Configuring Online Diagnostics

This chapter describes how to configure the generic online diagnostics (GOLD) feature on Cisco NX-OS devices.

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About Online Diagnostics

With online diagnostics, you can test and verify the hardware functionality of the device while the device is connected to a live network.

The online diagnostics contain tests that check different hardware components and verify the data path and control signals. Disruptive online diagnostic tests (such as the disruptive loopback test) and nondisruptive online diagnostic tests (such as the ASIC register check) run during bootup, line module online insertion and removal (OIR), and system reset. The nondisruptive online diagnostic tests run as part of the background health monitoring, and you can run these tests on demand.

Online diagnostics are categorized as bootup, runtime or health-monitoring diagnostics, and on-demand diagnostics. Bootup diagnostics run during bootup, health-monitoring tests run in the background, and on-demand diagnostics run once or at user-designated intervals when the device is connected to a live network.

Bootup Diagnostics

Bootup diagnostics run during bootup and detect faulty hardware before Cisco NX-OS brings a module online. For example, if you insert a faulty module in the device, bootup diagnostics test the module and take it offline before the device uses the module to forward traffic.

Bootup diagnostics also check the connectivity between the supervisor and module hardware and the data and control paths for all the ASICs. The following table describes the bootup diagnostic tests for a module and a supervisor.

Table 1: Bootup Diagnostics

Diagnostic	Description
OBFL	Verifies the integrity of the onboard failure logging (OBFL) flash.
MacSecPortLoopback (Cisco Nexus 9736C-FX and 9736Q-FX line cards only)	Tests the packet path from Supervisor to each physical front panel port on the ASIC, the MACSEC capabilities of each port, and the Encryption and Decryption capabilities of the Cisco Nexus 9736C-FX and 9736Q-FX line cards. The MacSecPortLoopback test runs at boot time when the **diagnostic bootup level** is set to **complete** . The MacSecPortLoopback test runs on every port of the 36 front ports on the Cisco Nexus 9736C-FX and 9736Q-FX line cards, including ports that are broken out. The MAC sec hardware is tested for the four available cipher suite algorithms: GCM-AES-128, GCM-AES-256, GCM-AES-XPN-128, and GCM-AES-XPN-256. **Note** If a MacSecPortLoopback test failure occurs, the test reports in the form of SYSLOG or OBFL. When a test failure occurs, the port is taken down and display `MACsec failure` in the **show interface** CLI output. You can skip the MACsec test by setting the **diagnostic bootup level** to either **minimal** or **bypass** .
USB	Nondisruptive test. Checks the USB controller initialization on a module.
ManagementPortLoopback	Disruptive test, not an on-demand test. Tests loopback on the management port of a module.
EOBCPortLoopback	Disruptive test, not an on-demand test. Ethernet out of band.

Bootup diagnostics log failures to onboard failure logging (OBFL) and syslog and trigger a diagnostic LED indication (on, off, pass, or fail).

You can configure the device to either bypass the bootup diagnostics or run the complete set of bootup diagnostics.

Runtime or Health Monitoring Diagnostics

Runtime diagnostics are also called health monitoring (HM) diagnostics. These diagnostics provide information about the health of a live device. They detect runtime hardware errors, memory errors, the degradation of hardware modules over time, software faults, and resource exhaustion.

Health monitoring diagnostics are non-disruptive and run in the background to ensure the health of a device that is processing live network traffic. You can enable or disable health monitoring tests or change their runtime interval.

The following table describes the health monitoring diagnostics and test IDs for a module and a supervisor.

Note Some tests may or may not be present, depending on the capabilities of the module. A list of tests available to the module can be found using the CLI command **show diagnostic content module** <*module*> .

