

Stack Manager and High Availability Commands

- debug platform stack-manager, on page 2
- main-cpu, on page 3
- mode sso, on page 4
- policy config-sync prc reload, on page 5
- redundancy, on page 6
- redundancy config-sync mismatched-commands, on page 7
- redundancy force-switchover, on page 9
- redundancy reload, on page 10
- reload, on page 11
- session, on page 13
- show redundancy, on page 14
- show redundancy config-sync, on page 18
- show switch, on page 20
- show switch stack-mode, on page 23
- stack-mac persistent timer, on page 24
- show tech-support stack, on page 26
- stack-mac update force, on page 32
- standby console enable, on page 33
- switch clear stack-mode, on page 34
- switch switch-number role, on page 35
- switch stack port, on page 36
- switch priority, on page 37
- switch provision, on page 38
- switch renumber, on page 40

debug platform stack-manager

To enable debugging of the stack manager software, use the **debug platform stack-manager** command in privileged EXEC mode. To disable debugging, use the **no** form of this command.

debug platform stack-manager $\{level1 \mid level2 \mid level3 \mid sdp \mid serviceability \mid sim \mid ssm \mid trace\}$ [$\{switch switch-number\}$]

no debug platform stack-manager $\{level1 \mid level2 \mid level3 \mid sdp \mid serviceability \mid sim \mid ssm \mid trace\}$ $[\{switch \ switch-number\}]$

Syntax Description

level1	Enables level 1 debug logs.
level2	Enables level 2 debug logs.
level3	Enables level 3 debug logs.
sdp	Displays the Stack Discovery Protocol (SDP) debug messages.
serviceability	Displays stack manager serviceability debug messages.
sim	Displays the stack information module debug messages.
ssm	Displays the stack state-machine debug messages.
trace	Traces the stack manager entry and exit debug messages.
switch switch-number	(Optional) Specifies the stack member number to enable debugging on. The range is 1 to 9.

Command Default

Debugging is disabled.

Command Modes

Privileged EXEC

Command History

Release	Modification		
Cisco IOS XE Everest 16.5.1a	This command was introduced.		

Usage Guidelines

This command is supported only on stacking-capable switches.

The undebug platform stack-manager command is the same as the no debug platform stack-manager command.

main-cpu

To enter the redundancy main configuration submode and enable the standby switch, use the **main-cpu** command in redundancy configuration mode.

main-cpu

Syntax Description

This command has no arguments or keywords.

Command Default

None

Command Modes

Redundancy configuration (config-red)

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

From the redundancy main configuration submode, use the **standby console enable** command to enable the standby switch.

This example shows how to enter the redundancy main configuration submode and enable the standby switch:

Device(config) # redundancy
Device(config-red) # main-cpu
Device(config-r-mc) # standby console enable
Device#

mode sso

To set the redundancy mode to stateful switchover (SSO), use the **mode sso** command in redundancy configuration mode.

mode sso

Syntax Description

This command has no arguments or keywords.

Command Default

None

Command Modes

Redundancy configuration

Command History

Release	Modification		
Cisco IOS XE Everest 16.5.1a	This command was introduced.		

Usage Guidelines

The **mode** sso command can be entered only from within redundancy configuration mode.

Follow these guidelines when configuring your system to SSO mode:

- You must use identical Cisco IOS images on the switches in the stack to support SSO mode. Redundancy may not work due to differences between the Cisco IOS releases.
- If you perform an online insertion and removal (OIR) of the module, the switch resets during the stateful switchover and the port states are restarted only if the module is in a transient state (any state other than Ready).
- The forwarding information base (FIB) tables are cleared on a switchover. Routed traffic is interrupted until route tables reconverge.

This example shows how to set the redundancy mode to SSO:

```
Device(config) # redundancy
Device(config-red) # mode sso
Device(config-red) #
```

policy config-sync prc reload

To reload the standby switch if a parser return code (PRC) failure occurs during configuration synchronization, use the **policy config-sync reload** command in redundancy configuration mode. To specify that the standby switch is not reloaded if a parser return code (PRC) failure occurs, use the **no** form of this command.

policy config-sync {bulk | lbl} prc reload no policy config-sync {bulk | lbl} prc reload

ntax			

bulk	Specifies bulk configuration mode.
lbl	Specifies line-by-line (lbl) configuration mode.

Command Default

The command is enabled by default.

Command Modes

Redundancy configuration (config-red)

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

This example shows how to specify that the standby switch is not reloaded if a parser return code (PRC) failure occurs during configuration synchronization:

Device(config-red) # no policy config-sync bulk prc reload

redundancy

To enter redundancy configuration mode, use the **redundancy** command in global configuration mode.

redundancy

Syntax Description

This command has no arguments or keywords.

Command Default

None

Command Modes

Global configuration (config)

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

The redundancy configuration mode is used to enter the main CPU submode, which is used to enable the standby switch.

To enter the main CPU submode, use the **main-cpu** command while in redundancy configuration mode.

From the main CPU submode, use the **standby console enable** command to enable the standby switch.

Use the **exit** command to exit redundancy configuration mode.

This example shows how to enter redundancy configuration mode:

```
Device(config) # redundancy
Device(config-red) #
```

This example shows how to enter the main CPU submode:

Device(config) # redundancy
Device(config-red) # main-cpu
Device(config-r-mc) #

redundancy config-sync mismatched-commands

To allow the standby switch to join the stack if a configuration mismatch occurs between the active and standby switches, use the **redundancy config-sync mismatched-commands** command in privileged EXEC mode.

redundancy config-sync {ignore | validate} mismatched-commands

Syntax	П	PCCI	٠i	n	ti	n	n
Oyntur	_	0301	•	۲	••	v	•••

ignore	Ignores the mismatched command list.	
validate	Revalidates the mismatched command list with the modified running-configuration	

Command Default

None

Command Modes

Privileged EXEC

Command History

Release	Modification		
Cisco IOS XE Everest 16.5.1a	This command was introduced.		

