBCbbmOvs0RNYB8wIDAOABoG0w
Certificate request	awYJKoZIhvcNAQkOMV4wXDAJBgNVHRMEAjAAMAsGA1UdDwQEAwIF4DAdBgNVHSUE FjAUBggrBgEFBQcDAQVIKwYBBQUHAwIwIwYDVR0RBBwwGoIYY3RnLWVmdC12Y3Nl LTEuY2lzY28uY29tMA0GCSaGSIb3D0EBBAUAA4IBA0BmauN74lDxab5PVvPT3oYM
Generated on	hYwiUxYso+900kqyJbzM5i5g+GKMQRcy70rb5EEQt3RyD2Qyzth4jsAu6rpSrqLJ mc1J/jJsPIEL1EXtgo69T47aGhYxoG0xd7neMUT3p5qGSw7cWaxiMEzRfBj16MbH RaBOPNDsIkzhaOt2Md0W13no0uxD2CV//KsKOMKdwy1kYkp+Noqw05hYToKFAGaf
Discard CSR	ijgEemDeHWx5HxwL8XmpfvsTJ3286DiRzbvLHpNnuXVQuzF48DsD+riJkcM90YRJ R4W4e12+vuYO/oORHKK1UQm3v4lfociIO4dMJrDl3m6NPKsmKvh5fKxgtz26Hf4g END CERTIFICATE REQUEST
Upload new certificate	
Select the server private key file	System will use the private key file generated at the same time as the CSR.
Step 5 Submit the CS	R to your public CA.
Note Important: Ma	ke sure your public CA provides you with an SSL server certificate that includes both

Once you've received the SSL server certificate from your public CA, you are ready to install it on the VCS Expressway.

Installing the SSL Server Certificate on the VCS Expressway

Note

Before installing the server certificate on the VCS Expressway, make sure it is in the .PEM format. If the certificate you received is in a .CER format, you can convert it to a .PEM file by simply changing the file extension to .PEM.



The server certificate must not be stacked along with the root or intermediate CA Certificates.

To Install the SSL server certificate on the VCS Expressway, do the following:

Step 1 (Recommended) Open the server certificate in a text editing application such as Notepad and verify that you see a single certificate (Noted by Begin and End Certificate brackets).

📕 server.cer - Notepad	
<u>File Edit Fo</u> rmat <u>V</u> iew <u>H</u> elp	
<pre>milesipccases =</pre>	

You may also want to verify that the validity of the server certificate by opening it as a .CER file. Here you should observe that the **Issued to** field is that of the VCS Expressway server.

Certificate ?X
General Details Certification Path
Certificate Information This certificate is intended for the following purpose(s): • Ensures the identity of a remote computer • 1.3.6.1.4.1.9.21.1.1.0
* Refer to the certification authority's statement for details. Issued to: xyz-vcse-1.example.com
Issued by: Example SSCA2
Valid from 12/12/2012 to 12/12/2014
Install Certificate Issuer Statement
ОК

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It is worth noting whether the CA that issued the certificate uses an intermediate CA or issues/signs certificates from a root CA. If an intermediate CA is involved then you'll need to "stack" or add the Intermediate CA Certificate to the Trusted CA Certificate.

rtificate	?
Seneral Details Certific	ation Path Root CA Certificate
Certification path	
DST Root CA X3	42 Intermediate Certificate
	Server Certificate
	View Certificate
Certificate <u>s</u> tatus:	
This certificate is OK.	
	ОК

Step 2 In VCS Expressway:

- X7.2.2, Go to Maintenance > Certificate management > Server certificate.
- X8.1, Go to Maintenance > Security certificates > Server certificate.

Step 3 Click Browse and select the server certificate that you received from the public CA and click Open.

Note The server certificate must be loaded on to the Expressway in the .PEM certificate format.

Step 4 Click Upload server certificate data.