Table 2: Health Monitoring Non-disruptive Diagnostics

Diagnostic	Default Interval	Default Setting	Description	Corrective Action
Module				
ACT2	30 minutes	active	Verifies the integrity of the security device on the module.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "ACT2" test
ASICRegisterCheck	modular switches: 1 minute non-modular switches: 20 seconds and a minimum configuration default simulation interval of 10 seconds	active	Validates read/write access to the ASICs on a module.	Do CallHome, log error, and disable further HM testing for that ASIC device/instance after 20 consecutive failures of GOLD "ASICRegisterCheck" test
PrimaryBootROM	24 hours [1]	active	Verifies the integrity of the primary boot device on a module.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "PrimaryBootROM" test
SecondaryBootROM	24 hours [1]	active	Verifies the integrity of the secondary boot device on a module.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "SecondaryBootROM" test
BootupPortLoopback	Only on bootup	Only on boot up - active	Checks if the supervisor to front-panel port (and back) path is operational. For every front port, the test generates a packet on an active supervisor, sends the packet toward a target port, and, using the internal loopback inside a front port, redirects the packet back to the active supervisor.	Do CallHome, Error-disable affected ports, log error testing on affected ports after 1 consecutive failures of GOLD "BootupPortLoopback" test

Diagnostic	Default Interval	Default Setting	Description	Corrective Action
PortLoopback	30 minutes	active	Checks diagnostics on a per-port basis on all admin down ports.	Do CallHome, log error in Syslog/OBFL/Exception Log, and disable further HM testing on affected ports after 10 consecutive failures of GOLD "PortLoopback" test
RewriteEngineLoopback	1 minute	active	Verifies the integrity of the nondisruptive loopback for all ports up to the 1 Engine ASIC device.	Do CallHome, log error in Syslog/OBFL/Exception Log, and disable further HM testing on affected ports after 10 consecutive failures of GOLD "RewriteEngine" test
AsicMemory	Only on boot up	Only on boot up - inactive	Checks if the AsicMemory is consistent using the Mbist bit in the ASIC.	Do CallHome and log error when GOLD "AsicMemory" test fails. As the issue causing the test failure may be transient, attempt recovery reload through kernel panic. **Note** To avoid a kernel panic when the test fails, you can override the EEM system policy.
FpgaRegTest	30 seconds	Health monitoring test - every 30 seconds - active	Test the FPGA status by read/write to FPGA.	Do CallHome, log error, disable further HM testing after 20 consecutive failures of GOLD "FpgaRegTest" test. As the issue causing the test failure may be transient, attempt recovery reload through kernel panic. **Note** To avoid a kernel panic when the test fails, you can override the EEM system policy.

Diagnostic	Default Interval	Default Setting	Description	Corrective Action
L2ACLRedirect	1 minute	Health monitoring test - every minute - active	Checks if the active inband path is operational. The test generates a packet on an active supervisor through the active fabric module. It then sends the packet toward the front panel port (physical interface on the line card) and, using the ACL entry, redirects the packet back to the active supervisor.	Do CallHome, log error, disable further HM testing after 10 consecutive failures of L2ACLRedirect test. As the issue causing the test failure may be transient, attempt recovery reload through kernel panic. **Note** To avoid a kernel panic when the test fails, you can override the EEM system policy.
OBFL	30 minutes	active	Verifies the integrity of the onboard failure logging (OBFL) flash, and monitors for available storage in the device.	
FabricConnectivityTest	1 minute	active	Verifies fabric/linecard link status. Validates that the fabric links are functioning. **Note** Only available on Cisco Nexus 9500-R series line cards and Cisco N9K-X9836DM-A line cards. This is also supported on X98366DM-A and X98900CD-A line cards with Cisco Nexus 9808 and 9804 switches.	

