



Release Notes for the Cisco CMX Engage Release 3.2.8

Release Month: January, 2018

Contents

This document describes the enhancements, resolved issues, and open issues for the Cisco CMX Engage Release 3.2.8. Use this document in conjunction with the documents listed in the “[Support](#)” section on [page 3](#).

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Introduction to the CMX Engage

The CMX Engage is a location intelligence, digital customer acquisition and multi-channel engagement platform that enables companies to connect, know, and engage with visitors at their physical business locations.

The major features of the CMX Engage 3.2.8 release are as follows:

- Configuration instructions for using CMX Engage with CUWN-WLC.
- Support for logging the CMX Engage SDK events.



Enhancements

CMX Engage Dashboard

- [Configuration Instructions for CUWN-WLC, page 2](#)

CMX Engage SDK

- [Event Logging Support, page 2](#)

CMX Engage Dashboard

The following enhancements are made to the CMX Engage Dashboard:

Configuration Instructions for CUWN-WLC

The CMX Engage dashboard now has the configuration instructions for the wireless network, CUWN-WLC. In the SSIDs section, an additional tab, “Configure SSID in CUWN-WLC”, appears when you click the “Setup SSIDs in Meraki/CUWN” link. The “Configure SSID in CUWN-WLC” tab contains the configurations required in the WLC for using the CMX Engage with WLC, if you do not have a CMX installation. The instructions for configuring the SSIDs, Access Control Lists, Radius Servers, and the configurations required for importing the locations to the CMX Engage are described in this tab.

The JWT tokens that are required for connecting to CMX engage from WLC (for WLC Version 8.3 or later) and CMX proxy (for WLC Version 8.2 or earlier) are provided in the “Configure SSID in CUWN-WLC” tab. The tokens are customer-specific.

CMX Engage SDK

The following enhancements are made to the CMX Engage SDK:

Event Logging Support

The CMX Engage SDK now logs different events that happen inside the SDK. The events logged include the proximity rules executed based on BLE beacons. For example, a BLE beacon notification sent based on an engagement rule. The data logged will be used to create reports. You can contact the CMX Engage support team for the reports based on the SDK event logging.

Resolved Issues

Table 1 Resolved Issues in the CMX Engage 3.2.8

Description
CMX Engage Dashboard
For Locations Manager, activation of new location fails.

Table 1 Resolved Issues in the CMX Engage 3.2.8

Description
In the “Wireless Network Status” window, for a network with both access points and security appliances, more than one location entries are getting created.
For the wireless network, “CUWN-WLC”, the burnt-in Mac address of the WLC controller is displayed in the location hierarchy.

Open Issues

Table 2 Open Issues in the CMX Engage 3.2.8

Description
There are no open issues for this release.

Support

You can access the support documentation using the Help button in the CMX Engage Dashboard.

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