



## Managing the WiFi Engage Configurations

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This chapter describes how to manage the Meraki organization, groups, locations, floors, and zones of the WiFi Engage. This chapter also explains how to manage the proximity rules, apps, and BLE beacons.

- [Managing the Customer Name, page 10-1](#)
- [Managing the Meraki Organizations, page 10-2](#)
- [Managing the Locations, page 10-4](#)
- [Managing the Floors, page 10-6](#)
- [Managing the Access Points, page 10-13](#)
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- [Managing the BLE Beacons, page 10-23](#)

### Managing the Customer Name

The WiFi Engage enables you to rename the default Customer name.

- [Renaming the Customer Name, page 10-1](#)

### Renaming the Customer Name

To rename the customer name, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, click **Manage Locations**.
  - Step 2** In the Locations page, click the drop-down menu icon at the far right of the customer name.
  - Step 3** Click **Rename**.
  - Step 4** In the Rename - Root window that appears, enter the customer name you want.

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**Step 5** Click **Rename**.

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## Managing the Meraki Organizations

The WiFi Engage enables you to view the Meraki map and the users who have access rights to the Meraki Organization. Also, you can rename the Organization name, delete an independent Organization, and edit the Organization details.

- [Renaming an Organization, page 10-2](#)
- [Deleting a Meraki Organization, page 10-2](#)
- [Viewing the Maps for a Meraki Organization, page 10-3](#)
- [Managing the Users in a Organization, page 10-3](#)

## Renaming an Organization

To rename a Meraki Organization, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the organization that you want to rename.
- Step 3** Click **Rename Location**.
- Step 4** In the Rename -meraki window that appears, enter the new name for the Meraki organization.
- Step 5** Click **Rename**.
- 

## Deleting a Meraki Organization

To delete a Meraki Organization, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the Meraki organization that you want to delete.
- Step 3** Click **Delete location**.
- 



**Note**

The Delete location option is available for a Meraki Organization only if there is no location element under that organization. That is, to delete an organization, first you have to delete the location elements and sub groups under that organization, if any.

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**Note** You cannot delete any organization that is associated with the experience zones or proximity rules.

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## Viewing the Maps for a Meraki Organization

To view the map for a organization, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the Maps icon for the organization for which you want to view the map.  
The map appears in the Maps tab.
- 



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**Note** The maps are displayed from the Meraki.

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## Managing the Users in a Organization

When creating users, you can provide access to an entire Meraki Organization. You can search for those users under that organization.

## Searching for a User in a Meraki Organization

To search for a user in a Meraki Organization, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the **Users** icon for that Meraki Organization.
- Step 3** On the Users and Permission tab, enter the name of the user whom you want to search in the Search text field.  
The user gets listed in the window.
-

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## Managing the Locations

The WiFi Engage enables you to view the location map and the users who have access rights to the location. Also, you can rename the location name, and delete an independent location.

- [Renaming a Location, page 10-4](#)
- [Deleting a Location, page 10-4](#)
- [Viewing the Maps for a Location, page 10-5](#)
- [Managing the Users in a Location, page 10-5](#)

## Renaming a Location

To rename a location, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
  - Step 2** In the location hierarchy, click the drop-down menu icon for the location that you want to rename.
  - Step 3** Click **Rename location**.
  - Step 4** In the Rename - network window that appears, enter the new name for the location.
  - Step 5** Click **Rename**.
- 

## Deleting a Location

To delete a location, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
  - Step 2** In the location hierarchy, click the drop-down menu icon for the location that you want to delete.
  - Step 3** Click **Delete location**.
- 



**Note**

The Delete location option is available for a location only if there is no access point under that location. That is, to delete a location, first you have to delete the access points under that location, if any.



**Note**

You cannot delete any location that is associated with an experience zone or proximity rule.

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## Viewing the Maps for a Location

To view the maps for a location, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the Maps icon for the location for which you want to view the map.  
The map appears in the Maps tab.
- 



**Note**

The map configured in the Meraki for the network that the particular location represents is shown.