Usage Guidelines

If the command syntax check in the running configuration of the active switch fails while the standby switch is booting, use the **redundancy config-sync mismatched-commands** command to display the Mismatched Command List (MCL) on the active switch and to reboot the standby switch.

The following is a log entry example for mismatched commands:

```
00:06:31: Config Sync: Bulk-sync failure due to Servicing Incompatibility. Please check
full list of mismatched commands via:
show redundancy config-sync failures mcl
00:06:31: Config Sync: Starting lines from MCL file:
interface GigabitEthernet7/7
! <submode> "interface"
    ip address 192.0.2.0 255.255.255.0
! </submode> "interface"
```

To display all mismatched commands, use the **show redundancy config-sync failures mcl** command.

To clean the MCL, follow these steps:

- 1. Remove all mismatched commands from the running configuration of the active switch.
- Revalidate the MCL with a modified running configuration by using the redundancy config-sync validate mismatched-commands command.
- 3. Reload the standby switch.

You can ignore the MCL by doing the following:

- 1. Enter the redundancy config-sync ignore mismatched-commands command.
- 2. Reload the standby switch; the system changes to SSO mode.



Note

If you ignore the mismatched commands, the out-of-sync configuration at the active switch and the standby switch still exists.

3. Verify the ignored MCL with the **show redundancy config-sync ignored mcl** command.

If SSO mode cannot be established between the active and standby switches because of an incompatibility in the configuration file, a mismatched command list (MCL) is generated at the active switch and a reload into route processor redundancy (RPR) mode is forced for the standby switch.

This example shows how to revalidate the mismatched command list with the modified configuration:

Device# redundancy config-sync validate mismatched-commands Device#

redundancy force-switchover

To force a switchover from the active switch to the standby switch, use the **redundancy force-switchover** command in privileged EXEC mode on a switch stack.

redundancy force-switchover

Syntax Description

This command has no arguments or keywords.

Command Default

None

Command Modes

Privileged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

Use the **redundancy force-switchover** command to manually switch over to the redundant switch. The redundant switch becomes the new active switch that runs the Cisco IOS image, and the modules are reset to their default settings.

The old active switch reboots with the new image and joins the stack.

If you use the **redundancy force-switchover** command on the active switch, the switchports on the active switch to go down.

If you use this command on a switch that is in a partial ring stack, the following warning message appears:

Device# redundancy force-switchover

Stack is in Half ring setup; Reloading a switch might cause stack split This will reload the active unit and force switchover to standby[confirm]

This example shows how to manually switch over from the active to the standby supervisor engine:

Device# redundancy force-switchover
Device#

redundancy reload

To force a reload of one or all of the switches in the stack, use the **redundancy reload** command in privileged EXEC mode.

redundancy reload {peer | shelf}

Syntax Description

peer Reloads the peer unit.

shelf Reboots all switches in the stack.

Command Default

None

Command Modes

Privileged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

Before using this command, see the "Performing a Software Upgrade" section of the for additional information.

Use the **redundancy reload shelf** command to reboot all the switches in the stack.

This example shows how to manually reload all switches in the stack:

 ${\tt Device\#\ redundancy\ reload\ shelf}$

Device#

reload

To reload the stack member and to apply a configuration change, use the **reload** command in privileged EXEC mode.

reload [{/noverify | /verify}] [{LINE | at | cancel | in | slot | stack-member-number | standby-cpu}]

Syntax Description

(Optional) Specifies to not verify the file signature before the reload.	
(Optional) Verifies the file signature before the reload.	
(Optional) Reason for the reload.	
(Optional) Specifies the time in hh:mm for the reload to occur.	
(Optional) Cancels the pending reload.	
(Optional) Specifies a time interval for reloads to occur.	
(Optional) Saves the changes on the specified stack member and then restarts it.	
(Optional) Stack member number on which to save the changes. The range is 1 to 8.	
(Optional) Reloads the standby route processor (RP).	

Command Default

Immediately reloads the stack member and puts a configuration change into effect.

Command Modes

Privileged EXEC

Command History

Release	Modification	
Cisco IOS XE Everest 16.5.1a	This command was introduced.	

Usage Guidelines

If there is more than one switch in the switch stack, and you enter the **reload slot** *stack-member-number* command, you are not prompted to save the configuration.

Examples

This example shows how to reload the switch stack:

Device# reload

System configuration has been modified. Save? [yes/no]: **yes**Reload command is being issued on Active unit, this will reload the whole stack
Proceed with reload? [confirm] **yes**

This example shows how to reload a specific stack member:

Device# reload slot 6
Proceed with reload? [confirm] y

This example shows how to reload a single-switch switch stack (there is only one member switch):

Device# reload slot 3 System configuration has been modified. Save? [yes/no]: y Proceed to reload the whole Stack? [confirm] y

session

To access the diagnostic shell of a specific stack member or to access the Cisco IOS prompt of the standby device use the **session** command in privileged EXEC mode on the active device.

session {standby ios | switch [{stack-member-number}]}

Syntax Description

standby ios	Accesses	Accesses the Cisco IOS prompt of the standby Device.		
	Note	You cannot configure the standby Device using this command.		
switch	Accesses	Accesses the diagnostic shell of a stack member.		
stack-member-number	(Optiona is 1 to 8.	(Optional) Stack member number to access from the active switch. The range is 1 to 8.		

Command Default

None

Command Modes

Privileged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

When you access the Cisco IOS prompt on the standby Device, -stby is appended to the system prompt. You cannot configure the standby Device at the <code>Device-stby></code> prompt.

When you access the diagnostic shell of a stack member, (diag) is appended to the system prompt.