Diagnostic	Default Interval	Default Setting	Description	Corrective Action
FabricReachabilityTest	1 minute	active	Verifies fabric/linecard reachability status. Validates that each fabric component has a valid path to every other fabric component in the system. **Note** Only available on Cisco Nexus 9500-R series line cards and Cisco N9K-X9836DM-A line cards. This is also supported on X98366DM-A and X98900CD-A line cards with Cisco Nexus 9808 and 9804 switches.	
Supervisor				
Backplane	30 minutes	active	Verifies the integrity of the backplane SPROM devices.	
NVRAM	5 minutes	active	Verifies the sanity of the NVRAM blocks on a supervisor.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "NVRAM" test
RealTimeClock	5 minutes	active	Verifies that the real-time clock on the supervisor is ticking.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "RealTimeClock" test
PrimaryBootROM	30 minutes	active	Verifies the integrity of the primary boot device on the supervisor.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "PrimaryBootROM" test

Diagnostic	Default Interval	Default Setting	Description	Corrective Action
SecondaryBootROM	30 minutes	active	Verifies the integrity of the secondary boot device on the supervisor.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "SecondaryBootROM" test
BootFlash	30 minutes	active	Verifies access to the bootflash devices.	Do CallHome and log error when GOLD "BootFlash" test fails
USB	30 minutes	active	Verifies access to the USB devices.	Do Call Home and log error when GOLD "USB" test fails
SystemMgmtBus	30 seconds	active	Verifies the availability of the system management bus.	Do Call Home, log error, and disable further HM testing for that fan or power supply after 20 consecutive failures of GOLD "SystemMgmtBus" test
Mce	30 minutes	Health monitoring test - 30 minutes - active	This test uses the mcd_dameon and reports any machine check error reported by the Kernel.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "Mce" test
Pcie	Only on boot up	Only on boot up - inactive	Reads PCIe status registers and check for any error on the PCIe device.	Do CallHome and log error when GOLD "Pcie" test fails
Console	Only on boot up	Only on boot up - inactive	This runs a port loopback test on the management port on boot up to check for its consistency.	Do CallHome, log error, and disable further HM testing after 20 consecutive failures of GOLD "Console" test
FpgaRegTest	30 seconds	Health monitoring test - every 30 seconds - active	Test the FPGA status by read/write to FPGA. **Note** FpgaRegTest on Cisco Nexus 9808 and 9804 switches for Fabric Modules (19-26) will be displayed under the FpgaRegTest result of Active-SUP.	Do CallHome, log error, disable further HM testing after 20 consecutive failures of GOLD "FpgaRegTest" test. As the issue causing the test failure may be transient, attempt recovery reload through kernel panic. **Note** To avoid a kernel panic when the test fails, you can override the EEM system policy.

[1] Minimum configurable test interval is 6 hours

On-Demand Diagnostics

On-demand tests help localize faults and are usually needed in one of the following situations:

- To respond to an event that has occurred, such as isolating a fault.
- In anticipation of an event that may occur, such as a resource exceeding its utilization limit.

You can run all the health monitoring tests on demand. You can schedule on-demand diagnostics to run immediately.

You can also modify the default interval for a health monitoring test.

High Availability

A key part of high availability is detecting hardware failures and taking corrective action while the device runs in a live network. Online diagnostics in high availability detect hardware failures and provide feedback to high availability software components to make switchover decisions.

Cisco NX-OS supports stateless restarts for online diagnostics. After a reboot or supervisor switchover, Cisco NX-OS applies the running configuration.

Virtualization Support

Online diagnostics are virtual routing and forwarding (VRF) aware. You can configure online diagnostics to use a particular VRF to reach the online diagnostics SMTP server.

