



Release Notes for the Catalyst 2960-C and 2960-Plus Switches, Cisco IOS Release 15.2(4)E and Later

First Published: October 1, 2015

Last Updated: September 19, 2018

Cisco IOS Release 15.2(4)E runs on Catalyst 2960-C and 2960-Plus switches and on Cisco EtherSwitch service modules.

These release notes include important information about Cisco IOS Release 15.2(4)E, any limitations, restrictions, and caveats that apply to the releases. Verify that these release notes are correct for your switch:

- If you are installing a new switch, see the Cisco IOS release label on the rear panel of your switch.
- If your switch is on, use the **show version** privileged EXEC command. See the “[Finding the Software Version and Feature Set](#)” section on page 4.
- If you are upgrading to a new release, see the software upgrade filename for the software version. See the “[Deciding Which Files to Use](#)” section on page 4.

You can download the switch software from this site (registered Cisco.com users with a login password): <http://www.cisco.com/cisco/web/download/index.html>

Contents

- [System Requirements](#), page 2
- [Upgrading the Switch Software](#), page 3
- [Installation Notes](#), page 6
- [New Features](#), page 7
- [Minimum Cisco IOS Release for Major Features](#), page 8
- [Limitations and Restrictions](#), page 9
- [Important Notes](#), page 16



- [Caveats, page 18](#)
- [Related Documentation, page 21](#)
- [Obtaining Documentation and Submitting a Service Request, page 23](#)

System Requirements

- [Supported Hardware, page 2](#)
- [Device Manager System Requirements, page 2](#)
- [Cluster Compatibility, page 3](#)
- [CNA Compatibility, page 3](#)

Supported Hardware

Table 1 *Catalyst 2960-P Switches Supported Hardware*

Switch	Description	Supported by Minimum Cisco IOS Release
Catalyst C2960P-48PST-L	48 10/100 ports with PoE, 2 1000BASE-T and 2 SFP uplinks, LAN Base image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-24PC-L	24 10/100 ports with PoE, 2 1000BASE-T or SFP uplinks, LAN Base image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-24LC-L	24 10/100 ports, 8 ports with PoE, 2 1000BASE-T or SFP uplinks, LAN Base image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-48TC-L	48 10/100 ports, 2 1000BASE-T or SFP uplinks, LAN Base image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-24TC-L	24 10/100 ports, 2 1000BASE-T or SFP uplinks, LAN Base image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-48PST-S	48 10/100 ports with PoE, 2 1000BASE-T and 2 SFP uplinks, LAN Lite image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-24PC-S	24 10/100 ports with PoE, 2 1000BASE-T or SFP uplinks, LAN Lite image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-24LC-S	24 10/100 ports, 8 ports with PoE, 2 1000BASE-T or SFP uplinks, LAN Lite image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-48TC-S	48 10/100 ports, 2 1000BASE-T or SFP uplinks, LAN Lite image	Cisco IOS Release 15.0(2)EZ
Catalyst C2960P-24TC-S	24 10/100 ports, 2 1000BASE-T or SFP uplinks, LAN Lite image	Cisco IOS Release 15.0(2)EZ

Device Manager System Requirements

- [Hardware Requirements, page 3](#)
- [Software Requirements, page 3](#)

Hardware Requirements

Table 2 Minimum Hardware Requirements

Processor Speed	DRAM	Number of Colors	Resolution	Font Size
233 MHz minimum ¹	512 MB ²	256	1024 x 768	Small

1. We recommend 1 GHz.
2. We recommend 1 GB DRAM.

Software Requirements

- Windows 2000, XP, Vista, and Windows Server 2003.
- Internet Explorer 6.0 or 7.0, and Firefox up to version 27, with JavaScript enabled.

The device manager verifies the browser version when starting a session and does not require a plug-in.

Cluster Compatibility

You cannot create and manage switch clusters through the device manager. To create and manage switch clusters, use the command-line interface (CLI) or the Network Assistant application.

When creating a switch cluster or adding a switch to a cluster, follow these guidelines:

- When you create a switch cluster, we recommend configuring the highest-end switch in your cluster as the command switch.
- If you are managing the cluster through Network Assistant, the switch with the latest software should be the command switch.
- The standby command switch must be the same type as the command switch. For example, if the command switch is a Catalyst 2960-C switch, all standby command switches must be Catalyst 2960-C switches.

For additional information about clustering, see *Getting Started with Cisco Network Assistant* and *Release Notes for Cisco Network Assistant* (not orderable but available on Cisco.com), the software configuration guide, the command reference, and the Cisco EtherSwitch service module feature guide.

CNA Compatibility

Cisco IOS Release 15.2(4)E and later is only compatible with Cisco Network Assistant (CNA) 5.0 and later. You can download Cisco Network Assistant from this URL:

<http://www.cisco.com/cgi-bin/tablebuild.pl/NetworkAssistant>

For more information about Cisco Network Assistant, see the *Release Notes for Cisco Network Assistant* on Cisco.com.

Upgrading the Switch Software

- [Finding the Software Version and Feature Set, page 4](#)
- [Deciding Which Files to Use, page 4](#)

- [Archiving Software Images, page 4](#)
- [Upgrading a Switch by Using the Device Manager or Network Assistant, page 5](#)
- [Upgrading a Switch by Using the CLI, page 5](#)
- [Recovering from a Software Failure, page 6](#)

Finding the Software Version and Feature Set

The Cisco IOS image is stored as a bin file in a directory that is named with the Cisco IOS release. A subdirectory contains the files needed for web management. The image is stored on the system board flash device (flash:).

You can use the **show version** privileged EXEC command to see the software version that is running on your switch. The second line of the display shows the version.

