Managing the CMX Engage Configurations

This chapter describes how to manage the Meraki organization, groups, locations, floors, and zones of the CMX Engage. This chapter also explains how to manage the proximity rules, apps, and BLE beacons.

Managing the Customer Name

The CMX Engage enables you to rename the default Customer name.

Renaming the Customer Name

To rename the customer name, perform the following steps:

Step 1 In the CMX Engage dashboard, click **Manage Locations**.

Step 2 In the Locations page, click **More Actions** at the far right of the customer name.

Step 3 Click **Rename Root**.

Step 4 In the Rename - Root window that appears, enter the customer name you want.

Step 5 Click **Rename**.

Managing the Meraki Organizations

The CMX Engage enables you to view the Meraki map and the users who have access rights to the Meraki Organization. Also, you can rename the Organization name, delete an independent Organization, and edit the Organization details.

- Renaming an Organization, page 11-2
- Deleting a Meraki Organization, page 11-2
- Viewing the Maps for a Meraki Organization, page 11-3
- Managing the Users in a Organization, page 11-3

Renaming an Organization

To rename a Meraki Organization, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the organization that you want to rename.

Step 3 Click **Rename "Organization Name"**.

Step 4 In the Rename -meraki window that appears, enter the new name for the Meraki organization.

Step 5 Click **Rename**.

Deleting a Meraki Organization

To delete a Meraki Organization, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the Meraki organization that you want to delete.

Step 3 Click **Delete Organization**.

Note The Delete Organization option is available for a Meraki Organization only if there is no location under that organization. That is, to delete an organization, first you have to delete the locations and sub groups under that organization, if any.

Note You cannot delete any organization that is associated with the experience zones or proximity rules.

Viewing the Maps for a Meraki Organization

To view the map for a organization, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the Maps icon for the organization for which you want to view the map.

The map appears in the Maps tab.

Note The maps are displayed from the Meraki.

Managing the Users in a Organization

When creating users, you can provide access to an entire Meraki Organization.You can search for those users under that organization.

Searching for a User in a Meraki Organization

To search for a user in a Meraki Organization, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the **Users** icon for that Meraki Organization.

Step 3 On the Users and Permission tab, enter the name of the user whom you want to search in the Search text field.

The user gets listed in the window.

Managing the Networks

The CMX Engage enables you to view the location map and the users who have access rights to the network. Also, you can rename the network name, and delete an independent network.

- Renaming a Network, page 11-4
- Deleting a Network, page 11-4
- Viewing the Maps for a Location, page 11-5
- Managing the Users in a Location, page 11-5

Renaming a Network

To rename a network, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the network that you want to rename.

Step 3 Click **Rename "network name"**.

Step 4 In the Rename - network window that appears, enter the new name for the location.

Step 5 Click **Rename**.

Deleting a Network

To delete a network, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the network that you want to delete.

Step 3 Click **Delete network**.

Note The Delete network option is available for a network only if there is no floor or access point under that network. That is, to delete a network, first you have to delete the floors and access points under that network, if any.

Note You cannot delete any network that is associated with an experience zone or proximity rule.

Viewing the Maps for a Location

To view the maps for a location, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the Maps icon for the location for which you want to view the map.

The map appears in the Maps tab.

Note The map configured in the Meraki for the network is shown.

Managing the Users in a Location

When creating users, you can restrict their access only to a particular location.You can search for those users under that location.

Searching for a User in a Network

To search for a user in a network, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the **Users** icon for that network.

Step 3 On the Users and Permission tab, in the Search text field, enter the name of the user of whom you want to search.

The user gets listed in the window.

Managing the Floors

The CMX Engage enables you to view the floor map and manage the users who have access rights to the floor. Also, you can rename the floor name, and delete an independent floor.

- Renaming a Floor, page 11-6
- Deleting a Floor, page 11-6
- Viewing the Maps for a Floor, page 11-7
- Managing the Users in a Floor, page 11-8

Renaming a Floor

To rename a floor, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the floor that you want to rename.

Step 3 Click **Rename "floor name"**.

Step 4 In the Rename -floor window that appears, enter the new name for the floor.

Step 5 Click **Rename**.

Deleting a Floor

To delete a floor, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the floor that you want to delete.

Step 3 Click **Delete floor**.

Note If the floor that you delete has any zone under it, that zone is moved under the location after the deletion of the floor.

