



Installing the Enterprise Mobility Services Platform Studio

This chapter provides information on accessing the Enterprise Mobility Services Platform Studio, and installing the Enterprise Mobility Services Platform Studio on various systems and browsers.

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Accessing the Enterprise Mobility Services Platform Studio

The Enterprise Mobility Services Platform Studio is available to the users through emsp.cisco.com. Cisco provides the user credentials to each customer of the Enterprise Mobility Services Platform Studio.

To access the Enterprise Mobility Services Platform Studio, perform the following steps:

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- Step 1** Go to emsp.cisco.com/.
 - Step 2** In the Sign in window, enter the user credentials provided for your Enterprise Mobility Services Platform Studio account, and click the arrow button to sign in.
 - Step 3** Click **Launch Studio** in the Enterprise Mobility Services Platform main window.
The Cisco Enterprise Mobility Services Platform Studio gets downloaded.

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Installing the Enterprise Mobility Services Platform Studio for various Operating Systems and Browsers

This section describes the installation steps for the Enterprise Mobility Services Platform studio for the Mac operating system and the Windows operating system. The Enterprise Mobility Services Platform studio can be launched from various browsers such as, Safari, Chrome, and Firefox.

Installing the Enterprise Mobility Services Platform Studio on MAC OS X from Safari Browser

First Time Installation

To install the Enterprise Mobility Services Platform Studio on MAC OS X from the Safari browser for the first time, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
An alert message appears. In addition, a studio installer .dmg file gets downloaded to the Downloads folder.
 - Step 3** Click **Cancel**.
 - Step 4** Go to the Downloads folder on your computer.
 - Step 5** Search for the studio client installer file, **Cisco EMSP Studio Installer.dmg**.
 - Step 6** Double-click the **Cisco EMSP Studio Installer.dmg** file.
 - Step 7** Follow the installation instructions.
You must be able to install the studio client successfully.
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Enterprise Mobility Services Platform Studio Already installed in the User's Machine

To launch the Enterprise Mobility Services Platform Studio on MAC OS X from the Safari browser on the user's machine, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
The Cisco EMSP Studio Installer.dmg file gets downloaded.
 - Step 3** Go to the Downloads folder on your computer.
 - Step 4** Search for the studio client installer file, **Cisco EMSP Studio Installer.dmg**.
 - Step 5** Double-click the **Cisco EMSP Studio Installer.dmg** file.
 - Step 6** Follow the installation instructions.
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You must be able to install the studio client successfully.

Installing Enterprise Mobility Services Platform Studio on MAC OS X from Chrome Browser

First Time Installation

To install the Enterprise Mobility Services Platform Studio on MAC OS X from the Chrome browser for the first time, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
The Cisco EMSP Studio Installer.dmg file gets downloaded.
 - Step 3** Go to the **Downloads** folder on your computer.
 - Step 4** Search for the studio client installer file, **Cisco EMSP Studio Installer.dmg**.
 - Step 5** Double-click the **Cisco EMSP Studio Installer.dmg** file.
 - Step 6** Follow the installation instructions.
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You must be able to install the studio client successfully.

Enterprise Mobility Services Platform Studio Already installed in the User's Machine

To launch the Enterprise Mobility Services Platform Studio on MAC OS X from the Chrome browser on the user's machine, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
A pop up message window appears where you need confirm whether to launch the application.
 - Step 3** Click the **Launch Application** button.
The EMSP Studio gets launched.
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**Note**

If you select the “Remember my choice for all links of this type” check box, and then click the Launch Application button, the Enterprise Mobility Services Platform Studio gets launched without showing the pop-up message when you launch the Enterprise Mobility Services Platform Studio next time from the Chrome.

**Note**

If you select the “Remember my choice for all links of this type” checkbox, and then click the “Do Nothing” button, the EMSP Studio client never gets launched on the Chrome browser.

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Installing Enterprise Mobility Services Platform Studio on MAC OS X from Firefox Browser

First Time Installation

To install the Enterprise Mobility Services Platform Studio on MAC OS X from the Firefox browser for the first time, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
The Cisco EMSP Studio Installer.dmg file gets downloaded.
 - Step 3** Go to the **Downloads** folder on your computer.
 - Step 4** Search for the studio client installer file, **Cisco EMSP Studio Installer.dmg**.
 - Step 5** Double-click the **Cisco EMSP Studio Installer.dmg** file.
 - Step 6** Follow the installation instructions.
You must be able to install the studio client successfully.
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Enterprise Mobility Services Platform Studio Already installed in the User's Machine

To launch the Enterprise Mobility Services Platform Studio on MAC OS X from the Firefox browser on the user's machine, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
A dialog box appears,
 - Step 3** Click **Choose**, and select the application **Cisco EMSP Studio**, and click **OK**.
The EMSP Studio application gets launched.
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**Note**

If you select the “Remember my choice for emsp studio links” check box before clicking the OK button, then the Enterprise Mobility Services Platform Studio gets launched without showing the dialog box when you launch the Enterprise Mobility Services Platform Studio next time.