You can also use the **dir filesystem:** privileged EXEC command to see the directory names of other software images that you might have stored in flash memory.

Deciding Which Files to Use

The upgrade procedures in these release notes describe how to perform the upgrade by using a combined tar file. This file contains the Cisco IOS image file and the files needed for the embedded device manager. You must use the combined tar file to upgrade the switch through the device manager. To upgrade the switch through the command-line interface (CLI), use the tar file and the **archive download-sw** privileged EXEC command.

Table 3 Cisco IOS Software Image Files

Filename	Description
c2960-lanbasek9-mz.152-4.E.bin	Catalyst 2960-C image with all supported LanBase image features and Web-based device manager.
c2960-lanbasek9-tar.152-4.E.tar	Catalyst 2960-C image with all supported LanBase image features and Web-based device manager.
c2960-lanlitek9-mz.152-4.E.bin	Catalyst 2960-C image with all supported LanLite image features and Web-based device manager.
c2960-lanlitek9-tar.152-4.E.tar	Catalyst 2960-C image with all supported LanLite image features and Web-based device manager.
c2960c405-universalk9-mz.152-4.E.bin	Catalyst 2960-C image with all supported universal image features and Web-based device manager.
c2960c405-universalk9-tar.152-4.E.tar	Catalyst 2960-C image with all supported universal image features and Web-based device manager.

Archiving Software Images

Before upgrading your switch software, make sure that you have archived copies of the current Cisco IOS release and the Cisco IOS release to which you are upgrading. You should keep these archived images until you have upgraded all devices in the network to the new Cisco IOS image and until you have verified that the new Cisco IOS image works properly in your network.

Cisco routinely removes old Cisco IOS versions from Cisco.com. See *Product Bulletin 2863* for more information:

http://www.cisco.com/en/US/prod/collateral/iosswrel/ps8802/ps6969/ps1835/prod_bulletin0900aecd80281c0e.html

You can copy the bin software image file on the flash memory to the appropriate TFTP directory on a host by using the **copy flash: tftp:** privileged EXEC command.

**Note**

Although you can copy any file on the flash memory to the TFTP server, it is time consuming to copy all of the HTML files in the tar file. We recommend that you download the tar file from Cisco.com and archive it on an internal host in your network.

You can also configure the switch as a TFTP server to copy files from one switch to another without using an external TFTP server by using the **tftp-server** global configuration command. For more information about the **tftp-server** command, see the “Basic File Transfer Services Commands” section of the *Cisco IOS Configuration Fundamentals Command Reference, Release 12.2*:

http://www.cisco.com/en/US/docs/ios/fundamentals/command/reference/cf_t1.html

Upgrading a Switch by Using the Device Manager or Network Assistant

You can upgrade switch software by using the device manager or Network Assistant. For detailed instructions, click **Help**.

**Note**

When using the device manager to upgrade your switch, do not use or close your browser session after the upgrade process begins. Wait until after the upgrade process completes.

Upgrading a Switch by Using the CLI

This procedure is for copying the combined tar file to the switch. You copy the file to the switch from a TFTP server and extract the files. You can download an image file and replace or keep the current image.

To download software, follow these steps:

-
- Step 1** Use [Table 3 on page 4](#) to identify the file that you want to download.
- Step 2** Download the software image file:
- If you are a registered customer, go to this URL and log in.
<http://www.cisco.com/cisco/web/download/index.html>
 - Navigate to **Switches > LAN Switches - Access**.
 - Navigate to your switch model.
 - Click **IOS Software**, then select the latest IOS release.
- Download the image you identified in [Step 1](#).
- Step 3** Copy the image to the appropriate TFTP directory on the workstation, and make sure that the TFTP server is properly configured.
- For more information, see Appendix B in the software configuration guide for this release.
- Step 4** Log into the switch through the console port or a Telnet session.

- Step 5** (Optional) Ensure that you have IP connectivity to the TFTP server by entering this privileged EXEC command:

```
Switch# ping tftp-server-address
```

For more information about assigning an IP address and default gateway to the switch, see the software configuration guide for this release.

- Step 6** Download the image file from the TFTP server to the switch. If you are installing the same version of software that is currently on the switch, overwrite the current image by entering this privileged EXEC command:

```
Switch# archive download-sw /overwrite /reload
tftp:[[/location]/directory]/image-name.tar
```

The **/overwrite** option overwrites the software image in flash memory with the downloaded one.

The **/reload** option reloads the system after downloading the image unless the configuration has been changed and not saved.

The **/allow-feature-upgrade** option allows installation of an image with a different feature set (for example, upgrade from the IP base image to the IP services image).

For *//location*, specify the IP address of the TFTP server.

For */directory/image-name.tar*, specify the directory (optional) and the image to download. Directory and image names are case sensitive.

This example shows how to download an image from a TFTP server at 198.30.20.19 and to overwrite the image on the switch:

```
Switch# archive download-sw /overwrite
tftp://198.30.20.19/c3750-ipservices-tar.122-50.SE.tar
```

You can also download the image file from the TFTP server to the switch and keep the current image by replacing the **/overwrite** option with the **/leave-old-sw** option.

Recovering from a Software Failure

For recovery procedures, see the “Troubleshooting” chapter in the software configuration guide for this release.

Installation Notes

Use these methods to assign IP information to your switch:

- The Express Setup program, as described in the switch getting started guide.
- The CLI-based setup program, as described in the switch hardware installation guide.
- The DHCP-based autoconfiguration, as described in the switch software configuration guide.
- Manually assigning an IP address, as described in the switch software configuration guide.

