B

Business Entity   In Cisco Extended Care, refers to the resources (patient and provider endpoints and users) managed by a single Cisco Application Server.

C

Cisco Extended Care Administration   The application used by the installation team to configure, administer and manage the Extended Care Application Server.

Cisco Extended Care Application Server   The Cisco Extended Care component that maintains the master information of resources and manages conferences, sessions and appointments. The Application Server interfaces with Admin, Portal, and the Unified Communications (UC) servers.

Cisco Extended Care Package   The orderable software that includes the Cisco Extended Care Application Server and Cisco Administration.

Cisco Extended Care Software   Cisco Extended Care is a software-defined platform that facilitates patients connecting with healthcare professionals in a telehealth environment.

Cisco TelePresence Video Communication Server   A video server that provides Session Initiation Protocol (SIP) proxy and call control as well as H.323 gatekeeper services for video endpoints. The Cisco VCS Control application connects all infrastructure, management, and endpoints and is critical to interoperability with unified communications and IP telephony networks and voice-over-IP (VoIP) endpoints.

Cisco Unified Communications Manager   The application that extends enterprise telephony features and capabilities to packet telephony network endpoints, such as IP phones and multimedia applications. Open telephony application interfaces make possible services, such as multimedia conferencing and interactive multimedia response systems.

CTMS   See Cisco TelePresence Multipoint Switch

CUCM   See Cisco Unified Communications Manager

CUVC   Cisco Unified Video Communications

H

Hosted   In Cisco Extended Care, refers to a software delivery model in which the Cisco Extended Care software and associated client data reside in a central location managed by a hosting service and accessed by clients using a web browser.

P

Partner Server   The partner server can be any of the systems available with the partner/customer that is connected with Cisco Extended Care, such as:

A HL7-based EMR—for patient information and appointment scheduling.

A wellness readings Store server—to save and/or retrieve wellness readings.

An iFrame-based integration with an existing partner/customer portal—for providing an integrated user experience across portals with single sign-on (SSO).

A custom authentication system being used by the partner/customer—to authenticate Providers.

A custom scheduling system being used by the partner/customer—for appointment scheduling.

Provider   A medical professional who provides medical consultation in a Cisco Extended Care environment.

Provider Endpoint   A computer from which the end user logged in as a provider and that acts as that provider's associated video endpoint.

T

TeleHealth   The delivery of health-related services and information via telecommunications technologies. Telehealth is an expansion of telemedicine, and, unlike telemedicine (which more narrowly focuses on the curative aspect), it encompasses preventive, promotive and curative aspects.

U

UC   Unified Communications

User Profile   Your User Profile determines which pages you see, and which functions you can perform. User IDs are configured so that users with a particular role (or roles) see only the pages and options appropriate to that job description. Any given user can have from one to five roles, or User Profiles, within one User ID. The Site Administrator configures the User IDs.

V

VCS   Video Communication Server