

# Controlling Switch Access with Passwords and Privilege Levels

- Restrictions for Controlling Switch Access with Passwords and Privileges, on page 1
- Information About Controlling Switch Access with Passwords and Privileges, on page 2
- How to Configure Switch Access with Passwords and Privileges, on page 5
- Monitoring Switch Access with Passwords and Privileges, on page 17
- Configuration Examples for Switch Access with Passwords and Privilege Levels, on page 17
- Feature History for Controlling Switch Access with Passwords and Privileges, on page 18

# Restrictions for Controlling Switch Access with Passwords and Privileges

The following are the restrictions for controlling switch access with passwords and privileges:

• Disabling password recovery will not work if you have set the switch to boot up manually by using the **boot manual** global configuration command. This command produces the boot loader prompt (*switch:*) after the switch is power cycled.

## **Restrictions and Guidelines for Reversible Password Types**

- Password type 0 and 7 are replaced with password type 6. So password type 0 and 7, which were used for administrator login to the console, Telnet, SSH, webUI, and NETCONF must be migrated to password type 6. No action is required if username and password are type 0 and 7 for local authentication such as CHAP, EAP, and so on.
- If the startup configuration has a type 6 password and you downgrade to a version in which type 6 password is not supported, you can/may be locked out of the device.

## **Restrictions and Guidelines for Irreversible Password Types**

• Username secret password type 5 and enable secret password type 5 must be migrated to the stronger password type 8 or 9. For more information, see Protecting Enable and Enable Secret Passwords with Encryption, on page 6.

• If the startup configuration of the device has convoluted type 9 secret (password that starts with \$14\$), then a downgrade can only be performed to a release in which the convoluted type 9 secret is supported. Convoluted type 9 secret is supported in Cisco IOS XE Gibraltar 16.11.2 and later releases. If the startup configuration has convoluted type 9 secret and you downgrade to any release earlier than Cisco IOS XE Gibraltar 16.11.2, you will be locked out of the device.

Before you downgrade to any release in which convoluted type 9 secret is not supported, ensure that the type 9 secret (password that starts with \$9\$) must be part of the startup configuration instead of convoluted type 9 secret (password that starts with \$14\$) or type 5 secret (password that starts with \$1\$).

If a device is upgraded from Cisco IOS XE Fuji 16.9.x, Cisco IOS XE Gibraltar 16.10.x, or Cisco IOS XE Gibraltar 16.11.x to Cisco IOS XE Gibraltar 16.12.x, the type 5 secret is auto-converted to convoluted type 9 secret (password that starts with \$14\$). For example: username user1 secret 5 \$1\$dNmw\$7jWhqdtZ2qBVz2R4CSZZCO is auto-converted to username user1 secret 9 \$14\$dNmw\$QykGZEEGmieGre\$C9D/fD0czicotgaZAa1CTa2sgygi0Leyw3/cLqPY426. After the device is upgraded, run the write memory command in privileged EXEC mode for the convoluted type 9 secret to be permanently written into the startup configuration.

• Plain text passwords are converted to nonreversible encrypted password type 9.



Note

This is supported in Cisco IOS XE Gibraltar 16.10.1 and later releases.

• Secret password type 4 is not supported.

# **Information About Controlling Switch Access with Passwords and Privileges**

This section provides information about controlling switch access with passwords and privileges.

### **Preventing Unauthorized Access**

You can prevent unauthorized users from reconfiguring your switch and viewing configuration information. Typically, you want network administrators to have access to your switch while you restrict access to users who dial from outside the network through an asynchronous port, connect from outside the network through a serial port, or connect through a terminal or workstation from within the local network.

To prevent unauthorized access into your switch, you should configure one or more of these security features:

- At a minimum, you should configure passwords and privileges at each switch port. These passwords are locally stored on the switch. When users attempt to access the switch through a port or line, they must enter the password specified for the port or line before they can access the switch.
- For an additional layer of security, you can also configure username and password pairs, which are locally stored on the switch. These pairs are assigned to lines or ports and authenticate each user before that user can access the switch. If you have defined privilege levels, you can also assign a specific privilege level (with associated rights and privileges) to each username and password pair.