Guidelines and Limitations for Online Diagnostics

Online diagnostics has the following configuration guidelines and limitations:

- The following Cisco Nexus platform switches and line cards do not support the run-time PortLoopback test but do support the BootupPortLoopback test:

  Switches

  Line Cards

  - Cisco Nexus 9736C-EX
  - Cisco Nexus 97160YC-EX
  - Cisco Nexus 9732C-EX
  - Cisco Nexus 9732C-EXM

- The following Cisco Nexus platform switches do not support the BootupPortLoopback test on breakout ports:
  - • Cisco Nexus N9K-C9808
    - Cisco Nexus N9K-C9804

- Cisco Nexus 9364E-SG2-Q
- Cisco Nexus 9364E-SG2-O
- Cisco Nexus N9K-X9836DM-A
- Cisco Nexus N9K-C9232E-B1
- Cisco Nexus 9336C-SE1

On these platforms, the BootupPortLoopback diagnostic test is not supported on breakout ports during bootup. The test may display as Untested (U) or Fail (F) for breakout subports. On-demand PortLoopback tests are supported on breakout ports after bootup.

- You cannot run disruptive online diagnostic tests on demand.
- Interface Rx and Tx packet counters are incremented (approximately four packets every 15 minutes) for ports in the shutdown state.
- The PortLoopback test is periodic, so the packet counter is incremented on admin down ports every 30 minutes. The test runs only on admin down ports. When a port is unshut, the counters are not affected.
- When a port fails for the per-port BootupPortLoopback test, the port enters the error-disabled state. (To remove this state, enter the **shutdown** and **no shutdown** commands on the port.)
- Beginning with Cisco NX-OS Release 10.3(1)F, Generic Online Diagnostics (GOLD) is supported on the Cisco Nexus 9800 platform switches.
- Beginning with Cisco NX-OS Release 10.4(1)F, Generic Online Diagnostics (GOLD) is supported on the following line cards and switches:
  - Cisco Nexus 9804 switch
  - Cisco Nexus C9332D-H2R switch
  - Cisco Nexus X98900CD-A line card
  - Cisco Nexus X98900CD-A and X9836DM-A line cards with Cisco Nexus 9808 and 9804 switches
- Beginning with Cisco NX-OS Release 10.4(2)F, Generic Online Diagnostics (GOLD) is supported on Cisco Nexus 93400LD-H1 platform switches.
- Beginning with Cisco NX-OS Release 10.4(3)F, Generic Online Diagnostics (GOLD) is supported on Cisco Nexus 9364C-H1 platform switch.
- Beginning with Cisco NX-OS Release 10.5(3)F, Generic Online Diagnostics (GOLD) is supported on Cisco N9364E-SG2-O and N9364E-SG2-Q switches. However, BootupPortLoopback test is not supported on any breakout ports on these switches.
- Beginning with Cisco NX-OS Release 10.6(1)F, on Cisco Nexus modular switches, if the Backplane diagnostic test fails and a BACKPLANE_AUTHENTICATION_FAIL syslog appears, do not perform an upgrade or a system reload.

Default Settings for Online Diagnostics

The following table lists the default settings for online diagnostic parameters.

Parameters	Default
Bootup diagnostics level	complete
Nondisruptive tests	active

Configuring Online Diagnostics

Note Be aware that the Cisco NX-OS commands for this feature may differ from those commands used in Cisco IOS.

Setting the Bootup Diagnostic Level

You can configure the bootup diagnostics to run the complete set of tests, or you can bypass all bootup diagnostic tests for a faster module bootup time.

Note We recommend that you set the bootup online diagnostics level to complete. We do not recommend bypassing the bootup online diagnostics.

SUMMARY STEPS

1. **configure terminal**
2. **diagnostic bootup level** {**complete** | | **bypass**}
3. (Optional) **show diagnostic bootup level**
4. (Optional) **copy running-config startup-config**

DETAILED STEPS

Procedure

	Command or Action	Purpose

Step 1	**configure terminal**
	Example:
	`switch# configure terminal`
	`switch(config)#`
		Enters global configuration mode.