Server certificate	You are here: Maintenance	Certificate management	Server certificate	
CSR creation successful: Certificate Signing F	equest saved to /tandberg/persistent/certs/csr.pem.			
Server certificate data				
Server certificate	PEM File Show server certificate			
Currently loaded certificate expires on	Dec 12 2014			
Reset to default server certificate				
Certificate signing request (CSR)				
Certificate request	PEM File View Download			
Generated on	Apr 26 2013			
Discard CSR				
Upload new certificate				
Select the server private key file	System will use the private key file generated at the s	ame time as the CSR.		
Select the server certificate file	Brow	(j)		
Upload server certificate data				

After uploading the server certificate, you'll see a message at the top of the page indicating that files were uploaded.

Server certificate			You are here: Maintenanc	Certificate management	 Server certificate 	
Eiles uploaded						
Certificate info: This certificate expires on Dec 12 2014.						
Server certificate data		•				
Server certificate	PEM File	Show server certificate				
Currently loaded certificate expires on	Dec 12 2014	4				
Reset to default server certificate						
Certificate signing request (CSR)						
Certificate request	There is no	certificate signing request in progr	ress			
Generate CSR						
Upload new certificate						
Select the server private key file			Browse	1		
Select the server certificate file			Browse	i		
Upload server certificate data						

Configuring the Trusted CA Certificate List on the VCS Expressway

The version of VCS Expressway you are using will determine how you configure the trusted CA certificate list.

VCS Expressway X7.2.2

The default trusted CA certificate list for VCS Expressway X7.2.2 contains 140 certificates. It is very likely the public root CA that issued your server certificate is already part of the default trusted CA certificate list.

For details on how to configure the trusted CA certificate list on VCS Expressway X7.2.2, go to Configuring the Trusted CA Certificate List on VCS Expressway X7.2.2.

VCS Expressway Upgraded from X7.2.2 to X8.1

If you upgraded your VCS Expressway from X7.2.2 to X8.1, the trusted CA certificate list from X7.2.2 will be retained.

For details on how to configure the trusted CA certificate list on VCS Expressway upgraded from X7.2.2 to X8.1, go to Configuring the Trusted CA Certificate List on VCS Expressway Upgraded from X7.2.2 to X8.1.

VCS Expressway X8.1

If you are using a freshly installed VCS Expressway X8.1, you will need to load your own list of trusted CA certificates, because it does not (by default) contain any certificates in its default trusted CA certificate list.

In addition, you will need to add the root certificate used by the WebEx cloud to the default trusted CA certificate list on your VCS Expressway, which is DST Root CA X3.

For details on how to configure the trusted CA certificate list on a freshly installed VCS Expressway X8.1, go to Configuring the Trusted CA Certificate List on VCS Expressway X8.1.

Configuring the Trusted CA Certificate List on VCS Expressway X7.2.2

If the default trusted CA certificate list is not currently in use, it is recommended that you reset it back to the default CA Certificate. This will simplify the process of ensuring the required certificates are in place.

Resetting the Trusted CA Certificate List on VCS Expressway X7.2.2

To reset the trusted CA certificate list on VCS Expressway X7.2.2, do the following:

Step 1 Go to Maintenance > Certificate management > Trusted CA certificate and click Reset to default CA certificate.

Trusted CA certificate		You are here: Maintenance > Certificate management > Trusted CA certificate
CA certificate reset: Successfully reset trusted C	CA certificate list to default.	
Upload		'
Select the file containing trusted CA certificates		Browse (j
CA certificate	PEM File Show CA certific	ate
Upload CA certificate Reset to default CA certificate		
Note Your VCS Express	essway must trust the	certificate issuer of the server certificate that's passed by the server

Your VCS Expressway must trust the certificate issuer of the server certificate that's passed by the server during the client/server SSL Handshake, in this case the server will be the SIP Proxy in the WebEx Cloud.