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## Managing the Users in a Location

When creating users, you can restrict their access only to a particular location. You can search for those users under that location.

### Searching for a User in a Location

To search for a user in a location, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the **Users** icon for that location.
- Step 3** On the Users and Permission tab, in the Search text field, enter the name of the user of whom you want to search.  
The user gets listed in the window.
-

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## Managing the Floors

The WiFi Engage enables you to view the floor map and manage the users who have access rights to the floor. Also, you can rename the floor name, and delete an independent floor.

- [Renaming a Floor, page 10-6](#)
- [Deleting a Floor, page 10-6](#)
- [Viewing the Maps for a Floor, page 10-7](#)
- [Managing the Users in a Floor, page 10-8](#)

## Renaming a Floor

To rename a floor, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the floor that you want to rename.
- Step 3** Click **Rename location**.
- Step 4** In the Rename -floor window that appears, enter the new name for the floor.
- Step 5** Click **Rename**.
- 

## Deleting a Floor

To delete a floor, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the floor that you want to delete.
- Step 3** Click **Delete location**.
- 



**Note**

If the floor that you delete has any zone under it, that zone is moved under the location after the deletion of the floor.

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**Note**

You cannot delete any floor that is associated with an experience zone or proximity rule.

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## Managing the Maps for a Floor

The maps are displayed by default based on the map configuration in the Meraki. The WiFi Engage enables you to display the Micello map for the floors. Also, you can upload external maps for the floors.

- [Viewing the Maps for a Floor, page 10-7](#)
- [Configuring a Micello Map, page 10-7](#)
- [Uploading an External Map, page 10-8](#)

### Viewing the Maps for a Floor

To view the map for a floor, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the Maps icon for the floor for which you want to view the map.  
The map appears in the Maps tab.
- 

### Configuring a Micello Map

To configure the Micello map, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the Maps icon for the floor or zone for which you want to configure the Micello map.
- Step 3** Click the **Micello** tab.
- Step 4** In the Map Name text field, enter a name for the map.
- Step 5** In the Enter Micello details area, choose whether you want to configure the Map ID or Map URL to display the Micello map.
- Step 6** In the following text field, enter the Map ID or Map URL for the Micello map based on the previous selection.
- Step 7** In the API Key text field, enter the API key for the Micello map.
- Step 8** Click **Save**.  
The maps gets loaded from the Micello and appears in the page.
- 



**Note** To configure a Micello map, you must have a Micello account. For a Micello account, contact [support@micello.com](mailto:support@micello.com).

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## Uploading an External Map

The WiFi Engage enables you to configure external maps of your choice for a floor or zone.

To configure an external map, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the Maps icon for the floor or zone for which you want to configure the Micello map.
- Step 3** Click the **Image** tab.
- Step 4** In the Map Name text field, enter a name for the map.
- Step 5** Click the **Browse** button and upload the image file for the map.
- Step 6** Click **Save**.
- 



**Note** You can upload the map image file in png, jpeg, and gif formats.

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## Managing the Users in a Floor

When creating users, you can restrict their access only to a particular floor. You can search for those users under that floor.

### Searching for a User for a Floor

To search for a user for a floor, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the **Users** icon for the floor of which you want to find the user.
- Step 3** On the Users and Permission tab, in the Search text field, enter the name of the user you want to search.  
The user gets listed in the window.
- 

## Managing the Groups

The WiFi Engage enables you to view the group map and view the users who have access rights to the group. Also, you can rename the group name, and delete an independent group.

- [Renaming a Group, page 10-9](#)
- [Editing a Group, page 10-9](#)
- [Deleting a Group, page 10-9](#)

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- [Viewing the Maps for a Group](#), page 10-10
- [Managing the Users in a Group](#), page 10-11

## Renaming a Group

To rename a group, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the group that you want to rename.
- Step 3** Click **Rename location**.
- Step 4** In the Rename -group window that appears, enter the new name for the group.
- Step 5** Click **Rename**.
- 

## Editing a Group

You can add or remove the location elements from a group.