	Command or Action	Purpose
Step 2	**diagnostic bootup level** {**complete** | | **bypass**} **Example:** `switch(config)# diagnostic bootup level complete`	Configures the bootup diagnostic level to trigger diagnostics as follows when the device boots: • **complete**—Perform a complete set of bootup diagnostics. The default is complete. • **bypass**—Do not perform any bootup diagnostics.
Step 3	(Optional) **show diagnostic bootup level** **Example:** `switch(config)# show diagnostic bootup level`	Displays the bootup diagnostic level (bypass or complete) that is currently in place on the device.
Step 4	(Optional) **copy running-config startup-config** **Example:** `switch(config)# copy running-config startup-config`	Copies the running configuration to the startup configuration.

Activating a Diagnostic Test

You can set a diagnostic test as active and optionally modify the interval (in hours, minutes, and seconds) at which the test runs.

SUMMARY STEPS

1. **configure terminal**
2. **diagnostic monitor interval module** *slot* **test** [*test-id* | *name* | **all**] **hour** *hour* **min** *minute* **second** *second*
3. [**no**] **diagnostic monitor module** *slot* **test** [*test-id* | *name* | **all**]
4. (Optional) **show diagnostic content module** {*slot* | **all**}

DETAILED STEPS

Procedure

	Command or Action	Purpose

Step 1	**configure terminal**
	Example:
	`switch# configure terminal`
	`switch(config)#`
		Enters global configuration mode.

Step 2	**diagnostic monitor interval module** *slot* **test** [*test-id* | *name* | **all**] **hour** *hour* **min** *minute* **second** *second* **Example:** `switch(config)# diagnostic monitor interval module 6 test 3 hour 1 min 0 second 0`	Configures the interval at which the specified test is run. If no interval is set, the test runs at the interval set previously, or the default interval. The argument ranges are as follows: • *slot*—The range is from 1 to 10. • *test-id*—The range is from 1 to 14.

	Command or Action	Purpose
		• *name*—Can be any case-sensitive, alphanumeric string up to 32 characters. • *hour*—The range is from 0 to 23 hours. • *minute*—The range is from 0 to 59 minutes. • *second*—The range is from 0 to 59 seconds.
Step 3	[**no**] **diagnostic monitor module** *slot* **test** [*test-id* | *name* | **all**] **Example:** `switch(config)# diagnostic monitor interval module 6 test 3`	Activates the specified test. The argument ranges are as follows: • *slot*—The range is from 1 to 10. • *test-id*—The range is from 1 to 14. • *name*—Can be any case-sensitive, alphanumeric string up to 32 characters. The [**no**] form of this command inactivates the specified test. Inactive tests keep their current configuration but do not run at the scheduled interval.
Step 4	(Optional) **show diagnostic content module** {*slot* | **all**} **Example:** `switch(config)# show diagnostic content module 6`	Displays information about the diagnostics and their attributes.

Starting or Stopping an On-Demand Diagnostic Test

You can start or stop an on-demand diagnostic test. You can optionally modify the number of iterations to repeat this test, and the action to take if the test fails.

We recommend that you only manually start a disruptive diagnostic test during a scheduled network maintenance time.

SUMMARY STEPS

1. (Optional) **diagnostic ondemand iteration** *number*
2. (Optional) **diagnostic ondemand action-on-failure** {**continue failure-count** *num-fails* | **stop**}
3. **diagnostic start module** *slot* **test** [*test-id* | *name* | **all** | **non-disruptive**] [**port** *port-number* | **all**]
4. **diagnostic stop module** *slot* **test** [*test-id* | *name* | **all**]
5. (Optional) **show diagnostic status module** *slot*

DETAILED STEPS

Procedure

	Command or Action	Purpose
Step 1	(Optional) **diagnostic ondemand iteration** *number* **Example:** `switch# diagnostic ondemand iteration 5`	Configures the number of times that the on-demand test runs. The range is from 1 to 999. The default is 1.