Note You cannot delete any floor that is associated with an experience zone or proximity rule.

Managing the Maps for a Floor

The maps are displayed by default based on the map configuration in the Meraki. The CMX Engage enables you to display the Micello map for the floors. Also, you can upload external maps for the floors.

- Viewing the Maps for a Floor, page 11-7
- Configuring a Micello Map, page 11-7
- Uploading an External Map, page 11-8

Viewing the Maps for a Floor

To view the map for a floor, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the Maps icon for the floor for which you want to view the map.

The map appears in the Maps tab.

Configuring a Micello Map

The CMX Engage enables you to configure Micello map for a floor or zone.

To configure the Micello map, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the Maps icon for the floor or zone for which you want to configure the Micello map.

Step 3 Click the **Micello** tab.

Step 4 In the Map Name text field, enter a name for the map.

Step 5 In the Enter Micello details area, choose whether you want to configure the Map ID or Map URL to display the Micello map.

Step 6 In the following text field, enter the Map ID or Map URL for the Micello map based on the previous selection.

Step 7 In the API Key text field, enter the API key for the Micello map.

Step 8 Click **Save**.

The maps gets loaded from the Micello and appears in the page.

Note To configure a Micello map, you must have a Micello account. For a Micello account, contact support@micello.com.

Uploading an External Map

The CMX Engage enables you to configure external maps of your choice for a floor or zone.

To configure an external map, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the Maps icon for the floor or zone for which you want to configure the external map.

Step 3 Click the **Image** tab.

Step 4 In the Map Name text field, enter a name for the map.

Step 5 Click the **Browse** button and upload the image file for the map.

Step 6 Click **Save**.

Note You can upload the map image file in png, jpeg, and gif formats.

Managing the Users in a Floor

When creating users, you can restrict their access only to a particular floor.You can search for those users under that floor.

Searching for a User for a Floor

To search for a user for a floor, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the **Users** icon for the floor of which you want to find the user.

Step 3 On the Users and Permission tab, in the Search text field, enter the name of the user you want to search.

The user gets listed in the window.

Managing the Groups

The CMX Engage enables you to view the group map and view the users who have access rights to the group. Also, you can rename the group name, and delete an independent group.

- Renaming a Group, page 11-9
- Editing a Group, page 11-9
- Deleting a Group, page 11-9

- Viewing the Maps for a Group, page 11-10
- Managing the Users in a Group, page 11-11

Renaming a Group

To rename a group, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the group that you want to rename.

Step 3 Click **Rename "group name"**.

Step 4 In the Rename -group window that appears, enter the new name for the group.

Step 5 Click **Rename**.

Editing a Group

You can add or remove the locations from a group.

To edit a group, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the group that you want to edit.

Step 3 Click **Edit group**.

Step 4 In the Edit Group window that appears, select the locations that you want to be part of the group.

Step 5 Click **Update**.

Deleting a Group

To delete a group, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the group that you want to delete.

Step 3 Click **Delete group**.

Note The Delete location option is available for a group only if there is no location or sub group under that group. That is, to delete a group, first you have to delete the locations and sub groups under that group, if any.

Note You cannot delete any group that is associated with the experience zones or proximity rules.

Viewing the Maps for a Group

To view the map for a group, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the Maps icon for the group for which you want to view the map.

The map appears in the Maps tab.

Note The map appears for a group only if it has at least one location under that group. The maps are displayed from the Meraki.

Managing the Users in a Group

When creating users, you can restrict their access only to a particular group.You can search for those users under that group

Searching for a User in a Group

To search for a user in a group, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the **Users** icon for that group.

Step 3 On the Users and Permission tab, enter the name of the user whom you want to search in the Search text field.

The user gets listed in the window.

Managing the Zones

The CMX Engage enables you to view the zones map and the users who have access rights to the zones. Also, you can rename the zone name, and delete a zone.

- Renaming a Zone, page 11-11
- Deleting a Zone, page 11-12
- Viewing the Maps for a Zone, page 11-12
- Managing the Users in a Zone, page 11-12

Renaming a Zone

To rename a zone, perform the following steps

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the zone that you want to rename.

Step 3 Click **Rename "zone name"**.

Step 4 In the Rename- zone window that appears, enter the new name for the zone.

Step 5 Click **Rename**.