Examples

This example shows how to access stack member 3:

Device# session switch 3
Device(diag)>

This example shows how to access the standby device:

Device# **session standby ios**Device-stby>

show redundancy

To display redundancy facility information, use the **show redundancy** command in privileged EXEC mode

show redundancy [{clients | config-sync | counters | history [{reload | reverse}] | slaves[slave-name] {clients | counters} | states | switchover history [domain default]}]

Syntax Description

clients	(Optional) Displays information about the redundancy facility client.		
config-sync	(Optional) Displays a configuration synchronization failure or the ignored mismatched command list. For more information, see show redundancy config-sync, on page 18.		
counters	(Optional) Displays information about the redundancy facility counter.		
history	(Optional) Displays a log of past status and related information for the redundancy facility.		
history reload	(Optional) Displays a log of past reload information for the redundancy facility.		
history reverse	(Optional) Displays a reverse log of past status and related information for the redundancy facility.		
slaves	(Optional) Displays all subordinates in the redundancy facility.		
slave-name	(Optional) The name of the redundancy facility subordinate to display specific information for. Enter additional keywords to display all clients or counters in the specified subordinate.		
clients	Displays all redundancy facility clients in the specified subordinates.		
counters	Displays all counters in the specified subordinate.		
states	(Optional) Displays information about the redundancy facility state, such as disabled, initialization, standby or active.		
switchover history	(Optional) Displays information about the redundancy facility switchover history.		
domain default	(Optional) Displays the default domain as the domain to display switchover history for.		

Command Default

None

Command Modes

Privileged EXEC (#)

Command History

Release	Modification	
Cisco IOS XE Everest 16.5.1a	This command was introduced.	

This example shows how to display information about the redundancy facility:

Device# show redundancy

Redundant System Information:

```
Available system uptime = 6 days, 9 hours, 23 minutes
Switchovers system experienced = 0
            Standby failures = 0
       Last switchover reason = not known
                Hardware Mode = Simplex
    Configured Redundancy Mode = SSO
     Operating Redundancy Mode = SSO
             Maintenance Mode = Disabled
               Communications = Down Reason: Simplex mode
Current Processor Information :
             Active Location = slot 1
       Current Software state = ACTIVE
       Uptime in current state = 6 days, 9 hours, 23 minutes
                Image Version = Cisco IOS Software, IOS-XE Software, Catalyst 3
850 L3 Switch Software (CAT3850-UNIVERSALK9-M), Version 03.08.59.EMD EARLY DEPLO
YMENT ENGINEERING NOVA WEEKLY BUILD, synced to DSGS PI2 POSTPC FLO DSBU7 NG3K 11
05
Copyright (c) 1986-2012 by Cisco Systems, Inc.
Compiled Sun 16-S
       Configuration register = 0x102
Peer (slot: 0) information is not available because it is in 'DISABLED' state
Device#
```

This example shows how to display redundancy facility client information:

Device# show redundancy clients

```
Group ID =
           1
                   clientSeq =
                                  4 EICORE HA Client
    clientID = 20002
    clientID = 24105    clientSeq =    10     WCM_MOBILITY
    clientID = 24106     clientSeq =
                                11 WCM_DOT1X
    clientID = 24110 clientSeq = clientID = 24110 client=0
                                 12 WCM_APFROGUE
15 WCM CIDS
                                 16 WCM NETFLOW
    clientID = 24111    clientSeq =
    clientID = 24120    clientSeq =
                                18 wcm_comet
                                 21 Table Manager Client
24 SNMP SA HA Client
27 Installer HA Client
    clientID = 24001     clientSeq =
    clientID = 20010     clientSeq =
clientID = 20007     clientSeq =
    clientID = 29 clientSeq = 60 Redundancy Mode RF
    clientID = 139   clientSeq =
                                61 IfIndex
    clientID = 3300   clientSeq =
                                62 Persistent Variable
    clientID = 25    clientSeq =
clientID = 20005    clientSeq =
                                 68 CHKPT RF
74 IIF-shim
                    clientSeq =
```

The output displays the following information:

<output truncated>

- clientID displays the client's ID number.
- clientSeq displays the client's notification sequence number.
- Current redundancy facility state.

This example shows how to display the redundancy facility counter information:

```
Device# show redundancy counters
Redundancy Facility OMs
               comm link up = 0
             comm link down = 0
          invalid client tx = 0
          null tx by client = 0
               tx failures = 0
      tx msg length invalid = 0
      client not rxing msgs = 0
 rx peer msg routing errors = 0
          null peer msg rx = 0
        errored peer msg rx = 0
                 buffers tx = 0
     tx buffers unavailable = 0
                 buffers rx = 0
      buffer release errors = 0
 duplicate client registers = 0
  failed to register client = 0
       Invalid client syncs = 0
Device#
```

This example shows how to display redundancy facility history information:

```
Device# show redundancy history
00:00:00 *my state = INITIALIZATION(2) peer state = DISABLED(1)
00:00:00 RF EVENT INITIALIZATION(524) op=0 rc=0
00:00:00 *my state = NEGOTIATION(3) peer state = DISABLED(1)
00:00:01 client added: Table Manager Client(24001) seq=21
00:00:01 client added: SNMP SA HA Client(20010) seq=24
00:00:06 client added: WCM_CAPWAP(24100) seq=5
00:00:06 client added: WCM QOS HA(24103) seg=8
00:00:07 client added: WCM DOT1X(24106) seg=11
00:00:07 client added: EICORE HA Client(20002) seq=4
00:00:09 client added: WCM MOBILITY(24105) seq=10
00:00:09 client added: WCM NETFLOW(24111) seq=16
00:00:09 client added: WCM APFROGUE(24107) seq=12
00:00:09 client added: WCM RRM HA(24101) seq=6
00:00:09 client added: WCM MCAST(24112) seq=17
00:00:09 client added: WCM CIDS(24110) seq=15
00:00:09 client added: wcm comet(24120) seq=18
00:00:22 RF_STATUS_REDUNDANCY_MODE_CHANGE(405) First Slave(0) op=0 rc=0
00:00:22 RF_STATUS_REDUNDANCY_MODE_CHANGE(405) Slave(6107) op=0 rc=0
00:00:22 RF STATUS REDUNDANCY MODE CHANGE(405) Slave(6109) op=0 rc=0
00:00:22 RF STATUS REDUNDANCY MODE CHANGE(405) Slave(6128) op=0 rc=0
00:00:22 RF STATUS REDUNDANCY MODE CHANGE (405) Slave (8897) op=0 rc=0
00:00:22 RF_STATUS_REDUNDANCY_MODE_CHANGE(405) Slave(8898) op=0 rc=0
00:00:22 RF STATUS REDUNDANCY MODE CHANGE(405) Slave(8901) op=0 rc=0
00:00:22 RF EVENT SLAVE STATUS DONE(523) First Slave(0) op=405 rc=0
00:00:22 RF STATUS REDUNDANCY MODE CHANGE(405) Redundancy Mode RF(29) op=0 rc=0
00:00:22 RF STATUS REDUNDANCY MODE CHANGE (405) IfIndex(139) op=0 rc=0
<output truncated>
```