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Installing Enterprise Mobility Services Platform Studio on Windows or XP Operating System from Safari Browser

First Time Installation

To install the Enterprise Mobility Services Platform Studio on the Windows operating system from the Safari browser for the first time, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
The studio client installation.zip file gets downloaded to your Downloads folder.
 - Step 3** Extract the zip file, and double-click the **Cisco EMSP Studio Installer.exe**, and follow the installation instructions.
You must be able to install the studio client successfully.
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Enterprise Mobility Services Platform Studio Already installed in the User's Machine

To launch the Enterprise Mobility Services Platform Studio on the Windows operating system from the Safari browser on the user's machine, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
The Enterprise Mobility Services Platform Studio must launch successfully.
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Installing Enterprise Mobility Services Platform Studio on Windows or XP Operating System from Chrome Browser

First Time Installation

To install the Enterprise Mobility Services Platform Studio on Windows operating system from the Chrome browser for the first time, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
 - Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
The Studio client installation.zip file appears with a security warning. Two options, "Discard" and "Keep" are available to choose.
 - Step 3** Choose **Keep**.
The EMSP Studio Installer.zip gets saved to the Downloads folder.
 - Step 4** Extract the .zip file, double-click the **Cisco EMSP Studio Installer.exe**, and follow the instructions.

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You must be able to install the studio client successfully.

Enterprise Mobility Services Platform Studio Already installed in the User's Machine

To launch the Enterprise Mobility Services Platform Studio on the Windows operating system from the Chrome browser on the user's machine, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
- Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
A pop up message window appears to confirm the launch of the application.
- Step 3** Click the **Launch Application** button.
The Enterprise Mobility Services Platform Studio gets launched.
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**Note**

If you select the “Remember my choice for all links of this type” check box, and then click the Launch Application button, the Enterprise Mobility Services Platform Studio gets launched without showing the pop up message when you launch the Enterprise Mobility Services Platform Studio next time from the Chrome.

**Note**

If you select the “Remember my choice for all links of this type” check box, and then click the Do Nothing button, the EMSP Studio client never get launched from the Chrome browser.

Installing Enterprise Mobility Services Platform Studio on Windows or XP Operating System from Firefox Browser

First Time Installation

To install the Enterprise Mobility Services Platform Studio on Windows operating system from the Firefox browser for the first time, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
- Step 2** In the Enterprise Mobility Services Platform, click **Launch Studio**.
The studio client installation .zip file gets downloaded to the Downloads folder.
- Step 3** Extract the zip file, and double-click the **Cisco EMSP Studio Installer.exe**, and follow the installation instructions.
You must be able to install the studio client successfully.
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Enterprise Mobility Services Platform Studio Already installed in the User's Machine

To launch the Enterprise Mobility Services Platform Studio on the Windows operating system from the Firefox browser on the user's machine, perform the following steps:

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- Step 1** Log in to <https://emsp.cisco.com>.
- Step 2** In the Enterprise Mobility Services Platform main window, click **Launch Studio**.
The Launch Application window appears. This window shows the path of the Enterprise Mobility Services Platform Studio installed on your computer.
- Step 3** Click **OK**.
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Note If you select the “Remember my choice for emsp studio links” checkbox, and then click OK, the Enterprise Mobility Services Platform Studio gets launched without showing the pop up message when you launch the Enterprise Mobility Services Platform Studio next time from the Mozilla Firefox.

Uninstalling the Enterprise Mobility Services Platform Studio from the WindowsX Operating System

To uninstall the Enterprise Mobility Services Platform Studio from the Windows Operating System, perform the following steps:

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- Step 1** Go to Control Panel.
- Step 2** Choose **Programs > Uninstall a program**.
- Step 3** Right-click **Cisco EMSP Studio Installer**, and click **Uninstall/Change**.



Note Ensure that you delete “Cisco EMSP Studio Installer”, not “Cisco EMSP Studio”.

- Step 4** In the IzPack - Uninstaller dialog box that appears, select the **Force the deletion of C:\Program Files\Cisco EMSP Studio Installer** check box.

- Step 5** Click **Uninstall**.

All the references of the Enterprise Mobility Services Platform Studio gets deleted from your computer.

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