Technical Support Model

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The following is the technical support model for using prebuilt OpenStack for Cisco DFA images:

- OpenStack is based on open source and is generally supported through its community using a best-effort approach.

- All general COI installation support will be from the Cisco COI team. See the "Before You Start" section.

- COI-DFA part support will be from the Cisco DFA team.

- The DFA part of the OpenStack DFA support will come from Cisco DFA team.