

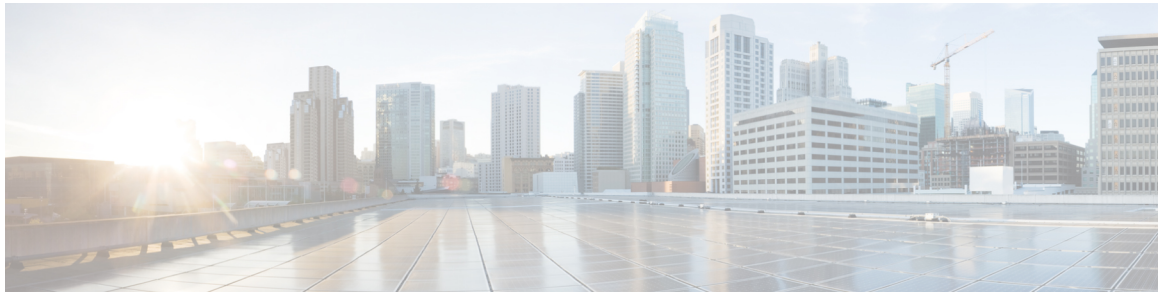


Release Notes for Cisco Catalyst 9200 Series Switches, Cisco IOS XE Dublin 17.10.x

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CHAPTER 1

Introduction

Cisco Catalyst 9200 Series Switches are entry level enterprise-class access switches that extend the power of intent-based networking and Cisco Catalyst 9000 Series Switches hardware and software innovation to a broader scale of deployments. These switches focus on offering features for the mid-market and simple branch deployments. With its family pedigree, Cisco Catalyst 9200 Series Switches offer simplicity without compromise - it is secure, always on and provides IT simplicity.

As a foundational building block for Cisco Digital Network Architecture, this platform is built with security, mobility, cloud and IoT at its core. This gives you out of the box upgrades in security, resiliency and programmability regardless of where you are in the intent-based networking journey.

With access to Cisco's best in class security portfolio anchored trustworthy solutions, MACsec encryption and segmentation, the platform provides advanced security features that protect the integrity of the hardware as well as the software and all data that flows through the switch and the network. These switches provide enterprise-level resiliency and keep your business up and running seamlessly with field-replaceable power supplies and fans, modular uplinks, cold patching, perpetual PoE, and the industry's highest mean time between failures (MTBF). Combine the application visibility of full flexible NetFlow with telemetry and the open APIs of Cisco IOS XE and programmability of the UADP ASIC technology and these switches give you the best simple experience provisioning and managing your network now with investment protection on future innovations.

- [Supported Hardware, on page 1](#)

Supported Hardware

Cisco Catalyst 9200 Series Switches—Model Numbers

The following table lists the supported hardware models and the default license levels they are delivered with. For information about the available license levels, see section *License Levels*.

Switch Model	Default License Level	Description
C9200-24T-A	Network Advantage	Stackable 24x1G ports; 4x1G and 4x10G fixed uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-24T-E	Network Essentials	

Switch Model	Default License Level	Description
C9200-24P-A	Network Advantage	Stackable 24x1G PoE+ ports; 4x1G and 4x10G fixed uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-24P-E	Network Essentials	
C9200-24PB-A	Network Advantage	Stackable 24x1G PoE+ ports; 4x1G and 4x10G fixed uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-48T-A	Network Advantage	Stackable 48x1G ports; 4x1G and 4x10G fixed uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-48T-E	Network Essentials	
C9200-48P-A	Network Advantage	Stackable 48x1G PoE+ ports; 4x1G and 4x10G fixed uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-48P-E	Network Essentials	
C9200-48PL-A	Network Advantage	Stackable 48x1G PoE+ ports with partial PoE support; 4x1G and 4x10G network modules for uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-48PL-E	Network Essentials	
C9200-48PB-A	Network Advantage	Stackable 48x1G PoE+ ports; 4x1G and 4x10G fixed uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-24PXG-E	Network Essentials	Stackable 8 Multigigabit Ethernet and 16x1G PoE+ ports; supports 4x10G, 2x25G and 2x40G network modules for uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-24PXG-A	Network Advantage	
C9200-48PXG-E	Network Essentials	Stackable 8 Multigigabit Ethernet and 40x1G PoE+ ports; supports 4x10G, 2x25G and 2x40G network modules for uplink ports; 2 power supply slots; 2 field-replaceable fans; supports StackWise-160.
C9200-48PXG-A	Network Advantage	
C9200L-24P-4G-A	Network Advantage	Stackable 24x1G PoE+ ports; 4x1G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-24P-4G-E	Network Essentials	
C9200L-24P-4X-A	Network Advantage	Stackable 24x1G PoE+ ports; 4x10G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-24P-4X-E	Network Essentials	
C9200L-24T-4G-A	Network Advantage	Stackable 24x1G ports; 4x1G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-24T-4G-E	Network Essentials	
C9200L-24T-4X-A	Network Advantage	Stackable 24x1G ports; 4x10G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-24T-4X-E	Network Essentials	

Switch Model	Default License Level	Description
C9200L-48P-4G-A	Network Advantage	Stackable 48x1G PoE+ ports; 4x1G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48P-4G-E	Network Essentials	
C9200L-48P-4X-A	Network Advantage	Stackable 48x1G PoE+ ports; 4x10G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48P-4X-E	Network Essentials	
C9200L-48PL-4G-A	Network Advantage	Stackable 48x1G PoE+ ports with partial PoE support; 4x1G SFP fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48PL-4G-E	Network Essentials	
C9200L-48PL-4X-A	Network Advantage	Stackable 48x1G PoE+ ports with partial PoE support; 4x10G SFP fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48PL-4X-E	Network Essentials	
C9200L-48T-4G-A	Network Advantage	Stackable 48x1G ports; 4x1G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48T-4G-E	Network Essentials	
C9200L-48T-4X-A	Network Advantage	Stackable 48x1G ports; 4x10G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48T-4X-E	Network Essentials	
C9200L-24PXG-4X-A	Network Advantage	Stackable 8xMultigigabit Ethernet PoE+ ports and 16x1G PoE+ ports; 4x10G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-24PXG-4X-E	Network Essentials	
C9200L-24PXG-2Y-A	Network Advantage	Stackable 8xMultigigabit Ethernet PoE+ ports and 16x1G PoE+ ports; 2x25G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-24PXG-2Y-E	Network Essentials	
C9200L-48PXG-4X-A	Network Advantage	Stackable 12xMultigigabit Ethernet PoE+ ports and 36x1G PoE+ ports; 4x10G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48PXG-4X-E	Network Essentials	
C9200L-48PXG-2Y-A	Network Advantage	Stackable 8xMultigigabit Ethernet PoE+ ports and 40x1G PoE+ ports; 2x25G fixed uplink ports; 2 power supply slots; 2 fixed fans; supports StackWise-80.
C9200L-48PXG-2Y-E	Network Essentials	
C9200CX-8P-2X2G-A	Network Advantage	8x1G PoE+ ports; 2x1G and 2x10G SFP+ fixed uplink ports; powered using 315W internal power supply unit; fanless.
C9200CX-8P-2X2G-E	Network Essentials	
C9200CX-12P-2X2G-A	Network Advantage	12x1G PoE+ ports; 2x1G and 2x10G SFP+ fixed uplink ports; powered using 315W internal power supply unit; fanless.
C9200CX-12P-2X2G-E	Network Essentials	

