



Upgrading the Cisco Application Virtual Switch

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Problems with Upgrading the Cisco Application Virtual Switch

For problems adding hosts to the Cisco Application Virtual Switch, do the following:

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- Step 1** Use Secure Shell (SSH) to connect into Cisco Virtual Switch Update Manager. The default username is root and the password is cisco.
- Step 2** Navigate to `/etc/cisco/app_install/` and run the `./bundleLogs.sh` command.
- Step 3** In the root directory, retrieve the `ajaxLogs` folder, compress the folder, and send it to the Cisco Technical Assistance Center.
- Note** For a first-time VSUM 2.0 installation, the folder name will be `vsumLogs` instead of `ajaxLogs`.
- Note** If the Management VMkernel NIC is available on the Cisco AVS, while upgrading the Cisco AVS, you might encounter an error during the Install and Delete file tasks under the under VMware vCenter. If you get this error, do the following:
- 1 Allow the upgrading process to complete and allow the host to exit the maintenance mode.
 - 2 Confirm if the host is reachable using the Management network.
 - 3 Log in to the corresponding ESX host and enter the `vem status -v` command to verify that the Virtual Ethernet Module (VEM) is upgraded.
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