New Features

- [Features Introduced in Cisco IOS Release 15.2\(4\)E7, page 7](#)
- [Features Introduced in Cisco IOS Release 15.2\(4\)E6, page 7](#)
- [Features Introduced in Cisco IOS Release 15.2\(4\)E5, page 7](#)
- [Features Introduced in Cisco IOS Release 15.2\(4\)E4, page 7](#)
- [Features Introduced in Cisco IOS Release 15.2\(4\)E3, page 7](#)
- [Features Introduced in Cisco IOS Release 15.2\(4\)E2, page 7](#)
- [Features Introduced in Cisco IOS Release 15.2\(4\)E1, page 8](#)
- [Features Introduced in Cisco IOS Release 15.2\(4\)E, page 8](#)

Features Introduced in Cisco IOS Release 15.2(4)E7

- There are no new features in this release.

Features Introduced in Cisco IOS Release 15.2(4)E6

- There are no new features in this release.

Features Introduced in Cisco IOS Release 15.2(4)E5

There are no new features in this release.

Features Introduced in Cisco IOS Release 15.2(4)E4

There are no new features in this release.

Features Introduced in Cisco IOS Release 15.2(4)E3

There are no new features in this release.

Features Introduced in Cisco IOS Release 15.2(4)E2

What's New	Description
EtherChannel Load Deferral	In an Instant Access system, the EtherChannel Load Deferral feature allows ports to be bundled into port channels, but prevents the assignment of group mask values to these ports. This prevents the traffic from being forwarded to new instant access stack members and reduce data loss following a stateful switchover (SSO).

Features Introduced in Cisco IOS Release 15.2(4)E1

What's New	Description
Limiting Login	The Limiting Login feature helps network administrators to limit the login attempt of users to a network. When a user fails to successfully login to a network within a configurable number of attempts within a configurable time limit, the user can be blocked. This feature is enabled only for local users and not for remote users. You need to configure the aaa authentication rejected command in global configuration mode to enable this feature.
x.509v3 with SSH Authentication	This feature uses the public key algorithm (PKI) for server and user authentication, and allows the Secure Shell (SSH) protocol to verify the identity of the owner of a key pair via digital certificates, signed and issued by a Certificate Authority (CA).

Features Introduced in Cisco IOS Release 15.2(4)E

What's New	Description
PVLAN Support on LAN Base	PVLAN support on LANBase - PVLAN is now supported on LAN Base images.
LACP Enhancements (LACP rate fast, min links, LACP over QinQ (L2PT LACP))	(Catalyst 2960-Plus) LACP - New enhancements like LACP rate fast, min links, LACP over QinQ (L2PT LACP) are added.
STP Dispute and Bridge Assurance	<p>STP Enhancements</p> <p>Bridge Assurance - Protects the network from bridging loops that are caused by that are caused by unidirectional links, or a malfunctioning switch. Bridge Assurance is enabled only on PortFast network ports.</p> <p>Detecting UniDirectional Link Failures - The switch port detects unidirectional link failures by checking the consistency of the port role and state of the BPDUs received. When a conflict is detected, the designated port reverts to a blocking state. This feature does not require any user configuration.</p> <p>PVST+ Simulation - This is now user-configurable. You can now enable or disable this per port, or globally. PVST+ simulation is enabled by default. It allows seamless interoperability between MST and Rapid PVST+.</p>
Named VLAN	Named VLAN - Option to specify a VLAN name for access and voice VLAN.
PVRST+ Default	(Catalyst 2960-C) Rapid PVST+ - Rapid PVST+ is now the default spanning-tree mode used on all Ethernet port-based VLANs.

Minimum Cisco IOS Release for Major Features

Table 4 lists the minimum software release required to support the major features of the Catalyst 2960-C and 2960-Plus switches and the Cisco EtherSwitch service modules.

Table 4 *Catalyst 2960-C and 2960-Plus Switches, and the Minimum Cisco IOS Release Required*

Feature	Minimum Cisco IOS Release Required	Catalyst Switch Support
Cisco TrustSec SXP version 2, syslog messages, and SNMP support	15.0(2)SE	3560-C, 2960-S, 2960-C
Critical voice VLAN	15.0(1)SE	2960-S
NEAT enhancement to control access to the supplicant port	15.0(1)SE	2960-S
Auto Smartports improved device classification	15.0(1)SE	2960-S
EnergyWise Phase 2.5	12.2(58)SE1	2960-S
Protocol storm protection	12.2(58)SE1	2960-S
Smart Install 3.0	12.2(58)SE1	2960-S
Auto Smartports enhancements to enable auto-QoS on a digital media player.	12.2(58)SE1	2960-S
Memory consistency check routines	12.2(58)SE1	2960-S
Call Home support	12.2(58)SE1	2960-S
NTP version 4	12.2(58)SE1	2960-S
RADIUS, TACACS+, and SSH/SCP over IPv6	12.2(58)SE1	2960-S
IETF IP-MIB and IP-FORWARD-MIB(RFC4292 and RFC4293) updates	12.2(58)SE1	2960-S
Auto-QoS enhancements	12.2(55)SE	2960-S
Auto Smartport enhancements including global macros	12.2(55)SE	2960-S
Smart Install enhancements and new features	12.2(55)SE	2960-S
Port ACL improvements	12.2(55)SE	2960-S
CDP and LLDP location enhancements	12.2(55)SE	2960-S
Multi-authentication with VLAN assignment	12.2(55)SE	2960-S
Static routing support on SVIs	12.2(55)SE	2960-S
MAC replace to end a session when a host disconnects from a port.	12.2(55)SE	2960-S
DHCP snooping and Option 82 and LLPD-MED in LAN lite image	12.2(55)SE	2960-S

Limitations and Restrictions

You should review this section before you begin working with the switch. These are known limitations that will not be fixed, and there is not always a workaround. Some features might not work as documented, and some features could be affected by recent changes to the switch hardware or software.

