



CHAPTER 6

Monitoring System Processes and Logs

This chapter provides details on monitoring the health of the switch. It includes the following sections:

- [Displaying System Processes](#), page 6-1
- [Displaying System Status](#), page 6-4
- [Core and Log Files](#), page 6-5
- [Online System Health Management](#), page 6-9
- [On-Board Failure Logging](#), page 6-20
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Displaying System Processes

Use the **show processes** command to obtain general information about all processes (see [Example 6-1](#) to [Example 6-6](#)).

Example 6-1 Displays System Processes

```
switch# show processes
PID      State  PC          Start_cnt  TTY  Process
-----  -
 868     S     2ae4f33e   1          -    snmpd
 869     S     2acee33e   1          -    rscn
 870     S     2ac36c24   1          -    qos
 871     S     2ac44c24   1          -    port-channel
 872     S     2ac7a33e   1          -    ntp
-        ER          -          1          -    mdog
-        NR          -          0          -    vbuilder
```

Where:

- PID = process ID.
- State = process state.
 - D = uninterruptible sleep (usually I/O).
 - R = runnable (on run queue).
 - S = sleeping.
 - T = traced or stopped.

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- Z = defunct (“zombie”) process.
- NR = not running.
- ER = should be running but currently not-running.
- PC = current program counter in hex format.
- Start_cnt = number of times a process has been started (or restarted).
- TTY = terminal that controls the process. A hyphen usually means a daemon not running on any particular TTY.
- Process = name of the process.

Example 6-2 Displays CPU Utilization Information

```
switch# show processes cpu
PID      Runtime(ms)   Invoked    uSecs   1Sec   Process
-----
   842          3807    137001     27     0.0   sysmgr
  1112          1220    67974     17     0.0   syslogd
  1269           220    13568     16     0.0   fcfwd
  1276          2901    15419    188     0.0   zone
  1277           738    21010     35     0.0   xbar_client
  1278          1159     6789    170     0.0   wwn
  1279           515    67617      7     0.0   vsan
```

Where:

- Runtime (ms) = CPU time the process has used, expressed in milliseconds.
- Invoked = number of times the process has been invoked.
- uSecs = microseconds of CPU time on average for each process invocation.
- 1Sec = CPU utilization in percentage for the last one second.

Example 6-3 Displays Process Log Information

```
switch# show processes log
Process      PID      Normal-exit  Stack-trace  Core      Log-create-time
-----
 fspf        1339          N             Y            N      Jan  5 04:25
 lcm         1559          N             Y            N      Jan  2 04:49
 rib         1741          N             Y            N      Jan  1 06:05
```

Where:

- Normal-exit = whether or not the process exited normally.
- Stack-trace = whether or not there is a stack trace in the log.
- Core = whether or not there exists a core file.
- Log-create-time = when the log file got generated.

Example 6-4 Displays Detail Log Information About a Process

```
switch# show processes log pid 1339
Service: fspf
Description: FSPF Routing Protocol Application

Started at Sat Jan  5 03:23:44 1980 (545631 us)
Stopped at Sat Jan  5 04:25:57 1980 (819598 us)
```

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```

Uptime: 1 hours 2 minutes 2 seconds

Start type: SRV_OPTION_RESTART_STATELESS (23)
Death reason: SYSMGR_DEATH_REASON_FAILURE_SIGNAL (2)
Exit code: signal 9 (no core)
CWD: /var/sysmgr/work

Virtual Memory:

      CODE      08048000 - 0809A100
      DATA      0809B100 - 0809B65C
      BRK         0809D988 - 080CD000
      STACK      7FFFD20
      TOTAL      23764 KB

Register Set:

      EBX 00000005      ECX 7FFFF8CC      EDX 00000000
      ESI 00000000      EDI 7FFFF6CC      EBP 7FFFF95C
      EAX FFFFFFFE      XDS 8010002B      XES 0000002B
      EAX 0000008E (orig) EIP 2ACE133E      XCS 00000023
      EFL 00000207      ESP 7FFF654      XSS 0000002B

```

```
Stack: 1740 bytes. ESP 7FFF654, TOP 7FFFD20
```

```

0x7FFF654: 00000000 00000008 00000003 08051E95 .....
0x7FFF664: 00000005 7FFFF8CC 00000000 00000000 .....
0x7FFF674: 7FFFF6CC 00000001 7FFFF95C 080522CD .....\"..
0x7FFF684: 7FFF9A4 00000008 7FFFC34 2AC1F18C .....4.....*

```

Example 6-5 Displays All Process Log Details

```

switch# show processes log details
=====
Service: snmpd
Description: SNMP Agent

Started at Wed Jan  9 00:14:55 1980 (597263 us)
Stopped at Fri Jan 11 10:08:36 1980 (649860 us)
Uptime: 2 days 9 hours 53 minutes 53 seconds

Start type: SRV_OPTION_RESTART_STATEFUL (24)
Death reason: SYSMGR_DEATH_REASON_FAILURE_SIGNAL (2)
Exit code: signal 6 (core dumped)
CWD: /var/sysmgr/work

Virtual Memory:

      CODE      08048000 - 0804C4A0
      DATA      0804D4A0 - 0804D770
      BRK         0804DFC4 - 0818F000
      STACK      7FFFCE0
      TOTAL      26656 KB

...

```

Example 6-6 Displays Memory Information About Processes

```

switch# show processes memory
PID      MemAlloc  MemLimit  MemUsed   StackBase/Ptr  Process
-----
1        147456   0          1667072   7ffffe50/7ffff950  init
2         0 0         0          0/0         ksoftirqd/0

```

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```

3          0 0          0          0/0          desched/0
4          0 0          0          0/0          events/0
5          0 0          0          0/0          khelper

```

Where:

- MemAlloc = total memory allocated by the process.
- StackBase/Ptr = process stack base and current stack pointer in hex format.