The default trusted CA certificate list on the VCS Expressway already contains the public root CA Certificate for the server certificate that the cloud will present. The root CA for the WebEx cloud is DST Root CA X3 with an intermediate CA of Cisco SSCA2.

If the server certificate was issued by the root CA (rather than an intermediate CA), it is likely that the root certificate is part of the default trusted CA list.

Step 2 It is best practice to verify that the proper root certificate is present. You may do this by clicking Show CA certificate.

This will open in a new window displaying the default Trusted CA list that is currently loaded on the VCS Expressway.

Step 3 Search for the root CA that issued the server certificate.

🏉 https://ctg-eft-vcse-1.cisco.com/download?file=CA_CERTIFICATE - Internet Explo	rer, o	ptimized for Bing and MSN			×
dHBsdXMxGzAZBGNVBAMTEkNsYXNzIDIgUHJpbWFyeSBDQTCCASIwDQYJKoZIhvoN ADCCAQoCggEBANxQltAS+DXSCHh6tlJw/W/uz7kRyl134ezpfgSN1sxvc0NXYKwz SaiRVhKC9+Ar9NuuYS6JEI1rbLqzAr3VNsVINyPi8Fo3UjMXEuLRYE2+L0ER4/YX Vg2v7tK8R1fjeU17NIknJITesezpWE7+Tt9avkGtrAjFGA7v01PubNCdEgETjdyA YFWe2yMZeVYHDD9jC1yw4r5+FfyUM1hBOHTE4Y+L3yasH7WL07dDWWuwJKZtkIvE e++U8Rs+yskhwcWXAqqi9lt3m/V+11U0HGdpwPFC40es/CgcZlUCAwEAAa0BjDCE CDAGAQH/AgEKMAsGA1UdDwQEAwIBBjAdBgNVHQ4EFgQU43Mt38s0KAze3b0kymm4 YIZIAYb4QgEBBAQDAgEGMDcGA1UdHwQwMC4wLKAqoCiGJmh0dHA6Ly93d3cuY2Vy L0NSTC9+b6FzaTuV32JMA0CCSCSL52D0FBBOURA4JB20CPV#1DB9139P	AQEBI CkTsJ JQyLI YveVo cupdl iTAPI jrvol dHBso	BQADggEP A18cgCSR kcAbmXuZ qUSISnFO M513y95e BgNVHRME MIkwEQYJ dXMuY29t 915BkOrD			<
P9GIROkkXe/nFL0gt5o8AP5tn9uQ3Nf0YtaLcF3n5QRIqWh8yfFC82x/xXp8HVGI	Find	1			
TUMIZEnkLuFISSSUMABGIZVGEtd/VJZGUMMKFGEFF8GDUSWIFBGIGON8BVEYGAN 7UCmnYR0ObncHoUW2ikbhiMAybuJfm6AiB4vFLQDJKgybwOaRyww1bGp0ICcBvq	Eind:	DST Root CA X3		1	
//IIMWEN3KWEKUTUSXSN5/LNXMNqIIII903EXXgIVNSGIKNPGI2QIY4ISp4FIUGY 17+ijrRU END CERTIFICATE		Match whole word only Match gas	•		
DST Root CA X3			<u>, 1</u>		
BEGIN CERTIFICATE MIIDSjCCAjKgAwIBAgIQRK+wgNajJ7qJMDmGLvhAazANBgkqhkiG9w0BAQUFADA/ ExtEaWdpdGFsIFNp225hdHVy2SBUcnVzdCBDby4xFzAVBgNVBAMTDkRTVCBSb290 DTAwMDkzMDIxMTIxOVoXDTIxMDkzMDE0MDExNVowPzEkMCIGA1UEChMbRG1naXRh cmUgVHJ1c3QgQ28uMRcwFQYDVQQDEw5EU1QgUm9vdCBDQSBYMzCCASIwDQYJKo2I ggEPADCCAQoCggEBAN+v6ZdQCINXtMxiZfaQguzH0yxrMMpb7NnDfcdAwRgUi+Dc rE40rz5Iy2Xu/NMhD2XSKtkyj4z193ewEnu11cCJo6m67XMuegwGMo0ifooUMMOR UL2AZd+3UWODyOKIYepLYYHsUmu5ouJLGifSKOeDNoJj4XLh7dIN9bxiqKqy69 xXtqqzTWMIn/5WgTe1QLyNau7Fqckh49ZLOMxt+/yUFw7BZy1SbsOFU5Q9D9/Rhc utolucbY38EVAjqr2m7xFi71XAicFNaDaeQQmxkqti1X4+U9m5/wA10CAwEAAANO AQH/BAUwAwEB/zAOBgNVHQ8BAf8EBAMCAQYwHQYDVR00BYEFMSnsaR7LHH62+FI MAOGCSqGSIb3DQEBBQUAA4IBAQCjGiybFWBcqR7uKGY30r+Dx29Lwwmg1SBd491Z dB/0EIKcdBodfpga3csTS7MgROSR6cz8faXbauX+5v3gTt23ADq1cEmv8uXrAvHF GB5YGV8eA1rwDFGxrancWYaLbumR9YbK+r1mM6pZW87ipxZzR8srzJmwN0jF41ZI RLtTcm1D9SZIm1Jnt1ir/md2cXjbDaJWFBM5JDGFoqgCWjBH4d1QB7wCCZAA62Rj fZGL+T0yjWW06XyxV3bqxbYo0b8VZRzI9neWagqNdwvYkQsEjgfbKbYK7p2CNTUQ END CERTIFICATE	IENB: bCBT hvcNJ M3ZJI oOEq(cK3F(QPGX) MEAWI kHX/: RNI+I Aosz; 9c8PI YJsW	IFgzMB4X aWduYXR1 AQEBBQAD KuM/IUmT OL15CjH9 CxolkHRy 69Wam40d DwYDVR0T xBVghYkQ DT69ikug y5Q6CkjE DHIyh8bw vIjJEubS			
DST ACES CA X6					~