- If you want to use username and password pairs, but you want to store them centrally on a server instead of locally, you can store them in a database on a security server. Multiple networking devices can then use the same database to obtain user authentication (and, if necessary, authorization) information.
- You can also enable the login enhancements feature, which logs both failed and unsuccessful login
  attempts. Login enhancements can also be configured to block future login attempts after a set number
  of unsuccessful attempts are made.

# **Default Password and Privilege Level Configuration**

A simple way of providing terminal access control in your network is to use passwords and assign privilege levels. Password protection restricts access to a network or network device. Privilege levels define what commands users can enter after they have logged into a network device.

This table shows the default password and privilege level configuration.

Table 1: Default Password and Privilege Levels

Feature	Default Setting
Enable password and privilege level	No password is defined. The default is level 15 (privileged EXEC level). The password is not encrypted in the configuration file.
Enable secret password and privilege level	No password is defined. The default is level 15 (privileged EXEC level). The password is encrypted before it is written to the configuration file.
Line password	No password is defined.

# **Additional Password Security**

To provide an additional layer of security, particularly for passwords that cross the network or that are stored on a Trivial File Transfer Protocol (TFTP) server, you can use either the **enable password** or **enable secret** global configuration commands. Both commands accomplish the same thing; that is, you can establish an encrypted password that users must enter to access privileged EXEC mode (the default) or any privilege level you specify.

We recommend that you use the **enable secret** command because it uses an improved encryption algorithm.

If you configure the **enable secret** command, it takes precedence over the **enable password** command; the two commands cannot be in effect simultaneously.

If you enable password encryption, it applies to all passwords including username passwords, authentication key passwords, the privileged command password, and console and virtual terminal line passwords.

### **Password Recovery**

By default, any end user with physical access to the switch can recover from a lost password by interrupting the boot process while the switch is powering on and then by entering a new password.

The password-recovery disable feature protects access to the switch password by disabling part of this functionality. When this feature is enabled, the end user can interrupt the boot process only by agreeing to set

the system back to the default configuration. With password recovery disabled, you can still interrupt the boot process and change the password, but the configuration file (config.text) and the VLAN database file (vlan.dat) are deleted.

If you disable password recovery, we recommend that you keep a backup copy of the configuration file on a secure server in case the end user interrupts the boot process and sets the system back to default values. Do not keep a backup copy of the configuration file on the switch. If the switch is operating in VTP transparent mode, we recommend that you also keep a backup copy of the VLAN database file on a secure server. When the switch is returned to the default system configuration, you can download the saved files to the switch by using the Xmodem protocol.

To re-enable password recovery, use the **no system disable password recovery switch** *number* | *all* global configuration command.

# **Terminal Line Telnet Configuration**

When you power-up your switch for the first time, an automatic setup program runs to assign IP information and to create a default configuration for continued use. The setup program also prompts you to configure your switch for Telnet access through a password. If you did not configure this password during the setup program, you can configure it when you set a Telnet password for a terminal line.

### **Username and Password Pairs**

You can configure username and password pairs, which are locally stored on the switch. These pairs are assigned to lines or ports and authenticate each user before that user can access the switch. If you have defined privilege levels, you can also assign a specific privilege level (with associated rights and privileges) to each username and password pair.

## **Privilege Levels**

Cisco devices use privilege levels to provide password security for different levels of switch operation. By default, the Cisco IOS XE software operates in two modes (privilege levels) of password security: user EXEC (Level 1) and privileged EXEC (Level 15). You can configure up to 16 hierarchical levels of commands for each mode. By configuring multiple passwords, you can allow different sets of users to have access to specified commands.

#### **Privilege Levels on Lines**

Users can override the privilege level you set using the **privilege level** line configuration command by logging in to the line and enabling a different privilege level. They can lower the privilege level by using the **disable** command. If users know the password to a higher privilege level, they can use that password to enable the higher privilege level. You might specify a high level or privilege level for your console line to restrict line usage.