Switch Model	Default License Level	Description
C9200CX-12T-2X2G-A	Network Advantage	12x1G Ethernet ports; 2x1G copper uplink ports, 1x1G copper uplink PD port, and 2x10G SFP+ fixed uplink ports; powered either from the copper uplink PD port or using an auxiliary 80W power adapter; fanless
C9200CX-12T-2X2G-E	Network Essentials	

Network Modules

The following table lists the optional uplink network modules with 1-GigabitEthernet and 10-GigabitEthernet slots. You should only operate the switch with either a network module or a blank module installed.

Network Module	Description
C9200-NM-4G ¹	Four 1-GigabitEthernet SFP module slots
C9200-NM-4X ¹	Four 10-GigabitEthernet SFP+ module slots
C9200-NM-2Y ²	Two 25-GigabitEthernet SFP28 module slots
C9200-NM-2Q ²	Two 40-GigabitEthernet slots with a QSFP+ connector in each slot


Note

These network modules are supported only on the C9200 SKUs of the Cisco Catalyst 9200 Series Switches.

Optics Modules

Cisco Catalyst Series Switches support a wide range of optics and the list of supported optics is updated on a regular basis. Use the [Transceiver Module Group \(TMG\) Compatibility Matrix](#) tool, or consult the tables at this URL for the latest transceiver module compatibility information: https://www.cisco.com/en/US/products/hw/modules/ps5455/products_device_support_tables_list.html



CHAPTER 2

Whats New in Cisco IOS XE Dublin 17.10.x

- [Hardware Features in Cisco IOS XE Dublin 17.10.1, on page 5](#)
- [Software Features in Cisco IOS XE Dublin 17.10.1, on page 5](#)
- [Hardware and Software Behavior Changes in Cisco IOS XE Dublin 17.10.1, on page 7](#)

Hardware Features in Cisco IOS XE Dublin 17.10.1

There are no new hardware features in this release.

Software Features in Cisco IOS XE Dublin 17.10.1

Feature Name	Description
Custom EAPoL	Allows customization of the default EAPoL EtherType to configure MACsec with EtherType as 876F.
DHCP Gleaning	Introduces support for a read-only DHCP snooping functionality that allows components to register and glean only DHCP version 4 packets. (Network Essentials and Network Advantage)
Enhanced Password Security Through Updated Combination Rule	The character-repetition and restrict-consecutive-letters keywords were introduced for the aaa common-criteria policy command.
MACsec Fallback Key Support with High Availability	Introduces support for the MACsec Fallback Key feature with High Availability. The MACsec Fallback Key feature establishes an MKA session with the pre-shared fallback key whenever the PSK fails to establish a session because of key mismatch. (Network Advantage)

Feature Name	Description
Programmability <ul style="list-style-type: none"> • Upgrade YANG Models to YANG 1.1 • YANG Data Models 	The following programmability features are introduced in this release: <ul style="list-style-type: none"> • Upgrade YANG Models to YANG 1.1: Cisco-defined YANG models are in YANG Version 1.1 in Cisco IOS XE Dublin 17.10.1 and later releases. (Network Advantage) • YANG Data Models: For the list of Cisco IOS XE YANG models available with this release, navigate to: https://github.com/YangModels/yang/tree/master/vendor/cisco/xe/17101. (Network Advantage)
RADIUS Automated Testing Probe-on	The command automate-tester probe-on was introduced. It starts a dead timer and packets are sent to the external RADIUS server after the timer expires.
Reflexive Access Lists (IPv4)	Reflexive access lists allow IP packets to be filtered based on upper-layer session information. (Network Advantage)
Secure Data Wipe	Introduces support for performing factory reset by using the keyword all secure in the factory-reset command. This option performs data sanitisation and securely resets the device. (Network Essentials and Network Advantage)
SHA256 based Password-masking support	You can use the masked-secret keyword on the enable algorithm type command and username command. The keyword masks the secret input and converts to the selected encryption. (Network Essentials and Network Advantage)
Standalone Mode on Layer 3 EtherChannels	Introduces support for configuring standalone mode/independent mode on Layer 3 EtherChannels.

New on the WebUI

There are no new WebUI features in this release.

Hardware and Software Behavior Changes in Cisco IOS XE Dublin 17.10.1

Behavior Change	Description
debug platform command	The debug platform software fed switch active inject packet-capture start command was modified. full-packet keyword was added. It allows you to capture 1500 bytes of packet. The default packet capture was only for 128 bytes of the packet prior to Cisco IOS XE Dublin 17.10.1.