This example shows how to display information about the redundancy facility subordinates:

Device#

Device#

This example shows how to display information about the redundancy facility state:

```
Device# show redundancy states
        my state = 13 - ACTIVE
      peer state = 1 -DISABLED
            Mode = Simplex
         Unit ID = 1
 Redundancy Mode (Operational) = SSO
  Redundancy Mode (Configured) = SSO
              Redundancy State = Non Redundant
                     Manual Swact = disabled (system is simplex (no peer unit))
  Communications = Down
                             Reason: Simplex mode
    client count = 75
  client_notification_TMR = 360000 milliseconds
           keep alive TMR = 9000 milliseconds
         keep_alive count = 0
     keep alive threshold = 18
           RF debug mask = 0
```

show redundancy config-sync

To display a configuration synchronization failure or the ignored mismatched command list (MCL), if any, use the **show redundancy config-sync** command in EXEC mode.

show redundancy config-sync {failures {bem | mcl | prc} | ignored failures mcl}

Syntax Description

failures	Displays MCL entries or best effort method (BEM)/Parser Return Code (PRC) failures.
bem	Displays a BEM failed command list, and forces the standby switch to reboot.
mcl	Displays commands that exist in the switch's running configuration but are not supported by the image on the standby switch, and forces the standby switch to reboot.
prc	Displays a PRC failed command list and forces the standby switch to reboot.
ignored failures mcl	Displays the ignored MCL failures.

Command Default

None

Command Modes

User EXEC

Privileged EXEC

Command History

Release	Modification	
Cisco IOS XE Everest 16.5.1a	This command was introduced.	

Usage Guidelines

When two versions of Cisco IOS images are involved, the command sets supported by two images might differ. If any of those mismatched commands are executed on the active switch, the standby switch might not recognize those commands, which causes a configuration mismatch condition. If the syntax check for the command fails on the standby switch during a bulk synchronization, the command is moved into the MCL and the standby switch is reset. To display all the mismatched commands, use the **show redundancy config-sync failures mcl** command.

To clean the MCL, follow these steps:

- 1. Remove all mismatched commands from the active switch's running configuration.
- 2. Revalidate the MCL with a modified running configuration by using the **redundancy config-sync validate mismatched-commands** command.
- **3.** Reload the standby switch.

Alternatively, you could ignore the MCL by following these steps:

- 1. Enter the **redundancy config-sync ignore mismatched-commands** command.
- 2. Reload the standby switch; the system transitions to SSO mode.



Note

If you ignore the mismatched commands, the out-of-synchronization configuration on the active switch and the standby switch still exists.

3. You can verify the ignored MCL with the **show redundancy config-sync ignored mcl** command.

Each command sets a return code in the action function that implements the command. This return code indicates whether or not the command successfully executes. The active switch maintains the PRC after executing a command. The standby switch executes the command and sends the PRC back to the active switch. A PRC failure occurs if these two PRCs do not match. If a PRC error occurs at the standby switch either during bulk synchronization or line-by-line (LBL) synchronization, the standby switch is reset. To display all PRC failures, use the **show redundancy config-sync failures prc** command.

To display best effort method (BEM) errors, use the show redundancy config-sync failures bem command.

This example shows how to display the BEM failures:

```
Device> show redundancy config-sync failures bem
BEM Failed Command List
-----
The list is Empty
```

This example shows how to display the MCL failures:

```
Device> show redundancy config-sync failures mcl
Mismatched Command List
-----
The list is Empty
```

This example shows how to display the PRC failures:

```
Device# show redundancy config-sync failures prc
PRC Failed Command List
-----
The list is Empty
```

show switch

To display information that is related to the stack member or the switch stack, use the **show switch** command in EXEC mode.

show switch [{stack-member-number | detail | neighbors | stack-ports [{summary}]}]

Syntax Description

stack-member-number	(Optional) Number of the stack member. The range is 1 to 9.
detail	(Optional) Displays detailed information about the stack ring.
neighbors	(Optional) Displays the neighbors of the entire switch stack.
stack-ports	(Optional) Displays port information for the entire switch stack.
summary	(Optional) Displays the stack cable length, the stack link status, and the loopback status.

Command Default

None

Command Modes

User EXEC (>)

Privileged EXEC (#)

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

This command displays these states:

- Initializing—A switch has been just added to the stack and it has not completed the basic initialization to go to the ready state.
- HA Sync in Progress—After the standby is elected, the corresponding switch remains in this state until the synchronization is completed.
- Syncing—A switch that is added to an already existing stack remains in this state until the switch add sequence is complete.
- Ready—The member has completed loading the system- and interface-level configurations and can
 forward traffic.
- V-Mismatch—A switch in version mismatch mode. Version-mismatch mode is when a switch that joins the stack has a software version that is incompatible with the active switch.
- Provisioned—The state of a preconfigured switch before it becomes an active member of a switch stack. The MAC address and the priority number in the display are always 0 for the provisioned switch.
- Unprovisioned—The state of a switch when the provisioned switch number was unprovisioned using the **no switch** *switch-number* **provision** command.