For example, if you want many users to have access to the **clear line** command, you can assign it level 2 security and distribute the level 2 password fairly widely. But if you want more restricted access to the **configure** command, you can assign it level 3 security and distribute that password to a more restricted group of users.

#### **Command Privilege Levels**

When you set a command to a privilege level, all commands whose syntax is a subset of that command are also set to that level. For example, if you set the **show ip traffic** command to level 15, the **show** commands and **show ip** commands are automatically set to privilege level 15 unless you set them individually to different levels.

## **AES Password Encryption and Master Encryption Keys**

You can enable strong, reversible 128-bit Advanced Encryption Standard (AES) password encryption, also known as type 6 encryption. To start using type 6 encryption, enable the AES Password Encryption feature and configure a master encryption key to encrypt and decrypt passwords.

After you enable AES password encryption and configure a master key, all the existing and newly created cleartext passwords for the supported applications are stored in type 6 encrypted format, unless you disable type 6 password encryption. You can also configure the device to convert all the existing weakly encrypted passwords to type 6 encrypted passwords.

Type 0 and 7 passwords can be autoconverted to type 6 if the AES Password Encryption feature and master encryption key are configured.



Note

- Type 6 encrypted password for the username password is supported from Cisco IOS XE Gibraltar 16.10.1 and later releases. Autoconversion to password type 6 is supported from Cisco IOS XE Gibraltar 16.11.1 and later releases.
- Type 6 username and password are backward compatible to Cisco IOS XE Gibraltar 16.10.x. If you downgrade to any release earlier than Cisco IOS XE Gibraltar 16.10.1, the type 6 username and password are rejected. After autoconversion, to prevent an administrator password from getting rejected during a downgrade, migrate the passwords used for administrator logins (management access) to irreversible password types manually.

# **How to Configure Switch Access with Passwords and Privileges**

### **Setting or Changing a Static Enable Password**

The enable password controls access to the privileged EXEC mode. Follow these steps to set or change a static enable password:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	enable password password	Defines a new password or changes an existing password for access to privileged EXEC mode.
	Example:	By default, no password is defined.
	Device(config)# enable password secret321	For <i>password</i> , specify a string from 1 to 25 alphanumeric characters. The string cannot start with a number, is case sensitive, and allows spaces but ignores leading spaces. It can contain the question mark (?) character if you precede the question mark with the key combination Crtl-v when you create the password; for example, to create the password abc?123, do this: <b>a.</b> Enter <b>abc</b> . <b>b.</b> Enter <b>Crtl-v</b> . <b>c.</b> Enter <b>?123</b> .  When the system prompts you to enter the enable password, you need not precede the question mark with the Ctrl-v; you can simply
		enter abc?123 at the password prompt.
Step 4	end	Exits global configuration mode and returns to
	Example:	privileged EXEC mode.
	Device(config)# end	

# **Protecting Enable and Enable Secret Passwords with Encryption**

Follow these steps to establish an encrypted password that users must enter to access privileged EXEC mode (the default) or any privilege level you specify:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your
	Example:	password, if prompted.
	Device> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Use one of the following:  • enable password [level level] {unencrypted-password}  • enable secret [level level] {unencrypted-password   encryption-type encrypted-password}  Example:  Device (config) # enable password level 12 example123  Or  Device (config) # enable secret 9 \$9\$sMLBsTFXLnnHTk\$0L82	<ul> <li>Defines a new password or changes an existing password for access to privileged EXEC mode.</li> <li>Defines a secret password, which is saved using a nonreversible encryption method.</li> <li>(Optional) For level, the range is from 0 to 15. Level 1 is normal user EXEC mode privileges. The default level is 15 (privileged EXEC mode privileges).</li> <li>For unencrypted-password, specify a string from 1 to 25 alphanumeric characters. The string cannot start with a number, is case sensitive, and allows spaces but ignores leading spaces. By default, no password is defined.</li> <li>For encryption-type, the available options for enable password are type 0 and 7, and type 0, 5, 8, and 9 for enable secret. If you specify an encryption type, you must provide an encrypted password—an encrypted password that you copy from another switch configuration. Secret encryption type 9 is more secure, so we recommend that you select type 9 to avoid any issues while upgrading or downgrading.</li> </ul>

