



Cisco Patient Connect Patient Mobile App QuickStart Guide

Software Release 1.4
March 8, 2016



Note The audience for this guide is **Patients**.

Access the Patient Mobile App on Your Mobile Device

You can use your personal mobile device to access a web-based mobile version of the Patient view app anywhere within the hospital. With your mobile device, you can view your messages and notifications, take surveys, review your schedule and goal of the day, and browse the food menu and video library. If you connect your mobile device to the TV, you can use it to change TV channels, play a video or Movie on Demand on the TV, and make phone calls on the TV.



Note Video playback is not supported on mobile devices. Please use the Patient view app in your room to watch videos and TV.

To access the Patient mobile app on your mobile device, you will need the following:

- Your mobile device (e.g. iPhone, iPad, Android or Windows tablet/phone, etc.)
- URL of the Patient mobile app: Ask your care team staff for the URL.
- Your room-bed number, which can be found in the lower left corner of the TV screen.
- Your unique 5-digit pin number: Ask the care team staff for your pin number.

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- Step 1** On your mobile device, open a browser (e.g. Chrome or Internet Explorer) and enter the URL of the Patient mobile app.
- Step 2** Enter your room-bed number and 5-digit pin number.
- Step 3** Press the **Sign In** button.
- Step 4** Press the **Connect to TV** button if want to use your mobile device to control the Patient view app on the TV. Otherwise, press the **Stand-alone mode** button.
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