	Command or Action	Purpose
Step 2	(Optional) **diagnostic ondemand action-on-failure** {**continue failure-count** *num-fails* | **stop**} **Example:** `switch# diagnostic ondemand action-on-failure stop`	Configures the action to take if the on-demand test fails. The *num-fails* range is from 1 to 999. The default is 1.
Step 3	Required: **diagnostic start module** *slot* **test** [*test-id* | *name* | **all** | **non-disruptive**] [**port** *port-number* | **all**] **Example:** `switch# diagnostic start module 6 test all`	Starts one or more diagnostic tests on a module. The module slot range is from 1 to 10. The *test-id* range is from 1 to 14. The test name can be any case-sensitive, alphanumeric string up to 32 characters. The port range is from 1 to 48.
Step 4	Required: **diagnostic stop module** *slot* **test** [*test-id* | *name* | **all**] **Example:** `switch# diagnostic stop module 6 test all`	Stops one or more diagnostic tests on a module. The module slot range is from 1 to 10. The *test-id* range is from 1 to 14. The test name can be any case-sensitive, alphanumeric string up to 32 characters.
Step 5	(Optional) **show diagnostic status module** *slot* **Example:** `switch# show diagnostic status module 6`	Verifies that the diagnostic has been scheduled.

Simulating Diagnostic Results

You can simulate a diagnostic test result.

SUMMARY STEPS

1. **diagnostic test simulation module** *slot* **test** *test-id* {**fail** | **random-fail** | **success**} [**port** *number* | **all**]

DETAILED STEPS

Procedure

	Command or Action	Purpose
Step 1	**diagnostic test simulation module** *slot* **test** *test-id* {**fail** | **random-fail** | **success**} [**port** *number* | **all**] **Example:** `switch# diagnostic test simulation module 2 test 2 fail`	Simulates a test result. The *test-id* range is from 1 to 14. The port range is from 1 to 48.

Clearing Diagnostic Results

You can clear diagnostic test results.

SUMMARY STEPS

1. **diagnostic clear result module** [*slot* | **all**] **test** {*test-id* | **all**}
2. **diagnostic test simulation module** *slot* **test** *test-id* clear

DETAILED STEPS

Procedure

	Command or Action	Purpose
Step 1	**diagnostic clear result module** [*slot* | **all**] **test** {*test-id* | **all**} **Example:** `switch# diagnostic clear result module 2 test all`	Clears the test result for the specified test. The argument ranges are as follows: • *slot*—The range is from 1 to 10. • *test-id*—The range is from 1 to 14.
Step 2	**diagnostic test simulation module** *slot* **test** *test-id* clear **Example:** `switch# diagnostic test simulation module 2 test 2 clear`	Clears the simulated test result. The *test-id* range is from 1 to 14.

Verifying the Online Diagnostics Configuration

To display online diagnostics configuration information, perform one of the following tasks:

Command	Purpose
show diagnostic bootup level	Displays information about bootup diagnostics.
show diagnostic content module {*slot* | **all**}	Displays information about diagnostic test content for a module.
show diagnostic description module *slot* **test** [*test-name* | **all**]	Displays the diagnostic description.
show diagnostic events [**error** | **info**]	Displays diagnostic events by error and information event type.
show diagnostic ondemand setting	Displays information about on-demand diagnostics.
show diagnostic result module *slot* [**test** [*test-name* | **all**]] [**detail**]	Displays information about the results of a diagnostic.
show diagnostic simulation module *slot*	Displays information about a simulated diagnostic.
show diagnostic status module *slot*	Displays the test status for all tests on a module.
show hardware capacity [**eobc** | **forwarding** | **interface** | **module** | **power**]	Displays information about the hardware capabilities and current hardware utilization by the system.

Command	Purpose
show module	Displays module information including the online diagnostic test status.

Configuration Examples for Online Diagnostics

This example shows how to start all on-demand tests on module 6:

```
diagnostic start module 6 test all
```

This example shows how to activate test 2 and set the test interval on module 6:

```
configure terminal
diagnostic monitor module 6 test 2
diagnostic monitor interval module 6 test 2 hour 3 min 30 sec 0
```