Deleting a Zone

To delete a zone, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click **More Actions** for the zone that you want to delete.

Step 3 Click **Delete zone**.

Note You cannot delete any zone that is associated with the experience zones or proximity rules.

Viewing the Maps for a Zone

The maps are displayed by default based on the map configuration in the Meraki. The CMX Engage enables you to display the Micello map for the zones. Also, you can upload external maps for the zones.

- Viewing the Maps for a Zone, page 11-12
- Configuring a Micello Map, page 11-7
- Uploading an External Map, page 11-8

Viewing the Maps for a Zone

To view the map for a zone, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the Maps icon for the zone for which you want to view the map.

The map appears in the Maps tab.

Managing the Users in a Zone

When creating users, you can restrict their access only to a particular zone.You can search for those users under that zone.

Searching for a User in a zone

To search for a user in a zone, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the **Users** icon for that zone.

Step 3 On the Users and Permission tab, in the Search text field, enter the name of the user of whom you want to search.

The user gets listed in the window.

Managing the Access Points

You can add or remove access points to a zone.

- Adding an Access Point to a Zone, page 11-13
- Removing an Access Point from a Zone, page 11-13

Adding an Access Point to a Zone

To add additional access points to a zone, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the zone to which you want to add the access point.

Step 3 Click **Modify Access Points**.

Step 4 Select the check box for the access point that you want to add.

Step 5 Click **Modify Access Points**.

The access point gets added to the zone.

Note If there are no access points under that zone, the button name will be **Add Access Points**.

Removing an Access Point from a Zone

To remove an access point from a zone, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the zone from which you want to delete the access point.

Step 3 Click **Modify Access Points.**

Step 4 Unselect the check box for the access point that you want to delete.

Step 5 Click **Modify Access Points**.

The access point gets deleted from the zone.

Managing the Captive Portal Rules

You can pause a captive portal rule, and make it live again, whenever required. You can modify a captive portal rule, and delete it if required. You can create captive portal rules specific to a location, and view them from the location hierarchy.

- Pausing an Engagement Rule, page 11-16
- Restarting an Engagement Rule, page 11-16
- Modifying an Engagement Rule, page 11-17
- Deleting an Engagement Rule, page 11-17
- Viewing an Engagement Rule for a Location, page 11-17

Pausing a Captive Portal Rule

To pause a captive portal rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.

The captive portal rules created get listed.

Step 2 Click the **Pause Rule** icon that appears at the far right of the captive portal rule that you want to pause.

The captive portal rule is paused.

Note To pause multiple captive portal rules, select the check box for the captive portal rules that you want to pause, and click the Pause button that appears at the bottom of the page.

Restarting a Captive Portal Rule

To restart a captive portal rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.

The captive portal rules created get listed.

Step 2 Click the **Make Rule Live** icon that appears at the far right of the captive portal rule that you want to restart.

The captive portal rule is restarted.

Note To restart multiple captive portal rules, select the check box for the captive portal rules that you want to restart, and click the Make Live button that appears at the bottom of the page.

Modifying a Captive Portal Rule

To modify a captive portal rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.

The captive portal rules created get listed.

Step 2 Click the **Edit Rule** icon for the captive portal rule that you want to modify.

Step 3 Make the necessary changes.

Step 4 To save the changes, click **Save** or to publish the changes, click **Save and Publish**.

Note A live rule will have only the Save and Publish option. When you click the Save and Publish button, the rule gets published with the changes.

Deleting a Captive Portal Rule

To delete a captive portal rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Captive Portal Rule**.

The captive portal rules created get listed.

Step 2 Click the **Delete Rule** icon that appears at the far right of the captive portal rule that you want to delete.

Note To delete multiple captive portal rules, select the check box for the captive portal rules that you want to delete, and click the Delete button that appears at the bottom of the page.

Viewing a Captive Portal Rule for a Location

To view a captive portal rule for a location such as group, location, floor, and so on, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 Click the **Proximity Rules** icon for the location for which you want to view the captive portal rule.

Step 3 Click the **Captive Portal Rule** tab.

The captive portal rules for the location gets listed.

Managing the Engagement Rules

Pausing an Engagement Rule

To pause an engagement rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Engagement Rule**.

The engagement rules created get listed.

Step 2 Click the **Pause Rule** icon that appears at the far right of the engagement rule that you want to pause.

The engagement rule is paused.

