



## Preface

---

This preface describes who should read the *Cisco MGX 8800 Series Switch System Error Messages publication*, how it is organized, and its document conventions.

Cisco documentation and additional literature are available in a CD-ROM package, which ships with your product. The Documentation CD-ROM, a member of the Cisco Connection Family, is updated monthly. Therefore, it might be more up to date than printed documentation. To order additional copies of the Documentation CD-ROM, contact your local sales representative or call customer service. The CD-ROM package is available as a single package or as an annual subscription. You can also access Cisco documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>.

## Documentation Feedback

If you are reading Cisco product documentation on the World Wide Web, you can submit comments electronically:

1. Click **Feedback** in the toolbar.
2. Select **Documentation**.
3. Complete the form, click **Submit**, and send it to Cisco Systems.

If you are reading printed documentation that contains a response card, you can complete the card and mail it to Cisco Systems.

We appreciate your comments.

## Who Should Read This Guide

This guide is designed for the installer and user with a working knowledge of the MGX 8800 series switch system software. Users of this guide might also include network administrators and other people responsible for setting up and maintaining this switch.

# How This Guide Is Organized

The major sections of this guide are as follows:

Chapter 1	Error Message FormatError Message Format	Describes how to read a system or error message.
Chapter 2	Message and Recovery ProceduresMessag e and Recovery Procedures	Contains the message descriptions and recovery procedures.

## Document Conventions

Screen examples use the following conventions:

<b>boldface font</b>	Commands and keywords are in <b>boldface</b> .
<i>italic font</i>	Arguments for which you supply values are in <i>italics</i> .
[ ]	Elements in square brackets are optional.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
screen font	Terminal sessions and information the system displays are in screen font.
< >	Nonprinting characters, such as passwords are in angle brackets.
[ ]	Default responses to system prompts are in square brackets.
[dec]	Decimal
[chars]	Character string
[hex]	Hexadecimal integer

Notes use the following conventions:



**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

# Cisco Connection Online

Cisco Connection Online (CCO) is Cisco Systems' primary, real-time support channel. Maintenance customers and partners can self-register on CCO to obtain additional information and services.

Available 24 hours a day, 7 days a week, CCO provides a wealth of standard and value-added services to Cisco's customers and business partners. CCO services include product information, product documentation, software updates, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously: a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, and Internet e-mail, and it is excellent for quick access to information over lower bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CCO in the following ways:

- WWW: <http://www.cisco.com>
- WWW: <http://www-europe.cisco.com>
- WWW: <http://www-china.cisco.com>
- Telnet: [cco.cisco.com](http://cco.cisco.com)
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and connection rates up to 28.8 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ), contact [cco-help@cisco.com](mailto:cco-help@cisco.com). For additional information, contact [cco-team@cisco.com](mailto:cco-team@cisco.com).

## Related Documentation

The following Cisco publications contain additional information related to the operation of the Cisco MGX 8250 Multiservice Gateway Switch.

### MGX 8800 Series Switch, Release 1.0 Related Documentation

The following table lists documentation that contains additional information related to the installation and operation of the MGX 8800 Series Switch.

**Table 1** MGX 8800 Series Switch Related Documentation

Documentation	Description
<i>Cisco MGX 8850 Installation and Configuration, Release 1.1.31</i> DOC-7811223=	Provides installation instructions for the MGX 8850 switch.
<i>Cisco MGX 8800 Series Switch Command Reference, Release 1.1.31</i> DOC-7811210=	Provides detailed information on the general command line interface for the 8850 switch.
<i>Cisco MGX 8800 Series Swtich Error Messages, Release 1.1.31</i> DOC-7811240=	Provides error message descriptions and recovery procedures.
<i>WAN CiscoView for the MGX 8850, Release 1.1.31</i> DOC-7811242=	Provides instructions for using WAN CiscoView for the MGX 8850 switch.

### Cisco WAN Manager, Release 10, Related Documentation

The following table lists the documentation for the Cisco WAN Manager (CWM) network management system for Release 10.

**Table 2** Cisco WAN Manager Release 10 Related Documentation

Documentation	Description
<i>Cisco WAN Manager Installation for Solaris, Release 10</i> DOC-7810308=	Provides procedures for installing Release 10 of the CWM network management system on Solaris systems.
<i>Cisco WAN Manager User's Guide, Release 10</i> DOC-7810658=	Provides procedures for operating Release 10 of the CWM network management system.
<i>Cisco WAN Manager SNMP Service Agent Guide, Release 10</i> DOC-7810786=	Provides information about the CWM Simple Network Management Protocol Service Agent components and capabilities.
<i>Cisco WAN Manager Database Interface Guide, Release 10</i> DOC-7810785=	Provides the information to gain direct access to the CWM Informix OnLine database that is used to store information about the elements within your network.

## Cisco WAN Switching Software, Release 9.3 Related Documentation

This table lists related documentation for the installation and operation of the Cisco WAN Switching Software, Release 9.3 and associated equipment in a Cisco WAN switching network.

**Table 3** *Cisco WAN Switching Release 9.3 Related Documentation*

Documentation	Description
<i>Cisco BPX 8600 Series Installation and Configuration, Release 9.3.10</i> DOC-7811603=	Provides a general description and technical details of the BPX broadband switch.
<i>Cisco IGX 8400 Installation and Configuration</i> DOC-7810722=	Provides installation instructions for the IGX multiband switch.
<i>Update to the IGX 8400 Installation and Configuration, Release 9.3.10</i> DOC-7811029=	Update for Release 9.3.10 to the <i>Cisco IGX 8400 Installation and Configuration</i> manual.
<i>Cisco IGX 8400 Series Reference</i> DOC-7810706=	Provides a general description and technical details of the IGX multiband switch.
<i>Cisco WAN Switching Command Reference, Release 9.3.05</i> DOC-7810703=	Provides detailed information on the general command line interface commands.
<i>Update to the Cisco WAN Switching Command Reference, Release 9.3.10</i> DOC-7811457=	Provides detailed information on updates to the command line interface commands for features new to switch software release 9.3.10.
<i>Cisco WAN Switching SuperUser Command Reference, Release 9.3.10</i> DOC-7810702=	Provides detailed information on the command line interface commands requiring SuperUser access authorization
<i>Cisco MPLS Controller Software Configuration Guide, Release 9.3.10</i> DOC-7811658=	Provides information on a method for forwarding packets through a network.