- [Cisco IOS Limitations, page 10](#)
- [Device Manager Limitations, page 15](#)

Cisco IOS Limitations

Unless otherwise noted, these limitations apply to the Catalyst 2960-C and 2960-Plus switches:

- [Configuration](#), page 10
- [Ethernet](#), page 11
- [HSRP](#), page 11
- [HSRP](#), page 11
- [IP](#), page 11
- [IP Telephony](#), page 12
- [Power](#), page 13
- [QoS](#), page 13
- [Smart Install](#), page 13
- [SPAN and RSPAN](#), page 14
- [Spanning Tree Protocol](#), page 15
- [Trunking](#), page 15
- [VLAN](#), page 15

Configuration

- When connected to some third-party devices that send early preambles, a switch port operating at 100 Mb/s full duplex or 100 Mb/s half duplex might bounce the line protocol up and down. The problem is observed only when the switch is receiving frames.
The workaround is to configure the port for 10 Mb/s and half duplex or to connect a hub or a nonaffected device to the switch. (CSCed39091)
- When port security is enabled on an interface in restricted mode and the **switchport block unicast interface** command has been entered on that interface, MAC addresses are incorrectly forwarded when they should be blocked
The workaround is to enter the **no switchport block unicast** interface configuration command on that specific interface. (CSCee93822)
- A traceback error occurs if a crypto key is generated after an SSL client session.
There is no workaround. This is a cosmetic error and does not affect the functionality of the switch. (CSCef59331)
- The far-end fault optional facility is not supported on the GLC-GE-100FX SFP module.
The workaround is to configure aggressive UDLD. (CSCsh70244).
- A ciscoFlashMIBTrap message appears during switch startup. This does not affect switch functionality. (CSCsj46992)
- When you enter the **boot host retry timeout** global configuration command to specify the amount of time that the client should keep trying to download the configuration and you do not enter a timeout value, the default value is zero, which should mean that the client keeps trying indefinitely. However, the client does not keep trying to download the configuration.
The workaround is to always enter a non zero value for the timeout value when you enter the **boot host retry timeout** *timeout-value* command. (CSCsk65142)

- When authorization and accounting are enabled on the switch and you use the interface range command to change the configuration on a range of interfaces, the change might cause high CPU utilization and authentication failures.

The workaround is to disable authorization and accounting or to enter the configuration change for one interface at a time. (CSCsg80238, CSCti76748)

- When a logging discriminator is configured and applied to a device, memory leak is seen under heavy syslog or debug output. The rate of the leak is dependent on the quantity of logs produced. In extreme cases, the device may crash. As a workaround, disable the logging discriminator on the device. (CSCur45606, CSCur28336)

Ethernet

- Traffic on EtherChannel ports is not perfectly load-balanced. Egress traffic on EtherChannel ports are distributed to member ports on load balance configuration and traffic characteristics like MAC or IP address. More than one traffic stream may map to same member ports based on hashing results calculated by the ASIC.

If this happens, uneven traffic distribution will happen on EtherChannel ports.

Changing the load balance distribution method or changing the number of ports in the EtherChannel can resolve this problem. Use any of these workarounds to improve EtherChannel load balancing:

- for random source-ip and dest-ip traffic, configure load balance method as **src-dst-ip**
- for incrementing source-ip traffic, configure load balance method as **src-ip**
- for incrementing dest-ip traffic, configure load balance method as **dst-ip**
- Configure the number of ports in the EtherChannel so that the number is equal to a power of 2 (i.e. 2, 4, or 8)

For example, with load balance configured as **dst-ip** with 150 distinct incrementing destination IP addresses, and the number of ports in the EtherChannel set to either 2, 4, or 8, load distribution is optimal.(CSCeh81991)

HSRP

- When the active switch fails in a switch cluster that uses HSRP redundancy, the new active switch might not contain a full cluster member list.

The workaround is to ensure that the ports on the standby cluster members are not in the spanning-tree blocking state. To verify that these ports are not in the blocking state, see the “Configuring STP” chapter in the software configuration guide. (CSCec76893)

IP

- When the rate of received DHCP requests exceeds 2,000 packets per minute for a long time, the response time might be slow when you are using the console.

The workaround is to use rate limiting on DHCP traffic to prevent a denial of service attack from occurring. (CSCeb59166)

IP Telephony

- After you change the access VLAN on a port that has IEEE 802.1x enabled, the IP phone address is removed. Because learning is restricted on IEEE 802.1x-capable ports, it takes approximately 30 seconds before the address is relearned.

No workaround is necessary. (CSCea85312)

- Some access point devices are incorrectly discovered as IEEE 802.3af Class 1 devices. These access points should be discovered as Cisco pre-standard devices. The **show power inline** user EXEC command shows the access point as an IEEE Class 1 device.

The workaround is to power the access point by using an AC wall adaptor. (CSCin69533)

- The Cisco 7905 IP Phone is error-disabled when the phone is connected to wall power.

The workaround is to enable PoE and to configure the switch to recover from the PoE error-disabled state. (CSCsf32300)

- If the number of multicast routes and Internet Group Management Protocol (IGMP) groups are more than the maximum number specified by the **show sdm prefer** global configuration command, the traffic received on unknown groups is flooded in the received VLAN even though the **show ip igmp snooping multicast-table** privileged EXEC command output shows otherwise.