- Removed—A switch that was present in the stack was removed using the **reload slot** command.
- Sync not started—When multiple switches are added to an existing stack together, the active switch adds them one by one. The switch that is being added is in the Syncing state. The switches that have not been added yet are in the Sync not started state.
- Lic-Mismatch—A switch has a different license level than the active switch.

A typical state transition for a stack member (including an active switch) booting up is Waiting > Initializing > Ready.

A typical state transition for a stack member in version mismatch (VM) mode is Waiting > Ver Mismatch.

You can use the **show switch** command to identify whether the provisioned switch exists in the switch stack. The **show running-config** and the **show startup-config** privileged EXEC commands do not provide this information.

The display also includes stack MAC-persistency wait-time if persistent MAC address is enabled.

Examples

This example shows how to display summary stack information:

This example shows how to display detailed stack information:

This example shows how to display the member 6 summary information:

Device#	show swit	ch 6		
Switch#	Role	Mac Address	Priority	State
6	Member	0003.e31a.1e00	1	Ready

This example shows how to display the neighbor information for a stack:

Device# s	how	switch ne	ighbors
Switch	#	Port A	Port B
	_		
6		None	8
8		6	None

This example shows how to display stack-port information:

Device# show	switch stac	ck-ports		
Switch #	Port A	Port B		
6	Down	Ok		
8	Ok	Down		

This example shows the output for the **show switch stack-ports summary** command. The table that follows describes the fields in the display.

Device# show switch stack-ports summary								
Switch#/	Stack	Neighbor	Cable	Link	Link	Sync	#	In
Port#	Port		Length	OK	Active	OK	Changes	Loopback
	Status						To LinkOK	
1/1	Down	2	50 cm	No	NO	No	10	No
1/2	Ok	3	1 m	Yes	Yes	Yes	0	No
2/1	Ok	5	3 m	Yes	Yes	Yes	0	No
2/2	Down	1	50 cm	No	No	No	10	No
3/1	Ok	1	1 m	Yes	Yes	Yes	0	No
3/2	Ok	5	1 m	Yes	Yes	Yes	0	No

5/1	Ok	3	1 m	Yes	Yes	Yes	0	No
5/2	Ok	2	3 m	Yes	Yes	Yes	0	No

Table 1: Show switch stack-ports summary Command Output

Field	Description
Switch#/Port#	Member number and its stack port number.
Stack Port Status	Status of the stack port.
	• Down—A cable is detected, but either no connected neighbor is up, or the stack port is disabled.
	• OK—A cable is detected, and the connected neighbor is up.
Neighbor	Switch number of the active member at the other end of the stack cable.
Cable Length	Valid lengths are 50 cm, 1 m, or 3 m.
	If the switch cannot detect the cable length, the value is <i>no cable</i> . The cable might not be connected, or the link might be unreliable.
Link OK	Whether the stack cable is connected and functional. There may or may not be a neighbor connected on the other end.
	The <i>link partner</i> is a stack port on a neighbor switch.
	 No—There is no stack cable connected to this port or the stack cable is not functional.
	• Yes—There is a functional stack cable connected to this port.
Link Active	Whether a neighbor is connected on the other end of the stack cable.
	• No—No neighbor is detected on the other end. The port cannot send traffic over this link.
	• Yes—A neighbor is detected on the other end. The port can send traffic over this link.
Sync OK	Whether the link partner sends valid protocol messages to the stack port.
	No—The link partner does not send valid protocol messages to the stack port.
	• Yes—The link partner sends valid protocol messages to the port.
# Changes to	The relative stability of the link.
LinkOK	If a large number of changes occur in a short period of time, link flapping can occur.
In Loopback	Whether a stack cable is attached to a stack port on the member.
	• No— At least one stack port on the member has an attached stack cable.
	Yes—None of the stack ports on the member has an attached stack cable.

show switch stack-mode

To display and verify the current stack mode on a device, use the **show switch stack-mode** command in priviledged EXEC mode.

show switch stack-mode

Command Default

None

Command Modes

priviledged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.6.1	This command was introduced.

Usage Guidelines

The **show switch stack-mode** command displays detailed status of the currently running stack mode. Fields dispalyed for each one of the devices in the stack include: the role of the device, its MAC address, the stack mode after reboot, the current stack mode, and so on.

Device# show switch stack-mode

Switch	Role	Mac Address	Version	Mode	Configured	State
1	Member	3c5e.c357.c880		1+1'	Active'	Ready
*2	Active	547c.69de.cd00	V05	1+1'	Standby'	Ready
3	Member	547c.6965.cf80	V05	1+1'	Member'	Ready

The Mode field indicates the current stack mode

The Configured field refers to the device state expected after a reboot.

Single quotation marks (') indicate that the stack mode has been changed.

stack-mac persistent timer

To enable the persistent MAC address feature, use the **stack-mac persistent timer** command in global configuration mode on the switch stack or on a standalone switch. To disable the persistent MAC address feature, use the **no** form of this command.

stack-mac persistent timer [{0time-value}]
no stack-mac persistent timer

Syntax Description

0 (Optional) Continues using the MAC address of the current active switch indefinitely, even after a new active switch takes over.

time-value (Optional) Time period in minutes before the stack MAC address changes to that of the new active switch. The range is 1 to 60 minutes.

Command Default

Persistent MAC address is disabled. The MAC address of the stack is always that of the first active switch.

Command Modes

Global configuration (config)

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

By default, the stack MAC address will always be the MAC address of the first active switch, even if a new active switch takes over. The same behavior occurs when you enter the **stack-mac persistent timer** command or the **stack-mac persistent timer** 0 command.



Note

To avoid PAgP flaps the stack MAC persistent wait timer should be configured as indefinite using the command stack-mac persistent timer 0

When you enter the **stack-mac persistent timer** command with a *time-value*, the stack MAC address will change to that of the new active switch after the period of time that you entered whenever a new switch becomes the active switch. If the previous active switch rejoins the stack during that time period, the stack retains its MAC address for as long as the switch that has that MAC address is in the stack.