To edit a group, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the group that you want to edit.
- Step 3** Click **Edit group**.
- Step 4** In the Edit Group window that appears, select the location elements that you want to be part of the group.
- Step 5** Click **Update**.
- 

## Deleting a Group

To delete a group, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the group that you want to delete.
- Step 3** Click **Delete Location**.
-

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**Note**

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The Delete location option is available for a group only if there is no location or sub group under that group. That is, to delete a group, first you have to delete the location elements and sub groups under that group, if any.

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**Note**

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You cannot delete any group that is associated with the experience zones or proximity rules.

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## Viewing the Maps for a Group

To view the map for a group, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the Maps icon for the group for which you want to view the map.  
The map appears in the Maps tab.
- 



**Note**

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The map appears for a group only if it has at least one location under that group. The maps are displayed from the Meraki.

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## Managing the Users in a Group

When creating users, you can restrict their access only to a particular group. You can search for those users under that group

### Searching for a User in a Group

To search for a user in a group, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the **Users** icon for that group.
- Step 3** On the Users and Permission tab, enter the name of the user whom you want to search in the Search text field.  
The user gets listed in the window.
- 

## Managing the Zones

The WiFi Engage enables you to view the zones map and the users who have access rights to the zones. Also, you can rename the zone name, and delete a zone.

- [Renaming a Zone, page 10-11](#)
- [Deleting a Zone, page 10-12](#)
- [Viewing the Maps for a Zone, page 10-12](#)
- [Managing the Users in a Zone, page 10-12](#)

## Renaming a Zone

To rename a zone, perform the following steps

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the zone that you want to rename.
- Step 3** Click **Rename location**.
- Step 4** In the Rename- zone window that appears, enter the new name for the zone.
- Step 5** Click **Rename**.
-

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## Deleting a Zone

To delete a zone, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the drop-down menu icon for the zone that you want to delete.
- Step 3** Click **Delete location**.
- 



**Note** You cannot delete any zone that is associated with the experience zones or proximity rules.

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## Viewing the Maps for a Zone

The maps are displayed by default based on the map configuration in the Meraki. The WiFi Engage enables you to display the Micello map for the zones. Also, you can upload external maps for the zones.

- [Viewing the Maps for a Zone, page 10-12](#)
- [Configuring a Micello Map, page 10-7](#)
- [Uploading an External Map, page 10-8](#)

## Viewing the Maps for a Zone

To view the map for a zone, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the Maps icon for the zone for which you want to view the map.
- Step 3** From the Select Floor Map drop-down list, choose the map that you want to display.  
The map appears in the Maps tab.
- 

## Managing the Users in a Zone

When creating users, you can restrict their access only to a particular zone. You can search for those users under that zone.

### Searching for a User in a zone

To search for a user in a zone, perform the following steps:

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- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the **Users** icon for that zone.
- Step 3** On the Users and Permission tab, in the Search text field, enter the name of the user of whom you want to search.  
The user gets listed in the window.
- 

## Managing the Access Points

You can add or remove access points to a zone.

- [Adding an Access Point to a Zone, page 10-13](#)
- [Removing an Access Point from a Zone, page 10-13](#)

## Adding an Access Point to a Zone

To add additional access points to a zone, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the zone to which you want to add the access point.
- Step 3** Click **Modify Access Points**.
- Step 4** Select the check box for the access point that you want to add.
- Step 5** Click **Modify Access Points**.  
The access point gets added to the zone.
- 



**Note** If there are no access points under that zone, the button name will be **Add Access Points**.

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## Removing an Access Point from a Zone

To remove an access point from a zone, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the zone from which you want to delete the access point.
- Step 3** Click **Modify Access Points**.

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**Step 4** Unselect the check box for the access point that you want to delete.

**Step 5** Click **Modify Access Points**.

The access point gets deleted from the zone.

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## Managing the Captive Portal Rules

You can pause a captive portal rule, and make it live again, whenever required. You can modify a captive portal rule, and delete it if required. You can create captive portal rules specific to a location element, and view them from the location hierarchy.