Displaying System Status

Use the **show system** command to display system-related status information (see [Example 6-7](#) to [Example 6-10](#)).

Example 6-7 Displays Default Switch Port States

```

switch# show system default switchport
System default port state is down
System default trunk mode is on

```

Example 6-8 Displays Error Information for a Specified ID

```

switch# show system error-id 0x401D0019
Error Facility: module
Error Description: Failed to stop Linecard Async Notification.

```

Example 6-9 Displays the System Reset Information

```

switch# Show system reset-reason module 5
----- reset reason for module 5 -----
1) At 224801 usecs after Fri Nov 21 16:36:40 2003
   Reason: Reset Requested by CLI command reload
   Service:
   Version: 1.3(1)
2) At 922828 usecs after Fri Nov 21 16:02:48 2003
   Reason: Reset Requested by CLI command reload
   Service:
   Version: 1.3(1)
3) At 318034 usecs after Fri Nov 21 14:03:36 2003
   Reason: Reset Requested by CLI command reload
   Service:
   Version: 1.3(1)
4) At 255842 usecs after Wed Nov 19 00:07:49 2003
   Reason: Reset Requested by CLI command reload
   Service:
   Version: 1.3(1)

```

The **show system reset-reason** command displays the following information:

- In a Cisco MDS 9513 Director, the last four reset-reason codes for the supervisor module in slot 7 and slot 8 are displayed. If either supervisor module is absent, the reset-reason codes for that supervisor module are not displayed.
- In a Cisco MDS 9506 or Cisco MDS 9509 switch, the last four reset-reason codes for the supervisor module in slot 5 and slot 6 are displayed. If either supervisor module is absent, the reset-reason codes for that supervisor module are not displayed.

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- In a Cisco MDS 9200 Series switch, the last four reset-reason codes for the supervisor module in slot 1 are displayed.
- The **show system reset-reason module** *number* command displays the last four reset-reason codes for a specific module in a given slot. If a module is absent, then the reset-reason codes for that module are not displayed.

Use the **clear system reset-reason** command to clear the reset-reason information stored in NVRAM and volatile persistent storage.

- In a Cisco MDS 9500 Series switch, this command clears the reset-reason information stored in NVRAM in the active and standby supervisor modules.
- In a Cisco MDS 9200 Series switch, this command clears the reset-reason information stored in NVRAM in the active supervisor module.

Example 6-10 Displays System Uptime

```
switch# show system uptime
Start Time: Sun Oct 13 18:09:23 2030
Up Time:    0 days, 9 hours, 46 minutes, 26 seconds
```

Use the **show system resources** command to display system-related CPU and memory statistics (see [Example 6-11](#)).

Example 6-11 Displays System-Related CPU and Memory Information

```
switch# show system resources
Load average:  1 minute: 0.43   5 minutes: 0.17   15 minutes: 0.11
Processes   :  100 total, 2 running
CPU states  :  0.0% user,   0.0% kernel, 100.0% idle
Memory usage: 1027628K total,  313424K used,  714204K free
              3620K buffers,   22278K cache
```

Where:

- Load average—Displays the number of running processes. The average reflects the system load over the past 1, 5, and 15 minutes.
- Processes—Displays the number of processes in the system, and how many are actually running when the command is issued.
- CPU states—Displays the CPU usage percentage in user mode, kernel mode, and idle time in the last one second.
- Memory usage—Displays the total memory, used memory, free memory, memory used for buffers, and memory used for cache in KB. Buffers and cache are also included in the *used* memory statistics.

Core and Log Files

This section contains the following topics:

- [Displaying Core Status](#), page 6-6
- [Saving Cores](#), page 6-7
- [Saving the Last Core to Bootflash](#), page 6-8
- [Clearing the Core Directory](#), page 6-8

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Displaying Core Status

Use the **show system cores** command to display the currently configured scheme for copying cores. See Examples 6-12 to 6-15.

Example 6-12 Displays the Message when Cores are Transferred to TFTP

```
switch# show system cores
Cores are transferred to tftp://171.69.21.28/ernguyen/CORE/
```

Example 6-13 Displays the Message when Cores are Transferred to the External CF

```
switch(config)# show system cores
Cores are transferred to slot0:abcd
```

Example 6-14 Displays All Cores Available for Upload from the Active Supervisor Module

```
switch# show cores
Module-num  Process-name  PID      Core-create-time
-----
5           fspf         1524     Nov 9 03:11
6           fcc          919     Nov 9 03:09
8           acltcam      285     Nov 9 03:09
8           fib          283     Nov 9 03:08
```

Where Module-num shows the slot number on which the core was generated. In this example, the fspf core was generated on the active supervisor module (slot 5), fcc was generated on the standby supervisor module (slot 6), and acltcam and fib were generated on the switching module (slot 8).