If the server certificate is issued by the top-level root CA and NOT by an intermediate CA and the valid root CA certificate is present in the default trusted CA certificate list, then certificate configuration on your VCS Expressway is complete.

If the server certificate is issued by an intermediate CA, go to the next section.



If the certificate for the top-level root CA that issued your server certificate is not part of the default trusted CA certificate list, you must add it using the same procedure that is described for stacking the intermediate CA certificate, detailed in the next section.

Stacking the Intermediate CA Certificate in the Trusted CA Certificate List on VCS Expressway X7.2.2

In some cases, root CAs will use an intermediate CA to issue certificates.

If the server certificate is issued by an intermediate CA, then you'll need to add the intermediate CA certificate to the default Trusted CA list.

Figure 5-1 Server Certificate in .CER File Format

Certificate	? 🛛
General Details Certification Path	Root CA Certificate
Certification path	
Example SSCA2	com
	Server Certificate
	View Certificate
Certificate <u>s</u> tatus:	
This certificate is OK.	
	ОК

Unless the public CA provided you the exact intermediate and root certificates that must be loaded, you can retrieve them from the server certificate. In some cases this is a better approach to ensure you're that you're stacking the correct intermediate CA certificate.

- Step 1 Open the server certificate as a .CER file (see Figure 5-1)
- Step 2Click the Certification Path tab, double-click the Intermediate Certificate.This will open the intermediate CA certificate in a separate certificate viewer.
- Step 3 Make sure the 'Issued to' field displays the name of the Intermediate CA.
- Step 4 Click the **Details** tab followed by **Copy to File...**

Certificate ?	×	Certificate ?X
General Details Certification Path Certification path DST Root CA X3 Cisco SSCA2 Cisco SSCA2 Cig-eft-vcse-1.cisco.com Double-click		General Details Certification Path Certificate Information This certificate is intended for the following purpose(s): • Ensures the identity of a remote computer • Protects e-mail messages • 1.3.6.1.4.1.9.21.1.1.0
View Certificate		* Refer to the certification authority's statement for details. Issued to: Cisco SSCA2 Issued by: DST Root CA X3
Certificate status: This certificate is OK.	_	Valid from 10/21/2010 to 10/22/2015
ОК		Issuer Statement

The 'Welcome to the Certificate Export Wizard' appears.