CHAPTER 3

Important Notes

- [Important Notes, on page 9](#)

Important Notes

Unsupported Features

- **Cisco TrustSec**
 - Cisco TrustSec Network Device Admission Control (NDAC) on Uplinks
- **High Availability**
 - Cisco StackWise Virtual
 - Non Stop Forwarding (NSF)
 - Stacking on 9200CX SKUs
- **IP Addressing Services**
 - Gateway Load Balancing Protocol (GLBP)
 - Web Cache Communication Protocol (WCCP)
- **Layer 2**
 - Audio Video Bridging (including IEEE802.1AS, IEEE 802.1Qat, and IEEE 802.1Qav)
- **Multiprotocol Label Switching**
 - Border Gateway Protocol (BGP) on the Cisco Catalyst 9200 Series Switches and Cisco Catalyst 9200L Series Switches
 - Multiprotocol Label Switching (MPLS)
- **Programmability**
 - Programmability (Cisco Plug-in for OpenFlow 1.3, Third-Party Application Hosting)
- **Security**

- IPsec VPN
- MACsec Encryption
 - MACsec configuration on EtherChannel
 - 256-bit AES MACsec (IEEE 802.1AE) host link encryption with MACsec Key Agreement (MKA)
 - MACsec switch-to-host connections in an overlay network.
- Virtual Routing and Forwarding (VRF)-Aware web authentication
- **System Management**
 - Hot patching (for SMUs)
 - Performance Monitoring (PerfMon)
- **VLAN**
 - Private VLAN (PVLAN) on Trunks and Portchannels
- Converged Access for Branch Deployments
- Fabric Enabled Wireless on C9200L SKUs
- Network Load Balancing (NLB)

Complete List of Supported Features

For the complete list of features supported on a platform, see the [Cisco Feature Navigator](#).

Accessing Hidden Commands

This section provides information about hidden commands in Cisco IOS XE and the security measures that are in place, when they are accessed. These commands are only meant to assist Cisco TAC in advanced troubleshooting and are not documented.

Hidden commands are available under:

- Category 1—Hidden commands in privileged or User EXEC mode. Begin by entering the **service internal** command to access these commands.
- Category 2—Hidden commands in one of the configuration modes (global, interface and so on). These commands do not require the **service internal** command.

Further, the following applies to hidden commands under Category 1 and 2:

- The commands have CLI help. Enter a question mark (?) at the system prompt to display the list of available commands.

Note: For Category 1, enter the **service internal** command before you enter the question mark; you do not have to do this for Category 2.

- The system generates a %PARSER-5-HIDDEN syslog message when a hidden command is used. For example:

```
*Feb 14 10:44:37.917: %PARSER-5-HIDDEN: Warning!!! 'show processes memory old-header '  
is a hidden command.  
Use of this command is not recommended/supported and will be removed in future.
```

Apart from category 1 and 2, there remain internal commands displayed on the CLI, for which the system does NOT generate the %PARSER-5-HIDDEN syslog message.



Important

We recommend that you use any hidden command only under TAC supervision.

If you find that you are using a hidden command, open a TAC case for help with finding another way of collecting the same information as the hidden command (for a hidden EXEC mode command), or to configure the same functionality (for a hidden configuration mode command) using non-hidden commands.

Default Behaviour

Beginning from Cisco IOS XE Gibraltar 16.12.5 and later, do not fragment bit (DF bit) in the IP packet is always set to 0 for all outgoing RADIUS packets (packets that originate from the device towards the RADIUS server).



CHAPTER 4

Compatibility Matrix and Web UI System Requirements

- [Compatibility Matrix](#), on page 13
- [Web UI System Requirements](#), on page 13

Compatibility Matrix

To view the software compatibility information between Cisco Catalyst 9200 Series Switches, Cisco Identity Services Engine, and Cisco Prime Infrastructure, go to [Cisco Catalyst 9000 Series Switches Software Version Compatibility Matrix](#).

Web UI System Requirements

The following subsections list the hardware and software required to access the Web UI:

Minimum Hardware Requirements

Processor Speed	DRAM	Number of Colors	Resolution	Font Size
233 MHz minimum ¹	512 MB ²	256	1280 x 800 or higher	Small

¹ We recommend 1 GHz

² We recommend 1 GB DRAM

Software Requirements

Operating Systems

- Windows 10 or later
- Mac OS X 10.9.5 or later

Browsers

- Google Chrome—Version 59 or later (On Windows and Mac)

- Microsoft Edge
- Mozilla Firefox—Version 54 or later (On Windows and Mac)
- Safari—Version 10 or later (On Mac)



CHAPTER 5

Licensing and Scaling Guidelines

- [Licensing, on page 15](#)
- [Scaling Guidelines, on page 15](#)

Licensing

For information about licenses required for the features available on Cisco Catalyst 9000 Series Switches, see [Configuring Licenses on Cisco Catalyst 9000 Series Switches](#).

All licensing information relating to Cisco Catalyst 9000 Series Switches are available on this collection page: [Cisco Catalyst 9000 Switching Family Licensing](#).

Available Licensing Models and Configuration Information

- Cisco IOS XE Fuji 16.9.2 to Cisco IOS XE Amsterdam 17.3.1: Smart Licensing is the default and the only supported method to manage licenses.
- Cisco IOS XE Amsterdam 17.3.2a and later: Smart Licensing Using Policy, which is an enhanced version of Smart Licensing, is the default and the only supported method to manage licenses.

Scaling Guidelines

For information about feature scaling guidelines, see the Cisco Catalyst 9200 Series Switches datasheet at:

<https://www.cisco.com/c/en/us/products/collateral/switches/catalyst-9200-series-switches/nb-06-cat9200-ser-data-sheet-cte-en.html>



CHAPTER 6

Limitations and Restrictions

- [Limitations and Restrictions, on page 17](#)

Limitations and Restrictions

- Control Plane Policing (CoPP)—The **show run** command does not display information about classes configured under `system-cpp policy`, when they are left at default values. Use the **show policy-map system-cpp-policy** or the **show policy-map control-plane** commands in privileged EXEC mode instead.
- Hardware Limitations
 - Management Port—You cannot modify the configured port speed, duplex mode and flow control and disable auto-negotiation on the Ethernet Management port (GigabitEthernet0/0). Port speed and duplex mode can only be changed from a peer port.
 - Network Module — When the C9200-NM-4X network module is plugged into the C9200 SKUs of the Cisco Catalyst 9200 Series Switches, the uplink interface remains in down state until the network module is recognized by the switch. The time taken for the switch to recognize the network module is longer in comparison to the time taken by the switch to recognize other interconnected devices.
 - If the 1-meter and 1.5-meter 10-GBase-CX1 cables, which are connected on the 10-G ports of the Catalyst 9200L switches, are connected to the 10-G peer ports of the Catalyst 9200L or Catalyst 9200 switches, the peer device might go into the error-disabled state because of link flapping if the local device is restarted. As a workaround, run the **shut** and **no shut** commands on the error-disabled peer interfaces.
 - Some DWDM 10G SFPs may take slightly longer (up to 2 seconds) to link up on some variants of the Catalyst 9200 Series Switches. Before the link is up, you may expect to see SymbolErr frames in the output of the **show controller ethernet** command. Once the link is up, SymbolErr frames count stops increasing.
- QoS restrictions
 - When configuring QoS queuing policy, the sum of the queuing buffer should not exceed 100%.
 - Policing and marking policy on sub interfaces is supported.
 - Marking policy on virtual interfaces (SVI) is supported.