Example 6-15 Displays Logs on the Local System

```
switch# show processes log
Process      PID      Normal-exit  Stack  Core  Log-create-time
-----
ExceptionLog 2862     N            Y      N    Wed Aug 6 15:08:34 2003
acl          2299     N            Y      N    Tue Oct 28 02:50:01 2003
bios_daemon  2227     N            Y      N    Mon Sep 29 15:30:51 2003
capability   2373     N            Y      N    Tue Aug 19 13:30:02 2003
core-client  2262     N            Y      N    Mon Sep 29 15:30:51 2003
fcanalyzer   5623     N            Y      N    Fri Sep 26 20:45:09 2003
fcd          12996    N            Y      N    Fri Oct 17 20:35:01 2003
fcdomain     2410     N            Y      N    Thu Jun 12 09:30:58 2003
ficon        2708     N            Y      N    Wed Nov 12 18:34:02 2003
ficonstat    9640     N            Y      N    Tue Sep 30 22:55:03 2003
flogi        1300     N            Y      N    Fri Jun 20 08:52:33 2003
idehsd       2176     N            Y      N    Tue Jun 24 05:10:56 2003
lmgrd        2220     N            N      N    Mon Sep 29 15:30:51 2003
platform     2840     N            Y      N    Sat Oct 11 18:29:42 2003
port-security 3098     N            Y      N    Sun Sep 14 22:10:28 2003
port         11818    N            Y      N    Mon Nov 17 23:13:37 2003
rlir         3195     N            Y      N    Fri Jun 27 18:01:05 2003
rscn         2319     N            Y      N    Mon Sep 29 21:19:14 2003
securityd    2239     N            N      N    Thu Oct 16 18:51:39 2003
snmpd        2364     N            Y      N    Mon Nov 17 23:19:39 2003
span         2220     N            Y      N    Mon Sep 29 21:19:13 2003
syslogd      2076     N            Y      N    Sat Oct 11 18:29:40 2003
tcap         2864     N            Y      N    Wed Aug 6 15:09:04 2003
tftpd        2021     N            Y      N    Mon Sep 29 15:30:51 2003
vpm          2930     N            N      N    Mon Nov 17 19:14:33 2003
```

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Saving Cores

You can save cores (from the active supervisor module, the standby supervisor module, or any switching module) to an external CompactFlash (slot 0) or to a TFTP server in one of two ways:

- On demand—Copies a single file based on the provided process ID.
- Periodically—Copies core files periodically as configured by the user.

A new scheme overwrites any previously issued scheme. For example, if you perform another core log copy task, the cores are periodically saved to the new location or file.



Tip

Be sure to create any required directory before performing this task. If the directory specified by this task does not exist, the switch software logs a system message each time a copy cores is attempted.

To copy the core and log files on demand, follow this step:

	Command	Purpose
Step 1	switch# show cores	Displays all the core files.
Step 2	switch# copy core:7407 slot0:coreSample	Copies the core file with the process ID 7407 as coreSample in slot 0.
	switch# copy core://5/1524 tftp://1.1.1.1/abcd	Copies cores (if any) of a process with PID 1524 generated on slot 5 ¹ or slot 7 ² to the TFTP server at IPv4 address 1.1.1.1. Note You can also use IPv6 addresses to identify the TFTP server.

1. Cisco MDS 9506 or Cisco MDS 9509 switch
2. Cisco MDS 9513 Director

If the core file for the specified process ID is not available, you see the following response:

```
switch# copy core://7/123 slot0:abcd
No matching core file found
```

```
switch# copy core:133 slot0:foo
Enter module number:7
No matching core file found
```

```
switch# copy core://7/133 slot0:foo
No matching core file found
```

If two core files exist with the same process ID, only one file is copied:

```
switch# copy core:7407 slot0:foo1
2 core files found with pid 7407
Only "/isan/tmp/logs/calc_server_log.7407.tar.gz" will be copied to the destination.
```

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To copy the core and log files periodically, follow these steps:

	Command	Purpose
Step 1	switch# show system cores	Displays all the core files.
Step 2	switch# config t	Enters configuration mode.
Step 3	switch(config)# system cores slot0:coreSample	Copies the core file (coreSample) to slot 0.
	switch(config)# system cores tftp://1.1.1.1/abcd	Copies the core file (abcd) in the specified directory on the TFTP server at IPv4 address 1.1.1.1. Note You can also use IPv6 addresses to identify the TFTP server.
	switch(config)# no system cores	Disables the core files copying feature.

Saving the Last Core to Bootflash

This last core dump is automatically saved to bootflash in the /mnt/pss/ partition before the switchover or reboot occurs. Three minutes after the supervisor module reboots, the saved last core is restored from the flash partition (/mnt/pss) back to its original RAM location. This restoration is a background process and is not visible to the user.



Tip

The timestamp on the restored last core file displays the time when the supervisor booted up not when the last core was actually dumped. To obtain the exact time of the last core dump, check the corresponding log file with the same PID.

To view the last core information, enter the **show cores** command in EXEC mode.

To view the time of the actual last core dump, enter the **show process log** command in EXEC mode.

Clearing the Core Directory

Use the **clear cores** command to clean out the core directory. The software clears all the core files and other cores present on the active supervisor module.

```
switch# clear cores
```

First and Last Core

The first and last core feature uses the limited system resource and retains the most important core files. Generally, the first core and the most recently generated core have the information for debugging and, the first and last core feature tries to retain the first and the last core information.

If the core files are generated from an active supervisor module, the number of core files for the service is defined in the service.conf file. There is no upper limit on the total number of core files in the active supervisor module.

To display the core files saved in the system, use the **show cores** command:

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Command	Purpose
switch# show cores	Displays all the core files.

Verifying First and Last Core Status

You can view specific information about the saved core files. [Example 6-16](#) provides further details on saved core files.