Step 5 Click Next.

Step 6 Choose Base-64 encoded X.509 (.CER) as the Export File Format and click Next.

Certificate Export Wizard	×
Export File Format Certificates can be exported in a variety of file formats.	
Select the format you want to use:	
ODER encoded binary X.509 (.CER)	
Base-64 encoded X.509 (.CER)	
Cryptographic Message Syntax Standard - PKCS #7 Certificates (.P7B)	
Include all certificates in the certification path if possible	
Personal Information Exchange - PKCS #12 (.PFX)	
Include all certificates in the certification path if possible	
Enable strong protection (requires IE 5.0, NT 4.0 SP4 or above)	
Delete the private key if the export is successful	
	_
<pre></pre>	

Step 7 Name the file, click Next, and Finish.

Certific	ate Export Wizard 🛛 🔀
File to Sp	o Export pecify the name of the file you want to export
Fi	ile name:
(C: (intermediate.cer Browse
	< Back Next > Cancel

- Step 8 Copy the default Trusted CA list from the VCS Expressway by going to Maintenance > Certificate management > Trusted CA certificate and clicking Show CA Certificate. In the window that opens, select all contents.
- Step 9 Paste the contents into a text editing application such as Notepad.
- **Step 10** Open the intermediate.cer file within a new window of your text editing application and copy the contents to your clipboard.
- Step 11 Do a search for the existing root CA certificate within the text file that contains the contents of the default Trusted CA list.
- Step 12 Paste the intermediate CA certificate above the root certificate.
- **Step 13** Save the text file as .PEM file (Example: *NewDefaultCA.pem*)

Image: Edit: Frame: Yew: Web AccAccopcegregateshwolt:Astronscripticity/Yuw/Exp(FigSUIS:vvc000xVwcCkTsAlBcgCSR SafaVincSHA: Pollucity:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.cath:Stripticity.ca		- 🗆 🔼
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Note

If the root CA is not part of the default trusted CA list. Follow same procedure of stacking the intermediate CA certificate.

Step 14 Click Browse, find your newly created/stacked Trusted CA list and click Open.

Step 15 Click Upload CA certificate.

Trusted CA certificate	You are here: Maintenance > Certificate management > Trusted CA certificate
File uploaded: CA certificate file uploaded. File contents - Certificates: 141, CRLS: 0.	Result
Upload Select the file containing trusted CA certificates CA certificate PEM File Show CA certificate	ertificates/Tr Browse
Upload CA certificate Reset to default CA certificate	

Certificate configuration on your VCS Expressway X7.2.2 is complete.

For additional details on how to configure client/server certificates, including information about security terminology and definitions, refer to the "Cisco VCS Certificate Creation and Use Deployment Guide (X7.2)" at the following location:

https://www.cisco.com/en/US/docs/telepresence/infrastructure/vcs/config_guide/Cisco_VCS_Certifica te_Creation_and_Use_Deployment_Guide_X7-2.pdf

Configuring the Trusted CA Certificate List on VCS Expressway Upgraded from X7.2.2 to X8.1

If the default trusted CA certificate list is not currently in use, it is recommended that you reset it back to the default CA Certificate. This will simplify the process of ensuring the required certificates are in place.

Resetting the Trusted CA Certificate List on VCS Expressway Upgraded from X7.2.2. to X8.1

To reset the trusted CA certificate list on VCS Expressway X8.1, do the following:

Step 1 Go to Maintenance > Security certificates > Trusted CA certificate and click Reset to default CA certificate.