- [Pausing an Engagement Rule, page 10-16](#)
- [Restarting an Engagement Rule, page 10-16](#)
- [Modifying an Engagement Rule, page 10-17](#)
- [Deleting an Engagement Rule, page 10-17](#)
- [Viewing an Engagement Rule for a Location Element, page 10-17](#)

## Pausing a Captive Portal Rule

To pause a captive portal rule, perform the following steps:

---

**Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.

The captive portal rules created get listed.

**Step 2** Click the **Pause** icon that appears for the captive portal rule that you want to pause.

The captive portal rule is paused.

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**Note**

To pause multiple captive portal rules, select the check box for the captive portal rules that you want to pause, and click the Pause button that appears at the top left of the page.

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## Restarting a Captive Portal Rule

To restart a captive portal rule, perform the following steps:

---

**Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.

The captive portal rules created get listed.

**Step 2** Click the **Make Live** icon that appears for the captive portal rule that you want to restart.

The captive portal rule is restarted.

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**Note**

To restart multiple captive portal rules, select the check box for the captive portal rules that you want to restart, and click the Make Live button that appears at the top left of the page.

## Modifying a Captive Portal Rule

To modify a captive portal rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.  
The captive portal rules created get listed.
  - Step 2** Click the captive portal rule that you want to modify.
  - Step 3** Make the necessary changes.
  - Step 4** Click **Save and Resume**.  
The captive portal rule gets published with the changes.
- 

## Deleting a Captive Portal Rule

To delete a captive portal rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.  
The captive portal rules created get listed.
  - Step 2** Click the **Delete** icon that appears for the captive portal rule that you want to delete.
- 



**Note**

To delete multiple captive portal rules, select the check box for the captive portal rules that you want to delete, and click the Delete button that appears at the top left of the page.

## Viewing a Captive Portal Rule for a Location Element

To view a captive portal rule for a location element such as group, location, floor, and so on, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
  - Step 2** Click the **Proximity Rules** icon for the location element for which you want to view the captive portal rule.
  - Step 3** Click the **Captive Portal Rule** tab.

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The captive portal rules for the location element gets listed.

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## Managing the Engagement Rules

- [Pausing an Engagement Rule, page 10-16](#)
- [Restarting an Engagement Rule, page 10-16](#)
- [Modifying an Engagement Rule, page 10-17](#)
- [Deleting an Engagement Rule, page 10-17](#)
- [Viewing an Engagement Rule for a Location Element, page 10-17](#)

## Pausing an Engagement Rule

To pause an engagement rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Engagement Rule**.  
The engagement rules created get listed.
- Step 2** Click the **Pause** icon that appears for the engagement rule that you want to pause.  
The engagement rule is paused.
- 

**Note**

To pause multiple engagement rules, select the check box for the engagement rules that you want to pause, and click the Pause button that appears at the top left of the page.

---

## Restarting an Engagement Rule

To restart an engagement rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Engagement Rule**.  
The engagement rules created get listed.
- Step 2** Click the **Make Live** icon that appears for the engagement rule that you want to restart.  
The engagement rule is restarted.
- 

**Note**

To restart multiple engagement rules, select the check box for the engagement rules that you want to restart, and click the Make Live button that appears at the top left of the page.

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## Modifying an Engagement Rule

To modify an engagement rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Engagement Rule**.  
The engagement rules created get listed.
- Step 2** Click the engagement rule that you want to modify.
- Step 3** Make necessary changes.
- Step 4** Click **Save and Resume**.  
The engagement rule gets published with the changes.
- 

## Deleting an Engagement Rule

To delete an engagement rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Engagement Rule**.  
The engagement rules created get listed.
- Step 2** Click the **Delete** icon that appears for the engagement rule that you want to delete.
- 



**Note** To delete multiple engagement rules, select the check box for the engagement rules that you want to delete, and click the Delete button that appears at the top left of the page.