Example 6-16 Regular Service on vdc 2 on Active Supervisor Module

There are five radius core files from vdc2 on the active supervisor module. The second and third oldest files are deleted to comply with the number of core files defined in the service.conf file.

```
switch# show cores vdc vdc2
```

VDC No	Module-num	Process-name	PID	Core-create-time
2	5	radius	6100	Jan 29 01:47
2	5	radius	6101	Jan 29 01:55
2	5	radius	6102	Jan 29 01:55
2	5	radius	6103	Jan 29 01:55
2	5	radius	6104	Jan 29 01:57

```
switch# show cores vdc vdc2
```

VDC No	Module-num	Process-name	PID	Core-create-time
2	5	radius	6100	Jan 29 01:47
2	5	radius	6103	Jan 29 01:55
2	5	radius	6104	Jan 29 01:57

Online System Health Management

The Online Health Management System (OHMS) (system health) is a hardware fault detection and recovery feature. It ensures the general health of switching, services, and supervisor modules in any switch in the Cisco MDS 9000 Family.

This section includes the following topics:

- [About OHMS, page 6-10](#)
- [System Health Initiation, page 6-10](#)
- [Loopback Test Configuration Frequency, page 6-11](#)
- [Loopback Test Configuration Frame Length, page 6-11](#)
- [Hardware Failure Action, page 6-12](#)
- [Test Run Requirements, page 6-12](#)
- [Tests for a Specified Module, page 6-13](#)
- [Clearing Previous Error Reports, page 6-14](#)
- [Performing Internal Loopback Tests, page 6-14](#)
- [Performing External Loopback Tests, page 6-15](#)

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- [Performing Serdes Loopbacks, page 6-16](#)
- [Interpreting the Current Status, page 6-16](#)
- [Displaying System Health, page 6-17](#)

About OHMS

The OHMS monitors system hardware in the following ways:

- The OHMS component running on the active supervisor maintains control over all other OHMS components running on the other modules in the switch.
- The system health application running in the standby supervisor module only monitors the standby supervisor module, if that module is available in the HA standby mode.

The OHMS application launches a daemon process in all modules and runs multiple tests on each module to test individual module components. The tests run at preconfigured intervals, cover all major fault points, and isolate any failing component in the MDS switch. The OHMS running on the active supervisor maintains control over all other OHMS components running on all other modules in the switch.

On detecting a fault, the system health application attempts the following recovery actions:

- Performs additional testing to isolate the faulty component.
- Attempts to reconfigure the component by retrieving its configuration information from persistent storage.
- If unable to recover, sends Call Home notifications, system messages and exception logs; and shuts down and discontinues testing the failed module or component (such as an interface).
- Sends Call Home and system messages and exception logs as soon as it detects a failure.
- Shuts down the failing module or component (such as an interface).
- Isolates failed ports from further testing.
- Reports the failure to the appropriate software component.
- Switches to the standby supervisor module, if an error is detected on the active supervisor module and a standby supervisor module exists in the Cisco MDS switch. After the switchover, the new active supervisor module restarts the active supervisor tests.
- Reloads the switch if a standby supervisor module does not exist in the switch.
- Provides CLI support to view, test, and obtain test run statistics or change the system health test configuration on the switch.
- Performs tests to focus on the problem area.

Each module is configured to run the test relevant to that module. You can change the default parameters of the test in each module as required.

System Health Initiation

By default, the system health feature is enabled in each switch in the Cisco MDS 9000 Family.

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To disable or enable this feature in any switch in the Cisco MDS 9000 Family, follow these steps:

	Command	Purpose
Step 1	switch# config terminal switch(config)#	Enters configuration mode.
Step 2	switch(config)# no system health System Health is disabled.	Disables system health from running tests in this switch.
	switch(config)# system health System Health is enabled.	Enables (default) system health to run tests in this switch.
Step 3	switch(config)# no system health interface fc8/1 System health for interface fc8/13 is disabled.	Disables system health from testing the specified interface.
	switch(config)# system health interface fc8/1 System health for interface fc8/13 is enabled.	Enables (default) system health to test for the specified interface.

Loopback Test Configuration Frequency

Loopback tests are designed to identify hardware errors in the data path in the module(s) and the control path in the supervisors. One loopback frame is sent to each module at a preconfigured frequency—it passes through each configured interface and returns to the supervisor module.

The loopback tests can be run at frequencies ranging from 5 seconds (default) to 255 seconds. If you do not configure the loopback frequency value, the default frequency of 5 seconds is used for all modules in the switch. Loopback test frequencies can be altered for each module.

To configure the frequency of loopback tests for all modules on a switch, follow these steps:

	Command	Purpose
Step 1	switch# config terminal switch(config)#	Enters configuration mode.
Step 2	switch(config)# system health loopback frequency 50 The new frequency is set at 50 Seconds.	Configures the loopback frequency to 50 seconds. The default loopback frequency is 5 seconds. The valid range is from 5 to 255 seconds.

Loopback Test Configuration Frame Length

Loopback tests are designed to identify hardware errors in the data path in the module(s) and the control path in the supervisors. One loopback frame is sent to each module at a preconfigured size—it passes through each configured interface and returns to the supervisor module.

The loopback tests can be run with frame sizes ranging from 0 bytes to 128 bytes. If you do not configure the loopback frame length value, the switch generates random frame lengths for all modules in the switch (auto mode). Loopback test frame lengths can be altered for each module.

To configure the frame length for loopback tests for all modules on a switch, follow these steps:

	Command	Purpose
Step 1	switch# config terminal switch(config)#	Enters configuration mode.

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	Command	Purpose
Step 2	switch(config)# system health loopback frame-length 128	Configures the loopback frame length to 128 bytes. The valid range is 0 to 128 bytes.
Step 3	switch(config)# system health loopback frame-length auto	Configures the loopback frame length to automatically generate random lengths (default).