Note

Your VCS Expressway must trust the certificate issuer of the server certificate that's passed by the server during the client/server SSL Handshake, in this case the server will be the SIP Proxy in the WebEx Cloud.

The default trusted CA certificate list on the VCS Expressway already contains the public root CA Certificate for the server certificate that the cloud will present. The root CA for the WebEx cloud is DST Root CA X3 with an intermediate CA of Cisco SSCA2.

If the server certificate was issued by the root CA (rather than an intermediate CA), it is likely that the root certificate is part of the default trusted CA list.

Step 2 It is best practice to verify that the proper root certificate is present. You may do this by clicking Show all (PEM file).

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This will open in a new window displaying the default Trusted CA list that is currently loaded on the VCS Expressway.



🖉 https://ctg-eft-vcse-1.cisco.com/download?file=CA_CERTIFICATE - Internet Explorer, optimized for Bing and MSN	-		×
dHBsdXMxGzAZBgNVBAMTEkNsYXNzIDIgUHJpbWFyeSBDQTCCASIwDQYJKoZIhvcNAQEBBQADggEP ADCCAQoCggEBANxQltAS+DXSCHh6tlJw/W/uz7kRy1134ezpfgSN1sxvc0NXYKwzCkTsA18cgCSR SaiRVhKC9+Ar9NuuYS6JEI1rbLqzAr3VNsVINyPi8Fo3UjMXEuLRYE2+L0ER4/YXJQyLkcAbmXuZ Vg2w7tK8B1fjeU17N1knJITeseznWF7+Tt9avkGtrajFGA7v01BubNcdEgETjdv2VveVgUSISnF0			~
YFWe2yMZeVYHDD9jC1yw4r5+FfyUM1hBOHTE4Y+L3yasH7WLO7dDWWuwJKZtkIvEcupdM5i3y95e			
CDAGAQH/AgEKMAsGA1UdDwQEAwIBBjAdBgNVHQ4EFgQU43Mt38sOKAze3bOkynm4jrvoMIkwEQYJ			
YIZIAYb4QgEBBAQDAgEGMDcGA1UdHwQwMC4wLKAqoCiGJmh0dHA6Ly93d3cuY2VydHBsdXMuY29t			
LONSTC9jbGFzczIuY3JsMA0GCSqGSIb3DQEBBQUAA4IBAQCnVM+IRBnL39R/AN9WM2K191EBkOvD			
P9GIROkkXe/nFLOgt5o8AP5tn9uQ3Nf0YtaLcF3n5QRIqWh8yfFC82x/xXp8HVGI			
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fZGL+T0yjWW06XyxV3bqxbYoOb8VZRzI9neWagqNdwvYkQsEjgfbKbYK7p2CNTUQ			
END CERTIFICATE			
DST ACES CA X6			
			×

If the server certificate is issued by the top-level root CA and NOT by an intermediate CA and the valid root CA certificate is present in the default trusted CA certificate list, then certificate configuration on your VCS Expressway is complete.

If the server certificate is issued by an intermediate CA or if the certificate for the top-level root CA that issued your server certificate is not part of the trusted CA certificate list, you must add it to the trusted CA certificate list, as detailed in the next section.

Adding the Intermediate CA Certificate to VCS Expressway X8.1

In some cases, root CAs will use an intermediate CA to issue certificates.

If the server certificate is issued by an intermediate CA, then you'll need to add the intermediate CA certificate to the default trusted CA certificate list.

Certification path	ion Path Root CA Certificate
Example SSCA2	example.com
	Server Certificate
	View Certificate
Certificate <u>s</u> tatus:	
This certificate is OK.	

Figure 5-2 Server Certificate in .CER File Format

Unless the public CA provided you the exact intermediate and root certificates that must be loaded, you can retrieve them from the server certificate. In some cases this is a better approach to ensure you're that you're stacking the correct intermediate CA certificate.

