



# Compatibility Matrix and Web UI System Requirements

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## Compatibility Matrix

The following table provides software compatibility information between Cisco Catalyst 9300 Series Switches, Cisco Identity Services Engine, Cisco Access Control Server, and Cisco Prime Infrastructure.

| Catalyst 9300  | Cisco Identity Services Engine                         | Cisco Access Control Server | Cisco Prime Infrastructure  |
|----------------|--|-----------------------------|---|
| 17.13.1        | 3.2<br>3.1 + Patch 3<br>3.0 + Patch 6<br>2.7 + Patch 7 | -                           | PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> . |
| Dublin 17.12.3 | 3.2<br>3.1 + Patch 3<br>3.0 + Patch 6<br>2.7 + Patch 7 | -                           | PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> . |
| Dublin 17.12.2 | 3.2<br>3.1 + Patch 3<br>3.0 + Patch 6<br>2.7 + Patch 7 | -                           | PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> . |

| Catalyst 9300    | Cisco Identity Services Engine   | Cisco Access Control Server | Cisco Prime Infrastructure   |
|------------------|--|-----------------------------|--|
| Dublin 17.12.1   | 3.2<br>3.1 + Patch 3<br>3.0 + Patch 6<br>2.7 + Patch 7   | -                           | PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> .                            |
| Dublin 17.11.1   | 3.2<br>3.1 + Patch 3<br>3.0 + Patch 6<br>2.7 + Patch 7   | -                           | PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> .                            |
| Dublin 17.10.1   | 3.2<br>3.1 + Patch 1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> . |
| Cupertino 17.9.5 | 3.2<br>3.1 + Patch 1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> . |
| Cupertino 17.9.4 | 3.2<br>3.1 + Patch 1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads</b> . |

| Catalyst 9300    | Cisco Identity Services Engine   | Cisco Access Control Server | Cisco Prime Infrastructure   |
|------------------|--|-----------------------------|--|
| Cupertino 17.9.3 | 3.2<br>3.1 + Patch 1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>          |
| Cupertino 17.9.2 | 3.2<br>3.1 + Patch 1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>          |
| Cupertino 17.9.1 | 3.2<br>3.1 + Patch 1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, C9300LM, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Cupertino 17.8.1 | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch                  | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>          |
| Cupertino 17.7.1 | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch                  | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>          |

| Catalyst 9300     | Cisco Identity Services Engine  | Cisco Access Control Server | Cisco Prime Infrastructure  |
|-------------------|---|-----------------------------|---|
| Bengaluru 17.6.7  | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Bengaluru 17.6.6a | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Bengaluru 17.6.6  | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Bengaluru 17.6.5  | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Bengaluru 17.6.4  | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Bengaluru 17.6.3  | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |

| Catalyst 9300     | Cisco Identity Services Engine  | Cisco Access Control Server | Cisco Prime Infrastructure  |
|-------------------|---|-----------------------------|---|
| Bengaluru 17.6.2  | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Bengaluru 17.6.1  | 3.1<br>3.0 latest patch<br>2.7 latest patch<br>2.6 latest patch<br>2.4 latest patch | -                           | C9300, C9300L, and C9300X: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>     |
| Bengaluru 17.5.1  | 3.0 Patch 1<br>2.7 Patch 2<br>2.6 Patch 7<br>2.4 Patch 13                           | -                           | C9300, C9300L, and C9300X: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>     |
| Bengaluru 17.4.1  | 3.0<br>2.7 Patch 2  | -                           | C9300 and C9300L: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>              |
| Amsterdam 17.3.8a | 2.7   | -                           | C9300 and C9300L: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>          |
| Amsterdam 17.3.8  | 2.7   | -                           | C9300 and C9300L: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>          |
| Amsterdam 17.3.7  | 2.7   | -                           | C9300 and C9300L: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>          |