**Protecting Enable and Enable Secret Passwords with Encryption** 

 Command or Action	Purpose
	Note

 Command or Action	Purpose
	• If you do not specify an encryption type for the secret password, the password is auto converted to type 9. This is applicable in Cisco IOS XE Gibraltar 16.10.1 and later releases.
	If you specify an encryption type and then enter a clear text password, it will result in an error.
	• You can also configure type 9 encryption for the secret password manually by using the algorithm-type scrypt command in global configuration mode. For example:
	Device(config)# username user1 algorithm-type scrypt secret cisco
	Or  Device(config)# enable algorithm-type scrypt secret cisco
	Run the write memory command in privileged EXEC mode for the type 9 secret to be permanently

	Command or Action	Purpose
		written into the startup configuration.
Step 4	<pre>service password-encryption Example:  Device (config) # service password-encryption</pre>	(Optional) Encrypts the password when the password is defined or when the configuration is written.  Encryption prevents the password from being readable in the configuration file.
Step 5	<pre>end Example: Device(config)# end</pre>	Exits global configuration mode and returns to privileged EXEC mode.

# **Disabling Password Recovery**

Follow these steps to disable password recovery to protect the security of your switch:

#### Before you begin

If you disable password recovery, we recommend that you keep a backup copy of the configuration file on a secure server in case the end user interrupts the boot process and sets the system back to default values. Do not keep a backup copy of the configuration file on the switch. If the switch is operating in VTP transparent mode, we recommend that you also keep a backup copy of the VLAN database file on a secure server. When the switch is returned to the default system configuration, you can download the saved files to the switch by using the Xmodem protocol.

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	system disable password recovery switch {all   <1-9>}	Disables password recovery.

	Command or Action	Purpose
	Example:	• all: Sets the configuration on switches in stack.
	<pre>Device(config)# system disable password   recovery switch all</pre>	• <1-9>: Sets the configuration on the switch number selected.
		This setting is saved in an area of the flash memory that is accessible by the boot loader and the Cisco IOS image, but is not a part of the file system and is not accessible by any user.
Step 4	end	Exits global configuration mode and returns to
	Example:	privileged EXEC mode.
	Device(config)# end	

#### What to do next

To remove disable password recovery, use the no system disable password recovery switch all global configuration command.

# **Setting a Telnet Password for a Terminal Line**

Beginning in user EXEC mode, follow these steps to set a Telnet password for the connected terminal line:

#### Before you begin

- Attach a PC or workstation with emulation software to the switch console port, or attach a PC to the Ethernet management port.
- The default data characteristics of the console port are 9600, 8, 1, no parity. You might need to press the Return key several times to see the command-line prompt.

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	line vty 0 98	Configures the number of Telnet sessions
	Example:	(lines), and enters line configuration mode.

	Command or Action	Purpose
	Device(config)# line vty 0 98	There are 99 possible sessions on a command-capable device. The 0 and 98 mean that you are configuring all 99 possible Telnet sessions.
Step 4	password password	Sets a Telnet password for the line or lines.
	Example:  Device(config-line)# password abcxyz543	For <i>password</i> , specify a string from 1 to 25 alphanumeric characters. The string cannot start with a number, is case sensitive, and allows spaces but ignores leading spaces. By default, no password is defined.
Step 5	end	Returns to privileged EXEC mode.
	<pre>Example: Device(config-line)# end</pre>	