- **Step 1** Open the server certificate as a .CER file (see Figure 5-2)
- Step 2 Click the Certification Path tab.
- Step 3 Double-click the Intermediate Certificate.

This will open the intermediate CA certificate in a separate certificate viewer.

- Step 4 Make sure the 'Issued to' field displays the name of the Intermediate CA.
- Step 5 Click the Details tab followed by Copy to File...

Certificate ? 🔀
General Details Certification Path
Certificate Information
This certificate is intended for the following purpose(s): • Ensures the identity of a remote computer • Protects e-mail messages • 1.3.6.1.4.1.9.21.1.1.0
* Refer to the certification authority's statement for details.
Issued by: DST Root CA X3
Valid from 10/21/2010 to 10/22/2015
Issuer Statement
ОК

The 'Welcome to the Certificate Export Wizard' appears.

Step 6 Click Next.

Step 7 Choose Base-64 encoded X.509 (.CER) as the Export File Format and click Next.

Certificate Export Wizard	×
Export File Format Certificates can be exported in a variety of file formats.	
Select the format you want to use:	
ODER encoded binary X.509 (.CER)	
• Base-64 encoded X.509 (.CER)	
Cryptographic Message Syntax Standard - PKCS #7 Certificates (.P7B)	
Include all certificates in the certification path if possible	
O Personal Information Exchange - PKCS #12 (.PFX)	
Include all certificates in the certification path if possible	
Enable strong protection (requires IE 5.0, NT 4.0 SP4 or above)	
Delete the private key if the export is successful	
<pre></pre>	

Step 8 Name the file, click **Next**, and **Finish**.

Certificat	te Export Wizard	×
File to I Spe	Export cify the name of the file you want to export	
File	name:	
C:	jintermediate.cer Browse	
		_
	< Back Next > Cancel	

- Step 9 Change the extension of your intermediate CA certificate from .cer to .pem.For example: intermediate.pem
- Step 10 In VCS Expressway X8.1, go to Maintenance > Security certificates > Trusted CA certificate.
- Step 11 Click Browse, find your intermediate CA certificate and click Open.
- Step 12 Click Append CA certificate.

Certificate configuration on your VCS Expressway X8.1 is complete.

For additional details on how to configure client/server certificates, including information about security terminology and definitions, refer to the "Cisco VCS Certificate Creation and Use Deployment Guide (X8.1)" at the following location:

http://www.cisco.com/en/US/docs/telepresence/infrastructure/vcs/config_guide/X8-1/Cisco-VCS-Certi ficate-Creation-and-Use-Deployment-Guide-X8-1.pdf

Configuring the Trusted CA Certificate List on VCS Expressway X8.1

Because a freshly installed VCS Expressway X8.1, does not have certificates in its trusted CA certificates list, you must add the following two certificates:

- The DST Root CA certificate (the root CA for the WebEx cloud)
- The CA certificate of the CA that issued your server certificate

Adding the DST Root Certificate to VCS Expressway X8.1

Your VCS Expressway must trust the certificate issuer of the server certificate that's passed by the server during the client/server SSL Handshake, in this case the server will be the SIP Proxy in the WebEx Cloud, which is DST Root CA.

To add the DST Root certificate to the trusted CA certificate list on VCS Expressway X8.1, do the following:

Step 1	Go to: http://www.identrust.com/doc/SSLTrustIDCAA5_DSTCAX3.p7b
	A page with the DST Root certificate contents appears with "Begin Certificate" at the top.
Step 2	Select and copy the entire contents of the page.
Step 3	Open a text editor, such as Notepad, on your computer and paste the contents of the DST Root certificate.
Step 4	Save the text file with an extension of .PEM. For example: dst_root_ca.pem.
Step 5	In VCS Expressway X8.1, go to Maintenance > Security certificates > Trusted CA certificate.
Step 6	Click Browse, select the DST Root certificate you saved in step 4 and click Open.
Step 7	Click Append CA certificate.