If the whole stack reloads the MAC address of the active switch is the stack MAC address.



Note

If you do not change the stack MAC address, Layer 3 interface flapping does not occur. This also means that a foreign MAC address (a MAC address that does not belong to any of the switches in the stack) could be the stack MAC address. If the switch with this foreign MAC address joins another stack as the active switch, two stacks will have the same stack MAC address. You must use the **stack-mac update force** command to resolve the conflict.

Examples

This example shows how to enable a persistent MAC address:

Device(config)# stack-mac persistent timer

You can verify your settings by entering the **show running-config** privileged EXEC command. If enabled, **stack-mac persistent timer** is shown in the output.

show tech-support stack

To display all switch stack-related information for use by technical support, use the **show tech-support stack** command in privileged EXEC mode.

show tech-support stack

Command Modes

Privileged EXEC (#)

Command History

Release	Modification
Cisco IOS XE Gibraltar 16.10.1	This command was introduced.
Cisco IOS XE Gibraltar 16.12.1	The output for this command was enhanced to include more stack-related information.

Usage Guidelines

The **show tech-support stack** command captures the snapshot of stacking states and information for debug issues. Use this command, when stacking issues (such as stack cable issue, silent reload, switch not coming to ready state, stack crash, and so on) occur.

The output of the **show tech-support stack** command is very long. To better manage this output, you can redirect the output to a file (for example, **show tech-support stack** | **redirect flash**: *filename*) in the local writable storage file system or remote file system.

The output of the **show tech stack** command displays the output of the following commands:

Cisco Catalyst 9300 Series Switches

- · show clock
- show version
- show running-config
- · show redundancy switchover history
- · show switch stack-ports summary
- show switch stack-mode
- · show switch stack-ring speed
- · show switch stack-bandwidth
- show switch detail
- show switch neighbors

The following commands are only available on stacked switches in ready state

- show platform software stack-mgr switch
- show platform software sif switch
- · show platform hardware fed switch

- · dir crashinfo:
- · dir flash:/core

The following commands are only available on non-stackable switches in ready state:

- · show redundancy switchover history
- show platform software fed switch active
- show platform software fed switch standby
- show stackwise-virtual bandwidth
- show stackwise-virtual dual-active-detection
- show stackwise-virtual link
- show stackwise-virtual neighbors
- · dir crashinfo:
- · dir flash:/core

Examples

The following is sample output from the **show tech-support stack** command:

Device# show tech-support stack

· ·

-----show switch stack-ports summary -----

	t# Port Statı kOK In Loopba	_	Cable Length	Link OK	Link Active	Sync OK	#Changes
1/1	OK No	3	50cm	Yes	Yes	Yes	1
1/2	OK No	2	50cm	Yes	Yes	Yes	1
2/1	OK No	1	50cm	Yes	Yes	Yes	1
2/2	OK No	3	50cm	Yes	Yes	Yes	1
3/1	OK No	2	50cm	Yes	Yes	Yes	1
3/2	OK No	1	50cm	Yes	Yes	Yes	1

----- show switch stack-mode

Switch# R	ole Ma	ac Address	Version	Mode C	Configured	State
2 Mei	mber 0	46c.9dle.f380 c75.bd11.5d80 c75.bd11.59ff	V01	N+1 N+1 N+1	None None None	Ready Ready Ready

show s	switch	stack-bandwidth	
--------	--------	-----------------	--

Switch#	Role	Stack Bandwidth	Current State
*1	Active	480G	Ready
2	Member	480G	Ready
3	Standby	480G	Ready

-----show switch stack-ring speed -----

Stack Ring Speed : 480G Stack Ring Configuration: Full Stack Ring Protocol : StackWise

----- show switch detail -----

Switch/Stack Mac Address: 046c.9dle.f380 - Local Mac Address

Mac persistency wait time: Indefinite

Switch#	Role	Mac Address	Priority	•	Current State	
*1		046c.9d1e.f380	1		Ready	
2	Member	0c75.bd11.5d80	1	V01	Ready	
3	Standby	0c75.bd11.59ff	1	P1A	Ready	

	Stack Port	Status	Neighb	oors
Switch#	Port 1	Port 2	Port 1	Port 2
1	OK	OK	3	2
2	OK	OK	1	3
3	OK	OK	2	1

----- show switch neighbors -----

Switch #	Port 1	Port 2
1	3	2
2	1	3
3	2	1

------ show platform software stack-mgr switch 1 R0 oir-states --

Switch#	OIR State	Type	Provisioned
1	CHASSIS_COMPATIBLE	C9300-24U	YES
2	CHASSIS_COMPATIBLE	C9300-48U	YES

3 CHASSIS COMPATIBLE C9300-48U YES

----- show platform software stack-mgr switch 1 R0 sdp-counters --

Stack Discovery Protocol (SDP) Counters

Message	Tx Success	Tx Fail	Rx Success	Rx Fail
Discovery	16	0	 27	0
Neighbor	5	1	5	2
Keepalive	473	0	945	0
SEPPUKU	0	0	0	0
Standby Elect Req	1	0	0	0
Standby Elect Ack	0	0	1	0
Standby IOS State	0	0	2	0
Reload Req	0	0	0	0
Reload Ack	0	0	0	0
SESA Mesq	0	0	0	0
RTU Msg	1	0	4	0
Disc Timer Stop	1	0	2	0

----- show platform software sif switch 1 R0 counters ------

Stack Interface (SIF) Counters

Stack Discovery Protocol (SDP) Messages

 Message
 Tx Success
 Tx Fail
 Rx Success
 Rx Fail

 Discovery
 0
 0
 0
 0

 Neighbor
 0
 0
 0
 0

 Forward
 516
 0
 1040
 0

SIF Management Messages

Message	Success	Fail
Link Status	4	0
Link Management	0	0
Chassis Num	1	0
Topo Change	2	0
Active Declare	1	0
Template set	0	0