# **Configuring Username and Password Pairs**

Follow these steps to configure username and password pairs:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	<pre>username name [privilege level] {password encryption-type password}</pre>	Sets the username, privilege level, and password for each user.
	Example:  Device(config) # username adamsample privilege 1 password secret456  Device(config) # username 1111111111 mac attribute	<ul> <li>For <i>name</i>, specify the user ID as one word or the MAC address. Spaces and quotation marks are not allowed.</li> <li>You can configure a maximum of 12000 clients each, for both username and MAC filter.</li> <li>(Optional) For <i>level</i>, specify the privilege</li> </ul>
		level the user has after gaining access. The range is 0 to 15. Level 15 gives privileged

	Command or Action	Purpose
		EXEC mode access. Level 1 gives user EXEC mode access.  • For <i>encryption-type</i> , enter <b>0</b> to specify that an unencrypted password will follow. Enter <b>7</b> to specify that a hidden password will follow. Enter <b>6</b> to specify that an
		<ul> <li>For <i>password</i>, specify the password the user must enter to gain access to the device. The password must be from 1 to 25 characters, can contain embedded spaces, and must be the last option specified in the <b>username</b> command.</li> </ul>
Step 4	Use one of the following:  • line console 0  • line vty 0 98	Enters line configuration mode, and configures the console port (line 0) or the VTY lines (line 0 to 98).
	Example:	
	Device(config)# line console 0	
	or	
	Device(config)# line vty 0 98	
Step 5	end	Exits line configuration mode and returns to
	Example:	privileged EXEC mode.
	Device(config-line)# end	

# **Setting the Privilege Level for a Command**

Follow these steps to set the privilege level for a command:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password, if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	

	Command or Action	Purpose
Step 3	privilege mode level level command	Sets the privilege level for a command.
	<pre>Example: Device(config) # privilege exec level 14 configure</pre>	• For <i>mode</i> , enter <b>configure</b> for global configuration mode, <b>exec</b> for EXEC mode, <b>interface</b> for interface configuration mode, or <b>line</b> for line configuration mode.
		• For <i>level</i> , the range is from 0 to 15. Level 1 is for normal user EXEC mode privileges. Level 15 is the level of access permitted by the <b>enable</b> password.
		• For <i>command</i> , specify the command to which you want to restrict access.
Step 4	enable password level level password  Example:	Specifies the password to enable the privilege level.
	Device(config) # enable password level 14 SecretPswd14	• For <i>level</i> , the range is from 0 to 15. Level 1 is for normal user EXEC mode privileges.
		• For <i>password</i> , specify a string from 1 to 25 alphanumeric characters. The string cannot start with a number, is case sensitive, and allows spaces but ignores leading spaces. By default, no password is defined.
Step 5	end	Exits global configuration mode and returns to privileged EXEC mode.
	Example:	privileged EALC mode.
	Device(config)# end	

# **Changing the Default Privilege Level for Lines**

Follow these steps to change the default privilege level for the specified line:

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	

	Command or Action	Purpose
	Device# configure terminal	
Step 3	line vty line	Selects the virtual terminal line on which to
	<b>Example:</b> restrict access.	restrict access.
	Device(config)# line vty 10	
Step 4	privilege exec level level	Changes the default privilege level for the line.
	Example:	For <i>level</i> , the range is from 0 to 15. Level 1 is for normal user EXEC mode privileges. Level
	Device(config-line)# privilege exec level 15	15 is the level of access permitted by the <b>enable</b> password.
Step 5	end	Exits line configuration mode and returns to
	Example:	privileged EXEC mode.
	Device(config-line)# end	

#### What to do next

Users can override the privilege level you set using the **privilege level** line configuration command by logging in to the line and enabling a different privilege level. They can lower the privilege level by using the **disable** command. If users know the password to a higher privilege level, they can use that password to enable the higher privilege level. You might specify a high level or privilege level for your console line to restrict line usage.

# **Logging in to and Exiting a Privilege Level**

Beginning in user EXEC mode, follow these steps to log into a specified privilege level and exit a specified privilege level.