To verify the loopback frequency configuration, use the **show system health loopback frame-length** command.

```
switch# show system health loopback frame-length
Loopback frame length is set to auto-size between 0-128 bytes
```

Hardware Failure Action

The failure-action command controls the Cisco NX-OS software from taking any action if a hardware failure is determined while running the tests.

By default, this feature is enabled in all switches in the Cisco MDS 9000 Family—action is taken if a failure is determined and the failed component is isolated from further testing.

Failure action is controlled at individual test levels (per module), at the module level (for all tests), or for the entire switch.

To configure failure action in a switch, follow these steps:

	Command	Purpose
Step 1	switch# config terminal switch(config)#	Enters configuration mode.
Step 2	switch(config)# system health failure-action System health global failure action is now enabled.	Enables the switch to take failure action (default).
Step 3	switch(config)# no system health failure-action System health global failure action now disabled.	Reverts the switch configuration to prevent failure action being taken.
Step 4	switch(config)# system health module 1 failure-action System health failure action for module 1 is now enabled.	Enables switch to take failure action for failures in module 1.
Step 5	switch(config)# no system health module 1 loopback failure-action System health failure action for module 1 loopback test is now disabled.	Prevents the switch from taking action on failures determined by the loopback test in module 1.

Test Run Requirements

Enabling a test does not guarantee that the test will run.

Tests on a specific interface or module only run if you enable system health for all of the following items:

- The entire switch
- The required module
- The required interface

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Tip

The test will not run if system health is disabled in any combination. If system health is disabled to run tests, the test status shows up as disabled.



Tip

If the specific module or interface is enabled to run tests, but is not running the tests due to system health being disabled, then tests show up as enabled (not running).

Tests for a Specified Module

The system health feature in the NX-OS software performs tests in the following areas:

- Active supervisor's in-band connectivity to the fabric.
- Standby supervisor's arbiter availability.
- Bootflash connectivity and accessibility on all modules.
- EOBC connectivity and accessibility on all modules.
- Data path integrity for each interface on all modules.
- Management port's connectivity.
- User-driven test for external connectivity verification, port is shut down during the test (Fibre Channel ports only).
- User-driven test for internal connectivity verification (Fibre Channel and iSCSI ports).

To perform the required test on a specific module, follow these steps:

	Command	Purpose
Step 1	switch# config terminal switch(config)#	Enters configuration mode.
	Note The following steps can be performed in any order.	
	Note The various options for each test are described in the next step. Each command can be configured in any order. The various options are presented in the same step for documentation purposes.	
Step 2	switch(config)# system health module 8 bootflash	Enables the bootflash test on module in slot 8.
	switch(config)# system health module 8 bootflash frequency 200	Sets the new frequency of the bootflash test on module 8 to 200 seconds.
Step 3	switch(config)# system health module 8 eobc	Enables the EOBC test on module in slot 8.
Step 4	switch(config)# system health module 8 loopback	Enables the loopback test on module in slot 8.
Step 5	switch(config)# system health module 5 management	Enables the management test on module in slot 5.

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Clearing Previous Error Reports

You can clear the error history for Fibre Channel interfaces, iSCSI interfaces, an entire module, or one particular test for an entire module. By clearing the history, you are directing the software to retest all failed components that were previously excluded from tests.

If you previously enabled the failure-action option for a period of time (for example, one week) to prevent OHMS from taking any action when a failure is encountered and after that week you are now ready to start receiving these errors again, then you must clear the system health error status for each test.



Tip

The management port test cannot be run on a standby supervisor module.

Use the EXEC-level **system health clear-errors** command at the interface or module level to erase any previous error conditions logged by the system health application. The **bootflash**, the **eobc**, the **inband**, the **loopback**, and the **mgmt** test options can be individually specified for a given module.

The following example clears the error history for the specified Fibre Channel interface:

```
switch# system health clear-errors interface fc 3/1
```

The following example clears the error history for the specified module:

```
switch# system health clear-errors module 3
```

The following example clears the management test error history for the specified module:

```
switch# system health clear-errors module 1 mgmt
```

Performing Internal Loopback Tests

You can run manual loopback tests to identify hardware errors in the data path in the switching or services modules, and the control path in the supervisor modules. Internal loopback tests send and receive FC2 frames to and from the same ports and provide the round-trip time taken in microseconds. These tests are available for Fibre Channel, IPS, and iSCSI interfaces.

Use the EXEC-level **system health internal-loopback** command to explicitly run this test on demand (when requested by the user) within ports for the entire module.

```
switch# system health internal-loopback interface iscsi 8/1
Internal loopback test on interface iscsi8/1 was successful.
Sent 1 received 1 frames
Round trip time taken is 79 useconds
```

Use the EXEC-level **system health internal-loopback** command to explicitly run this test on demand (when requested by the user) within ports for the entire module and override the frame count configured on the switch.

```
switch# system health internal-loopback interface iscsi 8/1 frame-count 20
Internal loopback test on interface iscsi8/1 was successful.
Sent 1 received 1 frames
Round trip time taken is 79 useconds
```

Use the EXEC-level **system health internal-loopback** command to explicitly run this test on demand (when requested by the user) within ports for the entire module and override the frame length configured on the switch.

```
switch# system health internal-loopback interface iscsi 8/1 frame-count 32
```

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```
Internal loopback test on interface iscsi8/1 was successful.
Sent 1 received 1 frames
Round trip time taken is 79 useconds
```



Note

If the test fails to complete successfully, the software analyzes the failure and prints the following error:

```
External loopback test on interface fc 7/2 failed. Failure reason: Failed to loopback,
analysis complete Failed device ID 3 on module 1
```

Performing External Loopback Tests

You can run manual loopback tests to identify hardware errors in the data path in the switching or services modules, and the control path in the supervisor modules. External loopback tests send and receive FC2 frames to and from the same port or between two ports.

You need to connect a cable (or a plug) to loop the Rx port to the Tx port before running the test. If you are testing to and from the same port, you need a special loop cable. If you are testing to and from different ports, you can use a regular cable. This test is only available for Fibre Channel interfaces.

Use the EXEC-level **system health external-loopback interface** *interface* command to run this test on demand for external devices connected to a switch that is part of a long-haul network.