- QoS policies are not supported for port-channel interfaces, tunnel interfaces, and other logical interfaces.
- Secure Shell (SSH)
 - Use SSH Version 2. SSH Version 1 is not supported.
 - When the device is running SCP and SSH cryptographic operations, expect high CPU until the SCP read process is completed. SCP supports file transfers between hosts on a network and uses SSH for the transfer.

Since SCP and SSH operations are currently not supported on the hardware crypto engine, running encryption and decryption process in software causes high CPU. The SCP and SSH processes can show as much as 40 or 50 percent CPU usage, but they do not cause the device to shutdown.

- Smart Licensing Using Policy: Starting with Cisco IOS XE Amsterdam 17.3.2a, with the introduction of Smart Licensing Using Policy, even if you configure a hostname for a product instance or device, only the Unique Device Identifier (UDI) is displayed. This change in the display can be observed in all licensing utilities and user interfaces where the hostname was displayed in earlier releases. It does not affect any licensing functionality. There is no workaround for this limitation.

The licensing utilities and user interfaces that are affected by this limitation include only the following: Cisco Smart Software Manager (CSSM), Cisco Smart License Utility (CSLU), and Smart Software Manager On-Prem (SSM On-Prem).

This limitation is removed from Cisco IOS XE Cupertino 17.9.1. If you configure a hostname and disable hostname privacy (**no license smart privacy hostname** global configuration command), hostname information is sent from the product instance and displayed on the applicable user interfaces (CSSM, CSLU, SSM On-Prem). For more information, see the command reference for this release.

- Stacking
 - Stacking is supported on Cisco Catalyst 9200 Series Switches. A switch stack supports up to eight stack members. However, you cannot stack C9200 SKUs with C9200L SKUs
 - The supported stacking bandwidth on C9200L SKUs is up to 80Gbps; on C9200 SKUs, this is up to 160Gbps.
 - The C9200-24PB and C9200-48PB switch models can be stacked only with each other and not with other models of the Cisco Catalyst 9200 Series Switches.
 - Auto upgrade for a new member switch is supported only in the install mode.

- TACACS legacy command: Do not configure the legacy **tacacs-server host** command; this command is deprecated. If the software version running on your device is Cisco IOS XE Gibraltar 16.12.2 or a later release, using the legacy command can cause authentication failures. Use the **tacacs server** command in global configuration mode.
- USB Authentication—When you connect a Cisco USB drive to the switch, the switch tries to authenticate the drive against an existing encrypted preshared key. Since the USB drive does not send a key for authentication, the following message is displayed on the console when you enter **password encryption aes** command:

```
Device(config)# password encryption aes
Master key change notification called without new or old key
```

- MACsec is not supported on Software-Defined Access deployments.

- VLAN Restriction—It is advisable to have well-defined segregation while defining data and voice domain during switch configuration and to maintain a data VLAN different from voice VLAN across the switch stack. If the same VLAN is configured for data and voice domains on an interface, the resulting high CPU utilization might affect the device.
- YANG data modeling limitation—A maximum of 20 simultaneous NETCONF sessions are supported.
- Embedded Event Manager—Identity event detector is not supported on Embedded Event Manager.
- Upgrading the software image from Cisco IOS XE Gibraltar 16.12.x to any of the later releases can result in a persistent database operation failure and after which the persistent database cannot be restored.

To avoid the persistent database operation failure, use the **dir bootflash:.dbpersist** command to list all DB persist files and then use **delete bootflash:.dbpersist/folder_name/file_name** and **bootflash:.dbpersist/folder_name/file_name.meta** commands to delete individual database and meta files from each persistent database folder.

- The File System Check (fsck) utility is not supported in install mode.
- The DiagMemoryTest GOLD test is not supported on the Catalyst 9200 Series Switches.
- On Cisco Catalyst 9200CX Series Switches, zero touch provisioning and guest shell are supported but connecting to an external network from a guest shell does not work, as Management, AppGigabitEthernet, and VirtualPortGroup interfaces are not supported.
- Switch Web UI allows configuration of data VLANs only and not voice VLANs. If you remove a voice VLAN configured to an interface using the Web UI, then all data VLANs associated with the interface are also removed by default.



CHAPTER 7

Boot Loader Versions

- [Boot Loader Versions, on page 21](#)

Boot Loader Versions

The following table provides boot loader version information for the Cisco Catalyst 9200 Series Switches.

Release	ROMMON Version
Dublin 17.10.1	17.9.1r [FC8]
Cupertino 17.9.5	17.9.1r [FC13]
Cupertino 17.9.5	17.9.1r [FC13]
Cupertino 17.9.4	17.9.1r [FC13]
Cupertino 17.9.3	17.9.1r [FC11]
Cupertino 17.9.2	17.9.1r [FC8]
Cupertino 17.9.1	17.9.1r [FC8]
Cupertino 17.8.1	17.8.1r [FC5]
Cupertino 17.7.1	17.6.1r [FC1]
Bengaluru 17.6.8	17.9.1r [FC8]
Bengaluru 17.6.7	17.9.1r [FC8]
Bengaluru 17.6.6a	17.9.1r [FC8]
Bengaluru 17.6.6	17.9.1r [FC8]
Bengaluru 17.6.5	17.9.1r [FC8]
Bengaluru 17.6.4	17.9.1r [FC8]
Bengaluru 17.6.3	17.8.1r [FC5]

Release	ROMMON Version
Bengaluru 17.6.2	17.6.1r [FC1]
Bengaluru 17.6.1	17.6.1r [FC1]
Bengaluru 17.5.1	17.5.1r [FC4]
Bengaluru 17.4.1	17.4.1r [FC3]
Amsterdam 17.3.8a	17.9.1r [FC8]
Amsterdam 17.3.8	17.9.1r [FC8]
Amsterdam 17.3.7	17.9.1r [FC8]
Amsterdam 17.3.6	17.9.1r [FC8]
Amsterdam 17.3.5	17.5.1r [FC4]
Amsterdam 17.3.4	17.5.1r [FC4]
Amsterdam 17.3.3	17.5.1r [FC4]
Amsterdam 17.3.2a	17.3.1r [FC4]
Amsterdam 17.3.1	17.3.1r [FC3]
Amsterdam 17.2.1	17.2.1r [FC2]
Amsterdam 17.1.1	17.1.1 [FC3]



CHAPTER 8

Upgrading the Switch Software

- [Finding the Software Version, on page 23](#)
- [Software Images, on page 23](#)
- [Automatic Boot Loader Upgrade, on page 23](#)
- [Software Installation Commands, on page 24](#)
- [Upgrading in Install Mode, on page 24](#)
- [Downgrading in Install Mode, on page 29](#)

Finding the Software Version

The package files for the Cisco IOS XE software are stored on the system board flash device (flash:).