The workaround is to reduce the number of multicast routes and IGMP snooping groups to less than the maximum supported value. (CSCdy09008)

- IGMP filtering is applied to packets that are forwarded through hardware. It is not applied to packets that are forwarded through software. Hence, with multicast routing enabled, the first few packets are sent from a port even when IGMP filtering is set to deny those groups on that port.

There is no workaround. (CSCdy82818)

- If an IGMP report packet has two multicast group records, the switch removes or adds interfaces depending on the order of the records in the packet:

- If the ALLOW_NEW_SOURCE record is before the BLOCK_OLD_SOURCE record, the switch removes the port from the group.
- If the BLOCK_OLD_SOURCE record is before the ALLOW_NEW_SOURCE record, the switch adds the port to the group.

There is no workaround. (CSCec20128)

- When IGMP snooping is disabled and you enter the **switchport block multicast** interface configuration command, IP multicast traffic is not blocked.

The **switchport block multicast** interface configuration command is only applicable to non-IP multicast traffic.

There is no workaround. (CSCee16865)

- Incomplete multicast traffic can be seen under either of these conditions:

- You disable IP multicast routing or re-enable it globally on an interface.
- A switch mroute table temporarily runs out of resources and recovers later.

The workaround is to enter the **clear ip mroute** privileged EXEC command on the interface. (CSCef42436)

After you configure a switch to join a multicast group by entering the **ip igmp join-group group-address** interface configuration command, the switch does not receive join packets from the client, and the switch port connected to the client is removed from the IGMP snooping forwarding table.

Use one of these workarounds:

- Cancel membership in the multicast group by using the **no ip igmp join-group** *group-address* interface configuration command on an SVI.
- Disable IGMP snooping on the VLAN interface by using the **no ip igmp snooping vlan** *vlan-id* global configuration command. (CSCeh90425)

Power

- Entering the **shutdown** and the **no shutdown** interface configuration commands on the internal link can disrupt the PoE operation. If a new IP phone is added while the internal link is in shutdown state, the IP phone does not get inline power if the internal link is brought up within 5 minutes.

The workaround is to enter the **shutdown** and the **no shutdown** interface configuration commands on the Fast Ethernet interface of a new IP phone that is attached to the service module port after the internal link is brought up. (CSCeh45465)

QoS

- Some switch queues are disabled if the buffer size or threshold level is set too low with the **mls qos queue-set output** global configuration command. The ratio of buffer size to threshold level should be greater than 10 to avoid disabling the queue.

The workaround is to choose compatible buffer sizes and threshold levels. (CSCea76893)

- When auto-QoS is enabled on the switch, priority queuing is not enabled. Instead, the switch uses shaped round robin (SRR) as the queuing mechanism. The auto-QoS feature is designed on each platform based on the feature set and hardware limitations, and the queuing mechanism supported on each platform might be different. There is no workaround. (CSCee22591)
- If you configure a large number of input interface VLANs in a class map, a traceback message similar to this might appear:

```
01:01:32: %BIT-4-OUTOFRANGE: bit 1321 is not in the expected range of 0 to 1024
```

There is no impact to switch functionality.

There is no workaround. (CSCtg32101)

RADIUS

- RADIUS change of authorization (COA) reauthorization is not supported on the critical auth VLAN. There is no workaround. (CSCta05071)

Smart Install

- When upgrading switches in a stack, the director cannot send the correct image and configuration to the stack if all switches in the stack do not start at the same time. A switch in the stack could then receive an incorrect image or configuration.

The workaround is to use an on-demand upgrade to upgrade switches in a stack by entering the **vstack download config** and **vstack download image** commands. (CSCta64962)

- When you upgrade a Smart Install director to Cisco IOS Release 12.2(55)SE but do not upgrade the director configuration, the director cannot upgrade client switches.

When you upgrade the director to Cisco IOS Release 12.2(55)SE, the workaround is to also modify the configuration to include all built-in, custom, and default groups. You should also configure the tar image name instead of the image-list file name in the stored images. (CSCte07949)

- Backing up a Smart Install configuration could fail if the backup repository is a Windows server and the backup file already exists in the server.

The workaround is to use the TFTP utility of another server instead of a Windows server or to manually delete the existing backup file before backing up again. (CSCte53737)

- In a Smart Install network, when the director is connected between the client and the DHCP server and the server has options configured for image and configuration, then the client does not receive the image and configuration files sent by the DHCP server during an automatic upgrade. Instead the files are overwritten by the director and the client receives the image and configuration that the director sends.

Use one of these workarounds:

- If client needs to upgrade using an image and configuration file configured in the DHCP server options, you should remove the client from the Smart Install network during the upgrade.
- In a network using Smart Install, you should not configure options for image and configuration in the DHCP server. For clients to upgrade using Smart Install, you should configure product-id specific image and configuration files in the director. (CSCte99366)
- If the director in the Smart Install network is located between an access point and the DHCP server, the access point tries to use the Smart Install feature to upgrade even though access points are not supported devices. The upgrade fails because the director does not have an image and configuration file for the access point.

There is no workaround. (CSCtg98656)

- When a Smart Install director is upgrading a client switch that is not Smart Install-capable (that is, not running Cisco IOS Release 12.2(52)SE or later), the director must enter the password configured on the client switch. If the client switch does not have a configured password, there are unexpected results depending on the software release running on the client:
 - When you select the NONE option in the director CLI, the upgrade should be allowed and is successful on client switches running Cisco IOS Release 12.2(25)SE through 12.2(46)SE, but fails on clients running Cisco IOS Release 12.2(50)SE through 12.2(50)SEx.
 - When you enter any password in the director CLI, the upgrade should not be allowed, but it is successful on client switches running Cisco IOS Release 12.2(25)SE through 12.2(46)SE, but fails on clients running Cisco IOS Release 12.2(50)SE through 12.2(50)SEx.