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## Viewing an Engagement Rule for a Location Element

To view an engagement rule for a location element such as group, location, floor, and so on, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** Click the **Proximity Rules** icon for the location element for which you want to view the engagement rule.
- Step 3** Click the **Engagement Rule** tab.  
The engagement rules for the location element gets listed.
-

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## Managing the Profile Rules

You can pause a profile rule, and make it live again, whenever required. You can modify a profile rule, and delete it if required. You can create profile rules specific to a location element, and view them from the location hierarchy.

- [Pausing an Profile Rule, page 10-18](#)
- [Restarting a Profile Rule, page 10-18](#)
- [Modifying a Profile Rule, page 10-19](#)
- [Deleting a Profile Rule, page 10-19](#)
- [Viewing a Profile Rule for a Location Element, page 10-19](#)

### Pausing an Profile Rule

To pause a profile rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Profile Rule**.  
The profile rules created get listed.
- Step 2** Click the **Pause** icon that appears for the profile rule that you want to pause.  
The profile rule is paused.
- 

**Note**

To pause multiple profile rules, select the check box for the profile rules that you want to pause, and click the Pause button that appears at the top left of the page.

---

### Restarting a Profile Rule

To restart a profile rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Profile Rule**.  
The profile rules created get listed.
- Step 2** Click the **Make Live** icon that appears for the profile rule that you want to restart.  
The profile rule is restarted.
- 

**Note**

To restart multiple profile rules, select the check box for the profile rules that you want to restart, and click the Make Live button that appears at the top left of the page.

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## Modifying a Profile Rule

To modify a profile rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Profile Rule**.  
The profile rules created get listed.
  - Step 2** Click the profile rule that you want to modify.
  - Step 3** Make necessary changes.
  - Step 4** Click **Save and Resume**.  
The profile rule gets published with the changes.
- 

## Deleting a Profile Rule

To delete a profile rule, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Proximity Rules > Profile Rule**.  
The profile rules created get listed.
  - Step 2** Click the **Delete** icon that appears for the profile rule that you want to delete.
- 



- Note** To delete multiple profile rules, select the check box for the profile rules that you want to pause, and click the Delete button that appears at the top left of the page.
- 

## Viewing a Profile Rule for a Location Element

To view an profile rule for a location element such as group, location, floor, and so on, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
  - Step 2** Click the **Proximity Rules** icon for the location element for which you want to view the profile rule.
  - Step 3** Click the **Profile Rule** tab.  
The profile rules for the location element gets listed.
-

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## Managing the Apps

You can rename, modify, or delete the apps that are configured to send the push notifications.

### Renaming an App

To rename an app, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose the Tools icon in the left pane.
  - Step 2** Click the **Notification Channels** tab.  
The Apps window appears with the details of all the configured apps.
  - Step 3** Click the drop-down menu icon for the app that you want to rename.
  - Step 4** Click **Rename**.
  - Step 5** In the app name field that is enabled for editing, enter the new name for the app.
  - Step 6** Click **Rename**.
- 

### Modifying an App

To modify an app, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose the Tools icon in the left pane.
  - Step 2** Click the **Notification Channels** tab.  
The Apps window appears with the list of all the configured apps.
  - Step 3** Click the name of the app that you want to modify.  
The details of the app is shown.
  - Step 4** Make necessary changes to the app.
  - Step 5** Click **Save**.
- 

### Deleting an App

To delete an app, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose the Tools icon in the left pane.
  - Step 2** Click the **Notification Channels** tab.  
The Apps window appears with the details of all the configured apps.
  - Step 3** Click the drop-down menu icon for the app that you want to delete.
  - Step 4** Click **Delete**.

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The app gets deleted.

---



**Note**

The Delete option appears for an app only if it is not associated with any proximity rule.

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## Managing the Social Networking Apps

You can modify the details of the social networking apps configured for the social and SMS authentication. The WiFi Engage enables you to configure the apps of Facebook, Google, Twitter, and Linked In.