----- show platform software sif switch 1 R0 counters oob

SIF OOB Sta	tistics		
Message		Count	
TX LSMPT		524	
TX Enq Faile	2d		
TX Copy Fail		0	
TX Ring Full		0	
TX Iter		516	
TX Enq Succe		526	
RX Process		1042	
RX Exception		0	
RX Total		1042	
Dequeue Atte	2000	986 1043	
Dequeue Suci	cess	1043	
SIF Netdrv (OOB Statisti	.cs	-
Switch	Count		
2	42228		
	79287		
Broadcast me			
	,		
SIF Cable S	tatistics		are sif switch 1 R0 counters cable
SIF Cable S	tatistics Remove	platform softw	
SIF Cable S [.] Direction	tatistics Remove	Insert	
SIF Cable S [.] Direction	tatistics Remove	Insert	
SIF Cable S- Direction East West	tatistics Remove 0	Insert 1	
SIF Cable S- Direction East West SIF Link Sta	tatistics Remove 0 0	Insert 1 1	
SIF Cable S- Direction East West SIF Link Sta	tatistics Remove 0 0 remove atistics	Insert 1 1 1	
SIF Cable S- Direction East West SIF Link Sta	tatistics Remove 0 0 remove atistics	Insert 1 1 1	 Changes
SIF Cable S- Direction East West SIF Link Sta	Remove 0 0 atistics Port	Insert 1 1 State	Changes
SIF Cable S Direction East West SIF Link Sta	Remove 0 0 atistics Port 1 2	Insert 1 1 State	Changes
SIF Cable S Direction East West SIF Link Sta	Remove 0 0 atistics Port 1 2	Insert 1 1 1 State 1 1	Changes
SIF Cable S Direction East West SIF Link Sta	Remove 0 0 atistics Port 1 2	Insert 1 1 State 1 1	Changes
SIF Cable S	Remove 0 0 reatistics Port 1 2 show	Insert 1 1 1 State 1 1 1 v platform softw	Changes 2 2
SIF Cable S	Remove 0 0 ratistics Port 1 2 show	Insert 1 1 1 State 1 1 1 v platform softw	Changes

```
Chassis# MAC Adress Role

3 0c75.bd11.59ff
2 0c75.bd11.5d80
1 046c.9d1e.f380 L,A
```

L: Local Switch; A: Active Switch;

· ·

The output fields are self-explanatory.

Stacked Switch List

stack-mac update force

To update the stack MAC address to the MAC address of the active switch, use the **stack-mac update force** command in EXEC mode on the active switch.

stack-mac update force

Syntax Description

This command has no arguments or keywords.

Command Default

None

Command Modes

User EXEC

Privileged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

By default, the stack MAC address is not changed to the MAC address of the new active switch during a high availability (HA) failover. Use the **stack-mac update force** command to force the stack MAC address to change to the MAC address of the new active switch.

If the switch with the same MAC address as the stack MAC address is currently a member of the stack, the **stack-mac update force** command has no effect. (It does not change the stack MAC address to the MAC address of the active switch.)



Note

If you do not change the stack MAC address, Layer 3 interface flapping does not occur. It also means that a foreign MAC address (a MAC address that does not belong to any of the switches in the stack) could be the stack MAC address. If the switch with this foreign MAC address joins another stack as the active switch, two stacks will have the same stack MAC address. You must use the **stack-mac update force** command to resolve the conflict.

This example shows how to update the stack MAC address to the MAC address of the active switch:

Device> stack-mac update force
Device>

You can verify your settings by entering the **show switch** privileged EXEC command. The stack MAC address includes whether the MAC address is local or foreign.

standby console enable

To enable access to the standby console switch, use the **standby console enable** command in redundancy main configuration submode. To disable access to the standby console switch, use the **no** form of this command.

standby console enable no standby console enable

Syntax Description

This command has no arguments or keywords.

Command Default

Access to the standby console switch is disabled.

Command Modes

Redundancy main configuration submode

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

This command is used to collect and review specific data about the standby console. The command is useful primarily for Cisco technical support representatives troubleshooting the switch.

This example shows how to enter the redundancy main configuration submode and enable access to the standby console switch:

```
Device(config) # redundancy
Device(config-red) # main-cpu
Device(config-r-mc) # standby console enable
Device(config-r-mc) #
```

switch clear stack-mode

To change the stack mode to N+1 and remove the active and standby assignemnets of the 1:1 mode, use the **switch clear stack-mode** command in priviledged EXEC mode.

switch clear stack-mode

Command Default

None

Command Modes

priviledged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.6.1	This command was introduced.

Usage Guidelines

Use this command to disable the 1:1 redundancy mode and set the stack to N+1 mode.

Device> enable

Device# switch clear stack-mode

WARNING: Clearing the chassis HA configuration will result in the chassis coming up in Stand Alone mode after reboot. The HA configuration will remain the same on other chassis. Do you wish to continue? [y/n]? [yes]:

switch switch-number role

To change the role of the device in the stack to either active or standby, use the **switch** *switch-number* **role** command in priviledged EXEC mode.

switch switch-number role {standby | active}

Syntax Description

Syntax Description

switch-number	Stack member number.
standby	Designates the device as Standby Device for the stack.
active	Designates the device as Active Device for the stack.

Command Default

None

Command Modes

priviledged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.6.1	This command was introduced.

Usage Guidelines

Use this command to set a device to active or standby role in the stack. The other devices in the stack remain as members of the stack.



Note

Changing the role of the device results in redundancy mode being configured to 1:1 mode for the stack. If the configured active or standby device does not boot up, then the stack will not be able to boot.

The following example sets the device number 2 as active device and device number 1 as standby device for the stack.

