



Preface

Overview

This preface describes the purpose and audience for the *Cisco Patient Connect Admin View Guide*. This preface includes the following sections:

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Purpose

Administration Guides provide step-by-step instructions on how an administrator can configure and manage an application. The *Cisco Patient Connect Admin View Guide* explains how to use all the features of the Admin View application that configures and manages Cisco Patient Connect.

Audience

This guide is designed for Cisco Patient Connect administrators at hospitals who will initially configure the solution including its workflow, channel guides, and locations of end user hardware and then manage the solution day-to-day.

Structure

This guide is organized into the following chapters:

Table 1-1 **Chapters and Appendices**

Title	Description
Admin View Access and User Interface	Specifies how to access Admin View and describes the features of it
Channel Guides	Contains instruction on how to set up the television and in-house channels for Patient View

Table 1-1 **Chapters and Appendices**

Title	Description
Food Menu	Explains how to use the Food Menu feature of Admin View to view and manage the food menu for Patient View.
Locations	Provides instructions on how to enter the location data and serial numbers of the Patient View endpoints
Speed Dial	Contains instructions for configuring speed dial numbers for Patient View
White List	Explains how to view and manage White lists.
Surveys	Explains how to create surveys for Patient View
Videos	Provides instructions on how to upload video metadata and links to videos stored on media servers and content management systems
Localization of Content	Contains steps for localizing the FAQs, messages, surveys, and requests
Cache Refresh	Lists the purpose of each Refresh button
Patient FAQs	Explains how to create Frequently Asked Questions (FAQs) that will appear on Patient View
Patient Messages	Contains instructions for creating Messages that appear on Patient View
Patient Requests	Provides step-by-step instructions on creating common patient requests for Patient View
System Configuration	Explains how to customize TV application and how to configure name display, system properties, and third party applications.
Format for Importing the .CSV Files	Explains the .csv file formats.
Operator View	Explains how to create and manage operator messages that are pushed to all Patient View screens.