You can use the **show version** privileged EXEC command to see the software version that is running on your switch.



Note Although the **show version** output always shows the software image running on the switch, the model name shown at the end of this display is the factory configuration and does not change if you upgrade the software license.

You can also use the **dir filesystem:** privileged EXEC command to see the directory names of other software images that you might have stored in flash memory.

Software Images

Release	Image Type	File Name
Cisco IOS XE Dublin 17.10.1	CAT9K_LITE_IOSXE	cat9k_lite_iosxe.17.10.01.SPA.bin

Automatic Boot Loader Upgrade

When you upgrade from the existing release on your switch to a later or newer release for the first time, the boot loader may be automatically upgraded, based on the hardware version of the switch. If the boot loader

is automatically upgraded, it will take effect on the next reload. If you go back to the older release after this, the boot loader is not downgraded. The updated boot loader supports all previous releases.



Caution Do not power cycle your switch during the upgrade.

Software Installation Commands

Summary of Software Installation Commands	
To install and activate the specified file, and to commit changes to be persistent across reloads: install add file <i>filename</i> [activate commit]	
To separately install, activate, commit, cancel, or remove the installation file: install ?	
add file tftp: <i>filename</i>	Copies the install file package from a remote location to the device and performs a compatibility check for the platform and image versions.
activate [auto-abort-timer]	Activates the file, and reloads the device. The auto-abort-timer keyword automatically rolls back image activation.
commit	Makes changes persistent over reloads.
rollback to committed	Rolls back the update to the last committed version.
abort	Cancels file activation, and rolls back to the version that was running before the current installation procedure started.
remove	Deletes all unused and inactive software installation files.

Upgrading in Install Mode

Follow these instructions to upgrade from one release to another, in install mode. To perform a software image upgrade, you must be booted into IOS through **boot flash:packages.conf**.

Before you begin

Note that you can use this procedure for the following upgrade scenarios:

When upgrading from ...	To...
Cisco IOS XE Cupertino 17.9.x or earlier releases	Cisco IOS XE Dublin 17.10.x

The sample output in this section displays upgrade from Cisco IOS XE Cupertino 17.9.1 to Cisco IOS XE Dublin 17.10.1 using **install** commands only.

Procedure

Step 1

Clean-up

install remove inactive

Use this command to clean-up old installation files in case of insufficient space and to ensure that you have at least 1GB of space in flash, to expand a new image.

The following sample output displays the cleaning up of unused files, by using the **install remove inactive** command:

```
Switch# install remove inactive
install_remove: START Mon Nov 14 17:46:18 IST 2022
Cleaning up unnecessary package files
No path specified, will use booted path flash:packages.conf
Cleaning flash:
  Scanning boot directory for packages ... done.
  Preparing packages list to delete ...
    cat9k_lite-rpbase.17.09.01.SPA.pkg
      File is in use, will not delete.
    cat9k_lite-rpboot.17.09.01.SPA.pkg
      File is in use, will not delete.
    cat9k_lite-srdriver.17.09.01.SPA.pkg
      File is in use, will not delete.
    cat9k_lite-webui.17.09.01.SPA.pkg
      File is in use, will not delete.
    packages.conf
      File is in use, will not delete.
  done.

The following files will be deleted:
[switch 1]:
/flash/cat9k_lite_iosxe.17.09.01.SPA.bin

Do you want to remove the above files? [y/n]y

[switch 1]:
Deleting file flash:cat9k_lite_iosxe.17.09.01.SPA.bin ... done.
SUCCESS: Files deleted.
--- Starting Post_Remove_Cleanup ---
Performing Post_Remove_Cleanup on all members
  [1] Post_Remove_Cleanup package(s) on switch 1
  [1] Finished Post_Remove_Cleanup on switch 1
Checking status of Post_Remove_Cleanup on [1]
Post_Remove_Cleanup: Passed on [1]
Finished Post_Remove_Cleanup
SUCCESS: install_remove Mon Nov 14 17:47:20 IST 2022
Switch#
```

Step 2

Copy new image to flash

a) **copy tftp:[[/location]/directory]/filenameflash:**

Use this command to copy the new image from a TFTP server to flash memory. The location is either an IP address or a host name. The filename is specified relative to the directory used for file transfers. Skip this step if you want to use the new image from a TFTP server.

```
Switch# copy tftp://10.8.0.6/image/cat9k_lite_iosxe.17.10.01.SPA.bin flash:
```

```

Destination filename [cat9k_lite_iosxe.17.10.01.SPA.bin]?
Accessing tftp://10.8.0.6//cat9k_lite_iosxe.17.10.01.SPA.bin...
Loading /cat9k_lite_iosxe.17.10.01.SPA.bin from 10.8.0.6 (via GigabitEthernet0/0):
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
[OK - 601216545 bytes]

601216545 bytes copied in 50.649 secs (11870255 bytes/sec)

```

b) **dir flash:**

Use this command to confirm that the image has been successfully copied to flash.

```

Switch# dir flash:*.bin
Directory of flash:/*.bin

Directory of flash:/

434184 -rw- 601216545 Nov 14 2022 10:18:11 -07:00 cat9k_lite_iosxe.17.10.01.SPA.bin
11353194496 bytes total (8976625664 bytes free)

```

Step 3 Set boot variable

a) **boot system flash:packages.conf**

Use this command to set the boot variable to **flash:packages.conf**.

```
Switch(config)# boot system flash:packages.conf
```

b) **no boot manual**

Use this command to configure the switch to auto-boot.

```
Switch(config)# no boot manual
Switch(config)# exit
```

c) **write memory**

Use this command to save boot settings.

```
Switch# write memory
```

d) **show boot**

Use this command to verify the boot variable (packages.conf) and manual boot setting (no):

```

Switch# show boot
-----
Switch 3
-----
Current Boot Variables:
BOOT variable = flash:packages.conf;

Boot Variables on next reload:
BOOT variable = flash:packages.conf;
Manual Boot = no
Enable Break = yes
Boot Mode = DEVICE
iPXE Timeout = 0

```

Step 4 Install image to flash

install add file activate commit

Use this command to install the image.