There is no workaround. (CSCth35152)

SPAN and RSPAN

- When the RSPAN feature is configured on a switch, Cisco Discovery Protocol (CDP) packets received from the RSPAN source ports are tagged with the RSPAN VLAN ID and forwarded to trunk ports carrying the RSPAN VLAN. When this happens a switch that is more than one hop away incorrectly lists the switch that is connected to the RSPAN source port as a CDP neighbor.

This is a hardware limitation. The workaround is to disable CDP on all interfaces carrying the RSPAN VLAN on the device connected to the switch. (CSCeb32326)

- CDP, VLAN Trunking Protocol (VTP), and Port Aggregation Protocol (PAgP) packets received from a SPAN source are not sent to the destination interfaces of a local SPAN session. The workaround is to use the **monitor session session_number destination {interface interface-id encapsulation replicate}** global configuration command for local SPAN. (CSCed24036)

Spanning Tree Protocol

- CSCt160247

When a switch or switch stack running Multiple Spanning Tree (MST) is connected to a switch running Rapid Spanning Tree Protocol (RSTP), the MST switch acts as the root bridge and runs per-VLAN spanning tree (PVST) simulation mode on boundary ports connected to the RST switch. If the allowed VLAN on all trunk ports connecting these switches is changed to a VLAN other than VLAN 1 and the root port of the RSTP switch is shut down and then enabled, the boundary ports connected to the root port move immediately to the forward state without going through the PVST+ slow transition.

There is no workaround.

Trunking

- IP traffic with IP options set is sometimes leaked on a trunk port. For example, a trunk port is a member of an IP multicast group in VLAN X but is not a member in VLAN Y. If VLAN Y is the output interface for the multicast route entry assigned to the multicast group and an interface in VLAN Y belongs to the same multicast group, the IP-option traffic received on an input VLAN interface other than one in VLAN Y is sent on the trunk port in VLAN Y because the trunk port is forwarding in VLAN Y, even though the port has no group membership in VLAN Y.

There is no workaround. (CSCdz42909).

- For trunk ports or access ports configured with IEEE 802.1Q tagging, inconsistent statistics might appear in the **show interfaces counters** privileged EXEC command output. Valid IEEE 802.1Q frames of 64 to 66 bytes are correctly forwarded even though the port LED blinks amber, and the frames are not counted on the interface statistics.

There is no workaround. (CSCec35100).

VLAN

- If the number of VLANs times the number of trunk ports exceeds the recommended limit of 13,000, the switch can fail.

The workaround is to reduce the number of VLANs or trunks. (CSCeb31087)

- When line rate traffic is passing through a dynamic port, and you enter the **switchport access vlan dynamic** interface configuration command for a range of ports, the VLANs might not be assigned correctly. One or more VLANs with a null ID appears in the MAC address table instead.

The workaround is to enter the **switchport access vlan dynamic** interface configuration command separately on each port. (CSCsi26392)

- When many VLANs are configured on the switch, high CPU utilization occurs when many links are flapping at the same time.

The workaround is to remove unnecessary VLANs to reduce CPU utilization when many links are flapping. (CSCt104815)

Device Manager Limitations

- When you are prompted to accept the security certificate and you click *No*, you only see a blank screen, and the device manager does not launch.

The workaround is to click *Yes* when you are prompted to accept the certificate. (CSCef45718)

Important Notes

- [Switch Stack Notes, page 16](#)
- [Cisco IOS Notes, page 16](#)
- [Device Manager Notes, page 16](#)

Switch Stack Notes

- Always power off a switch before adding or removing it from a switch stack.

Cisco IOS Notes

- If the switch requests information from the Cisco Secure Access Control Server (ACS) and the message exchange times out because the server does not respond, a message similar to this appears:

```
00:02:57: %RADIUS-4-RADIUS_DEAD: RADIUS server 172.20.246.206:1645,1646 is not responding.
```

If this message appears, check that there is network connectivity between the switch and the ACS. You should also check that the switch has been properly configured as an AAA client on the ACS.

- If the switch has interfaces with automatic QoS for voice over IP (VoIP) configured and you upgrade the switch software to Cisco IOS Release 12.2(40)SE (or later), when you enter the **auto qos voip cisco-phone** interface configuration command on another interface, you might see this message:

```
AutoQoS Error: ciscophone input service policy was not properly applied  
policy map AutoQoS-Police-CiscoPhone not configured
```

If this happens, enter the **no auto qos voip cisco-phone** interface command on all interface with this configuration to delete it. Then enter the **auto qos voip cisco-phone** command on each of these interfaces to reapply the configuration.

Device Manager Notes

- You cannot create and manage switch clusters through the device manager. To create and manage switch clusters, use the CLI or Cisco Network Assistant.
- When the switch is running a localized version of the device manager, the switch displays settings and status only in English letters. Input entries on the switch can only be in English letters.
- For device manager session on Internet Explorer, popup messages in Japanese or in simplified Chinese can appear as garbled text. These messages appear properly if your operating system is in Japanese or Chinese
- The Legend on the device manager incorrectly includes the 1000BASE-BX SFP module.

- We recommend this browser setting to speed up the time needed to display the device manager from Microsoft Internet Explorer.

From Microsoft Internet Explorer:

1. Choose **Tools > Internet Options**.
 2. Click **Settings** in the “Temporary Internet files” area.
 3. From the Settings window, choose **Automatically**.
 4. Click **OK**.
 5. Click **OK** to exit the Internet Options window.
- The HTTP server interface must be enabled to display the device manager. By default, the HTTP server is enabled on the switch. Use the **show running-config** privileged EXEC command to see if the HTTP server is enabled or disabled.