```
switch# system health external-loopback interface fc 3/1
This will shut the requested interfaces Do you want to continue (y/n)? [n] y
External loopback test on interface fc3/1 was successful.
Sent 1 received 1 frames
```

Use the EXEC-level **system health external-loopback source interface destination interface** *interface interface* command to run this test on demand between two ports on the switch.

```
switch# system health external-loopback source interface fc 3/1 destination interface fc
3/2
This will shut the requested interfaces Do you want to continue (y/n)? [n] y
External loopback test on interface fc3/1 and interface fc3/2 was successful.
Sent 1 received 1 frames
```

Use the EXEC-level **system health external-loopback interface frame-count** *interface frame-count* command to run this test on demand for external devices connected to a switch that is part of a long-haul network and override the frame count configured on the switch.

```
switch# system health external-loopback interface fc 3/1 frame-count 10
This will shut the requested interfaces Do you want to continue (y/n)? [n] y
External loopback test on interface fc3/1 was successful.
Sent 1 received 1 frames
```

Use the EXEC-level **system health external-loopback interface frame-length** *interface frame-length* command to run this test on demand for external devices connected to a switch that is part of a long-haul network and override the frame length configured on the switch.

```
switch# system health external-loopback interface fc 3/1 frame-length 64
This will shut the requested interfaces Do you want to continue (y/n)? [n] y
External loopback test on interface fc3/1 was successful.
Sent 1 received 1 frames
```

Use the **system health external-loopback interface force** *interface force* command to shut down the required interface directly without a back out confirmation.

```
switch# system health external-loopback interface fc 3/1 force
```

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```
External loopback test on interface fc3/1 was successful.
Sent 1 received 1 frames
```



Note

If the test fails to complete successfully, the software analyzes the failure and prints the following error:

```
External loopback test on interface fc 7/2 failed. Failure reason: Failed to loopback,
analysis complete Failed device ID 3 on module 1
```

Performing Serdes Loopbacks

Serializer/Deserializer (serdes) loopback tests the hardware for a port. These tests are available for Fibre Channel interfaces.

Use the EXEC-level **system health serdes-loopback** command to explicitly run this test on demand (when requested by the user) within ports for the entire module.

```
switch# system health serdes-loopback interface fc 3/1
This will shut the requested interfaces Do you want to continue (y/n)? [n] y
Serdes loopback test passed for module 3 port 1
```

Use the EXEC-level **system health serdes-loopback** command to explicitly run this test on demand (when requested by the user) within ports for the entire module and override the frame count configured on the switch.

```
switch# system health serdes-loopback interface fc 3/1 frame-count 10
This will shut the requested interfaces Do you want to continue (y/n)? [n] y
Serdes loopback test passed for module 3 port 1
```

Use the EXEC-level **system health serdes-loopback** command to explicitly run this test on demand (when requested by the user) within ports for the entire module and override the frame length configured on the switch.

```
switch# system health serdes-loopback interface fc 3/1 frame-length 32
This will shut the requested interfaces Do you want to continue (y/n)? [n] y
Serdes loopback test passed for module 3 port 1
```



Note

If the test fails to complete successfully, the software analyzes the failure and prints the following error:

```
External loopback test on interface fc 3/1 failed. Failure reason: Failed to loopback,
analysis complete Failed device ID 3 on module 3
```

Interpreting the Current Status

The status of each module or test depends on the current configured state of the OHMS test in that particular module (see [Table 6-1](#)).

Table 6-1 OHMS Configured Status for Tests and Modules

Status	Description
Enabled	You have currently enabled the test in this module and the test is not running.
Disabled	You have currently disabled the test in this module.

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Table 6-1 OHMS Configured Status for Tests and Modules (continued)

Status	Description
Running	You have enabled the test and the test is currently running in this module.
Failing	This state is displayed if a failure is imminent for the test running in this module—possibility of test recovery exists in this state.
Failed	The test has failed in this module—and the state cannot be recovered.
Stopped	The test has been internally stopped in this module by the Cisco NX-OS software.
Internal failure	The test encountered an internal failure in this module. For example, the system health application is not able to open a socket as part of the test procedure.
Diags failed	The startup diagnostics has failed for this module or interface.
On demand	The system health external-loopback or the system health internal-loopback tests are currently running in this module. Only these two commands can be issued on demand.
Suspended	Only encountered in the MDS 9100 Series due to one oversubscribed port moving to a E or TE port mode. If one oversubscribed port moves to this mode, the other three oversubscribed ports in the group are suspended.

The status of each test in each module is visible when you display any of the **show system health** commands. See the “[Displaying System Health](#)” section on page 6-17.

Displaying System Health

Use the **show system health** command to display system-related status information (see [Example 6-17](#) to [Example 6-22](#)).