We recommend that you point to the source image on your TFTP server or the flash drive of the switch, if you have copied the image to flash memory.

The following sample output displays installation of the Cisco IOS XE Dublin 17.10.1 software image in the flash memory:

```
Switch# install add file flash:cat9k_lite_iosxe.17.10.01.SPA.bin activate commit
install_add_activate_commit: START Mon Nov 14 12:51:55 IST 2022
Nov 14 12:51:57.795: %INSTALL-5-INSTALL_START_INFO: R0/0: install_engine: Started install
one-shot flash:cat9k_lite_iosxe.17.10.01.SPA.bin
install_add_activate_commit: Adding PACKAGE
install_add_activate_commit: Checking whether new add is allowed ....

--- Starting initial file syncing ---
Info: Finished copying flash:cat9k_lite_iosxe.17.10.01.SPA.bin to the selected switch(es)
Finished initial file syncing

--- Starting Add ---
Performing Add on all members
  [1] Add package(s) on switch 1
  [1] Finished Add on switch 1
Checking status of Add on [1]
Add: Passed on [1]
Finished Add

Image added. Version: 17.10.01.0.276
install_add_activate_commit: Activating PACKAGE

gzip: initramfs.cpio.gz: decompression OK, trailing garbage ignored
Following packages shall be activated:
/flash/cat9k_lite-webui.17.10.01.SPA.pkg
/flash/cat9k_lite-srdriver.17.10.01.SPA.pkg
/flash/cat9k_lite-rpboot.17.10.01.SPA.pkg
/flash/cat9k_lite-rpbase.17.10.01.SPA.pkg

This operation may require a reload of the system. Do you want to proceed? [y/n]y

--- Starting Activate ---
Performing Activate on all members
Nov 14 13:03:24.337: %INSTALL-5-INSTALL_AUTO_ABORT_TIMER_PROGRESS: R0/0: rollback_timer:
Install auto abort timer will expire in 7200 seconds
  [1] Activate package(s) on switch 1
    --- Starting list of software package changes ---
    Old files list:
      Removed cat9k_lite-rpbase.17.09.01.SPA.pkg
      Removed cat9k_lite-rpboot.17.09.01.SPA.pkg
      Removed cat9k_lite-srdriver.17.09.01.SPA.pkg
      Removed cat9k_lite-webui.17.09.01.SPA.pkg
    New files list:
      Added cat9k_lite-rpbase.17.10.01.SPA.pkg
      Added cat9k_lite-rpboot.17.10.01.SPA.pkg
      Added cat9k_lite-srdriver.17.10.01.SPA.pkg
      Added cat9k_lite-webui.17.10.01.SPA.pkg
    Finished list of software package changes
  [1] Finished Activate on switch 1
Checking status of Activate on [1]
Activate: Passed on [1]
Finished Activate

*Nov 14 13:03:24.298 IST: %INSTALL-5-INSTALL_AUTO_ABORT_TIMER_PROGRESS: Switch 1 R0/0:
rollback_timer: Install auto abort timer will expire in 7200 seconds--- Starting Commit ---
Performing Commit on all members
  [1] Commit package(s) on switch 1
  [1] Finished Commit on switch 1
```

```

Checking status of Commit on [1]
Commit: Passed on [1]
Finished Commit

Install will reload the system now!
SUCCESS: install_add_activate_commit Mon Nov 14 13:04:23 IST 2022
Nov 14 13:04:24.586: %INSTALL-5-INSTALL_COMPLETED_INFO: R0/0: install_engine: Completed
install one-shot PACKAGE flash:cat9k_lite_iosxe.17.10.01.SPA.bin

```

Note

The system reloads automatically after executing the **install add file activate commit** command. You do not have to manually reload the system.

Step 5 Verify installation

After the software has been successfully installed, use this command to verify that the flash partition has four new .pkg files and two .conf files.

a) **dir flash:*.pkg**

The following is sample output of the **dir flash:*.pkg** command:

```

Switch# dir flash:*.pkg

Directory of flash:/*.pkg
Directory of flash:/
48582 -rw- 298787860 Jul 20 2022 05:13:32 +00:00 cat9k_lite-rpbase.17.09.01.SPA.pkg
48585 -rw- 35713901 Jul 20 2022 05:14:12 +00:00 cat9k_lite-rpboot.17.09.01.SPA.pkg
48583 -rw- 4252692 Jul 20 2022 05:13:33 +00:00 cat9k_lite-srdriver.17.09.01.SPA.pkg
48584 -rw- 8119312 Jul 20 2022 05:13:34 +00:00 cat9k_lite-webui.17.09.01.SPA.pkg

16640 -rw- 301188116 Nov 14 2022 05:33:25 +00:00 cat9k_lite-rpbase.17.10.01.SPA.pkg
16647 -rw- 35112025 Nov 14 2022 05:34:06 +00:00 cat9k_lite-rpboot.17.10.01.SPA.pkg
16642 -rw- 4326420 Nov 14 2022 05:33:25 +00:00 cat9k_lite-srdriver.17.10.01.SPA.pkg
16643 -rw- 8328208 Nov 14 2022 05:33:25 +00:00 cat9k_lite-webui.17.10.01.SPA.pkg

```

b) **dir flash:*.conf**

The following is sample output of the **dir flash:*.conf** command. It displays the .conf files in the flash partition; note the two .conf files:

- **packages.conf**—the file that has been re-written with the newly installed .pkg files
- **cat9k_lite_iosxe.17.10.01.SPA.conf**— a backup copy of the newly installed packages.conf file

```

Switch# dir flash:*.conf

Directory of flash:/*.conf
Directory of flash:/

16631 -rw- 4882 Nov 14 2022 05:39:42 +00:00 packages.conf
16634 -rw- 4882 Nov 14 2022 05:34:06 +00:00 cat9k_lite_iosxe.17.10.01.SPA.conf

```

Step 6 Verify version**show version**

After the image boots up, use this command to verify the version of the new image.