If you are *not* using the default method of authentication (the enable password), you need to configure the HTTP server interface with the method of authentication used on the switch

Beginning in privileged EXEC mode, follow these steps to configure the HTTP server interface:

	Command	Purpose
Step 1	configure terminal	Enter global configuration mode.
Step 2	ip http authentication {aaa enable local}	Configure the HTTP server interface for the type of authentication that you want to use. <ul style="list-style-type: none"> • aaa—Enable the authentication, authorization, and accounting feature. You must enter the aaa new-model interface configuration command for the aaa keyword to appear. • enable—Enable password, which is the default method of HTTP server user authentication, is used. • local—Local user database, as defined on the Cisco router or access server, is used.
Step 3	end	Return to privileged EXEC mode.
Step 4	show running-config	Verify your entries.

The device manager uses the HTTP protocol (the default is port 80) and the default method of authentication (the enable password) to communicate with the switch through any of its Ethernet ports and to allow switch management from a standard web browser.

If you change the HTTP port, you must include the new port number when you enter the IP address in the browser **Location** or **Address** field (for example, `http://10.1.126.45:184` where 184 is the new HTTP port number). You should write down the port number through which you are connected. Use care when changing the switch IP information.

- If you use Internet Explorer Version 5.5 and select a URL with a nonstandard port at the end of the address (for example, `www.cisco.com:84`), you must enter `http://` as the URL prefix. Otherwise, you cannot launch the device manager.

Caveats

- [Cisco Bug Search Tool](#), page 18
- [Open Caveats](#), page 18
- [Caveats Resolved in Cisco IOS Release 15.2\(4\)E7](#), page 19
- [Caveats Resolved in Cisco IOS Release 15.2\(4\)E6](#), page 19
- [Caveats Resolved in Cisco IOS Release 15.2\(4\)E5](#), page 19
- [Caveats Resolved in Cisco IOS Release 15.2\(4\)E4](#), page 20
- [Caveats Resolved in Cisco IOS Release 15.2\(4\)E3](#), page 20
- [Caveats Resolved in Cisco IOS Release 15.2\(4\)E2](#), page 20
- [Caveats Resolved in Cisco IOS Release 15.2\(4\)E](#), page 21

Cisco Bug Search Tool

The Bug Search Tool (BST), which is the online successor to Bug Toolkit, is designed to improve the effectiveness in network risk management and device troubleshooting. The BST allows partners and customers to search for software bugs based on product, release, and keyword, and aggregates key data such as bug details, product, and version. The tool has a provision to filter bugs based on credentials to provide external and internal bug views for the search input.

To view the details of a caveat listed in this document:

1. Access the BST (use your Cisco user ID and password) at <https://tools.cisco.com/bugsearch/>.
2. Enter the bug ID in the **Search For:** field.

Open Caveats

Use the BST to view the details of a caveat listed in this section. For more information about the BST, see the “[Cisco Bug Search Tool](#)” section on page 18

Bug ID	Headline
CSCva26201	3750X is not sending correct DSCP value in cflow IP header.
CSCvk21769	C2960L packet loss on 10M/Full port.
CSCvk38377	C4K_SNIPSMAN-3-GTXRXRESETFAILURE: Gtx Rx Reset Error in Snips.
CSCvk62735	3750 high CPU HAACL ACL Manager.
CSCvm36476	C2960 plus handling GARP unexpectedly.
CSCvm24330	Tracebacks seen on loadversion due to MTU mismatch.

Caveats Resolved in Cisco IOS Release 15.2(4)E7

Bug ID	Headline
CSCva10393	System crashed during boot up on 4948E.
CSCvd87317	The ip access-list logging hash-generation command not function expectedly.
CSCve37498	Switch sends duplicate accounting message, that causing ISE to generate misconfigured NAS Alarms.
CSCve69049	Crash when it tries to write over a TTY session.
CSCve73467	Link not up on M-gig line cards WS-X4748-12X48U+E with cable length of 300Ft.
CSCvg82674	VSS Standby crashes @ /k5/aclman/K5AcIProfileMapEntry.cxx:135
CSCvh28285	H/W mac address table learn wrong mac address on C4500X VSS with Flexlink switchover.
CSCvh79168	Crash on numPolicersPerBank with Invalid policerBaseIndex.
CSCvh89534	4500 Sup 8E DACL applied to the incorrect interface.
CSCvi01706	Removing ACE from long ACL interrupts traffic.
CSCvi25365	2960x - session to the member switch fails in stack.
CSCvi50136	Repeated Modification of ACL causes standby switch to crash.
CSCvj29126	RADIUS client on network fails to solicit PAC key from Cisco TrustSec even though the device has a valid PAC.
CSCvj41439	ACL TCAM USAGE is different when using the same ACL configuration but different IOS version.
CSCvk23596	Additional fix needed for CSCvg34881 (Catalyst 4500 crash when WS-X4748 card goes down).
CSCvk52487	3750X Switch crash due to memory leak in HL2MCM process.

Caveats Resolved in Cisco IOS Release 15.2(4)E6

Bug ID	Headline
CSCvd40673	Cisco Smart Install Denial of Service Vulnerability.
CSCvf96579	Catalyst 2960 Series Switches :AAARadius authentication fails with switchport voice vlan dot1p command.
CSCvg70852	Unknown MAC addresses appear on port when trying to authenticate using dot1x.
CSCvg97016	Memory Leak with IPDT [IP Device Tracking].