Device> enable

Device# switch 2 role active

WARNING: Changing the switch role may result in redundancy mode being configured to 1+1 mode for this stack. If the configured Active or Standby switch numbers do not boot up, then the stack will not be able to boot. Do you want to continue?[y/n]?: **yes**

Device# switch 1 role standby

WARNING: Changing the switch role may result in redundancy mode being configured to 1+1 mode for this stack. If the configured Active or Standby switch numbers do not boot up, then the stack will not be able to boot. Do you want to continue?[y/n]?: **yes**

switch stack port

To disable or enable the specified stack port on the member, use the **switch** command in privileged EXEC mode on a stack member.

switch stack-member-number stack port port-number {disable | enable}

Syntax Description

stack-member-number	Current stack member number. The range is 1 to 8.
stack port port-number	Specifies the stack port on the member. The range is 1 to 2.
disable	Disables the specified port.
enable	Enables the specified port.

Command Default

The stack port is enabled.

Command Modes

Privileged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

A stack is in the full-ring state when all members are connected through the stack ports and are in the ready state.

The stack is in the partial-ring state when the following occurs:

- All members are connected through their stack ports but some are not in the ready state.
- Some members are not connected through the stack ports.



Note

Be careful when using the **switch** *stack-member-number* **stack port** *port-number* **disable** command. When you disable the stack port, the stack operates at half bandwidth.

If you enter the **switch** *stack-member-number* **stack port** *port-number* **disable** privileged EXEC command and the stack is in the full-ring state, you can disable only one stack port. This message appears:

Enabling/disabling a stack port may cause undesired stack changes. Continue?[confirm]

If you enter the **switch** *stack-member-number* **stack port** *port-number* **disable** privileged EXEC command and the stack is in the partial-ring state, you cannot disable the port. This message appears:

Disabling stack port not allowed with current stack configuration.

Examples

This example shows how to disable stack port 2 on member 4:

Device# switch 4 stack port 2 disable

switch priority

To change the stack member priority value, use the **switch priority** command in EXEC mode on the active switch.

switch stack-member-number priority new-priority-value

•	_	_	-		
· ·	ntav	Hace	FIF	1tin	n
J	yntax	DCOL	ш	JUU	ш

stack-member-numberCurrent stack member number. The range is 1 to 8.new-priority-valueNew stack member priority value. The range is 1 to 15.

Command Default

The default priority value is 1.

Command Modes

User EXEC

Privileged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

The new priority value is a factor when a new active switch is elected. When you change the priority value, the active switch is not changed immediately.

Examples

This example shows how to change the priority value of stack member 6 to 8:

Device# switch 6 priority 8

Changing the Switch Priority of Switch Number 6 to 8 Do you want to continue?[confirm]

switch provision

To supply a configuration to a new switch before it joins the switch stack, use the **switch provision** command in global configuration mode on the active switch. To delete all configuration information that is associated with the removed switch (a stack member that has left the stack), use the **no** form of this command.

switch stack-member-number provision type no switch stack-member-number provision

Syntax Description

stack-member-number	Stack member number. The range is 1 to 8.
type	Switch type of the new switch before it joins the stack.

Command Default

The switch is not provisioned.

Command Modes

Global configuration (config)

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

For type, enter the model number of a supported switch that is listed in the command-line help strings.

To avoid receiving an error message, you must remove the specified switch from the switch stack before using the **no** form of this command to delete a provisioned configuration.

To change the switch type, you must also remove the specified switch from the switch stack. You can change the stack member number of a provisioned switch that is physically present in the switch stack if you do not also change the switch type.

If the switch type of the provisioned switch does not match the switch type in the provisioned configuration on the stack, the switch stack applies the default configuration to the provisioned switch and adds it to the stack. The switch stack displays a message when it applies the default configuration.

Provisioned information appears in the running configuration of the switch stack. When you enter the **copy running-config startup-config** privileged EXEC command, the provisioned configuration is saved in the startup configuration file of the switch stack.



Caution

When you use the **switch provision** command, memory is allocated for the provisioned configuration. When a new switch type is configured, the previously allocated memory is not fully released. Therefore, do not use this command more than approximately 200 times, or the switch will run out of memory and unexpected behavior will result.

Examples

This example shows how to provision a switch with a stack member number of 2 for the switch stack. The **show running-config** command output shows the interfaces associated with the provisioned switch.

```
Device(config)# switch 2 provision WS-xxxx
Device(config)# end
```

```
Device# show running-config | include switch 2
!
interface GigabitEthernet2/0/1
!
interface GigabitEthernet2/0/2
!
interface GigabitEthernet2/0/3
<output truncated>
```

You also can enter the **show switch** user EXEC command to display the provisioning status of the switch stack.

This example shows how to delete all configuration information about stack member 5 when the switch is removed from the stack:

```
Device(config) # no switch 5 provision
```

You can verify that the provisioned switch is added to or removed from the running configuration by entering the **show running-config** privileged EXEC command.

switch renumber

To change the stack member number, use the **switch renumber** command in EXEC mode on the active switch.

switch current-stack-member-number renumber new-stack-member-number

Syntax Description

current-stack-member-number	Current stack member number. The range is 1 to 8.
new-stack-member-number	New stack member number for the stack member. The range is 1 to 8.

Command Default

The default stack member number is 1.

Command Modes

User EXEC

Privileged EXEC

Command History

Release	Modification
Cisco IOS XE Everest 16.5.1a	This command was introduced.

Usage Guidelines

If another stack member is already using the member number that you just specified, the active switch assigns the lowest available number when you reload the stack member.



Note

If you change the number of a stack member, and no configuration is associated with the new stack member number, that stack member loses its current configuration and resets to its default configuration.

Do not use the **switch** *current-stack-member-number* **renumber** *new-stack-member-number* command on a provisioned switch. If you do, the command is rejected.

Use the **reload slot** *current stack member number* privileged EXEC command to reload the stack member and to apply this configuration change.

Examples

This example shows how to change the member number of stack member 6 to 7:

Device# switch 6 renumber 7

WARNING: Changing the switch number may result in a configuration change for that switch. The interface configuration associated with the old switch number will remain as a provisioned configuration.

Do you want to continue?[confirm]