Example 6-17 Displays the Current Health of All Modules in the Switch

```
switch# show system health
```

```
Current health information for module 2.
```

```
Test                Frequency    Status      Action
-----
Bootflash           5 Sec       Running     Enabled
EOBC                 5 Sec       Running     Enabled
Loopback            5 Sec       Running     Enabled
-----
```

```
Current health information for module 6.
```

```
Test                Frequency    Status      Action
-----
InBand              5 Sec       Running     Enabled
Bootflash           5 Sec       Running     Enabled
EOBC                 5 Sec       Running     Enabled
Management Port     5 Sec       Running     Enabled
-----
```

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Example 6-18 Displays the Current Health of a Specified Module

```
switch# show system health module 8
```

Current health information for module 8.

Test	Frequency	Status	Action
Bootflash	5 Sec	Running	Enabled
EOBC	5 Sec	Running	Enabled
Loopback	5 Sec	Running	Enabled

Example 6-19 Displays Health Statistics for All Modules

```
switch# show system health statistics
```

Test statistics for module # 1

Test Name	State	Frequency	Run	Pass	Fail	CFail	Errs
Bootflash	Running	5s	12900	12900	0	0	0
EOBC	Running	5s	12900	12900	0	0	0
Loopback	Running	5s	12900	12900	0	0	0

Test statistics for module # 3

Test Name	State	Frequency	Run	Pass	Fail	CFail	Errs
Bootflash	Running	5s	12890	12890	0	0	0
EOBC	Running	5s	12890	12890	0	0	0
Loopback	Running	5s	12892	12892	0	0	0

Test statistics for module # 5

Test Name	State	Frequency	Run	Pass	Fail	CFail	Errs
InBand	Running	5s	12911	12911	0	0	0
Bootflash	Running	5s	12911	12911	0	0	0
EOBC	Running	5s	12911	12911	0	0	0
Management Port	Running	5s	12911	12911	0	0	0

Test statistics for module # 6

Test Name	State	Frequency	Run	Pass	Fail	CFail	Errs
InBand	Running	5s	12907	12907	0	0	0
Bootflash	Running	5s	12907	12907	0	0	0
EOBC	Running	5s	12907	12907	0	0	0

Test statistics for module # 8

Test Name	State	Frequency	Run	Pass	Fail	CFail	Errs
Bootflash	Running	5s	12895	12895	0	0	0
EOBC	Running	5s	12895	12895	0	0	0
Loopback	Running	5s	12896	12896	0	0	0

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Example 6-20 Displays Statistics for a Specified Module

```
switch# show system health statistics module 3

Test statistics for module # 3
-----
Test Name           State           Frequency Run   Pass   Fail CFail Errs
-----
Bootflash           Running         5s  12932  12932    0     0     0
EOBC                Running         5s  12932  12932    0     0     0
Loopback            Running         5s  12934  12934    0     0     0
-----
```

Example 6-21 Displays Loopback Test Statistics for the Entire Switch

```
switch# show system health statistics loopback
-----
Mod Port Status           Run   Pass   Fail   CFail Errs
-----
 1  16 Running           12953 12953    0     0     0
 3  32 Running           12945 12945    0     0     0
 8   8 Running           12949 12949    0     0     0
-----
```

Example 6-22 Displays Loopback Test Statistics for a Specified Interface

```
switch# show system health statistics loopback interface fc 3/1
-----
Mod Port Status           Run   Pass   Fail   CFail Errs
-----
 3   1 Running              0     0     0     0     0
-----
```



Note Interface-specific counters will remain at zero unless the module-specific loopback test reports errors or failures.

Example 6-23 Displays the Loopback Test Time Log for All Modules

```
switch# show system health statistics loopback timelog
-----
Mod      Samples      Min(usecs)      Max(usecs)      Ave(usecs)
-----
 1         1872           149             364             222
 3         1862           415             743             549
 8         1865           134             455             349
-----
```

Example 6-24 Displays the Loopback Test Time Log for a Specified Module

```
switch# show system health statistics loopback module 8 timelog
-----
Mod      Samples      Min(usecs)      Max(usecs)      Ave(usecs)
-----
 8         1867           134             455             349
-----
```

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On-Board Failure Logging

The Generation 2 Fibre Channel switching modules provide the facility to log failure data to persistent storage, which can be retrieved and displayed for analysis. This on-board failure logging (OBFL) feature stores failure and environmental information in nonvolatile memory on the module. The information will help in post-mortem analysis of failed cards.

This section includes the following topics:

- [About OBFL, page 6-20](#)
- [Configuring OBFL for the Switch, page 6-21](#)
- [Configuring OBFL for a Module, page 6-22](#)
- [Displaying OBFL Logs, page 6-23](#)

About OBFL

OBFL data is stored in the existing CompactFlash on the module. OBFL uses the persistent logging (PLOG) facility available in the module firmware to store data in the CompactFlash. It also provides the mechanism to retrieve the stored data.

The data stored by the OBFL facility includes the following:

- Time of initial power-on
- Slot number of the card in the chassis
- Initial temperature of the card
- Firmware, BIOS, FPGA, and ASIC versions
- Serial number of the card
- Stack trace for crashes
- CPU hog information
- Memory leak information
- Software error messages
- Hardware exception logs
- Environmental history
- OBFL specific history information
- ASIC interrupt and error statistics history
- ASIC register dumps

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Configuring OBFL for the Switch

To configure OBFL for all the modules on the switch, follow these steps:

	Command	Purpose
Step 1	switch# config terminal switch(config)#	Enters configuration mode.
Step 2	switch(config)# hw-module logging onboard	Enables all OBFL features.
	switch(config)# hw-module logging onboard cpu-hog	Enables the OBFL CPU hog events.
	switch(config)# hw-module logging onboard environmental-history	Enables the OBFL environmental history.
	switch(config)# hw-module logging onboard error-stats	Enables the OBFL error statistics.
	switch(config)# hw-module logging onboard interrupt-stats	Enables the OBFL interrupt statistics.
	switch(config)# hw-module logging onboard mem-leak	Enables the OBFL memory leak events.
	switch(config)# hw-module logging onboard miscellaneous-error	Enables the OBFL miscellaneous information.
	switch(config)# hw-module logging onboard obfl-log	Enables the boot uptime, device version, and OBFL history.
	switch(config)# no hw-module logging onboard	Disables all OBFL features.