The following sample output of the **show version** command displays the Cisco IOS XE Dublin 17.10.1 image on the device:


```
Switch# show version
Cisco IOS XE Software, Version 17.10.01
Cisco IOS Software [Dublin], Catalyst L3 Switch Software (CAT9K_LITE_IOSXE), Version 17.10.1,
  RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2022 by Cisco Systems, Inc.
Compiled Mon 4-Nov-22 19:57 by mcpre
<output truncated>
```

Downgrading in Install Mode

Follow these instructions to downgrade from one release to another, in install mode. To perform a software image downgrade, you must be booted into IOS through **boot flash:packages.conf**.

Before you begin

Note that you can use this procedure for the following downgrade scenarios:

When downgrading from ...	To ...
Cisco IOS XE Dublin 17.10.x	Cisco IOS XE Cupertino 17.9.x or earlier releases.



Note New switch models that are introduced in a release cannot be downgraded. The release in which a switch model is introduced is the minimum software version for that model.

The sample output in this section shows downgrade from Cisco IOS XE Dublin 17.10.1 to Cisco IOS XE Cupertino 17.9.1, using **install** commands.

Procedure

Step 1 Clean-up **install remove inactive**

Use this command to clean-up old installation files in case of insufficient space and to ensure that you have at least 1GB of space in flash, to expand a new image.

The following sample output displays the cleaning up of unused files, by using the **install remove inactive** command:

```
Switch# install remove inactive
install_remove: START Mon Nov 14 17:46:18 IST 2022
Cleaning up unnecessary package files
No path specified, will use booted path flash:packages.conf
Cleaning flash:
  Scanning boot directory for packages ... done.
  Preparing packages list to delete ...
    cat9k_lite-rpbase.17.10.01.SPA.pkg
      File is in use, will not delete.
    cat9k_lite-rpboot.17.10.1.SPA.pkg
```

```

File is in use, will not delete.
cat9k_lite-srdriver.17.10.1.SPA.pkg
File is in use, will not delete.
cat9k_lite-webui.17.10.1.SPA.pkg
File is in use, will not delete.
packages.conf
File is in use, will not delete.
done.

The following files will be deleted:
[switch 1]:
/flash/cat9k_lite_iosxe.17.10.1.SPA.bin

Do you want to remove the above files? [y/n]y
[switch 1]:
Deleting file flash:cat9k_lite_iosxe.17.10.1.SPA.bin ... done.
SUCCESS: Files deleted.
--- Starting Post_Remove_Cleanup ---
Performing Post_Remove_Cleanup on all members
  [1] Post_Remove_Cleanup package(s) on switch 1
  [1] Finished Post_Remove_Cleanup on switch 1
Checking status of Post_Remove_Cleanup on [1]
Post_Remove_Cleanup: Passed on [1]
Finished Post_Remove_Cleanup

SUCCESS: install_remove  Mon Nov 14 17:47:20 IST 2022
Switch#

```

Step 2 Copy new image to flash

a) **copy tftp:[//location]/directory/filenameflash:**

Use this command to copy the new image from a TFTP server to flash memory. The location is either an IP address or a host name. The filename is specified relative to the directory used for file transfers. Skip this step if you want to use the new image from a TFTP server.

```

Switch# copy tftp://10.8.0.6/image/cat9k_lite_iosxe.17.09.1.SPA.bin flash:

Destination filename [cat9k_lite_iosxe.17.09.1.SPA.bin]?
Accessing tftp://10.8.0.6/cat9k_lite_iosxe.17.09.1.SPA.bin...
Loading /cat9k_lite_iosxe.17.09.1.SPA.bin from 10.8.0.6 (via GigabitEthernet0/0):
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
[OK - 508584771 bytes]
508584771 bytes copied in 101.005 secs (5035244 bytes/sec)

```

b) **dir flash:**

Use this command to confirm that the image has been successfully copied to flash.

```

Switch# dir flash:*.bin
Directory of flash:/*.bin

Directory of flash:/

434184 -rw- 508584771 Mon Nov 14 2022 13:35:16 -07:00 cat9k_lite_iosxe.17.09.1.SPA.bin
11353194496 bytes total (9055866880 bytes free)

```

Step 3 Set boot variable

a) **boot system flash:packages.conf**

Use this command to set the boot variable to **flash:packages.conf**.

```
Switch(config)# boot system flash:packages.conf
```

b) no boot manual

Use this command to configure the switch to auto-boot.

```
Switch(config)# no boot manual
Switch(config)# exit
```

c) write memory

Use this command to save boot settings.

```
Switch# write memory
```

d) show boot

Use this command to verify the boot variable (packages.conf) and manual boot setting (no):

```
Switch# show boot
-----
Switch 3
-----
Current Boot Variables:
BOOT variable = flash:packages.conf;

Boot Variables on next reload:
BOOT variable = flash:packages.conf;
Manual Boot = no
Enable Break = yes
Boot Mode = DEVICE
iPXE Timeout = 0
```

Step 4 Downgrade software image

install add file activate commit

Use this command to install the image.

We recommend that you point to the source image on your TFTP server or the flash drive of the switch, if you have copied the image to flash memory.

The following example displays the installation of the Cisco IOS XE Cupertino 17.9.1 software image to flash, by using the **install add file activate commit** command.

```
Switch# install add file flash:cat9k_lite_iosxe.17.09.01.SPA.bin activate commit

install_add_activate_commit: START Mon Nov 14 13:17:28 IST 2022
install_add_activate_commit: Adding PACKAGE
install_add_activate_commit: Checking whether new add is allowed ....

--- Starting initial file syncing ---
Info: Finished copying flash:cat9k_lite_iosxe.17.09.01.SPA.bin to the selected switch(es)
Finished initial file syncing

--- Starting Add ---
Performing Add on all members
  [1] Add package(s) on switch 1
  [1] Finished Add on switch 1
Checking status of Add on [1]
Add: Passed on [1]
Finished Add

Image added. Version: 17.09.01.0.203
install_add_activate_commit: Activating PACKAGE
```

```

gzip: initramfs.cpio.gz: decompression OK, trailing garbage ignored
Following packages shall be activated:
/flash/cat9k_lite-webui.17.09.01.SPA.pkg
/flash/cat9k_lite-srdriver.17.09.01.SPA.pkg
/flash/cat9k_lite-rpboot.17.09.01.SPA.pkg
/flash/cat9k_lite-rpbase.17.09.01.SPA.pkg

This operation may require a reload of the system. Do you want to proceed? [y/n]y
--- Starting Activate ---
Performing Activate on all members
Nov 14 13:29:31.133: %INSTALL-5-INSTALL_AUTO_ABORT_TIMER_PROGRESS: R0/0: rollback_timer:
Install auto abort timer will expire in 7200 seconds

*Nov 14 13:29:31.093 IST: %INSTALL-5-INSTALL_AUTO_ABORT_TIMER_PROGRESS: Switch 1 R0/0:
rollback_timer: Install auto abort timer will expire in 7200 seconds [1] Activate package(s)
on switch 1
--- Starting list of software package changes ---
Old files list:
  Removed cat9k_lite-rpbase.17.10.01.SPA.pkg
  Removed cat9k_lite-rpboot.17.10.01.SPA.pkg
  Removed cat9k_lite-srdriver.17.10.01.SPA.pkg
  Removed cat9k_lite-webui.17.10.01.SPA.pkg
New files list:
  Added cat9k_lite-rpbase.17.09.01.SPA.pkg
  Added cat9k_lite-rpboot.17.09.01.SPA.pkg
  Added cat9k_lite-srdriver.17.09.01.SPA.pkg
  Added cat9k_lite-webui.17.09.01.SPA.pkg
Finished list of software package changes
[1] Finished Activate on switch 1
Checking status of Activate on [1]
Activate: Passed on [1]
Finished Activate

--- Starting Commit ---
Performing Commit on all members
  [1] Commit package(s) on switch 1
  [1] Finished Commit on switch 1
Checking status of Commit on [1]
Commit: Passed on [1]
Finished Commit

Send model notification for install_add_activate_commit before reload
Install will reload the system now!
SUCCESS: install_add_activate_commit Mon Nov 14 13:30:52 IST 2022
Nov 14 13:30:53.573: %INSTALL-5-INSTALL_COMPLETED_INFO: R0/0: install_engine: Completed
install one-shot PACKAGE flash:cat9k_lite_iosxe.17.09.01.SPA.bin
Nov 14 13:30:53.573 %INSTALL-5-INSTALL_COMPLETED_INFO: R0/0: install_engine: Completed
install one-shot PACKAGE flash:cat9k_lite_iosxe.17.09.01.SPA.bin

switch3#
Chassis 1 reloading, reason - Reload command

*Nov 14 13:30:53.529 IST: %INSTALL-5-INSTALL_COMPLETED_INFO: Switch 1 R0/0: install_engine:
Completed install one-shot PACKAGE flash:cat9k_lite_iosxe.17.09.01.SPA.bin
*Nov 14 13:30:54.526 IST: %STACKMGR-1-RELOAD: Switch 1 R0/0: stack_mgr: Reloading due to
reason Reload command Nov 14 13:30:58.121: %PMAN-5-EXITACTION: F0/0: pvp: Process manager
is exiting: reload fp actionrequested
Nov 14 13:31:01.303: %PMAN-5-EXITACTION: R0/0: pvp: Process manager is exiting: rp processes
exit with reload switch code

```

Note

The system reloads automatically after executing the **install add file activate commit** command. You do not have to manually reload the system.

Step 5 Verify version**show version**

After the image boots up, use this command to verify the version of the new image.

Note

When you downgrade the software image, the bootloader version does not downgrade. It remains updated.

The following sample output of the **show version** command displays the Cisco IOS XE Cupertino 17.9.1 image on the device:

```
Switch# show version
Cisco IOS XE Software, Version 17.09.01
Cisco IOS Software [Cupertino], Catalyst L3 Switch Software (CAT9K_LITE_IOSXE), Version
17.9.1, RELEASE SOFTWARE (fc2)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2022 by Cisco Systems, Inc.
<output truncated>
```



CHAPTER 9

Caveats

- [Cisco Bug Search Tool](#), on page 35
- [Open Caveats in Cisco IOS XE Dublin 17.10.x](#), on page 35
- [Resolved Caveats in Cisco IOS XE Dublin 17.10.1](#), on page 35

Cisco Bug Search Tool

The Cisco [Bug Search Tool](#) (BST) allows partners and customers to search for software bugs based on product, release, and keyword, and aggregates key data such as bug details, product, and version. The BST is designed to improve the effectiveness in network risk management and device troubleshooting. The tool has a provision to filter bugs based on credentials to provide external and internal bug views for the search input.

To view the details of a caveat, click on the identifier.

Open Caveats in Cisco IOS XE Dublin 17.10.x

Identifier	Headline
CSCwb73326	Beacon LED glows on a new switch just after bootup
CSCwd17787	Dynamic private vlan by dot1x stopped working after upgrading to 16.12.x and above
CSCwd56540	Ignore higher fan speed deviations on 9200

Resolved Caveats in Cisco IOS XE Dublin 17.10.1

Identifier	Headline
CSCwb76541	IOSd Crashes in "Call Home cert update" Process During Trustpool Download



CHAPTER 10

Additional Information

- [Troubleshooting](#), on page 37
- [Related Documentation](#), on page 37
- [Communications, Services, and Additional Information](#), on page 37

Troubleshooting

For the most up-to-date, detailed troubleshooting information, see the Cisco TAC website at this URL:

<https://www.cisco.com/en/US/support/index.html>

Go to **Product Support** and select your product from the list or enter the name of your product. Look under Troubleshoot and Alerts, to find information for the problem that you are experiencing.

Related Documentation

Information about Cisco IOS XE at this URL: <https://www.cisco.com/c/en/us/products/ios-nx-os-software/ios-xe/index.html>

All support documentation for Cisco Catalyst 9200 Series Switches is at this URL: <https://www.cisco.com/c/en/us/support/switches/catalyst-9200-r-series-switches/tsd-products-support-series-home.html>

Cisco Validated Designs documents at this URL: <https://www.cisco.com/go/designzone>

To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: <https://cfnng.cisco.com/mibs>

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
- To get the business results you're looking for with the technologies that matter, visit [Cisco Services](#).
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- To find warranty information for a specific product or product family, access [Cisco Warranty Finder](#).

Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

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