	Command or Action	Purpose
Step 1	enable level	Logs in to a specified privilege level.
	Example:	InI the example, Level 15 is privileged EXEC mode.
	Device> enable 15	For <i>level</i> , the range is 0 to 15.
Step 2	disable level	Exits to a specified privilege level.
	Example:	In the example, Level 1 is user EXEC mode.
	Device# disable 1	For <i>level</i> , the range is 0 to 15.

# **Configuring an Encrypted Preshared Key**

To configure an encrypted preshared key, perform the following steps.

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	key config-key password-encrypt [text]  Example:	Stores a type 6 encryption key in private NVRAM.
	Device(config)# key config-key password-encrypt	To key in interactively (using the <b>Enter</b> key) and an encrypted key already exists, you will be prompted for the following: Old key, New key, and Confirm key.
		To key in interactively, but an encryption key is not present, you will be prompted for the following: New key and Confirm key.
		<ul> <li>When removing the password that is already encrypted, you will see the following prompt:</li> </ul>
		WARNING: All type 6 encrypted keys will become unusable. Continue with master key deletion? [yes/no]:"
Step 4	password encryption aes	Enables the encrypted preshared key.
	Example:	
	Device(config)# password encryption aes	
Step 5	end	Exits global configuration mode and returns to privileged EXEC mode.
	Example:	
	Device(config)# end	

# **Monitoring Switch Access with Passwords and Privileges**

Table 2: Commands for Displaying Privilege-Level Information

Command	Information
show privilege	Displays the privilege level configuration.

# **Configuration Examples for Switch Access with Passwords and Privilege Levels**

## **Example: Setting or Changing a Static Enable Password**

The following example shows how to change the enable password to *l1u2c3k4y5*. The password is not encrypted and provides access to level 15 (traditional privileged EXEC mode access):

```
Device> enable
Device# configure terminal
Device(config)# enable password l1u2c3k4y5
Device(config)# end
```

# **Example: Protecting Enable and Enable Secret Passwords with Encryption**

The following example shows how to configure the encrypted password \$9\$sMLBsTFXLnnHTk\$0L82 for privilege level 2:

```
Device> enable
Device# configure terminal
Device(config)# enable secret level 2 9 $9$sMLBsTFXLnnHTk$0L82
Device(config)# end
```

# **Example: Setting a Telnet Password for a Terminal Line**

The following example shows how to set the Telnet password to let45me67in89:

```
Device> enable
Device# configure terminal
Device(config)# line vty 10
Device(config-line)# password let45me67in89
Device(config-line)# end
```

## **Example: Setting the Privilege Level for a Command**

The following example shows how to set the **configure** command to privilege level 14 and define *SecretPswd14* as the password users must enter to use level 14 commands:

```
Device> enable
Device# configure terminal
Device(config)# privilege exec level 14 configure
Device(config)# enable password level 14 SecretPswd14
Device(config)# end
```

## **Example: Configuring an Encrypted Preshared Key**

The following example shows a configuration for which a type 6 preshared key has been encrypted. It includes the prompts and messages that a user might see.

```
Device> enable
Device# configure terminal
Device(config)# password encryption aes
Device(config)# key config-key password-encrypt
New key:
Confirm key:
Device(config)#
01:46:40: TYPE6_PASS: New Master key configured, encrypting the keys with the new master key
Device(config)# end
```

# Feature History for Controlling Switch Access with Passwords and Privileges

This table provides release and related information for features explained in this module.

These features are available on all releases subsequent to the one they were introduced in, unless noted otherwise.

Release	Feature	Feature Information
Cisco IOS XE Everest 16.5.1a	Controlling Switch Access with Passwords and Privileges	Password protection restricts access to a network or network device. Privilege levels define what commands users can enter after they have logged into a network device.
Cisco IOS XE Gibraltar 16.11.1	Autoconversion of Type 0 and Type 7 Username and Password to Type 6	From this release, type 0 and 7 username and password can be autoconverted to type 6.

Use Cisco Feature Navigator to find information about platform and software image support. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn.