



Preface

Audience

This guide is for the networking professional managing the Catalyst 3750, 3560, 3550, 2970, and 2960 switch or switch stack, hereafter referred to as *the switch*. Before using this guide, you should have experience working with the Cisco IOS software and the switch software features.

Purpose

This guide describes only the Catalyst 3750, 3560, 3550, 2970, and 2960 switch-specific system messages that you might encounter. For a complete list of Cisco IOS system error messages, see the *Cisco IOS Software System Error Messages, Cisco IOS Release 12.2*.

This guide does not describe how to install your switch or how to configure software features on your switch. It also does not provide detailed information about commands that have been created or changed for use by the switch. For hardware installation information, see the hardware installation guide that shipped with your switch. For software information, see the software configuration guide and the command reference for this release.

For documentation updates, see the release notes for this release.

Conventions

This publication uses these conventions to convey instructions and information:

Command descriptions use these conventions:

- Commands and keywords are in **boldface** text.
- Arguments for which you supply values are in *italic*.
- Square brackets ([]) mean optional elements.
- Braces ({ }) group required choices, and vertical bars (|) separate the alternative elements.
- Braces and vertical bars within square brackets ([{ | }]) mean a required choice within an optional element.

Interactive examples use these conventions:

- Terminal sessions and system displays are in `screen` font.
- Information you enter is in **boldface screen** font.
- Nonprinting characters, such as passwords or tabs, are in angle brackets (<>).

Notes use this convention and symbol:



Note

Means *reader take note*. Notes contain helpful suggestions or references to materials not in this manual.

Related Publications

These documents provide complete information about the switch and are available from this Cisco.com site:

Catalyst 3750 switch

http://www.cisco.com/en/US/products/hw/switches/ps5023/tsd_products_support_series_home.html

Catalyst 3560 switch

http://www.cisco.com/en/US/products/hw/switches/ps5528/tsd_products_support_series_home.html

Catalyst 3550 switch

http://www.cisco.com/en/US/products/hw/switches/ps646/tsd_products_support_series_home.html

Catalyst 2970 switch

http://www.cisco.com/en/US/products/hw/switches/ps5206/tsd_products_support_series_home.html

Catalyst 2960 switch

http://www.cisco.com/en/US/products/ps6406/tsd_products_support_series_home.html



Note

Before installing, configuring, or upgrading the switch, see these documents:

- For initial configuration information, see the “Using Express Setup” chapter in the getting started guide or the “Configuring the Switch with the CLI-Based Setup Program” appendix in the hardware installation guide.
 - For device manager requirements, see the “System Requirements” section in the release notes (not orderable but available on Cisco.com).
 - For Network Assistant requirements, see the *Getting Started with Cisco Network Assistant* (not orderable but available on Cisco.com).
 - For cluster requirements, see the *Release Notes for Cisco Network Assistant* (not orderable but available on Cisco.com).
 - For upgrade information, see the “Downloading Software” section in the release notes.
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You can order printed copies of documents with a DOC-xxxxxx= number from the Cisco.com sites and from the telephone numbers listed in the URL referenced in the [Obtaining Documentation, Obtaining Support, and Security Guidelines](#) section.

- *Release Notes for the Catalyst 3750, 3560, 2970, and 2960 Switches* (not orderable but available on Cisco.com)

- *Catalyst 3750, 3560, 3550, 2970, and 2960 Switch System Message Guide* (not orderable but available on Cisco.com)
- *Catalyst 3750 Switch Software Configuration Guide* (not orderable but available on Cisco.com)
- *Catalyst 3750 Switch Command Reference* (not orderable but available on Cisco.com)
- *Catalyst 3750 Switch Hardware Installation Guide* (not orderable but available on Cisco.com)
- *Catalyst 3750 Switch Getting Started Guide* (order number DOC-7816663=)
- *Regulatory Compliance and Safety Information for the Catalyst 3750 Switch* (order number DOC-7816664)
- *Catalyst 3560 Switch Software Configuration Guide* (not orderable but available on Cisco.com)
- *Catalyst 3560 Switch Command Reference* (not orderable but available on Cisco.com)
- *Catalyst 3560 Switch Hardware Installation Guide* (not orderable but available on Cisco.com)
- *Catalyst 3560 Switch Getting Started Guide* (order number DOC-7816660=)
- *Regulatory Compliance and Safety Information for the Catalyst 3560 Switch* (order number DOC-7816665)
- *Catalyst 3550 Multilayer Switch Software Configuration Guide* (not orderable but available on Cisco.com)
- *Catalyst 3550 Multilayer Switch Command Reference* (not orderable but available on Cisco.com)
- *Catalyst 3550 Multilayer Switch Hardware Installation Guide* (not orderable but available on Cisco.com)
- *Catalyst 3550 Multilayer Switch Getting Started Guide* (order number DOC-7816575=)
- *Regulatory Compliance and Safety Information for the Catalyst 3550 Multilayer Switch* (order number DOC-7816655=)
- *Catalyst 2970 Switch Software Configuration Guide* (not orderable but available on Cisco.com)
- *Catalyst 2970 Switch Command Reference* (not orderable but available on Cisco.com)
- *Catalyst 2970 Switch Hardware Installation Guide* (not orderable but available on Cisco.com)
- *Catalyst 2970 Switch Getting Started Guide* (order number DOC-7816685=)
- *Regulatory Compliance and Safety Information for the Catalyst 2970 Switch* (order number DOC-7816686=)
- *Catalyst 2960 Switch Software Configuration Guide* (not orderable but available on Cisco.com)
- *Catalyst 2960 Switch Command Reference* (not orderable but available on Cisco.com)
- *Catalyst 2960 Switch Hardware Installation Guide* (not orderable but available on Cisco.com)
- *Catalyst 2960 Switch Getting Started Guide* (order number DOC-7816879=)
- *Regulatory Compliance and Safety Information for the Catalyst 2960 Switch* (order number DOC-7816880=)
- Device manager online help (available on the switch)
- *Getting Started with Cisco Network Assistant* (not orderable but available on Cisco.com)
- *Release Notes for Cisco Network Assistant* (not orderable but available on Cisco.com)
- *Cisco Small Form-Factor Pluggable Modules Installation Notes* (order number DOC-7815160=)
- *Cisco CWDM GBIC and CWDM SFP Installation Note* (not orderable but available on Cisco.com)

- *Cisco RPS 300 Redundant Power System Hardware Installation Guide* (order number DOC-7810372=)
- *Cisco RPS 675 Redundant Power System Hardware Installation Guide* (order number DOC-7815201=)
- For information about the Network Admission Control (NAC) features, see the *Network Admission Control Software Configuration Guide* (Not orderable but available on Cisco.com)
- These compatibility matrix documents are available from this Cisco.com site:

http://www.cisco.com/en/US/products/hw/modules/ps5455/products_device_support_tables_list.html

- *Cisco Gigabit Ethernet Transceiver Modules Compatibility Matrix* (not orderable but available on Cisco.com)
- *Cisco 100-Megabit Ethernet SFP Modules Compatibility Matrix* (not orderable but available on Cisco.com)
- *Cisco Small Form-Factor Pluggable Modules Compatibility Matrix* (not orderable but available on Cisco.com)
- *Compatibility Matrix for 1000BASE-T Small Form-Factor Pluggable Modules* (not orderable but available on Cisco.com)

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>