Adding the Root or Intermediate CA Certificate to VCS Expressway X8.1

For the WebEx cloud to trust your VCS Expressway's server certificate, you must add the root or intermediate CA certificate for the CA that issued your server certificate.

Unless the public CA provided you the exact intermediate or root certificates that must be loaded, you can retrieve them from the server certificate. In some cases this is a better approach to ensure you're that you're stacking the correct intermediate CA certificate.

To add the root or intermediate CA to VCS Expressway X8.1, do the following:

Step 1 Open the server certificate as a .CER file

Step 2 Click the Certification Path tab. (see Figure 5-3)

ertificat	e	?
General	Details Certification P	Path Root CA Certificate
Certific	ation gath	
🔤 D	ST Root CA X3	Intermediate Cortificate
E	≝ Example SSCA2 <	mple.com
	~	\mathbf{X}
		Server Certificate
		View Certificate
Certifical	e status:	
This cer	ificate is OK.	
		ОК

Figure 5-3 Server Certificate from Intermediate CA in .CER File Format

Note

The server certificate example shown here is one issued by an intermediate CA. If your certificate was issued by a root CA, you would only see 2 certificates (the root and server certificates).

Step 3 Open the CA certificate:

- If your certificate was issued by a root CA, double-click the Root CA Certificate.
- If your certificate was issued by an intermediate CA, double-click the Intermediate Certificate.

This will open the CA certificate in a separate certificate viewer.

- Step 4 Make sure the 'Issued to' field displays the name of the root or intermediate CA.
- Step 5 Click the **Details** tab followed by **Copy to File...**

Certificate 🛛 🤶 🔀					
General Details Certification Path					
Certificate Information					
This certificate is intended for the following purpose(s): Ensures the identity of a remote computer Protects e-mail messages 1.3.6.1.4.1.9.21.1.1.0 					
* Refer to the certification authority's statement for details. Issued to: Cisco SSCA2					
Issued by: DST Root CA X3					
Valid from 10/21/2010 to 10/22/2015					
Issuer Statement					
ОК					

The 'Welcome to the Certificate Export Wizard' appears.

Step 6 Click Next.

Step 7 Choose Base-64 encoded X.509 (.CER) as the Export File Format and click Next.

Certificate Export Wizard				
Export File Format Certificates can be exported in a variety of file formats.				
Select the format you want to use:				
O DER encoded binary X.509 (.CER)				
• Base-64 encoded X.509 (.CER)				
Cryptographic Message Syntax Standard - PKCS #7 Certificates (.P7B)				
Include all certificates in the certification path if possible				
O Personal Information Exchange - PKCS #12 (.PFX)				
Include all certificates in the certification path if possible				
Enable strong protection (requires IE 5.0, NT 4.0 SP4 or above)				
Delete the private key if the export is successful				
<pre></pre>				

Step 8 Name the file, click Next, and Finish.

Certificate Export Wizard					
File to Export Specify the name of the file you want to export					
File name:					
C:jintermediate.cer Brows	.e				
< Back Next >	Cancel				

- Step 9 Change the extension of your root or intermediate CA certificate from .cer to .pem.For example: root.pem or intermediate.pem
- Step 10 In VCS Expressway X8.1, go to Maintenance > Security certificates > Trusted CA certificate.
- Step 11 Click Browse, find your root or intermediate CA certificate and click Open.
- Step 12 Click Append CA certificate.

Certificate configuration on your VCS Expressway X8.1 is complete.

For additional details on how to configure client/server certificates, including information about security terminology and definitions, refer to the "Cisco VCS Certificate Creation and Use Deployment Guide (X8.1)" at the following location:

http://www.cisco.com/en/US/docs/telepresence/infrastructure/vcs/config_guide/X8-1/Cisco-VCS-Certi ficate-Creation-and-Use-Deployment-Guide-X8-1.pdf