| Catalyst 9300     | Cisco Identity Services Engine | Cisco Access Control Server | Cisco Prime Infrastructure   |
|-------------------|--------------------------------|-----------------------------|--|
| Amsterdam 17.3.6  | 2.7                            | -                           | C9300 and C9300L: PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b> |
| Amsterdam 17.3.5  | 2.7                            | -                           | C9300 and C9300L: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>     |
| Amsterdam 17.3.4  | 2.7                            | -                           | C9300 and C9300L: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>     |
| Amsterdam 17.3.3  | 2.7                            | -                           | C9300 and C9300L: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>     |
| Amsterdam 17.3.2a | 2.7                            | -                           | C9300 and C9300L: PI 3.8 + PI 3.8 latest maintenance release + PI 3.8 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.8</a> → <b>Downloads.</b>     |
| Amsterdam 17.3.1  | 2.7                            | -                           | C9300 and C9300L: PI 3.8 + PI 3.8 latest maintenance release + PI 3.8 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.8</a> → <b>Downloads.</b>     |
| Amsterdam 17.2.1  | 2.7                            | -                           | C9300 and C9300L: PI 3.7 + PI 3.7 latest maintenance release + PI 3.7 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.7</a> → <b>Downloads.</b>     |

| Catalyst 9300      | Cisco Identity Services Engine | Cisco Access Control Server | Cisco Prime Infrastructure  |
|--------------------|--------------------------------|-----------------------------|---|
| Amsterdam 17.1.1   | 2.7                            | -                           | C9300: PI 3.6 + PI 3.6 latest maintenance release + PI 3.6 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.6</a> → Downloads. |
| Gibraltar 16.12.8  | 2.6                            | -                           | C9300: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads. |
| Gibraltar 16.12.7  | 2.6                            | -                           | C9300: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads. |
| Gibraltar 16.12.6  | 2.6                            | -                           | C9300: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads. |
| Gibraltar 16.12.5b | 2.6                            | -                           | C9300: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads. |
| Gibraltar 16.12.5  | 2.6                            | -                           | C9300: PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads. |
| Gibraltar 16.12.4  | 2.6                            | -                           | C9300: PI 3.8 + PI 3.8 latest maintenance release + PI 3.8 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.8</a> → Downloads. |

| Catalyst 9300      | Cisco Identity Services Engine | Cisco Access Control Server | Cisco Prime Infrastructure   |
|--------------------|--------------------------------|-----------------------------|--|
| Gibraltar 16.12.3a | 2.6                            | -                           | C9300: PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.5</a> → <b>Downloads.</b> |
| Gibraltar 16.12.3  | 2.6                            | -                           | C9300: PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.5</a> → <b>Downloads.</b> |
| Gibraltar 16.12.2  | 2.6                            | -                           | C9300: PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.5</a> → <b>Downloads.</b> |
| Gibraltar 16.12.1  | 2.6                            | -                           | C9300: PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack<br>C9300L: -<br>See <a href="#">Cisco Prime Infrastructure 3.5</a> → <b>Downloads.</b> |
| Gibraltar 16.11.1  | 2.6<br>2.4 Patch 5             | 5.4<br>5.5                  | PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack<br>See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>                     |
| Gibraltar 16.10.1  | 2.3 Patch 1<br>2.4 Patch 1     | 5.4<br>5.5                  | PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack<br>See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>                     |
| Fuji 16.9.8        | 2.5<br>2.1                     | 5.4<br>5.5                  | PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>                     |
| Fuji 16.9.7        | 2.5<br>2.1                     | 5.4<br>5.5                  | PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack<br>See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>                     |