- [Modifying the Facebook App, page 10-21](#)
- [Modifying the Google App, page 10-21](#)
- [Modifying the Twitter App, page 10-22](#)
- [Modifying the LinkedIn App, page 10-22](#)

## Modifying the Facebook App

To modify the Facebook app, perform the following steps:

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- Step 1** In the WiFi Engage dashboard, choose the **Tools** icon in the left pane.
- Step 2** Click the **Social Apps** tab.
- Step 3** Click the **Edit** button for the Facebook app.
- Step 4** Make necessary changes.



**Note**

You cannot edit the name of the app.

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- Step 5** Click **Save**.
- 



**Note**

The Edit button is available only if you have added a Facebook app.

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## Modifying the Google App

To modify the Google app, perform the following steps:

---

- Step 1** In the WiFi Engage dashboard, choose the **Tools** icon in the left pane.
- Step 2** Click the **Social Apps** tab.
- Step 3** Click the **Edit** button for the Google app.

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**Step 4** Make necessary changes.



**Note** You cannot edit the name of the app.

**Step 5** Click **Save**.



**Note** The Edit button is available only if you have added a Google app.

## Modifying the Twitter App

To modify the Twitter app, perform the following steps:

**Step 1** In the WiFi Engage dashboard, choose the **Tools** icon in the left pane.

**Step 2** Click the **Social Apps** tab.

**Step 3** Click the **Edit** button for the Twitter app.

**Step 4** Make necessary changes.



**Note** You cannot edit the name of the app.

**Step 5** Click **Save**.



**Note** The Edit button is available only if you have added a Twitter app.

## Modifying the LinkedIn App

To modify the LinkedIn app, perform the following steps:

**Step 1** In the WiFi Engage dashboard, choose the **Tools** icon in the left pane.

**Step 2** Click the **Social Apps** tab.

**Step 3** Click the **Edit** button for the LinkedIn App.

**Step 4** Make necessary changes.



**Note** You cannot edit the name of the app.

**Step 5** Click **Save**.

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Note

The Edit button is available only if you have added a LinkedIn app.

## Managing the BLE Beacons

You can delete a BLE UUID, and modify or delete a BLE Beacon added to a location, floor, or zone.

- [Deleting a Beacon UUID, page 10-23](#)
- [Modifying a BLE Beacon, page 10-23](#)
- [Deleting a BLE Beacon, page 10-24](#)

### Deleting a Beacon UUID

To delete a beacon UUID, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, click the Tools icon in the left pane.
- Step 2** Click the **BLE UUIDs** tab.
- Step 3** Click **Delete** corresponding to the BLE UUID that you want to delete.  
The BLE UUID gets deleted.
- 



Note

You cannot delete a UUID that is associated with any BLE Beacon. That is, to delete a UUID, first you must delete all the BLE Beacons associated with that UUID.

### Modifying a BLE Beacon

You can assign a BLE beacon to an entire location, floor, or zone.

To modify a BLE beacon in a location, floor, or zone, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the location, floor, or zone of which you want to modify the BLE Beacon.
- Step 3** Click the **BLE Beacons** tab.  
The BLE Beacons page appears with the list of all BLE Beacons added to that location, floor, or zone.
- Step 4** Click the BLE Beacon that you want to modify.  
The Edit BLE Beacon window appears.
- Step 5** Make the necessary changes to the BLE Beacon.
- Step 6** Click **Save**.
-

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## Deleting a BLE Beacon

To delete a BLE Beacon from a location, floor, or zone, perform the following steps:

- 
- Step 1** In the WiFi Engage dashboard, choose **Manage Locations**.  
The Locations page appears with the location hierarchy.
- Step 2** In the location hierarchy, click the location, floor, or zone from which you want to delete the BLE Beacon.
- Step 3** Click the **BLE Beacons** tab.  
The BLE Beacons page appears with a list of all the BLE Beacons added to that location, floor, or zone.
- Step 4** Click the **Delete** button corresponding to the BLE Beacon that you want to delete.  
The BLE Beacon gets deleted successfully.
-