Use the **show logging onboard status** command to display the configuration status of OBFL.

```
switch# show logging onboard status
```

```
Switch OBFL Log:                               Enabled

Module: 6 OBFL Log:                             Enabled
error-stats                                    Enabled
exception-log                                  Enabled
miscellaneous-error                            Enabled
obfl-log (boot-uptime/device-version/obfl-history) Enabled
system-health                                  Enabled
stack-trace                                    Enabled
```

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Configuring OBFL for a Module

To configure OBFL for specific modules on the switch, follow these steps:

	Command	Purpose
Step 1	switch# config terminal switch(config)#	Enters configuration mode.
Step 2	switch(config)# hw-module logging onboard module 1	Enables all OBFL features on a module.
	switch(config)# hw-module logging onboard module 1 cpu-hog	Enables the OBFL CPU hog events on a module.
	switch(config)# hw-module logging onboard module 1 environmental-history	Enables the OBFL environmental history on a module.
	switch(config)# hw-module logging onboard module 1 error-stats	Enables the OBFL error statistics on a module.
	switch(config)# hw-module logging onboard module 1 interrupt-stats	Enables the OBFL interrupt statistics on a module.
	switch(config)# hw-module logging onboard module 1 mem-leak	Enables the OBFL memory leak events on a module.
	switch(config)# hw-module logging onboard module 1 miscellaneous-error	Enables the OBFL miscellaneous information on a module.
	switch(config)# hw-module logging onboard module 1 obfl-log	Enables the boot uptime, device version, and OBFL history on a module.
	switch(config)# no hw-module logging onboard module 1	Disables all OBFL features on a module.

Use the **show logging onboard status** command to display the configuration status of OBFL.

```
switch# show logging onboard status
```

```
Switch OBFL Log:                               Enabled
Module: 6 OBFL Log:                             Enabled
error-stats                                    Enabled
exception-log                                  Enabled
miscellaneous-error                             Enabled
obfl-log (boot-uptime/device-version/obfl-history) Enabled
system-health                                   Enabled
stack-trace                                     Enabled
```

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Displaying OBFL Logs

To display OBFL information stored in CompactFlash on a module, use the following commands:

Command	Purpose
<code>show logging onboard boot-uptime</code>	Displays the boot and uptime information.
<code>show logging onboard cpu-hog</code>	Displays information for CPU hog events.
<code>show logging onboard device-version</code>	Displays device version information.
<code>show logging onboard endtime</code>	Displays OBFL logs to an end time.
<code>show logging onboard environmental-history</code>	Displays environmental history.
<code>show logging onboard error-stats</code>	Displays error statistics.
<code>show logging onboard exception-log</code>	Displays exception log information.
<code>show logging onboard interrupt-stats</code>	Displays interrupt statistics.
<code>show logging onboard mem-leak</code>	Displays memory leak information.
<code>show logging onboard miscellaneous-error</code>	Displays miscellaneous error information.
<code>show logging onboard module slot</code>	Displays OBFL information for a specific module.
<code>show logging onboard obfl-history</code>	Displays history information.
<code>show logging onboard register-log</code>	Displays register log information.
<code>show logging onboard stack-trace</code>	Displays kernel stack trace information.
<code>show logging onboard starttime</code>	Displays OBFL logs from a specified start time.
<code>show logging onboard system-health</code>	Displays system health information.

Clearing the Module Counters

To reset the module counters, follow these steps:

	Command	Purpose
Step 1	<code>switch# attach module 1</code> ModuleX#	Attaches module 1 to the chassis.
Step 2	ModuleX# <code>clear asic-cnt all</code>	Clears the counters for all the devices in the module.
	ModuleX# <code>clear asic-cnt list-all-devices</code> ModuleX# <code>clear asic-cnt device-id device-id</code>	Clears the counters for only the specified device ID. The device ID can vary from 1 through 255.

To reset the counters for all the modules, follow these steps:

	Command	Purpose
Step 1	<code>switch# debug system internal clear-counters all</code> switch#	Clears the counters for all the modules in the switch.

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**Note**

The module counters cannot be cleared using the Device Manager or the Fabric Manager.

This example shows the device IDs of all the devices in a module:

```
switch# attach module 4
Attaching to module 4 ...
To exit type 'exit', to abort type '$.'
Linux lc04 2.6.10_mv1401-pc_target #1 Tue Dec 16 22:58:32 PST 2008 ppc GNU/Linux
module-4# clear ASIC-cnt list-all-devices
```

Asic Name	Device ID
Stratosphere	63
transceiver	46
Skyline-asic	57
Skyline-ni	60
Skyline-xbar	59
Skyline-fwd	58
Tuscany-asic	52
Tuscany-xbar	54
Tuscany-que	55
Tuscany-fwd	53
Fwd-spi-group	73
Fwd-parser	74
eobc	10
X-Bus IO	1
Power Mngmnt Epld	25

Default Settings

Table 6-2 lists the default system health and log settings.

Table 6-2 Default System Health and Log Settings

Parameters	Default
Kernel core generation	One module
System health	Enabled
Loopback frequency	5 seconds
Failure action	Enabled