Caveats Resolved in Cisco IOS Release 15.2(4)E5

Bug ID	Headline
CSCva86436	No export ipv4 unicast map triggered router to crash.

CSCvc72751	Endpoint bypasses restriction given by ISE and gets network access.
CSCuz61109	Self ping to port channel subinterface dropped with LISP decap log.
CSCuz94245	IGP-LDP sync interoperability for OSPF multiarea adjacency.
CSCuz95753	Paramiko SSH client, having password authentication, fails to connect to IOS.

Caveats Resolved in Cisco IOS Release 15.2(4)E4

There are no resolved caveats in this release.

Caveats Resolved in Cisco IOS Release 15.2(4)E3

There are no resolved caveats in this release.

Caveats Resolved in Cisco IOS Release 15.2(4)E2

Bug ID	Headline
CSCur64110	Queue-based Transmit/Drop QoS counters for Cisco Catalyst 4000 Series Switches.
CSCuu66503	HTTPS: IOS HTTPS client not enforcing subject-name verification.
CSCuv27265	ENH: Enable support for TLSv1.1 & TLSv1.2 for HTTP secure server/client.
CSCuv41355	Unable to telnet: No wild listener; port 23.
CSCuv92875	Add prefix information in IPv6 RA when system/ SVI is shutdown.
CSCuw36080	SNMP with extended ACL.
CSCuw48118	Cisco ASR 920 Series switches: crash in bcopy called from addnew during reassembly.
CSCuw49406	“no ip routing protocol purge interface” delete with reload
CSCux26097	Debug logging - parser issue.
CSCux38417	Cisco IOS and IOS-XE IKEv2 fragmentation DoS.
CSCux85039	Cisco Catalyst 3650 and 3850 Series Switches: Syslog produces no output when set to logging queue-limit X.
CSCux99025	Evaluation of Cisco IOS and IOS-XE for NTP January 2016.
CSCux99594	EEM policies may not be able to send emails.
CSCuy03680	V3Lite IGMP packets sent instead of V3 when UDP based feature is present.
CSCuy05927	IPC-WATERMARK and CHKPT-5-HIGHBUFFER logs leading to reload.
CSCuy12271	Wrong LSP size calculation following MAC move with OTV.
CSCuy43392	Cisco 5760 Wireless LAN Controller crash at snmp_subagent.

CSCuy44377	Syslog: Source-Interface address change does not take effect in IPv6.
CSCuy87667	Crash due to block overrun by AAA banner.
CSCuy92281	VLAN 1 interface is shutdown during bootup.
CSCuz52528	Evaluation of all for OpenSSL May 2016.

Caveats Resolved in Cisco IOS Release 15.2(4)E

Use the BST to view the details of a caveat listed in this section. For more information about the BST, see the “[Cisco Bug Search Tool](#)” section on page 18

Bug ID	Headline
CSCus09761	(Catalyst 2960-Plus) IOS-Phone not placed in critical voice VLAN when AAA server is not reachable.
CSCus13924	Device crashes while configuring 'Identity' commands
CSCuu83085	Memory leaks @ AAA Account Response.
CSCuu92224	2960X - EPM vlan plugin crash

Related Documentation

User documentation in HTML format includes the latest documentation updates and might be more current than the complete book PDF available on Cisco.com.

These documents provide more information about the 2960-C and 2960-Plus switches and are available at Cisco.com:

http://www.cisco.com/en/US/products/hw/switches/ps5023/tsd_products_support_series_home.html

http://www.cisco.com/en/US/products/hw/switches/ps5528/tsd_products_support_series_home.html

http://www.cisco.com/en/US/products/ps10081/tsd_products_support_series_home.html

http://www.cisco.com/en/US/products/ps6406/tsd_products_support_series_home.html

These documents provide complete information about the Catalyst 2960 and 2960-S switches and are available on Cisco.com:

- *Catalyst 2960 and 2960-S Switch Software Configuration Guide*
- *Catalyst 2960 and 2960-S Switch Command Reference*
- *Catalyst 3750, 3560, 3550, 2975, 2970, 2960, and 2960-S Switch System Message Guide*
- *Catalyst 2960-S Switch Hardware Installation Guide*
- *Catalyst 2960-S Switch Getting Started Guide*
- *Catalyst 2960 Switch Hardware Installation Guide*
- *Catalyst 2960 Switch Getting Started Guide*
- *Catalyst 2960 Switch Getting Started Guide*—available in English, simplified Chinese, French, German, Italian, Japanese, and Spanish

- *Regulatory Compliance and Safety Information for the Catalyst 2960 and 2960-S Switch*

For other information about related products, see these documents:

- *Smart Install Configuration Guide*
- *Auto Smartports Configuration Guide*
- *Cisco EnergyWise Configuration Guide*
- *Getting Started with Cisco Network Assistant*
- *Release Notes for Cisco Network Assistant*
- *Cisco RPS 300 Redundant Power System Hardware Installation Guide*
- *Cisco RPS 675 Redundant Power System Hardware Installation Guide*
- For more information about the Network Admission Control (NAC) features, see the *Network Admission Control Software Configuration Guide*
- Information about Cisco SFP, SFP+, and GBIC modules is available from this Cisco.com site: http://www.cisco.com/en/US/products/hw/modules/ps5455/prod_installation_guides_list.html
SFP compatibility matrix documents are available from this Cisco.com site: http://www.cisco.com/en/US/products/hw/modules/ps5455/products_device_support_tables_list.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

This document is to be used in conjunction with the documents listed in the “[Obtaining Documentation and Submitting a Service Request](#)” section.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

© 2015-2018 Cisco Systems, Inc. All rights reserved