Note To pause multiple engagement rules, select the check box for the engagement rules that you want to pause, and click the Pause button that appears at the bottom of the page.

Restarting an Engagement Rule

To restart an engagement rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Engagement Rule**.

The engagement rules created get listed.

Step 2 Click the **Make Rule Live** icon that appears at the far right of the engagement rule that you want to restart.

The engagement rule is restarted.

Note To restart multiple engagement rules, select the check box for the engagement rules that you want to restart, and click the Make Live button that appears at the top left of the page.

Modifying an Engagement Rule

To modify an engagement rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Engagement Rule**.

The engagement rules created get listed.

Step 2 Click the **Edit Rule** icon for the engagement rule that you want to modify. For a live rule, click the edit icon that appears at the far right of the rule.

Step 3 Make necessary changes.

Step 4 To save the changes, click **Save** or to publish the changes, click **Save and Publish**.

Note A live rule will have only the Save and Publish option. When you click the Save and Publish button, the rule gets published with the changes.

Deleting an Engagement Rule

To delete an engagement rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Engagement Rule**.

The engagement rules created get listed.

Step 2 Click the **Delete Rule** icon that appears at the far right of the engagement rule that you want to delete.

Note To delete multiple engagement rules, select the check box for the engagement rules that you want to delete, and click the Delete button that appears at the bottom of the page.

Viewing an Engagement Rule for a Location

To view an engagement rule for a location such as group, location, floor, and so on, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 Click the **Proximity Rules** icon for the location for which you want to view the engagement rule.

Step 3 Click the **Engagement Rule** tab.

The engagement rules for the location gets listed.

Managing the Profile Rules

You can pause a profile rule, and make it live again, whenever required. You can modify a profile rule, and delete it if required. You can create profile rules specific to a location, and view them from the location hierarchy.

- Pausing an Profile Rule, page 11-18
- Restarting a Profile Rule, page 11-18
- Modifying a Profile Rule, page 11-19
- Deleting a Profile Rule, page 11-19
- Viewing a Profile Rule for a Location, page 11-19

Pausing an Profile Rule

To pause a profile rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Profile Rule**.

The profile rules created get listed.

Step 2 Click the **Pause Rule** icon that appears at the far right of the profile rule that you want to pause.

The profile rule is paused.

Note To pause multiple profile rules, select the check box for the profile rules that you want to pause, and click the Pause button that appears at the bottom of the page.

Restarting a Profile Rule

To restart a profile rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Profile Rule**.

The profile rules created get listed.

Step 2 Click the **Make Rule Live** icon that appears at the far right of the profile rule that you want to restart.

The profile rule is restarted.

Note To restart multiple profile rules, select the check box for the profile rules that you want to restart, and click the Make Live button that appears at the bottom of the page.

Modifying a Profile Rule

To modify a profile rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Profile Rule**.

The profile rules created get listed.

Step 2 Click the **Edit Rule** icon for the profile rule that you want to modify.

Step 3 Make necessary changes.

Step 4 To save the changes, click **Save** or to publish the changes, click **Save and Publish**.

Note A live rule will have only the Save and Publish option. When you click the Save and Publish button, the rule gets published with the changes.

Deleting a Profile Rule

To delete a profile rule, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Proximity Rules > Profile Rule**.

The profile rules created get listed.

Step 2 Click the **Delete Rule** icon that appears at the far right of the profile rule that you want to delete.

Note To delete multiple profile rules, select the check box for the profile rules that you want to pause, and click the Delete button that appears at the bottom of the page.

Viewing a Profile Rule for a Location

To view an profile rule for a location such as group, network, floor, and so on, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 Click the **Proximity Rules** icon for the location for which you want to view the profile rule.

Step 3 Click the **Profile Rule** tab.

The profile rules for the location gets listed.

Managing the Apps

You can rename, modify, or delete the apps that are configured to send the push notifications.

Renaming an App

To rename an app, perform the following steps:

Step 1 In the CMX Engage dashboard, choose the Tools icon in the left pane.

Step 2 Click the **Notification Channels** tab.

The Apps window appears with the list of all the configured apps.

Step 3 Click **More Actions** for the app that you want to rename.

Step 4 Click **Rename**.

Step 5 In the app name field that is enabled for editing, enter the new name for the app.

Step 6 Click **Rename**.