| <b>Catalyst 9300</b> | <b>Cisco Identity Services Engine</b> | <b>Cisco Access Control Server</b> | <b>Cisco Prime Infrastructure</b>  |
|----------------------|---------------------------------------|------------------------------------|--|
| Fuji 16.9.6          | 2.3 Patch 1<br>2.4 Patch 1            | 5.4<br>5.5                         | PI 3.4 + PI 3.4 latest maintenance release<br>+ PI 3.4 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.4</a> →<br><b>Downloads.</b> |
| Fuji 16.9.5          | 2.3 Patch 1<br>2.4 Patch 1            | 5.4<br>5.5                         | PI 3.4 + PI 3.4 latest maintenance release<br>+ PI 3.4 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.4</a> →<br><b>Downloads.</b> |
| Fuji 16.9.4          | 2.3 Patch 1<br>2.4 Patch 1            | 5.4<br>5.5                         | PI 3.4 + PI 3.4 latest maintenance release<br>+ PI 3.4 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.4</a> →<br><b>Downloads.</b> |
| Fuji 16.9.3          | 2.3 Patch 1<br>2.4 Patch 1            | 5.4<br>5.5                         | PI 3.4 + PI 3.4 latest maintenance release<br>+ PI 3.4 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.4</a> →<br><b>Downloads.</b> |
| Fuji 16.9.2          | 2.3 Patch 1<br>2.4 Patch 1            | 5.4<br>5.5                         | PI 3.4 + PI 3.4 latest maintenance release<br>+ PI 3.4 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.4</a> →<br><b>Downloads.</b> |
| Fuji 16.9.1          | 2.3 Patch 1<br>2.4 Patch 1            | 5.4<br>5.5                         | PI 3.4 + PI 3.4 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.4</a> →<br><b>Downloads.</b>  |
| Fuji 16.8.1a         | 2.3 Patch 1<br>2.4                    | 5.4<br>5.5                         | PI 3.3 + PI 3.3 latest maintenance release<br>+ PI 3.3 latest device pack<br><br>See <a href="#">Cisco Prime Infrastructure 3.3</a> →<br><b>Downloads.</b> |
| Everest 16.6.4a      | 2.2<br>2.3                            | 5.4<br>5.5                         | PI 3.1.6 + Device Pack 13<br><br>See <a href="#">Cisco Prime Infrastructure 3.1</a> →<br><b>Downloads.</b>   |
| Everest 16.6.4       | 2.2<br>2.3                            | 5.4<br>5.5                         | PI 3.1.6 + Device Pack 13<br><br>See <a href="#">Cisco Prime Infrastructure 3.1</a> →<br><b>Downloads.</b>   |

| Catalyst 9300   | Cisco Identity Services Engine | Cisco Access Control Server | Cisco Prime Infrastructure  |
|-----------------|--------------------------------|-----------------------------|---|
| Everest 16.6.3  | 2.2<br>2.3                     | 5.4<br>5.5                  | PI 3.1.6 + Device Pack 13<br>See <a href="#">Cisco Prime Infrastructure 3.1</a> →<br><b>Downloads</b> |
| Everest 16.6.2  | 2.2<br>2.3                     | 5.4<br>5.5                  | PI 3.1.6 + Device Pack 13<br>See <a href="#">Cisco Prime Infrastructure 3.1</a> →<br><b>Downloads</b> |
| Everest 16.6.1  | 2.2                            | 5.4<br>5.5                  | PI 3.1.6 + Device Pack 13<br>See <a href="#">Cisco Prime Infrastructure 3.1</a> →<br><b>Downloads</b> |
| Everest 16.5.1a | 2.1 Patch 3                    | 5.4<br>5.5                  | -   |

## Web UI System Requirements

The following subsections list the hardware and software required to access the Web UI:

### Minimum Hardware Requirements

| Processor Speed              | DRAM                | Number of Colors | Resolution           | Font Size |
|------------------------------|---------------------|------------------|----------------------|-----------|
| 233 MHz minimum <sup>1</sup> | 512 MB <sup>2</sup> | 256              | 1280 x 800 or higher | Small     |

<sup>1</sup> We recommend 1 GHz

<sup>2</sup> We recommend 1 GB DRAM

### Software Requirements

#### Operating Systems

- Windows 10 or later
- Mac OS X 10.9.5 or later

#### Browsers

- Google Chrome—Version 59 or later (On Windows and Mac)
- Microsoft Edge
- Mozilla Firefox—Version 54 or later (On Windows and Mac)
- Safari—Version 10 or later (On Mac)