Modifying an App

To modify an app, perform the following steps:

Step 1 In the CMX Engage dashboard, choose the Tools icon in the left pane.

Step 2 Click the **Notification Channels** tab.

The Apps window appears with the list of all the configured apps.

Step 3 Click the name of the app that you want to modify.

The details of the app is shown.

Step 4 Make necessary changes to the app.

Step 5 Click **Save**.

Deleting an App

To delete an app, perform the following steps:

Step 1 In the CMX Engage dashboard, choose the Tools icon in the left pane.

Step 2 Click the **Notification Channels** tab.

The Apps window appears with the list of all the configured apps.

Step 3 Click **More Actions** for the app that you want to delete.

Step 4 Click **Delete**.

The app gets deleted.

> **Note** The Delete option appears for an app only if it is not associated with any proximity rule.

Managing the Social Networking Apps

You can modify the details of the social networking apps configured for the social authentication.The CMX Engage enables you to configure the apps of Facebook, Twitter, and Linked In.

- Modifying the Facebook App, page 11-21
- Modifying the Twitter App, page 11-21
- Modifying the Twitter App, page 11-21
- Modifying the LinkedIn App, page 11-22

Modifying the Facebook App

To modify the Facebook app, perform the following steps:

Step 1 In the CMX Engage dashboard, choose the **Tools** icon in the left pane.

Step 2 Click the **Social Apps** tab.

Step 3 Click the **Edit** button for the Facebook app.

Step 4 Make necessary changes.

> **Note** You cannot edit the name of the app.

Step 5 Click **Save.**

> **Note** The Edit button is available only if you have added a Facebook app.

Modifying the Twitter App

To modify the Twitter app, perform the following steps:

Step 1 In the CMX Engage dashboard, choose the **Tools** icon in the left pane.

Step 2 Click the **Social Apps** tab.

Step 3 Click the **Edit** button for the Twitter app.

Step 4 Make necessary changes.

Note You cannot edit the name of the app.

Step 5 Click **Save.**

Note The Edit button is available only if you have added a Twitter app.

Modifying the LinkedIn App

To modify the LinkedIn app, perform the following steps:

Step 1 In the CMX Engage dashboard, choose the **Tools** icon in the left pane.

Step 2 Click the **Social Apps** tab.

Step 3 Click the **Edit** button for the LinkedIn app.

Step 4 Make necessary changes.

Note You cannot edit the name of the app.

Step 5 Click **Save.**

Note The Edit button is available only if you have added a LinkedIn app.

Managing the BLE Beacons

You can delete a BLE UUID, and modify or delete a BLE Beacon added to a location, floor, or zone.

- Deleting a Beacon UUID, page 11-22
- Modifying a BLE Beacon, page 11-23
- Deleting a BLE Beacon, page 11-23

Deleting a Beacon UUID

To delete a beacon UUID, perform the following steps:

Step 1 In the CMX Engage dashboard, click the Tools icon in the left pane.

Step 2 Click the **BLE UUIDs** tab.

Step 3 Click **Delete** corresponding to the BLE UUID that you want to delete.

The BLE UUID gets deleted.

Note You cannot delete a UUID that is associated with any BLE Beacon. That is, to delete a UUID, first you must delete all the BLE Beacons associated with that UUID.

Modifying a BLE Beacon

You can assign a BLE beacon to an entire location, floor, or zone.

To modify a BLE beacon in a location, floor, or zone, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the BleBeacons icon for the network, floor, or zone of which you want to modify the BLE Beacon.

The BLE Beacons page appears with the list of all BLE Beacons added to that location, floor, or zone.

Step 3 Click the BLE Beacon that you want to modify.

The Edit BLE Beacon window appears.

Step 4 Make the necessary changes to the BLE Beacon.

Step 5 Click **Save**.

Deleting a BLE Beacon

To delete a BLE Beacon from a network, floor, or zone, perform the following steps:

Step 1 In the CMX Engage dashboard, choose **Manage Locations**.

The Locations page appears with the location hierarchy.

Step 2 In the location hierarchy, click the BleBeacons icon for the network, floor, or zone from which you want to delete the BLE Beacon.

The BLE Beacons page appears with a list of all the BLE Beacons added to that location, floor, or zone.

Step 3 Click the **Delete** button corresponding to the BLE Beacon that you want to delete.

The BLE Beacon gets deleted successfully.